

# Lucent Call Center Release 8 Documentation CD-Rom

Select a category:

- ☐ **Administration & Operation documents**
- ☐ **General Reference documents**
- ☐ **Installation & Maintenance documents**
- ☐ **User Information documents**

## Translated Documents

- ☐ **Deutsch**
- ☐ **Español latinoamericano**
- ☐ **Français**
- ☐ **Italiano**
- ☐ **Português do Brasil**
- ☐ **Nederlands**
- ☐ **日本語**
- ☐ **简体中文**

- ☐ **Introduction**
- ☐ **Index**
- ☐ **Problems**
- ☐ **Glossary**
- ☐ **How to search**
- ☐ **Comments**

June 2000

**Lucent Technologies**  
Bell Labs Innovations



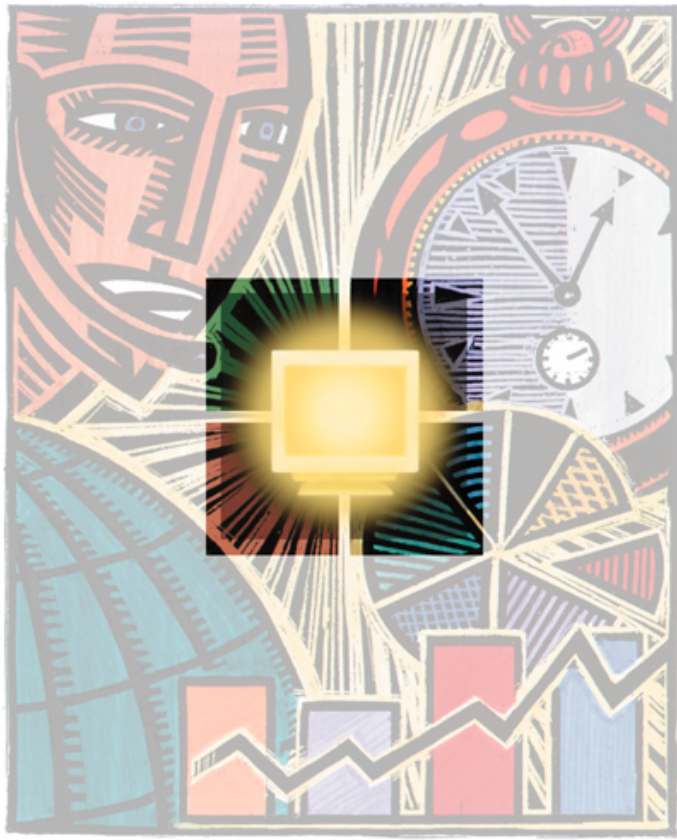


# Administration & Operation documents

Select a document:

- ☐ *CentreVu* CMS Administration
- ☐ *CentreVu* Supervisor V8 Reports
- ☐ *CentreVu* CMS Database Items & Calculations
- ☐ *CentreVu* Advocate R8 User Guide
- ☐ *CentreVu* Report Designer User Guide
- ☐ *CentreVu* Visual Vectors User Guide
- ☐ *CentreVu* Explorer II User Guide
- ☐ *CentreVu* CMS Custom Reports
- ☐ *CentreVu* CMS Forecast
- ☐ *CentreVu* CMS R3V8 High Availability User Guide
- ☐ *CentreVu* CMS R3V8 High Availability Connectivity, Upgrades and Administration
- ☐ *CentreVu* CMS R3V8 Alarm Origination Manager

- ☐ Introduction
- ☐ Index
- ☐ Problems
- ☐ Glossary
- ☐ How to search
- ☐ Main menu



## General Reference documents

Select a document:

- ☐ Lucent Call Center R8 Change Description
- ☐ Call Center Little Instruction Book for Basic Administration
- ☐ Call Center Little Instruction Book for Advanced Administration

- |                                        |                                    |
|----------------------------------------|------------------------------------|
| <input type="checkbox"/> Introduction  | <input type="checkbox"/> Index     |
| <input type="checkbox"/> Problems      | <input type="checkbox"/> Glossary  |
| <input type="checkbox"/> How to search | <input type="checkbox"/> Main menu |



# Installation & Maintenance documents

Select a document:

- ☐ *CentreVu* Supervisor Installation and Getting Started
- ☐ *CentreVu* Visual Vectors Installation and Getting Started
- ☐ *CentreVu* Explorer II Installation for NT

- |                                        |                                    |
|----------------------------------------|------------------------------------|
| <input type="checkbox"/> Introduction  | <input type="checkbox"/> Index     |
| <input type="checkbox"/> Problems      | <input type="checkbox"/> Glossary  |
| <input type="checkbox"/> How to search | <input type="checkbox"/> Main menu |





# User Information documents

Select a document:

- ☐ *CentreVu* CMS Open Database Connectivity
- ☐ *CentreVu* CMS Disk Mirrored Systems
- ☐ *CentreVu* CMS R3V8 External Call History Interface

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|----------------------------------------|------------------------------------|
| <input type="checkbox"/> Introduction  | <input type="checkbox"/> Index     |
| <input type="checkbox"/> Problems      | <input type="checkbox"/> Glossary  |
| <input type="checkbox"/> How to search | <input type="checkbox"/> Main menu |



# Deutsch

Select a document:

- ☐ *CentreVu* Supervisor R8 Berichte
- ☐ *CentreVu* CMS R3V8 Datenbankelemente und Berechnungen
- ☐ *CentreVu* Visual Vectors R8 Benutzerhandbuch

- ☐ Introduction
- ☐ Index
- ☐ Problems
- ☐ Glossary
- ☐ How to search
- ☐ Main menu



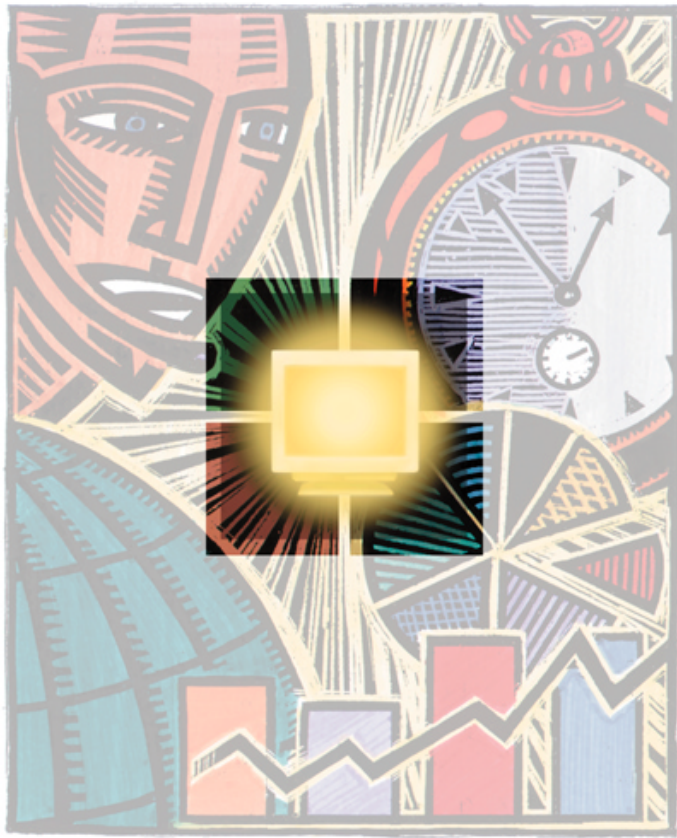


# Español latinoamericano

Select a document:

- ☐ Sistema de administración de llamadas *CentreVu*® Versión 8 Reportes
- ☐ Sistema de administración de llamadas *CentreVu* Edición 3 Versión 8 Elementos y cálculos de la base de datos
- ☐ Guía del usuario de *CentreVu* Visual Vectors Versión 8.0

- ☐ Introduction
- ☐ Index
- ☐ Problems
- ☐ Glossary
- ☐ How to search
- ☐ Main menu



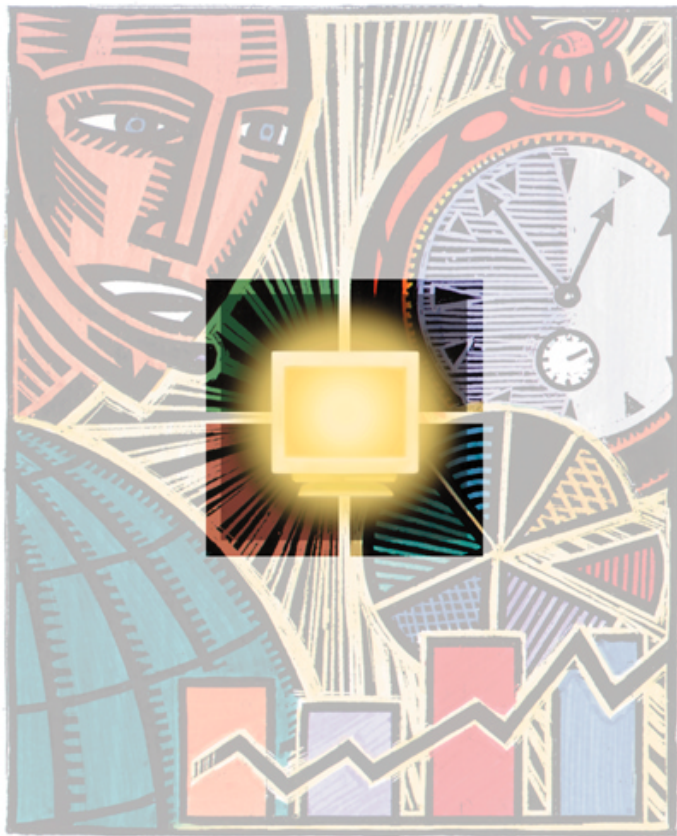
# Français

Select a document:

- ☐ *CentreVu* Supervisor R8 Rapports
- ☐ *CentreVu* Call Management System Édition 3  
Version 8 Attributs de base de données et  
calculs
- ☐ Guide de l'utilisateur *CentreVu* Visual Vectors  
Version 8.0

- ☐ Introduction
- ☐ Index
- ☐ Problems
- ☐ Glossary
- ☐ How to search
- ☐ Main menu



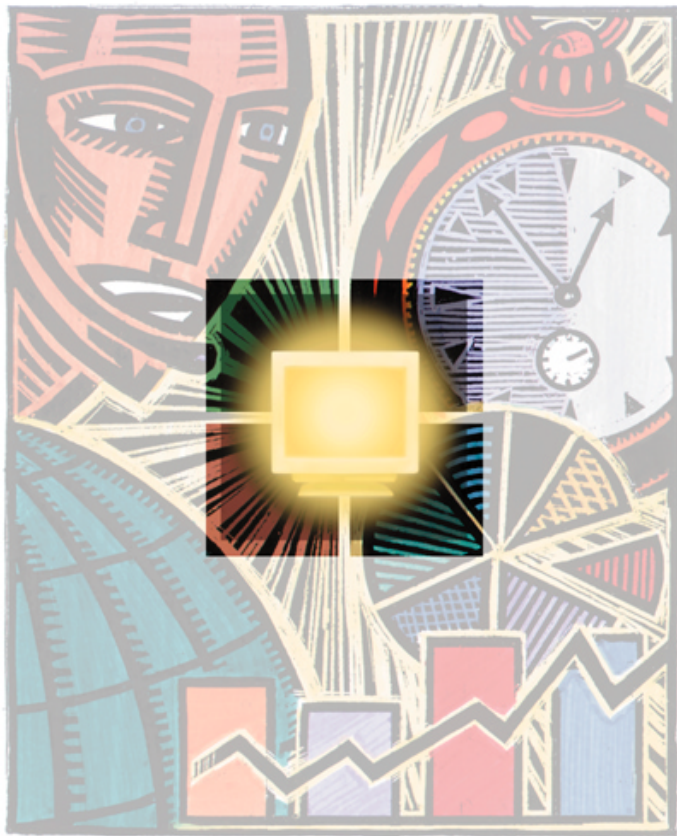


# Italiano

Select a document:

- ☐ *CentreVu* Supervisor Versione 8 Rapporti
- ☐ Sistema di gestione delle chiamate *CentreVu* (CMS) release 3 versione 8 Elementi e calcoli del database
- ☐ Manuale per l'utente *CentreVu* Visual Vectors Versione 8.0

- ☐ Introduction
- ☐ Index
- ☐ Problems
- ☐ Glossary
- ☐ How to search
- ☐ Main menu

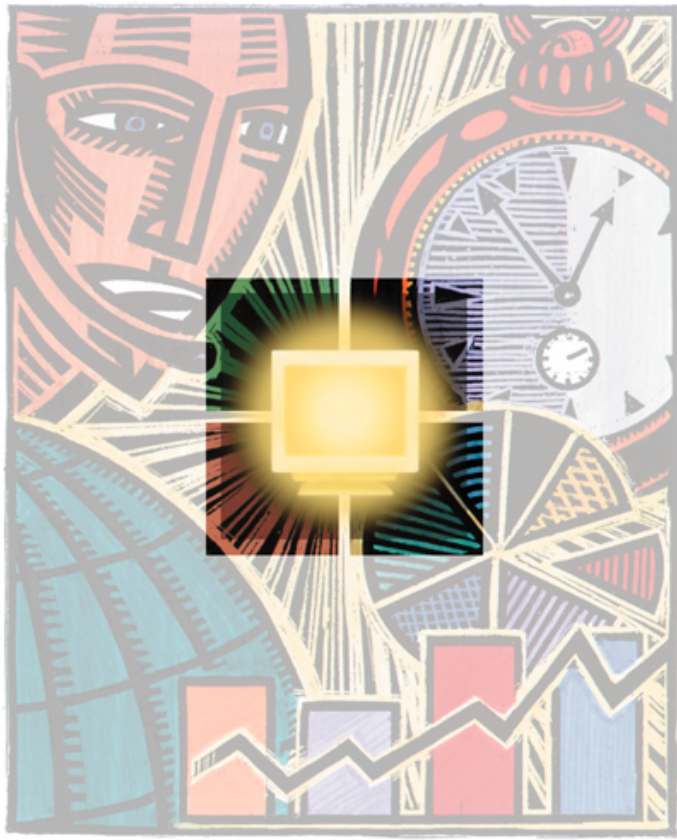


# Português do Brasil

Select a document:

- ☐ Supervisor *CentreVu* Versão 8 Relatórios
- ☐ Sistema de Gerenciamento de Chamadas (CMS) do *CentreVu* Edição 3 Versão 8 Itens e Cálculos da Base de Dados
- ☐ Guia do Usuário do *CentreVu*® Visual Vectors Versão 8.0

- ☐ Introduction
- ☐ Index
- ☐ Problems
- ☐ Glossary
- ☐ How to search
- ☐ Main menu

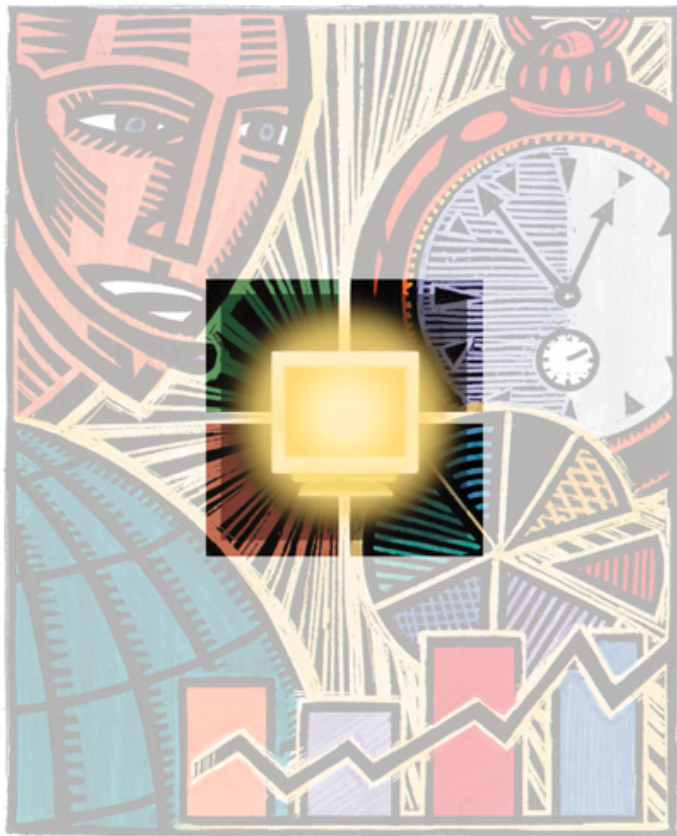


# Nederlands

Select a document:

- ☐ *CentreVu* Supervisor Versie 8 Rapporten
- ☐ *CentreVu* CMS Release 3 Versie 8 Rapporten  
Database-items en berekeningen
- ☐ *CentreVu* Visual Vectors Handleiding versie 8.0

- ☐ Introduction
- ☐ Index
- ☐ Problems
- ☐ Glossary
- ☐ How to search
- ☐ Main menu



# 日本語

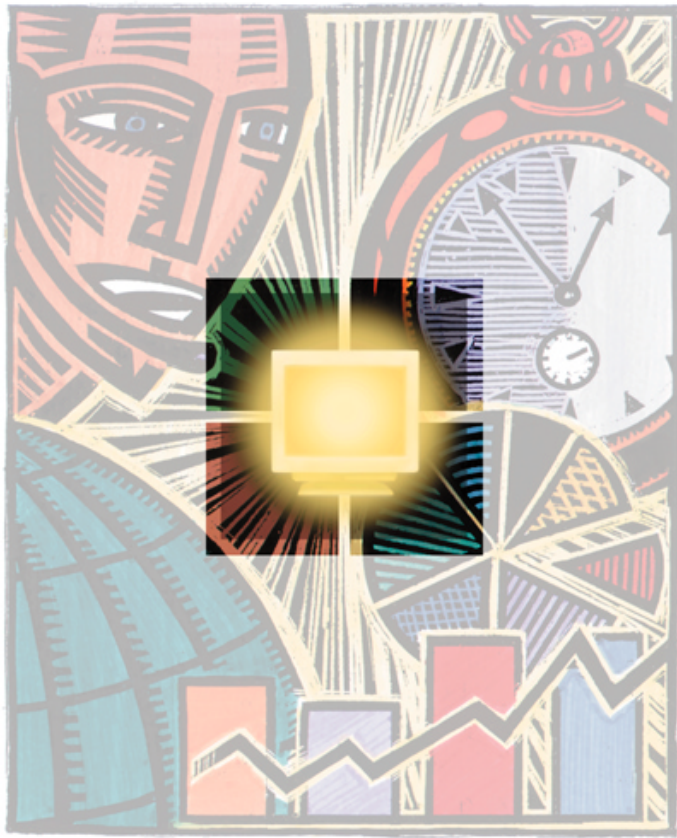
Select a document:

- ☐ **CentreVu<sup>®</sup> Supervisor**  
リリース 8  
レポートハンドブック
- ☐ **CentreVu コーポレートマネージメント  
システム (CMS)**  
リリース 3 バージョン 8  
データベース項目と計算式
- ☐ **CentreVu Visual Vectors ユーザーガイド**  
リリース 8

- ☐ Introduction
- ☐ Index
- ☐ Problems
- ☐ Glossary
- ☐ How to search
- ☐ Main menu

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Select a document:

☐ Introduction

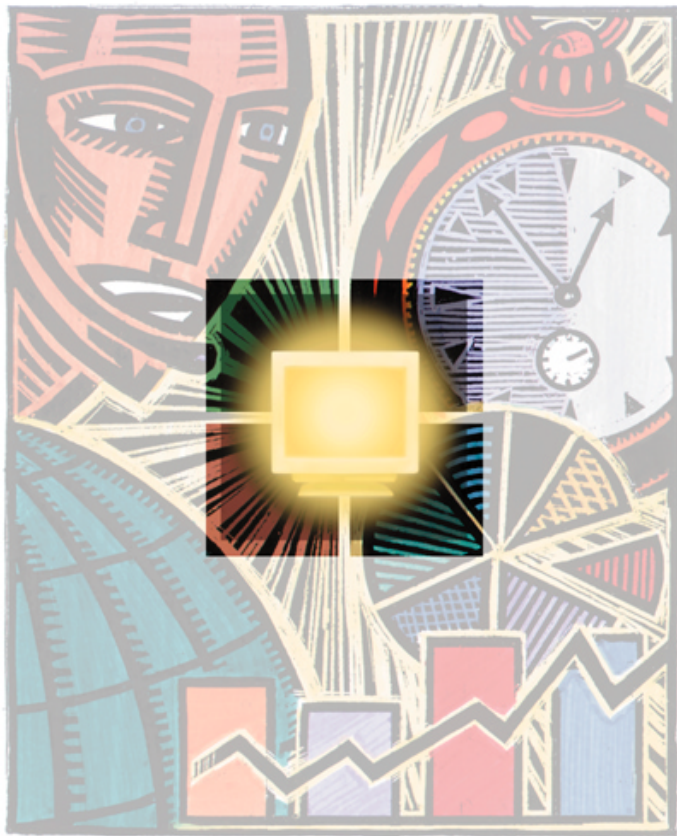
☐ Index

☐ Problems

☐ Glossary

☐ How to search

☐ Main menu



# 简体中文

Select a document:

☐ **CentreVu® Supervisor**

版本 8  
报告

☐ **CentreVu® 呼叫管理系统**

发行版 3 版本 8  
数据库项目和计算

☐ **CentreVu® 可视引导程序用户指南**  
版本 8

☐ Introduction

☐ Index

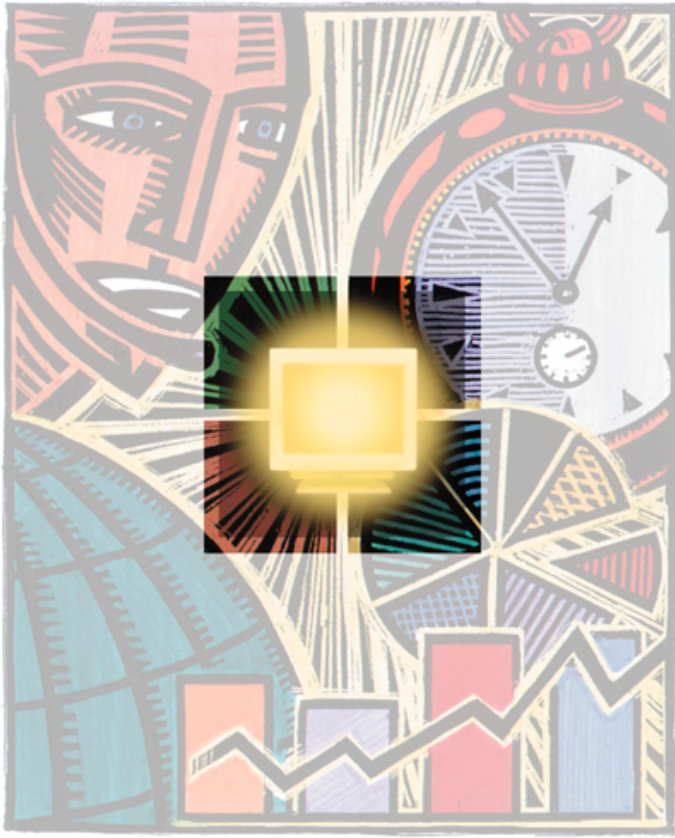
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☐ Glossary

☐ How to search

☐ Main menu

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Select a document:

☐ Introduction

☐ Index

☐ Problems

☐ Glossary

☐ How to search

☐ Main menu