Software Product Description

PRODUCT NAME: **VAX Computer Integrated Telephony Message Desk, (CITMD), Version 1.0** **SPD 32.06.00**

DESCRIPTION:

The VAX Computer Integrated Telephony Message Desk (CITMD) application is a software product which is designed to enhance users' interactions with their office telephone system, by providing Telephony, Mail and Phonebook Services.

CITMD is run in conjunction with Digital Equipment Corporation's CIT products:

VAX CIT Applications Interface (SPD No. 29.92.xx)

VAX CIT Server (SPD No. 29.91.xx).

The type of CIT-compatible PBX being used will determine which of the CITMD features are available. Refer to the CIT Applications Interface SPD and documentation for further details.

CITMD Services

CITMD enables users to access the following features:

- Dialing Services provide users with dialing features. They can, for example, make a call and answer a call by using CITMD commands.
- Message Services provide a means of organizing messages left for or by telephone callers.
- Phonebook Services provide users with an on-line telephone directory.

User Types

The features required by a user depend on the task that the user must perform. Accordingly, CITMD provides two sets of features. Each set is aimed at one of the two groups of CITMD users. These groups are:

- Message Attendants

  Attendants answer calls on behalf of other users, taking and passing on messages. An attendant may be a full-time message desk attendant or, for example, a group secretary to whom other users forward their phones. Attendants will also maintain the on-line System Phonebook.

- General Users

  General Users consist of all other users of the application. They will use CITMD to respond to telephone messages left for them, to make calls, and to provide a Personal Phonebook in addition the generally available System Phonebook.

DOCUMENTATION

Documentation for the VAX CIT Message Desk Product consists of:

- Installing and Configuring VAX CITMD
- Using the VAX CIT Message Desk
- CITMD - Quick Reference Card for Attendants

INSTALLATION

Digital recommends that only experienced customers attempt installation of CITMD. Digital recommends that all other customers purchase Digital's Installation Services. These services provide for installation of the software product by an experienced Digital Software Specialist.

The installation requirements of the CIT Server (SPD 29.91.xx) and the CITAI (SPD 29.92.xx) must be met before CITMD can be used.

Digital's Installation Services can be purchased as a separate service.

HARDWARE REQUIREMENTS

VAX, MicroVAX OR VAXstation configuration as specified in the System Support Addendum (SSA 32.06.00-x).

SOFTWARE REQUIREMENTS

VMS Operating System

VAX CIT Applications Interface software must be installed on the same VAX as CITMD.

digital software

VAX CIT Server software must be installed on a VAX accessible, via DECnet, to the machine on which CITMD is installed.

Refer to the System Support Addendum, (SSA 32.06.00-x), for availability and versions of required software.

ORDERING INFORMATION

Software Licenses: QL-YG8**-**
Software Media: QA-YG8AA-**
Software Documentation: QA-YG8AA-GZ
Software Product Services: QT-YG8A*-**

* Denotes variant fields. For additional information on available licenses, services and media, refer to the appropriate price book.

SOFTWARE LICENSING

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LICENSE MANAGEMENT FACILITY SUPPORT

This layered product supports the VMS License Management Facility.

License units for this product are allocated on a CPU-capacity basis

For more information on the License Management Facility, refer to the VMS Operating System Software Product Description (SPD 25.01.xx) or the License Management Facility manual of the VMS Operating System documentation set.

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SOFTWARE PRODUCT SERVICES

A variety of service options are available from Digital. For more information, contact your local Digital office.

SOFTWARE WARRANTY

Warranty for this software product is provided by Digital with the purchase of a license for the product as defined in the Sofware Warranty Addendum of this SPD.

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