Digital Equipment Corporation



VAXstation 4000 Model 90 Service Information

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Contents

Preface

| 1 | System Module | |
|---|--|-------------|
| | Introduction | 1–1 |
| | System Overview | 1–2 |
| | Central Processor Unit | 1-5 |
| | Interrupts and Exceptions | 1–14 |
| | Cache Memory | 1–20 |
| | Main Memory System | 1-24 |
| | ROM Memory | 1-25 |
| | Graphics Controller | 1–26 |
| | Network Interface Controller | 1–28 |
| | Serial Line Controller | 1-29 |
| | Time-of-Year Clock | 1–30 |
| | SCSI Controller | 1–31 |
| | DSW21 Synchronous Communications Adapter | 1–33 |
| 2 | Firmware | |
| 2 | | 2–1 |
| | Overview | |
| | Power-Up Initialization Code | 2-2 |
| | Console Mode | 2-5 2-6 |
| | Extended Self-Test | 2-6 2-8 |
| | Utilities | |
| | System Test | 2–10 |
| | System ROM | 2–11 |
| | Option ROM | 2–16 |
| | Configuration Table | 2–20 |
| | Driver Descriptor | 2-27 |
| | Interfacing to Diagnostic Drivers | 2-29 2-3 |
| | Console Driver Interface | 2–3 |
| 3 | System Configuration | |
| | Overview | 3–1 |
| | System Box | 3–2 |
| 4 | Using the Console | |
| | Overview | 4–1 |

| | System Console Commands | 4–2 4–25 |
|---|---|-------------------|
| 5 | Diagnostic Testing | |
| | Overview | 5–1 |
| | Diagnostic Functions | 5–3 |
| | System Power-Up Test | 5–4 |
| | Displaying System Configuration | 5–8 |
| | Displaying Additional Error Information | 5–12 |
| | Setting Up the Diagnostic Environment | 5–13 |
| | Device Tests | 5–15 |
| | Self-Test Descriptions | 5–19 |
| | System Test Environment Configuration | 5–31 |
| | System Test Monitor | 5–32 |
| | Utilities | 5–43 |
| | MIPS/REX Emulator | 5– 4 3 |
| | | 5–55 5–56 |
| | Product Fault Management | 5–36 5–84 |
| | <u> </u> | 5–64 5–88 |
| | User Environmental Test Package | |
| | FEPROM Firmware Update | 5–91 |
| | Updating Firmware On Tape | 5–98 |
| 6 | FRUs Removal and Replacement | |
| | Overview | 6–1 |
| | Precautions | 6–2 |
| | System FRU Removal | 6–3 |
| | System Preparation | 6–5 |
| | Mass Storage Drive Removal | 6–8 |
| | Power Supply Removal | 6–21 |
| | Module Removal | 6–23 |
| | SPXg 8-Plane Option | 6–28 |
| | SPXgt 24-Plane Option | 6–34 |
| | CPU Module | 6–39 |
| | DSW21 Removal and Replacement | 6–41 |
| | Bezel Removal | 6–42 |
| | Clearing System Password | 6–47 |
| | Testing the VAXstation 4000 Model 90 System | 6–48 |
| | TURBOchannel Option | 6–50 |
| | Shipping Contents | 6–51 |
| | TURBOchannel Adapter and Option Modules | 6–54 |
| | · | |

| Installing the TURBOchannel Option | |
|---|------|
| Appendix A Diagnostic Error Codes | |
| Overview | A–1 |
| Error Messages | A–3 |
| Self-Test Error Messages | A–8 |
| System Test Error Messages | A–84 |
| Utility Error Messages | A–90 |
| Appendix B Reading the Diagnostic LED Codes | |
| Overview | B–1 |
| Diagnostic LED Codes | B–2 |
| Appendix C Troubleshooting | |
| Overview | C–1 |
| Troubleshooting | C–2 |
| Appendix D FRU Part Numbers | |
| Overview | |
| Precautions | |
| Model 90 System Box FRUs | |
| Expansion Box FRUs | D–9 |
| Index | |
| Examples | |
| 5–1 FEPROM Update by Disk | 5–97 |
| Figures | |
| 1–1 KA49 CPU Module Components | 1–4 |
| 1–2 KA49 CPU Module Block Diagram | |
| 1–3 KA49 Cache/Memory Hierarchy | |
| 1–4 Synchronous Communications Adapter | |
| 1–5 DSW21 Connections | |
| 2–1 System ROM Format | |
| 2–2 System ROM Part Format | |
| 2–3 Option ROM Byte Data | |
| 2–4 Option ROM Set Data | |
| 2–5 Model 90 Configuration Tables | |

| 2–6 | Main Configuration Table | 2-21 |
|--------------|--|------|
| 2–7 | Device Configuration Table | 2-23 |
| 2–8 | Driver Descriptor Data Structure | 2-27 |
| 2–9 | Diagnostic Driver Console Support | 2-29 |
| 2–10 | Model 90 Console Structure | 2-31 |
| 2–11 | SCIA Data Structure | 2-33 |
| 2–12 | Console Port Driver Function Block | 2-34 |
| 3–1 | Model 90 System Box | 3–2 |
| 3–2 | Internal Cabling | 3–7 |
| 3–3 | System Box Control Panel | 3–8 |
| 3–4 | Model 90 I/O Panel | 3–10 |
| 5–1 | Successful Power-Up | 5–5 |
| 5–2 | Unsuccessful Power-Up | 5–6 |
| 5–3 | Successful and Unsuccessful Self-Test | 5–17 |
| 5–4 | Successful System Test | 5–33 |
| 5–5 | Unsuccessful System Test | 5–34 |
| 5–6 | Summary Screen | 5–36 |
| 5–7 | Utilities List | 5–45 |
| 5–8 | SCSI Utility Response | 5–51 |
| 5–9 | Event Log Entry Format | 5–61 |
| 5–10 | Machine Check Stack Frame Subpacket | 5–62 |
| 5–11 | Processor Register Subpacket | 5–63 |
| 5–12 | Memory Subpacket for ECC Memory Errors | 5–64 |
| 5–13 | Memory SBE Reduction Subpacket (Correctable Memory Errors) | 5–65 |
| 5–14 | Correctable Read Data Entry Subpacket Header | 5–66 |
| 5–15 | Correctable Read Data Entry | 5–66 |
| 5–16 | Firmware Update Utility Layout | 5–92 |
| 6–1 | System FRU Locations | 6–4 |
| 6–2 | Halt Button | 6–5 |
| 6–3 | RZ23L Disk Drive SCSI ID Jumper Location | 6–10 |
| 6–4 | RZ24 Disk Drive SCSI ID Jumper Location | 6–11 |
| 6–5 | RZ25 Disk Drive SCSI ID Jumper Location | 6–12 |
| 6–6 | RRD42 CDROM Jumper Settings | 6–15 |
| 6–7 | RX26 Diskette Type Number | 6–17 |
| 6–8 | RX26 (Diskette) Drive SCSI ID Switch Location | 6–18 |
| 6–9 | TZK10 (QIC) Tape Drive SCSI ID Jumper Location | 6–20 |
| 6–10 | Memory Module Identification | 6–25 |
| 6–11 | Removing the SPXg 8-Plane Option | 6–29 |
| 6–11 6–12 | Switch 2 Position | 6-31 |
| | | |

| 6–13 | Installation Details | 6–32 |
|--------|---|------|
| 6–14 | Installing the SPXg 8-plane Option | 6-33 |
| 6–15 | Removing the SPXgt 24-Plane Option | 6–36 |
| 6–16 | Installing the SPXgt 24-Plane Option | 6–38 |
| 6–17 | TURBOchannel Adapter Components | 6–51 |
| 6–18 | TURBOchannel Option Components | 6–53 |
| 6–19 | Inside the System Box | 6–56 |
| 6-20 | Removing the Filler Plate | 6–57 |
| 6–21 | Inserting the TURBOchannel Adapter Board | 6–58 |
| 6–22 | Attaching the FCC Shield | 6–59 |
| 6-23 | Inserting the TURBOchannel Option | 6–60 |
| 6-24 | Screwing on the Option Plate | 6–61 |
| 6–25 | Testing the TURBOchannel Option Installation | 6–62 |
| | | |
| Tables | S | |
| 1–1 | Major Components | 1–3 |
| 1–2 | General Purpose Register Descriptions | 1–12 |
| 1–3 | Interrupt Priority Levels | 1–15 |
| 1–4 | Exception Categories | 1–18 |
| 1–5 | ROM Fixed Uses | 1–25 |
| 1–6 | Diagnostic ROM/Configuration Register Bit Definitions | 1–27 |
| 1–7 | Serial Line Usage | 1–29 |
| 1–8 | SCSI Bus Signals | 1–32 |
| 2–1 | Power-Up Initialization Sequence | 2-2 |
| 2–2 | Test Dispatcher Procedure | 2–6 |
| 2–3 | Running a Utility Process | 2–8 |
| 2–4 | System ROM Part Formats | 2–13 |
| 2–5 | System ROM Physical Addresses | 2-14 |
| 2–6 | MCT Components | 2-21 |
| 2–7 | DCT Components | 2-24 |
| 3–1 | Internal System Devices and Cables | 3–7 |
| 3–2 | External System Devices and Cables | 3–11 |
| 3–3 | System Box Operating Conditions | 3–12 |
| 3–4 | System Box Electrical Specifications | 3–12 |
| 4–1 | SET/SHOW Parameters | 4–4 |
| 4–2 | Diagnostic Environments | 4–10 |
| 4–3 | SET DIAGENV Command | 4–11 |
| 4–4 | DEPOSIT Command Qualifiers | 4–19 |
| 4–5 | EXAMINE Command Qualifiers | 4–20 |

| 4–6 | Processor Control Commands | 4–21 |
|------|--|------|
| 4–7 | BOOT Command Syntax | 4–22 |
| 5–1 | Diagnostic Functions | 5–3 |
| 5–2 | Diagnostic Environments | 5–13 |
| 5–3 | SET DIAGENV Command | 5–14 |
| 5–4 | Device Test IDs and Mnemonics | 5–15 |
| 5–5 | Device Test Syntax Rules | 5–16 |
| 5–6 | Multiple Device Tests | 5–18 |
| 5–7 | TURBOchannel Adapter Self-Test (13) | 5–29 |
| 5–8 | Running the System Test Using the Test Command | 5-32 |
| 5–9 | SCSI Utilities | 5–49 |
| 5–10 | Invoking SCSI Utilities | 5-50 |
| 5–11 | VMS Error Handler Entry Types | 5–60 |
| 6–1 | Hard Disk Drive SCSI Jumper Settings | 6–13 |
| 6–2 | Standard IDs for SCSI Devices | 6–13 |
| 6–3 | Synchronous Communications Adapter Cables | 6–43 |
| 6–4 | Environmental Specifications | 6–45 |
| 6–5 | Physical Specifications | 6–46 |
| 6–6 | TURBOchannel Adapter Components | 6–52 |
| 6–7 | TURBOchannel Adapter/Option Removal | 6–54 |
| 6–8 | TURBOchannel Option Installation Procedure | 6–55 |
| 6–9 | TURBOchannel Specifications | 6–63 |
| A–1 | FRU Codes | A-6 |
| A-2 | TOY/NVR Self-Test Error Messages | A–8 |
| A-3 | DZ Self-Test Error Codes | A-9 |
| A-4 | DZ Suberror codes | A-11 |
| A-5 | SCSI DMA Self-Test Error Codes | A-12 |
| A–6 | OBIT Self-Test error codes | A-13 |
| A-7 | CACHE Self-Test Error codes | A-14 |
| A–8 | MEM Self-Test Error Codes | A-16 |
| A-9 | MEM SIM Module FRU Values | A-17 |
| A-10 | FPU Self-Test Error Codes | A-18 |
| A–11 | FP Exception Vectors | A-20 |
| A-12 | IT Self-Test Error Codes | A-21 |
| A-13 | SYS Self-Test error codes | A-21 |
| A-14 | NI Self-Test Error Codes | A-22 |
| A–15 | SCSI Self-Test Error Codes | A-28 |
| A–16 | SCSI Information Values | A-39 |
| | SCSI mode values | A-44 |

| A-18 | AUD Self-Test Error Codes | A-45 |
|------|---|------|
| A-19 | Synch Comm Device Test Error Codes | A-48 |
| A-20 | TURBOchannel Adapter Self-Test Error Codes | A-55 |
| A-21 | Synch Communications Self-Test Sequence Numbers | A-65 |
| A-22 | DSW21 Communications Utilities Error Codes | A-76 |
| A-23 | Failing Logical Block Summary | A-78 |
| A-24 | Test Number Summary | A-79 |
| A-25 | Failing Logical Block Summary | A-81 |
| A-26 | Test Number Summary | A-82 |
| A-27 | SCSI System Test Error Codes | A-84 |
| A-28 | NI System Test Error Codes | A-88 |
| A-29 | Text Messages for SCSI Utilities | A-90 |
| A-30 | Additional SCSI Information Values for Utilities | A-91 |
| A-31 | Menu Item Meanings | A-93 |
| A-32 | Menu Item Meanings | A-94 |
| A-33 | COMM Utility Error Numbers | A-95 |
| B-1 | Power-up and Initialization LED Codes (1111 XXXX) | B-3 |
| B-2 | TOY and NVR LED Codes (0001 XXXX) | B-5 |
| B-3 | LCSPX LED Codes (0010 XXXX) | B-5 |
| B-4 | SPXg/gt LED Codes (0010 XXXX) | B-6 |
| B-5 | DZ LED Codes (0011 XXXX) | B-7 |
| B-6 | Cache LED Codes (0100 XXXX) | B-8 |
| B-7 | Memory FRU LED Codes (0101 XXXX) | B-9 |
| B-8 | System Device LED Codes (1000 XXXX) | B-10 |
| B-9 | NI LED Codes (1001 XXXX) | B-10 |
| B-10 | SCSI Device LED Codes (1010 XXXX) | B-11 |
| B-11 | Audio Device LED Codes (1011 XXXX) | B-12 |
| B-12 | DSW21 Communication Device LED Codes (1100 XXXX) | B-13 |
| B-13 | TURBOchannel Adapter LED Codes (1100 XXXX) | B-14 |
| C-1 | System Problems | C-2 |
| C-2 | Monitor Problems | C-6 |
| C-3 | Mouse/Tablet Problems | C-8 |
| C-4 | Keyboard Problems | C-8 |
| C-5 | Drive Problems | C-9 |
| C-6 | Network Problems | C-10 |
| C-7 | Audio Problems | C-12 |
| C-8 | Expansion Box Problems | C-12 |
| D-1 | System Box FRUs | D-3 |
| D-2 | System Monitors | D-4 |

| D-3 | Miscellaneous Hardware | D-5 |
|------|---|------|
| D-4 | Cables and Terminators | D-6 |
| D-5 | TURBOchannel Option Cables | D-8 |
| D-6 | Stand-Alone Tabletop Devices | D-9 |
| D-7 | SZ16 Expansion Box FRUs | D-9 |
| D-8 | SZ16 Expansion Box Miscellaneous Hardware | D-10 |
| D-9 | SZ16 Expansion Box Cables and Terminators | D-11 |
| D-10 | SZ03 Sidecar | D-11 |
| D-11 | SZ03 Miscellaneous Hardware | D-12 |
| D-12 | SZ03 Cables and Terminators | D-12 |

Preface

Overview

Purpose and Audience

This manual is a support and reference document for Digital Services personnel who perform maintenance work on the VAXstation 4000 Model 90 workstation. It is also intended for Digital customers who have a self-maintenance agreement with Digital.

Organization

This manual is organized as follows:

- Chapter 1, System Module, provides an overview of the Model 90 features, main memory, network interface, and SCSI controller.
- Chapter 2, Firmware, provides information on diagnostic firmware.
- Chapter 3, System Configuration, provides configuration information on the system box.
- Chapter 4, Using the Console, describes system console commands and using alternate consoles.
- Chapter 5, Diagnostic Testing, provides information on diagnostic testing.
- Chapter 6, FRU Removal and Replacement, provides information on how to remove and replace system field replaceable units.

Overview, Continued

Organization (continued)

- Appendix A, Diagnostic Error Codes, contains tables listing error codes, error messages, and utilities.
- Appendix B, Reading the Diagnostic LED codes, describes how to read the diagnostic LED codes.
- Appendix C, Troubleshooting, contains troubleshooting information.
- Appendix D, FRU Part Numbers, contains tables that provide part numbers for FRUs.

Related Documentation

The following documents provide additional information about the VAXstation 4000 Model 90 workstation:

| Document | Order Number |
|---|--------------|
| VAXstation 4000 Quick Installation Card | EK-VAXQC-IN |
| VAXstation 4000 Options Installation Guide | EK-VAXOP-IN |
| VAXstation 4000 Model 90 Owner's Installation Guide | EK-VAXOG-IN |
| VAXstation 3D Graphics Options Maintenance Guide | EK-SCP8P-MG |
| BA46 Expansion Box Service Information | EK-VBA46-SV |

Overview, Continued

Conventions

This guide uses the following conventions:

| Convention | Description |
|---------------|--|
| WARNING | Contains important information that relates to personal safety. |
| CAUTION | Contains information to prevent damage to the equipment. |
| NOTE | Contains general information. |
| PN | Part number |
| Ctrl/C | This type of key sequence means you hold down the first key while you type the letter of the next key. |
| THIS TYPEFACE | Indicates text the system displays. |
| THIS TYPEFACE | Indicates user input. |
| Return | Text within a box means you press that key. |
| SHOW ERROR | Commands that you enter are shown in all uppercase text. |
| 0 | A number in a circle in text corresponds to that number in an illustration. |

Chapter 1 System Module

Introduction

In this Chapter

This chapter describes the features of the VAXstation 4000 Model 90 system module. The topics covered include:

- System Overview
- Central Processor Unit (CPU)
- Interrupts and Exceptions
- Cache Memory
- Main Memory System
- ROM Memory
- Graphics Controller
- Network Interface Controller
- Serial Line Controller
- Time-of-Year Clock (TOY)
- SCSI Controller
- DSW21 Synchronous Communications Adapter

System Overview

Overview

The KA49 CPU module combines with either the 4-MB or 16-MB (or both) SIM modules to form the CPU/memory subsystem for the VAXstation 4000 Model 90 product. The VAXstation 4000 Model 90 system is housed in a BA46 enclosure. The subsystem uses the SCSI-1 bus to communicate with mass storage devices, and transceiver cable (Thickwire or ThinWire connector) to connect with an Ethernet network. A 16-bit programmed I/O port connection is available to attach synchronous communications or other options. An optional bus adapter can be connected to the module using one of the 32-bit CDAL buses. Four serial lines are supported for a keyboard, pointing device, printer, and asynchronous communication. Audio input and output is supported through the sound generator interface. The KA49 CPU module supports low cost graphics using the LCSPX module or high performance graphics using the SPXg/gt modules.

Main Memory

The KA49 CPU module can support up to eight memory SIM modules to provide main memory configurations of 16, 32, 64, 80, or 128 MB.

Cache Memory

The module uses multiple levels of cache memory to maximize performance. The NVAX CPU contains a 2-KB virtual instruction cache (VIC) and an 8-KB write-through primary cache (Pcache). The KA49 module contains an on board 256-KB backup write secondary cache (Bcache).

System Overview, Continued

CPU Table 1–1 lists the major hardware components found on the

Components KA49 CPU module.

| Table 1–1 Major Components | | | | |
|----------------------------|--|----------|--|--|
| DC246 | Central processor | NVAX | | |
| Cache RAMs | 256-KB Bcache | | | |
| DC243 | NDAL to CDAL I/O bus interface chip | NCA | | |
| DC244 | Main memory controller, with ownership bit control | NMC | | |
| NCR 53C94 | Advanced SCSI controller | | | |
| DC541 | Ethernet interface | SGEC | | |
| | 32-Byte network address ROM | socketed | | |
| AM79C30A | Sound generator | | | |
| XC3090 | CDAL to EDAL chip | CEAC | | |
| XC4005 | SCSI Quadword FIFO chip | SQWF | | |
| DC7085 | Quad UART | DZQ11 | | |
| DC509 | Clock | CCLK | | |
| DS1287A | Time-of-Year clock | TOY | | |
| Firmware ROMs (4) | 512 KB; each 128 KB by 8, FLASH programmable | | | |

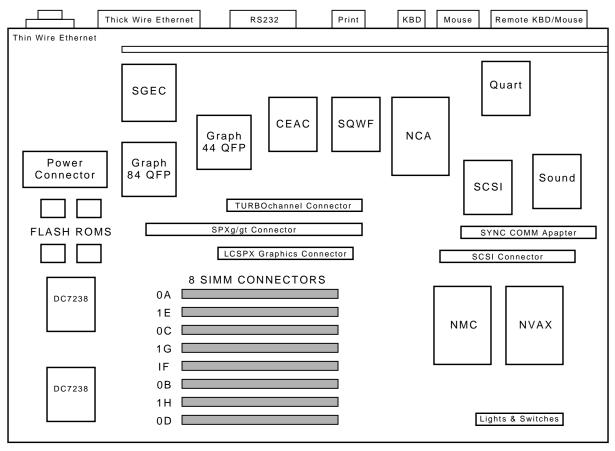
System Overview, Continued

Chip Locations

Figure $1{\text -}1$ shows the major chip locations on the KA49 CPU

module.

Figure 1-1 KA49 CPU Module Components



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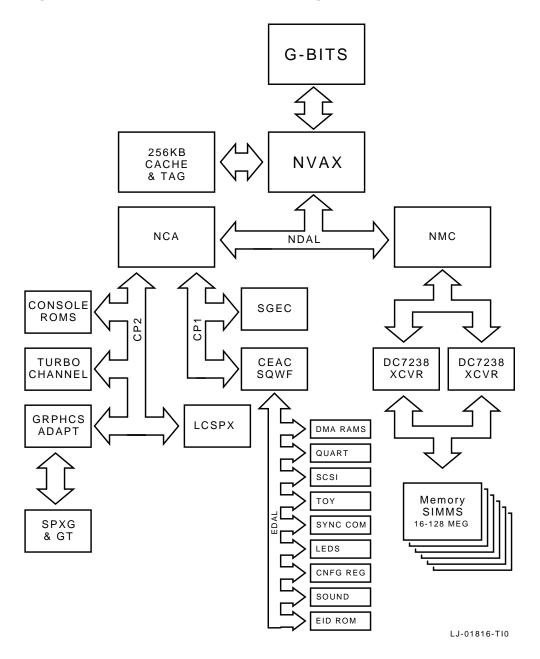
Central Processor Unit

Overview

Figure 1–2 shows how, functionally, the KA49 CPU module is divided into five major areas.

- Central processing subsystem
- Graphics subsystem
- System support subsystem
- I/O Subsystem
- Memory control subsystem

Figure 1-2 KA49 CPU Module Block Diagram



Central Processing Subsystem

The NVAX CPU (DC246) chip is the heart of the KA49 CPU module. It executes the VAX base instruction group as defined in the *VAX Architecture Reference Manual* plus the optional VAX vector instructions and the virtual machine instructions. The NVAX processor also supports full VAX memory management with demand paging and a 4-gigabyte virtual address space.

Three Level Cache Architecture

The KA49 CPU module uses a three-level cache architecture to maximize performance. The first level of cache, referred to as the *virtual instruction* cache (VIC), is 2 KB in size, and is located on the CPU chip. This cache handles instructions only (no data references), and deals only with virtual addresses. In this way the CPU can obtain instruction information without the need for virtual to physical address translation, thereby decreasing latency and improving performance.

The second level of cache, referred to as the *primary* cache (Pcache), is 8 KB in size and is located on the CPU chip. This cache implements a write-through instruction and data cache, and helps to reduce latency on access to data and instructions that are not found in the VIC. The Pcache uses physical addresses.

The third level of cache, referred to as the *backup* write cache (Bcache) is 256 KB. The Bcache is controlled by the Bcache controller located in the CPU chip. The data and tag store memory for this cache is located in SRAM chips on the KA49 CPU module. The Bcache uses physical addresses.

Graphics Subsystem

The graphics subsystem consists of either the LCSPX for low cost graphics support or the SPXg/gt modules, which support high performance graphics. Two connectors are provided on the module that provide a unique interface to each.

System Support Subsystem

The system support subsystem handles the basic functions required to support the console in a system environment. This subsystem contains the firmware ROMs, the firmware ROM controller, the configuration register, and the station address ROM.

Resident firmware ROM is located on four chips, each 128 KB by 8 bits of programmable FLASH EPROM¹, for a total of 512 KB of ROM. The firmware gains control when the CPU halts.

ROM Firmware

ROM firmware provides the following services:

- Board initialization
- Power-up self-testing of the KA49 module
- Emulation of a subset of the VAX standard console (auto or manual bootstrap, auto or manual restart, and a simple command language for examining or altering the state of the processor)
- Booting from supported Ethernet or SCSI devices
- Multilingual translation of key system messages

Configuration Register

The configuration register allows the firmware and the operating system to read KA49 configuration bits. These bits indicate which options are present and the size of the physical memory.

I/O Subsystem

The I/O subsystem contains the following:

- CP-Bus adapter
- SCSI mass storage interface
- Ethernet interface
- Optional bus adapter interface
- Optional synchronous communication interface

 $^{^1\,\,}$ A FLASH EPROM is a programmable read-only memory that uses electrical (bulk) erasure rather than ultraviolet erasure.

- Sound generator
- Four asynchronous lines
- Time-of-Year clock
- Ethernet identification ROM

NVAX CP-Bus Bus Adapter

To provide buffering and connection to the I/O devices, the KA49 contains a DC243, NDAL to CDAL adapter (NCA). The NCA provides an interface between the NVAX NDAL bus and two CP-Buses where the I/O device adapters reside. As a bus adapter, the NCA controls transactions between the higher performance NDAL bus and the lower performance CP-Buses. Each of the NCA's CP-Bus ports provide a CVAX compatible peripheral bus for direct memory access (DMA) by peripheral devices.

Small Computer Systems Interface

NCR 53C94 implements the small computer system interface (SCSI) bus interface. It has a single port, connecting both to devices within the BA46 system box and allowing for expansion externally.

Ethernet Interface

The Ethernet interface handles communications between the CPU module and other nodes on the Ethernet. It is implemented with the second generation Ethernet controller chip (SGEC) onboard network interface. Used in connection with the module backpanel, the SGEC allows the KA49 to connect to either a ThinWire or standard Ethernet. It supports the Ethernet data link layer and provides CP-Bus parity protection.

Optional Bus Adapter Interface

The optional bus adapter provides a translation between one of the CP-Buses and the adapter bus. The VAXstation 4000 Model 90 has direct, transparent access to the bus adapter. The slot appears as a region of memory in the workstation's I/O space. The bus adapter option can perform DMA to any location in the memory space of the VAXstation 4000 Model 90. This DMA can be done either directly to the physical memory of the workstation or

through a scatter/gather map that allows physically discontiguous pages of data to appear to be contiguous to the bus adapter option.

Sound Generator

Sound output uses the DTMF tone generation capability of the 79C30 chip. Two tone generators may be individually programmed for frequency and amplitude; their outputs appear summed using either the loudspeaker integral to the system unit, or to headphones, or an external loudspeaker if plugged in to the jack at the front of the machine. The resolution of the frequency generators is eight bits, giving a frequency range of 8 Hz to approximately 2 kHz.

Serial Line Controller

The VAXstation 4000 Model 90 system board serial line controller handles four asynchronous serial lines. The controller consists of the DC7085 QUART and a 64 entry FIFO RAM shared by all four receive lines.

Time-Of-Year Clock

The time-of-year (TOY) clock consists of an MC146818BM CMOS watch chip that keeps the date and time of day and contains 50 bytes of general purpose RAM storage. This chip includes a time base oscillator and a lithium battery on-chip. The battery powers the chip logic and oscillator while the system power is off.

Station Address ROM

A 32-byte ROM on the system board contains a unique network address for each system. This ROM is installed in a socket so it can be moved in the event that a system's CPU board is replaced.

Memory Control Subsystem

The memory control subsystem provides support for the KA49 memory subsystem. A key feature of the KA49 memory subsystem is the use of ownership bits to maintain a sense of ownership over each hexaword (32 bytes) of main memory. This ownership mechanism serves the dual function of maintaining coherency between main memory and the NVAX

cache memory, as well as providing a secure interlock mechanism for synchronization between NVAX and the I/O devices.

The memory controller is implemented by the NVAX memory controller chip (DC244). The NMC is an ECC protected memory controller. The NMC controls transactions between the main memory and the NVAX, and between main memory and any of the I/O devices (through the NCA interface). In addition, the NMC has a key role in maintaining main memory coherency with the NVAX Pcache and Bcache through the use of ownership bits.

The NMC interfaces the NVAX and I/O subsystem to up to 128 MB of main memory. Main memory is comprised of one or two sets of SIM modules. Each set contains either four 4-MB SIM modules or four 16-MB SIM modules. The NMC controls access to shared memory locations through the use of the ownership bits, thereby providing a reliable interlock mechanism for memory that is shared between the NVAX and the I/O devices.

NVAX Data/Address Lines

In order to maximize the bandwidth of the bus connecting the CPU to the memory and I/O controllers, the NVAX chip set (NVAX, NMC, NCA) communicates over a "pended" bus called the NDAL. The main feature of this bus is that devices requesting read data do not tie up the bus while waiting for the return data. Rather, a device issues one of the "read" commands on the NDAL and then relinquishes control of the bus to other devices. This is so other transactions can be performed while the responder to the first device prepares to send back the data associated with the read request. Because of the pended nature of the bus, the NDAL bus command set includes separate transactions for returning data from an earlier read cycle.

Processor State

The processor state consists of that portion of the state of a process that is stored in processor registers rather than in memory. The processor state is composed of 16 general purpose registers (GPRs), the processor status longword (PSL), and the internal processor registers (IPRs).

Non-privileged software can access the GPRs and the processor status word (bits <15:00> of the PSL). The IPRs and bits <31:16> of the PSL can only be accessed by privileged software. The IPRs are explicitly accessible only by the move-to-processor register (MTPR) and the move-from-processor register (MFPR) instructions which can be executed only while running in kernel mode.

The KA49 implements 16 GPRs, as defined in the $V\!AX$ Architecture Reference Manual. These registers are used for temporary storage, accumulators, and base and index registers for addressing. These registers are denoted R0 - R15. The bits of a register are numbered from the right <0> through <31>. Table 1–2 describes the registers.

Table 1–2 General Purpose Register Descriptions

| Register | Register Name | Mnemonic | Description |
|----------|------------------|----------|--|
| R15 | Program Counter | PC | The PC contains the address of the next instruction byte of the program. |
| R14 | Stack Pointer | SP | The SP contains the address of the top of the processor defined stack. |
| R13 | Frame Pointer | FP | The call convention builds a data structure on the stack called a <i>stack frame</i> . The FP contains the address of the base of this data structure. |
| R12 | Argument Pointer | AP | The call convention uses a data structure termed an <i>argument</i> . The AP contains the address of the base of this data structure. |

Internal Processor Registers

The internal processor registers (IPRs) that are implemented by the KA49 CPU chip, and those that are required of the system environment, are logically divided into five groups, as follows:

- Normal—Those IPRs that address individual registers in the KA49 CPU chip or system environment
- Bcache Tag IPRs—The read-write block of IPRs that allow direct access to the Bcache tags
- Bcache Deallocate IPRs—The write-only block of IPRs by which a Bcache block may be deallocated
- Pcache Tag IPRs—The read-write block of IPRs that allow direct access to the Pcache tags
- Pcache Data Parity IPRs—The read-write block of IPRs that allow direct access to the Pcache data parity bits

Interrupts and Exceptions

Overview

Both interrupts and exceptions divert execution from the normal flow of control. An *interrupt* is caused by some activity outside the current process and typically transfers control outside the process (for example, an interrupt from an external hardware device). An *exception* is caused by the execution of the current instruction and is typically handled by the current process (for example, an arithmetic overflow).

Nonmaskable Interrupts

Interrupts can be divided into two classes: nonmaskable and maskable. Nonmaskable interrupts cause a halt by way of the hardware halt procedure. The hardware halt procedure does the following:

- Saves the PC, PSL, MAPEN<0> and a halt code in IPRs
- Raises the processor IPL to 1F
- Passes control to the resident firmware

The firmware dispatches the interrupt to the appropriate service routine based on the halt code and hardware event indicators. Nonmaskable interrupts cannot be blocked by raising the processor IPL.

Maskable Interrupts

Maskable interrupts cause the following:

- The PC and PSL are saved.
- The processor IPL is raised to the priority level of the interrupt.
- The interrupt is dispatched to the appropriate service routine through the system control block (SCB).

Interrupt Priority Levels

Table 1–3 lists KA49 interrupt conditions, associated priority levels, and SCB offsets. Note that Table 1–3 is intended as a quick reference, and may not include all possible causes of the various interrupts.

Table 1-3 Interrupt Priority Levels

| Priority Level | Interrupt Condition | SCB Offset |
|----------------|--|------------|
| 1F | HALT_H asserted (nonmaskable) | ** |
| 1E | Unused | |
| 1D | Bcache addressing errors | 60 |
| | Bcache uncorrectable data ECC errors on Bcache read for a write that hits valid/owned | 60 |
| | NVAX read timeout or read data error on Bread for a write after the requested quadword has arrived | 60 |
| | Illegal length write transaction to memory or I/O | 60 |
| | Reserved command detected by memory or I/O during write transaction | 60 |
| | Pending write times out waiting for disown write | 60 |
| | Disown write to unowned memory location | 60 |
| | Main memory NXM errors on writes | 60 |
| | NDAL parity errors on writes | 60 |
| | CP-Bus NXM/TIMEOUT on a write | 60 |
| C | Unused | |
| lB | Performance monitoring interrupt (internally handled by microcode) | |

^{**} These conditions generate a hardware halt procedure with a halt code of 2 (external halt).

Table 1-3 (Continued) Interrupt Priority Levels

| Priority Level | Interrupt Condition | SCB Offset |
|-----------------------|--|------------|
| 1A | Correctable main memory errors | 54 |
| | Uncorrectable main memory errors | 54 |
| | Correctable O-bit memory errors | 54 |
| | Pending read times out waiting for disown write | 54 |
| | No acknowledgment on returned read data from NMC | 54 |
| | NDAL Data parity errors | 54 |
| | Pcache tag or data parity errors | 54 |
| | VIC tag or data parity errors | 54 |
| | Bcache addressing errors | 54 |
| | Bcache correctable data ECC errors | 54 |
| | Bcache uncorrectable data ECC errors | 54 |
| | Bcache correctable tag ECC errors | 54 |
| | Bcache uncorrectable data ECC errors | 54 |
| | Illegal length transaction to memory or I/O space | 54 |
| | Reserved command to memory or I/O space | 54 |
| | CP-Bus parity errors on I/O read transactions | 54 |
| | CP-Bus ERR_L signal asserted by I/O device during I/O read transaction | 54 |
| | CP-Bus NXM/TIMEOUTS errors on I/O reads | 54 |
| 19:18 | Unused | |
| 17 | IRQ_H[3] asserted | Unused |

^{**} These conditions generate a hardware halt procedure with a halt code of 2 (external halt).

Table 1-3 (Continued) Interrupt Priority Levels

| Priority Level | Interrupt Condition | SCB Offset |
|----------------|--|------------|
| 16 | IRQ_H[2] asserted | Unused |
| | Interval timer (IRQ_H[2] takes priority) | C0 |
| 15 | IRQ_H[1] asserted | |
| 14 | IRQ_H[0] asserted | |
| | Network interface | 104 |
| 13:10 | Unused | |
| 0F:01 | Software interrupt requests | 84-BC |

^{**} These conditions generate a hardware halt procedure with a halt code of 2 (external halt).

Exceptions

There are six categories of exceptions.

- Arthimetic
- Memory management
- Operand
- Instruction
- Tracing
- System failure

A list of exceptions, grouped by class, is shown in Table 1–4.

| Table 1–4 Exception Categories | | | |
|----------------------------------|---|--|--|
| Exception Class | Instances | | |
| Arithmetic traps/faults | Integer overflow trap Integer divide-by-zero trap Subscript range trap Floating overflow fault Floating divide-by-zero fault Floating underflow fault | | |
| Memory management exceptions | Access control violation fault Translation not valid fault M=0 fault | | |
| Operand reference exceptions | Reserved addressing mode fault Reserved operand fault or abort | | |
| Instruction execution exceptions | Reserved/Privileged instruction fault Emulated instruction faults XFC fault Change-mode trap Breakpoint fault Vector disabled fault | | |
| Tracing exceptions | Trace fault | | |
| System failure exceptions | Kernel-Stack-Not-Valid abort Interrupt-Stack-Not-Valid halt Console error halt Machine check abort | | |

Types of Exceptions

There are three types of exceptions.

- Trap
- Fault
- Abort

Trap Exceptions

A trap is an exception that occurs at the end of the instruction that caused the exception. Therefore, the PC saved on the stack is the address of the next instruction that would normally have been executed.

Fault Exceptions

A fault is an exception that occurs during an instruction and that leaves the registers and memory in a consistent state such that elimination of the fault condition and restarting the instruction will give correct results. After the instruction faults, the PC saved on the stack points to the instruction that faulted.

Abort Exceptions

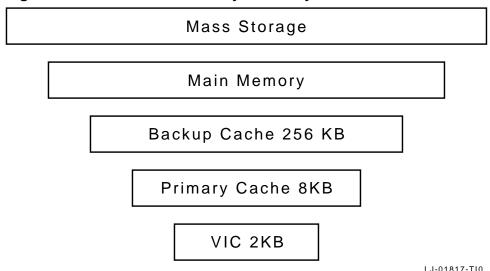
An abort is an exception that occurs during an instruction. An abort leaves the value of registers and memory UNPREDICTABLE such that the instruction cannot necessarily be correctly restarted, completed, simulated, or undone. In most instances, the NVAX microcode attempts to convert an abort into a fault by restoring the state that was present at the start of the instruction that caused the abort.

Cache Memory

Overview

The NVAX memory subsystem follows a hierarchical structure. The VIC, Pcache, Bcache, and finally the main memory form the hierarchical memory subsystem of the KA49. The hierarchical ordering of the various levels of KA49 memory is shown in Figure 1–3. For I-stream references, the memory hierarchy starts with the VIC, whereas for D-stream references the memory hierarchy starts with the Pcache.

Figure 1–3 KA49 Cache/Memory Hierarchy



References generated by the NVAX CPU are issued to the memory subsystem at the first hierarchical level, as determined by the reference type (I-stream or D-stream). The reference then passes up through the hierarchy until it is serviced by one of the layers. References that are serviced at lower layers take less time than references that must pass to higher layers. For this reason, it is the intent of the memory subsystem to service most references within the lower layers, thus maximizing system performance.

By creating successively faster layers of memory hierarchy below the main memory, the KA49 decreases the average amount of time required to access information. Because each layer in the hierarchy tends to be smaller in size than the next higher (slower) layer, there is the problem of allocating space at each

Cache Memory, Continued

layer for storing references. Furthermore, care must be taken to ensure that the state of the system is singularly and accurately represented by the combined contents of the caches and main memory.

In the KA49 this issue is most critical between main memory and the Bcache and Pcache, because main memory can be accessed by DMA devices as well as the NVAX CPU. Furthermore, this problem is complicated by the writeback nature of the Bcache. This write-back mechanism, while significantly decreasing the latency of write operations, complicates the problem of maintaining a coherent and consistent representation of main memory in the face of DMA traffic.

Cached References

Any reference that can be stored by the VIC, the Pcache, or the Bcache is called a *cached reference*. The Pcache and Bcache store CPU read references to the VAX memory space (bit <29> of the physical address = 0) only. They do not store references to the VAX I/O space.

Whenever the CPU generates a non-cached reference, or a cached reference not stored in any of the three caches, a single hexaword reference of the same type is generated on the NDAL Bus.

Whenever the CPU generates a cached reference that is stored in one of the caches, no reference is generated on the NDAL Bus.

Virtual Instruction Cache

Before any instruction can be executed, it must first be fetched from memory. The NVAX CPU contains an instruction prefetcher that fetches sequential instructions ahead of the instruction currently being executed. This is done in an attempt to reduce the effective access time of the instruction fetch by pipelining it with decode and instruction execution. The instruction prefetcher maintains an instruction prefetch queue (IPQ) of up to 16 bytes (4 longwords) of I-stream data. In order to fill the IPQ, the prefetcher sends I-stream read requests to the Virtual Instruction Cache (VIC).

Cache Memory, Continued

The VIC is a 2-KB, direct-mapped cache for caching I-stream data. The VIC is located within the NVAX CPU chip. In order to reduce the overhead associated with virtual-to-physical address translation, the VIC caches references based on virtual addresses. In the event that the virtual references made by the instruction prefetcher hit in the VIC, the I-stream data is loaded from the VIC directly to the IPQ.

If the references made by the instruction prefetcher miss in the VIC, then the VIC issues an I-stream read request on behalf of the instruction prefetcher to the next level of memory hierarchy, the Pcache.

Primary Cache

The primary cache (Pcache) is a two-way set associative, read allocate, no-write allocate, write through, physical address cache of I-stream and D-stream data. It stores 8192 bytes (8K) of data and 256 tags corresponding to 256 hexaword blocks (1 hexaword = 32 bytes). Each tag is 20 bits wide corresponding to bits <31:12> of the physical address.

There are four quadword subblocks per block with a valid bit associated with each subblock. The access size for both Pcache reads and writes is one quadword. Byte parity is maintained for each byte of data (32 bits per block). One bit of parity is maintained for every tag. The Pcache has a one cycle access and a one cycle repetition rate for both reads and writes.

The Pcache represents the first level of D-stream memory hierarchy and the second level of I-stream memory hierarchy in all NVAX computer systems. Pcache entries must be invalidated in order to maintain cache coherency with higher levels of the memory hierarchy.

The Pcache is located within the NVAX CPU chip. Unlike the VIC, the Pcache is based on physical addresses rather than virtual addresses. The Pcache handles I-stream requests from the VIC, as well as D-stream requests for instruction operands. The Pcache uses a write-through scheme for handling writes to memory locations which are contained in the Pcache. In this

Cache Memory, Continued

scheme, the write operation updates the contents of the Pcache, and the write operation is propagated to the next level of memory hierarchy, the Bcache. The Pcache is maintained as a strict subset of the Bcache.

Backup Cache

The backup cache (Bcache) is direct-mapped, with quadword access size, and a hexaword (32 bytes) block size. The Bcache allocates on reads and writes, and uses a write-back protocol. Bcache tags and cache data are stored in static RAMs that reside on the CPU module. The NVAX CPU implements the control for the Bcache tags and data.

The Bcache and Pcache communicate internally to the NVAX CPU in such a way as to maintain the Pcache as a strict subset of the Bcache. This is done through the use of "invalidate" commands sent automatically from the Bcache to the Pcache whenever the Bcache must invalidate a block. The Bcache invalidates a block in response to DMA activity to the corresponding memory location, or to make room in the cache for new data. In the case of Bcache blocks that contain data for NVAX-owned memory locations, the process of invalidating the block involves a write-back of the data contained in the cache to the corresponding memory location. The write-back operation simultaneously relinquishes ownership of the hexaword.

Main Memory System

Overview

The main memory system is implemented in the NVAX memory controller chip (NMC). The NMC communicates with SIM modules over the NVAX memory interconnect (NMI). Up to eight SIM modules are supported, for a maximum of 128 MB of main memory.

The NMC serves as an interface between the NDAL and NVAX memory interconnect. The NMI is comprised of the set of signals leading from the NMC to the memory modules, and provides a 64-bit path to the memory modules. The arbiter for the NDAL is also built into the NMC.

NVAX Memory Subsystem

The NMC controls and passes data to or from, one or two sets of SIM modules using a bank interleaved memory access. It responds to commands from the CPU and the I/O adapter (NCA). The NMC is never a commander on the NDAL.

Each set of memory modules can have either zero or four SIM modules. The memory modules can be either 4 MB (1-MB DRAMs) or 16 MB (4-MB DRAMs). The SIM modules in each set must be homogenous (no mixing of 4-MB and 16-MB SIM modules within a set) although the types of SIM modules can differ between the two sets (for example, a set of 4-MB SIM modules and a set of 16-MB SIM modules). The minimum configuration is 16 MB. Each SIM module consists of fast page mode 100 ns RAS access time DRAMs.

ROM Memory

Overview

The system board ROM contains processor restart, diagnostic and console code, and the primary bootstrap program. Another small ROM is uniquely programmed for each system with its network address.

System Board ROM

The system board ROM contains four 128 KB x 8 FLASH ROM chips that collectively hold 512 KB of data. ROM data appears at physical addresses 2004.0000 through 200B.FFFF. The data path to this ROM is 32 bits wide. Certain physical addresses in the ROM have fixed uses. These fixed uses are listed in Table 1–5.

| Table 1-5 | ROM Fixed Uses |
|-----------|--|
| 2004.0000 | Processor restart address. The processor begins execution at this address in non-mapped mode when a processor restart occurs. |
| 2004.0004 | System type register SYS_TYPE. The contents of this longword supplement the internal processor SID register to identify the processor and system type. |

Network Address ROM

A 32-byte ROM on the system board contains a unique network address for each system. Data from this ROM is read in the low-order bytes of 32 consecutive longwords at physical addresses 2780.0000 through 2780.007C. The network address occupies the first six bytes (addresses 2780.0000 through 2780.0014). The byte at 2780.0000 is the first byte to be transmitted or received in an address field of an Ethernet packet. Its low-order bit (bit 0) is transmitted or received first in the serial bit stream.

This ROM is installed in a socket so it can be moved in the event that a system board is replaced.

Graphics Controller

Overview

The VAXstation 4000 Model 90 workstation supports three graphics options: LCSPX, SPXg, and SPXgt. The LCSPX module is a low cost graphics module, while the SPXg/gt modules support high performance 3D graphics. The SPXg is an 8-plane graphics module and the SPXgt is a 24-plane graphics module. Note that only one video option can be physically installed into the workstation at a time. All the graphics options share a single interrupt request signal and interrupt vector. The graphics interrupt can be enabled/disabled by a bit in the INT_MSK register. All of the graphics options can be reset with the graphics reset bit in the IORESET register. Two bits in the configuration register allow software to determine if an LCSPX or a SPXg/gt module is installed in the system.

LCSPX

The LCSPX module is a redesign of the VXT 2000 SPX module. This is a cost-reduced SPX module that interfaces directly to the CP2 bus. The LCSPX module is functionally the same as the VXT 2000 SPX module except that two video oscillators are supported using a module switch. The diagnostic ROM/Configuration register on the LCSPX module contains information about the oscillator currently in use. This is the only register that is different from the VXT 2000 SPX module. Table 1–6 shows the bit definitions associated with the diagnostic ROM configuration register.

Graphics Controller, Continued

Table 1–6 Diagnostic ROM/Configuration Register Bit Definitions

| Bit | Name | Definition |
|---------|----------------|---|
| <31> | Scanproc Test | This bit is driven by the Scanproc chip during diagnostics. |
| <30> | Time Out | This bit is set when 2 VRAM refresh pulses occur while DS is low, indicating a hung system. |
| <29:18> | Reserved | Read as zero. |
| <17> | MSB | This bit indicates the speed of the oscillator used as timing for the 1280 X 1024 monitor. A zero indicates 66 Hz operation, a one indicates 72 Hz operation. |
| <16> | Reserved | Read as zero. |
| <15:0> | ROM Data Field | These bits contain the ROM data that represents the diagnostic code for the video subsystem. |

SPXg/gt

The SPXg and SPXgt modules were originally designed to be installed into an LCG frame buffer connector on the Model 60 system. The DC7201 chip in the Model 60 system provided the interface to the SPXg/gt graphics module. The DC7201 chip provided a direct path for the processor to read and write SPXg/gt registers along with support for DMA into the SPXg/gt FIFO. In the Model 90 system, no DMA support for SPXg/gt is provided. The SPXg/gt is accessible using three separate address ranges.

The base address range for SPXg/gt module is 2800.0000 to 29FF.FFFF. In addition, a direct access path to the Brooktree RAMDAC is supported at addresses 2A00.0000 to 2A00.003C. Finally the SPXg/gt diagnostic ROM is located at addresses 2A10.0000 to 2A17.FFFF. The diagnostic ROM is accessible a word at a time on aligned quadword boundaries.

Network Interface Controller

Overview

The KA49 includes a network interface that is implemented by the second generation Ethernet controller (SGEC). This interface allows the KA49 module to be connected to either a ThinWire or standard Ethernet network and supports the Ethernet data link layer. The SGEC also supports CP-Bus parity protection.

Serial Line Controller

Overview

The serial line controller handles four asynchronous serial lines. The DC7085 chip is used as the serial line controller. The DC7085 directly controls an external 64-entry silo shared by all four receive lines. Access to the DC7085 by the CPU and interrupt processing for the DC7085 are controlled by the CEAC. The four serial lines are numbered 0 through 3, and each has a particular primary use, as described in Table 1–7.

Table 1-7 Serial Line Usage

| Line | Device | Description |
|------|----------------|---|
| 0 | Keyboard | Connected to a 15-pin D-sub connector ¹ and to a 4-pin modular jack mounted on the system board. Data leads only. Supports the LK401 keyboard. |
| 1 | Pointer | Connected to a 15-pin D-sub connector ¹ and to a miniature DIN connector mounted on the system board. Data leads only. Supports VSXXX-AA mouse or VSXXX-AB tablet. |
| 2 | Communications | Connected to a 25-pin D-sub connector mounted on the system board, RS423 compatible. Data leads plus modem control signals. |
| 3 | Printer | Connected to a 6-pin modified modular jack mounted on the system board. DEC423, data leads only. |

Same connector

Line 3 is normally connected to a printer through a BC16E cable. If a switch, accessible from the front of the system enclosure, is set to enable, a received break condition on this line asserts the CPU halt signal, which causes a processor restart with a restart code of 2.

Time-of-Year Clock

Overview

The time-of-year (TOY) clock consists of an MC146818BM CMOS watch chip that keeps the date and time of day and contains 50 bytes of general purpose RAM storage. This chip includes a time base oscillator and a lithium battery on-chip. The battery powers the chip with logic and oscillator while system power is off.

Battery Backup

A lithium battery within the watch chip supplies power to the watch chip and its time base oscillator while system power is off. The battery maintains the clock operation and the data stored in the 50 bytes of RAM for a minimum of 10 years before it becomes exhausted.

Watch Chip Registers

The watch chip contains 64 8-bit registers. Ten of these contain date and time data, four are control and status registers, and the remaining 50 provide general purpose RAM storage. The registers occupy 64 consecutive longwords of address space as shown in the next table.

Each register is accessed as bits <9:2> of a longword. Bits <31:10> and <1:0> are ignored on writing and undefined on reading.

WARNING

Because each register spans two bytes on the system bus, only word or longword access instructions may be used to manipulate these registers. The effects of using byte access instructions are undefined. In particular, instructions for modifying bits such as BBSS, BBSC, BBCC, and BBCS cannot be used; they generate byte-access read-modify-write cycles that will corrupt the portion of the register that is not in the byte being accessed.

SCSI Controller

Overview

The SCSI interface is a single-ended, bi-directional, 8-bit-wide bus to which up to eight devices can be attached. The KA49 system module is one of those devices, allowing the attachment of up to seven additional devices. Devices may play one of two roles: initiator or target. An initiator originates an operation by sending a command to a specific target. A target performs an operation that was requested by an initiator. The KA49 module is always the initiator and all other SCSI devices attached to it are targets.

Connecting Devices

Each device attached to the SCSI bus is identified by a unique device ID number in the range 0 through 7. During the arbitration, selection, and reselection bus phases in which an initiator and a target establish a connection, the device IDs of the initiator and target are both placed on the data bus by asserting the data bits corresponding to the device ID numbers. By convention, the ID number of the VAXstation Model 90 system is six (this is controlled by the programs that drive the SCSI interface; it is not fixed in Model 90 hardware).

The electrical interface consists of 18 signal lines. Some of these lines are driven only by initiators, some only by targets, and some by either. The SCSI bus is always terminated at each end. The bus is permanently terminated at the controller (near end). Far end termination can take place in one of two locations:

- At the expansion connector on the rear of the system enclosure
- At the second expansion connector on a storage expansion unit

SCSI Controller, Continued

SCSI Bus Signals

Table 1–8 describes the SCSI bus signals used by the SCSI controller.

Table 1–8 SCSI Bus Signals

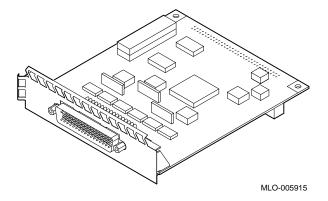
| Bus Signal | Description |
|------------------|--|
| DB70 and DBP | An 8-bit parallel data bus with an associated odd parity bit. The use of the parity bit is optional but strongly encouraged. These lines may be driven by either an initiator or a target, depending upon the direction of data transfer. |
| RST | Signals all devices on the SCSI bus to reset to their initial power- on states. Thereafter, it should be asserted only as a last resort during error recovery since it indiscriminately affects all devices on the bus. An RST signal generated by some other device on the bus causes an internal reset of the 53C94 chip used in this controller and sets the interrupt request bit (INT in register SCS_STATUS). |
| BSY and SEL | Used by initiators and targets during the arbitration, selection, and reselection bus phases to establish or resume a logical connection between an initiator and a target. Once the connection is established, the target asserts BSY and the SEL signal is not driven |
| ATN | Used by an initiator to signal a target that it has a message ready. The target can receive the message by entering the "message out" phase. ATN is always driven by an initiator. |
| REQ and ACK | Used to synchronize information transfers over the data bus during any of the six information transfer phases. REQ is always driven by the target, ACK is always driven by the initiator. |
| C/D, I/O and MSG | Collectively indicate one of six possible information transfer phases. These signals are always driven by the target device. |

DSW21 Synchronous Communications Adapter

Overview

The DSW21 syncrhonous communications adapter is a synchronous serial communications interface for the VAXstation 4000 Model 90 workstation. It has full modem control and multiple protocol support. Figure 1–4 shows the DSW21 communications adapter.

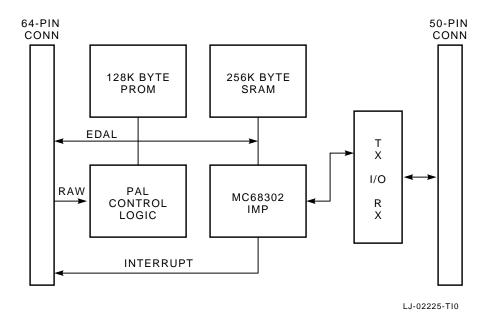
Figure 1-4 Synchronous Communications Adapter



The adapter is an option board that connects internally to the CPU board by a 64-pin option connector. It consists of the EDAL interface, 128 KB UVEPROM, 256 KB static RAM, the MC68302 integrated multi-protocol processor (IMP), and I/O receivers and drivers with static and lightning protection. The communications I/O connector is a 50-pin D-subminiature plug that goes directly through the back of the system cabinet. Figure 1–5 shows the DSW21 connections.

DSW21 Synchronous Communications Adapter, Continued

Figure 1–5 DSW21 Connections



Chapter 2 Firmware

Overview

Introduction

This chapter provides an overview of the VAXstation 4000 Model 90 system firmware. The firmware is located in four EPROMs, which hold a total of 512 KB of data. The system firmware has five distinct areas of operation. This chapter discusses the following topics:

- Power-Up Initialization Code
- Console Mode
- Extended Self-Test
- Utilities
- System Test
- System ROM
- Option ROM
- Configuration Table
- Driver Descriptor
- Interfacing to Diagnostic Drivers
- Console Driver Interface

Power-Up Initialization Code

Overview

The power-up initialization code is executed when power is applied to the VAXstation 4000 Model 90 workstation or any time volatile console data structures are altered.

Power-Up Initialization Sequence

Table 2–1 describes the power-up initialization sequence.

Table 2-1 Power-Up Initialization Sequence

| Stage | What the System Does |
|-------|---|
| 1 | Tests enough memory to bring up the console for building console and device structures. |
| 2 | Checks its configuration, identifies optional devices, and identifies the type of monitor connected to the video slot. |
| 3 | Tests the TOY clock and the non-volatile RAM. If this test fails, the power-up test stops. |
| 4 | Constructs the master configuration table (MCT), device configuration table (DCT), driver descriptor, shared console interface area (SCIA), and a blank page frame map. |

Power-Up Initialization Code, Continued

| What the System Does | | | |
|---|--|--|--|
| | | | |
| Tests the serial lines. If this test fails, the console terminal is not enabled and the only output is the HEX display. | | | |
| f | And | Then | |
| No video option is oresent | | The system defaults to line three of the serial port. | |
| A video option is olugged into the video olot on the CPU and he switch is set to graphics | The test fails | Video drivers are loaded and the system behaves as if a failure occurred. | |
| The alternate console switch is set to alternate console | | The terminal connected to line three of the serial port is used as the console. | |
| | Ind the only output is to wideo option is resent a video option is lugged into the video lot on the CPU and he switch is set to raphics. The alternate console witch is set to | And No video option is resent A video option is lugged into the video lot on the CPU and he switch is set to raphics The display. And The test fails The test fails The alternate console witch is set to | |

Power-Up Initialization Code, Continued

| Table 2-1 | (Continued) Power-Up Initialization Sequence | | |
|-----------|---|--|--|
| Stage | What the System Does | | |
| 7 | Test dispatcher tests the functional blocks of the system. This test displays a blank ruler on the screen. The length of the ruler is dependent on the devices in the system. The dispatcher runs the tests in the following order: | | |
| | Non-Volatile RAM (NVR) | | |
| | • Color graphics (LCSPX, SPXg or SPXgt) | | |
| | • Serial line controller (DZ) | | |
| | Cache memory (SCSI DMA RAM, OBIT RAM, BCACHE) | | |
| | Memory configuration (MEM) | | |
| | Floating point unit (FPU) | | |
| | • Interval timer (IT) | | |
| | Miscellaneous system board (checksums, Ethernet ID ROM) (SYS) | | |
| | Network controller (NI) | | |
| | SCSI controller (SCSI) | | |
| | • Sound chip (AUD) | | |
| | • Option board (COMM) | | |
| | Bus adapter logic | | |
| | If an error occurs during testing, the dispatcher continues to test the remaining devices until all tests are completed. | | |
| | | | |

NOTE

If halts are enabled, the console prompt >>> displays. If not, the system is autobooted using the default device stored in the NVR or the Ethernet if no device is specified.

Console Mode

Overview

The VAXstation 4000 Model 90 console mode allows operation of a console device, which can be one of the following:

- A workstation video device and LK401 keyboard and mouse
- A terminal connected to line three of the serial port
- A remote system connected using the Ethernet

Console Mode

The console mode can be entered if:

- The HALT parameter is set to halt when power is turned on.
- A HALT instruction is executed with the HALT action set to HALT or a severe processor condition occurs (such as an invalid interrupt stack).
- An external HALT is detected (pressing the halt button on the front panel).

Input and Output

In console mode input and output (I/O) routines are used by:

- Self-Test
- Extended self-test
- Utilities
- System test
- Virtual memory boot (VMB)

Extended Self-Test

Overview

The extended self-tests are started by entering the TEST command at the console prompt, followed by the test number or numbers you wish to run. The test dispatcher runs the self-test requested until an error occurs or until all tests are completed.

Test Dispatcher

The dispatcher uses the main configuration table (MCT), device configuration table (DCT), and drive descriptor data structures when running a self-test.

Table 2–2 shows the stages of the test dispatcher self-test procedure.

Table 2-2 Test Dispatcher Procedure

| Stage | What the Dispatcher Does |
|-------|--|
| 1 | Uses the device number to index into the MCT. |
| 2 | Receives a pointer to the device DCT from the MCT. |
| 3 | Finds a pointer to the device directory entries in the DCT. |
| 4 | Scans all the directories for a directory type of the self-test directory (=1). |
| 5 | Reads the flags field in the DCT to determine if the self-test diagnostic needs to be loaded into RAM. |
| | If the diagnostic needs to be loaded into RAM, the dispatcher allocates memory for loading the diagnostic (moving it from ROM to RAM). |

.

Extended Self-Test, Continued

| Table 2-2 | (Continued) Test Dispa | atcher Procedure | |
|-----------|--|---|--|
| Stage | What the Dispatcher Do | es | |
| 6 | Reads the flags field in the DCT to determine if the diagnostic uses a shared diagnostic driver. | | |
| | If | Then | |
| | The self-test diagnostic uses a shared diagnostic driver | The dispatcher gets the directory entry and the pointer to the driver descriptor from the DCT. | |
| | The shared driver needed is <i>not</i> already in RAM | The dispatcher allocates temporary RAM for the shared driver (loading the driver from ROM to RAM) and fills in the driver descriptor data structure to point to the RAM based shared driver. | |
| 7 | Calls the devices self-tes | et interface. | |

Utilities

Overview

A utility test is started at the console prompt by entering a command using the following format:

TEST/UTIL dev_nbr util_nbr op1...opn

| Format | Meaning |
|----------|--|
| /UTIL | Instructs the test dispatcher to run a utility |
| dev_nbr | The device on which the utility operates |
| util_nbr | The utility number |
| op1opn | One to n optional parameters |

Running a Utility

The console mode passes a list of parameters to the test dispatcher. The test then uses the main configuration table (MCT), device configuration table (DCT), and driver descriptor data structures when running a utility. Table 2–3 describes the dispatcher process for running a utility.

Table 2-3 Running a Utility Process

| Stage | Dispatcher Process |
|-------|--|
| 1 | Uses the device number to index into the MCT. |
| 2 | Receives a pointer to the device DCT from the MCT. |
| 3 | Finds a pointer to the device directory entries in the DCT. |
| 4 | Scans all the directories for a directory type of the utility directory (=3) |
| 5 | Reads the flags field in the DCT to determine if the utility needs to be loaded into RAM. |
| | If the utility needs to be loaded into RAM, the dispatcher allocates memory for loading the utility (moving it from ROM to RAM). |

Utilities, Continued

| Stage | Dispatcher Process | | |
|-------|---|---|--|
| 6 | Reads the flags field in the DCT to determine if the utility uses a shared diagnostic driver. | | |
| | If | Then | |
| | The utility uses a shared diagnostic driver | The dispatcher gets the directory entry and the pointer to the driver descriptor from the DCT. | |
| | The shared driver needed is <i>not</i> already in RAM | The dispatcher allocates temporary RAM for the shared driver (loading the driver from ROM to RAM) and fills in the driver descriptor data structure in the driver descriptor for the shared driver. | |
| 7 | Calls the utility entry p | point. | |
| 8 | Checks the parameters | passed. | |
| | If the parameters are out of range or too many passed, the dispatcher sends out an illegal parameter message. | | |
| 9 | Prompts the user if mo | re parameters are needed. | |
| 10 | Prompts the user if the | utility is going to destroy any user data. | |
| 11 | Starts the utility. | | |

System Test

Overview

The system test tests the device interaction in the system by creating maximum DMA and interrupt activity. The test consists of:

- Modified VAXELN kernel
- System test monitor
- System diagnostics
- Shared drivers (if present)

The system test can be run in three environments, selected by the SET DIAGENV command.

- Customer 1
- Digital Services 2
- Manufacturing 3

CAUTION

Do not use the manufacturing mode in the field. Manufacturing mode erases customer data on hard disks, excluding the system disk.

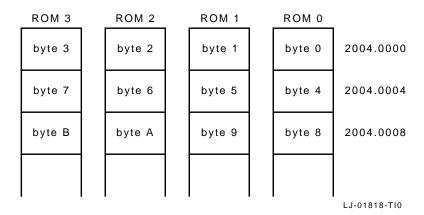
Refer to Table 5–8 for more detailed information on running the system test.

System ROM

Overview

The base VAXstation 4000 Model 90 firmware contains 512 KB of ROM split into four 128-KB wide ROMs. This provides the full 32-bit wide memory data path shown in Figure 2–1.

Figure 2-1 System ROM Format



The system firmware ROMs supply some information on a per byte basis for ease of manufacture and development. Other information (software and tables) is supplied by the set of ROM parts. Figure 2–2 displays the system ROM part formats.

Figure 2–2 System ROM Part Format

| 15 | 8 | 7(|) |
|--------------------------------|---|--------------------------------|-----------|
| Reserved for ROM set Data | | Reserved for ROM set Data | word 0 |
| Reserved for ROM set Data | | Reserved for ROM set Data | word 1 |
| Version | | Version | word 2 |
| ROM Byte Number | | ROM Byte Number | word 3 |
| Manufacturing Check Data (55h) | | Manufacturing Check Data (55h) | word 4 |
| Manufacturing Check Data (AAh) | | Manufacturing Check Data (AAh) | word 5 |
| Manufacturing Check Data (33h) | | Manufacturing Check Data (33h) | word 6 |
| ROM Part Length | | ROM Part Length | word 7 |
| Reserved for ROM set data | | Reserved for ROM set data | word 8 |
| Checksum | | Checksum | Last word |

LJ-02219-TI0

System ROM Part Format

Table 2–4 shows the part formats in the system ROM.

Table 2–4 System ROM Part Formats

| Byte | Name | Description |
|------------|--------------------------|--|
| Word 02h | Version | Contains the low 8 bits of the version number of the console code for the Model 90 system firmware. |
| 03h | ROM byte number | Indicates the position of the byte among the set of ROMs used to implement the firmware. This value is equal to the low 2 bits of the physical address of the first byte in the ROM part. The value ranges from 0 to 3. |
| 04h to 06h | Manufacturing check data | Used for a quick check of the ROM. The data are 55h, AAh, and 33h. |
| 07h | ROM part length | Indicates the length of the ROM part divided by the data path width in bytes. |
| Last byte | Checksum | For each ROM byte contains a simple 8-bit add and rotate checksum. In a 16-bit ROM the last two bytes contain a checksum, one checksum for each byte address in the device. |

System ROM Set Format

Table 2--5 shows the physical addresses in the system ROM. These addresses are fixed.

Table 2-5 System ROM Physical Addresses

| Physical Address | Name | Description |
|--------------------|---|--|
| 2004.0000 | Processor restart | The hardware begins execution at this address when: |
| | | • Power is turned on. |
| | | Kernel mode halt instruction executes. |
| | | • A break signal is received from the console device. |
| | | • The HALT button is depressed. |
| | | The CPU detects a severe corruption of its operating environment. |
| 2004.0004 SYS_TYPE | System Type register | The system type value longword is 0401.0001. |
| 2004.0008 | ROM Part data | These 24 bytes are reserved for information contained in each ROM byte. |
| 2004.0020 | Interrupt vector numbers | These eight longwords are not used by the Model 90. |
| 2004.0060 | Console I/O routines | There are eight I/O routines provided in the system ROM. Entry points for these routines are located at longword intervals in the area. |
| 2004.0080 | Reserved | Reserved so all ROM set data that follows it will be in the same relative position. |
| 2004.0088 | System console firmware revision number | This word contains the system console firmware revision number. |

Table 2-5 (Continued) System ROM Physical Addresses **Physical Address Description** Name 2004.008A This word contains the system diagnostic **System** diagnostic firmware revision number. firmware revision number 2004.008C Diagnostic This longword contains the physical address of the beginning of the system descriptor level diagnostic boot block. A value of zero indicates that there is no system level diagnostic present in the Model 90 system firmware ROM. 2004.0090 Pointers to These two longwords point to the tables used to translate the LK401 main array keyboard map keycodes to character codes. The first longword contains the physical address of the beginning of the keyboard tables. The second longword contains the physical address of the beginning of the keyboard mapping tables.

Option ROM

Overview

Each option in the Model 90 system has its own ROM firmware. The ROM memory on the option board may be implemented as discussed in the following sections.

Option ROM Part Format

The option ROM part format is provided for each byte in the ROM set. This format is compatible with the system ROM format, with the addition of the data path indicator. Figure 2-3 shows the ROM byte data.

Figure 2-3 Option ROM Byte Data

| Data Path Indicator | Byte 0 |
|--------------------------------|-----------|
| Reserved | Byte 1 |
| Version | Byte 2 |
| ROM Index Number | Byte 3 |
| Manufacturing Check Data (55h) | Byte 4 |
| Manufacturing Check Data (AAh) | Byte 5 |
| Manufacturing Check Data (33h) | Byte 6 |
| ROM Part Length | Byte 7 |
| Reserved for ROM set Data | Byte 8 |
| Checksum | Last Byte |
| | • |

LJ-00101-TI0

Option ROM, Continued

| Byte | Name | Description |
|---------------|-----------------------------|--|
| 00h | Data path indicator | Indicates the size of the ROM data path. The data path must be one of the following: |
| | | • 1: One byte per longword. Bytes in ROM occupy the low byte of each longword. |
| | | • 2: Two bytes per longword. Words in ROM occupy the low two bytes of each longword. |
| | | • 4: Four bytes per longword. Longwords in ROM correspond to longwords in the address space. |
| 02h | Version | Contains the low 8 bits of the version number for the option firmware. |
| 03h | ROM Byte number | Indicates the position of the byte among the set of ROMs used to implement the firmware. This value is equal to the low 2 bits of the physical address of the first byte in the ROM set. Note that this value is always less than the data path indicator. |
| 04h to 06h | Manufacturing check data | Performs quick verify check of the ROM contents. The data are 55h, AAh, and 33h. |

Option ROM, Continued

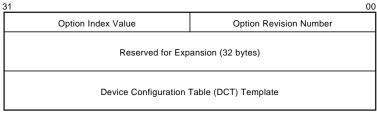
| Byte | Name | Description |
|--------------|--------------------|--|
| 07h | ROM part length | Indicates the length of each byte address in the set. It is the number of bytes associated with each byte in the ROM in Kbytes. |
| | | NOTE |
| | | The number of bytes in the ROM set equals the sum of the number of bytes in each of the ROM parts divided by the data path of each device. Each of the ROM parts on the option board must have the same number of bytes. |
| 8 | Reserved | Reserved for ROM set data. |
| Last byte | Checksum | Each byte in the ROM set has a simple add and rotate checksum in its last byte. |

Option ROM Set Format

For options that have a one-byte or two-byte data path, the data from the ROM set must be moved into RAM. Note that a device cannot have both an 8-bit data path and a 16-bit data path. An option with a full 32-bit data path may not have to be moved. Devices with a 16-bit data path are treated as though each byte of the device is a device in itself.

Figure 2-4 shows option ROM set data.

Figure 2-4 Option ROM Set Data



LJ-00102-TI0

Option ROM, Continued

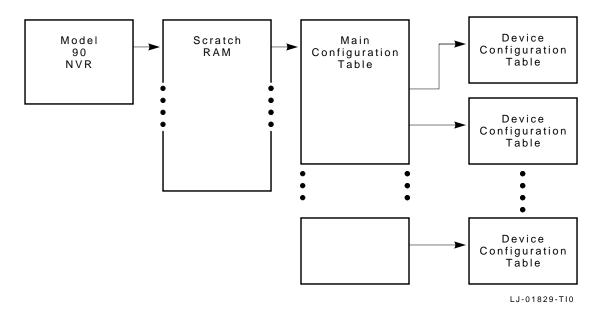
| Name | Description |
|-------------------------------------|---|
| Option revision | This number controls changes in both the option hardware and firmware. |
| Option index value | An index value of the last DCT entry A zero in this field indicates a single DCB for the device, a one indicates two device control blocks for this device. An option that occupies the storage option slot can have the values of zero or one. An option that occupies the video option slot can have the values of zero, one, or two. |
| Reserved for expansion | These 32 bytes are reserved. |
| Device configuration table template | The device implemented by the option must have an associated device configuration table template. The DCT contains static and dynamic data and pointers to code required for the device. |

Configuration Table

Overview

Information on the VAXstation 4000 Model 90 devices is stored in the system configuration tables during the power-up initialization. The initialization code sizes the system by reading the ROM-based device configuration tables (DCT) and builds a memory resident configuration data structure. Figure 2–5 shows how the data structures are linked together.

Figure 2–5 Model 90 Configuration Tables



The initialization code saves the pointer to the scratch RAM in the Model 90 NVR in four consecutive bytes. The scratch RAM contains a pointer to the main configuration table (MCT) at its base address. The MCT contains pointers to the DCT.

Main Configuration Table

The main configuration table (MCT) contains a list of the devices in the system and a pointer to the device configuration table (DCT) for each device. The MCT is built when power is turned on and resides in the diagnostic area in memory. The MCT gives the test dispatcher a single interface into the various components of the system. The MCT is shown in Figure 2–6.

Figure 2–6 Main Configuration Table

| Minor Version ID | Major Version ID | |
|---------------------------------------|------------------|--|
| Number of Devices | Edit Version ID | |
| 0 | Device ID | |
| Pointer to Device Configuration Table | | |
| 0 | Device ID | |
| Pointer to Device Configuration Table | | |



LJ-00104-TI0

The components of the MCT are as follows:

Table 2-6 MCT Components

| Name | Description |
|------------------------|--|
| Major version ID | Tracks major changes in the diagnostic interface |
| Minor version ID | Tracks minor changes in the diagnostic interface |
| Edit version ID | Reserved for use by diagnostic developers |
| Number of devices | Number of entries in the MCT table |
| Device ID ¹ | Device ID number |
| _1 | Must be zero reserved for future use |

¹Replicated for each device in the system.

.

| Table 2–6 (Continued) | MCT Components |
|--|---|
| Name | Description |
| Pointer to device configuration table ¹ | Points to the DCT for the particular device |
| ¹ Replicated for each device i | in the system. |

Device Configuration Table

There is a device configuration table (DCT) entry for each device in the Model 90 system. The DCT contains extended information about the device, such as:

- Device name
- Diagnostic code location
- Header information

The test dispatcher and the system test monitor use this data to fetch the appropriate diagnostic code to execute from the ROM or to load into RAM. The DCT is shown in Figure 2–7.

Figure 2–7 Device Configuration Table

| Minor Version ID | Major Ve | ersion ID | 0 |
|----------------------------|-------------------------------------|-----------|----|
| Number of Devices | Edit Ve | rsion ID | 4 |
| | vice ame | | 8 |
| Pointer to Driv | ver Descriptors | | 10 |
| Device | Status | | 14 |
| Pointer to Ex | tended Status | | 18 |
| Size of Exte | ended Status | | 1C |
| Pointer to Ex | tended Config | | 20 |
| Pointer to Perr | Pointer to Permanent Memory | | |
| Size of Perma | anent Memory | | 28 |
| System T | est Status | | 2C |
| Pointer to Extended | l System Test Statu | S | 30 |
| Size of Extended | Size of Extended System Test Status | | |
| Flags | DPSIZE | DIRTYP | 38 |
| Physical Address of Module | | | 3C |
| Code Length | | | 40 |
| Entry Po | int Offset | | 44 |

| Flags | DPSIZE | DIRTYP |
|----------------------------|--------|--------|
| Physical Address of Module | | |
| Code Length | | |
| Entry Point Offset | | |

((NBR_OF_DIRS-1)*10)+2C

LJ-00105-TI0

The components of the DCT are as follows:

| Table 2–7 DCT Compor | nents |
|----------------------|-------|
|----------------------|-------|

| Name | Description |
|-----------------------------------|---|
| Minor version ID | Tracks minor changes in the device diagnostic routines |
| Major version ID | Tracks major changes in the devices diagnostic routines |
| Number of devices | Number of directory entries for the device. A directory entry tells the user where to find a particular component of code for the device. |
| Edit version ID | Device ID number |
| Device name | Device Name is ASCII. This is used by the show configuration utility and the system test to display information about the device. |
| Pointer to driver descriptors | Points to the drive descriptor area associated with the device. |
| Device status | Saved from the last time the self-test was run on the device. The show configuration utility uses this field to display information about the device. The device status is split into two words, the lower word is the error field and the upper word is the field replaceable unit (FRU) thought to be faulty. |
| Pointer to extended status | Points to any extended information that is saved by the device self-test |
| Size of extended status | Length of the extended device status in bytes. The extended device status can be up to 16 longwords of information. The extended status displays when the user enters the SHOW ERRORS command at the console prompt. |
| Pointer to extended configuration | Points to extended configuration information about the device. For example, the SCSI self-test code uses this field to save a pointer to information about the devices connected to the SCSI bus. The information is displayed when the user enters the SHOW CONFIG command at the console prompt. |
| Pointer to permanent memory | Points to the permanent memory that has been allocated. The field is filled in by the diagnostic, the first time that it allocates memory. |

Configuration Table, Continued

| Table 2–7 (Continued) DCT Components | | | | |
|--|---|--|--|--|
| Name | Description | | | |
| Size of permanent memory | Amount of permanent memory (in pages) that has been allocated. This field is filled in by the diagnostic the first time that it allocates memory. | | | |
| System test status | Saved the last time that system test was ran on this device without doing intervening test commands. | | | |
| Pointer to extended system test status | Points to any extended information that is saved by the device's self- test. The SHOW ESTAT utility uses the extended status to display information about the device. | | | |
| Size of extended system test status | Length in bytes of the extended system test status. | | | |
| Flags | Contain flag | g data associated with the particular device routine. | | |
| | Definition | Meaning | | |
| | Bit 15=1 | Code must be loaded into RAM at power-up and memory marked as unavailable to the operating | | |

Bit 15=1 Code must be loaded into RAM at power-up and memory marked as unavailable to the operating system.

Bit 14=1 Code must be loaded into RAM to execute. The memory is released after execution is complete.

Bit 13=1 Code has been loaded into RAM at power-up and memory marked as unavailable to the operating system.

Bit 0=1 Code uses shared diagnostic driver.

Configuration Table, Continued

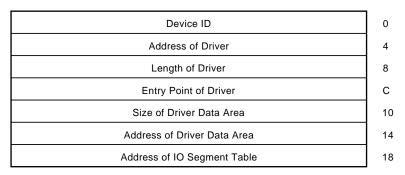
| Table 2–7 (Continued) DCT Components | | | | |
|--------------------------------------|---|--|--|--|
| Name | Description | | | |
| DP SIZE | Contains the data path size of the ROM in which the piece of code resides. | | | |
| | Definition | Meaning | | |
| | 1 | ROM Width is one byte wide. | | |
| | 2 | ROM Width is two bytes wide. | | |
| | 4 | ROM Width is four bytes wide. | | |
| DIRTYP | Contains th | e type of directory entry that the previous elements refer | | |
| | Definition | Meaning | | |
| | 1 | Self-Test directory entry | | |
| | 2 | System test directory entry | | |
| | 3 | Utility directory entry | | |
| | 4 | Console routine directory entry | | |
| | 5 | Unjam routine directory entry | | |
| | 6 | Diagnostic driver directory entry | | |
| Physical address of module | Contains the physical address for the particular component of the code. | | | |
| Code length | Contains the length of code in bytes. | | | |
| Entry point offset | Contains the offset from the beginning of the code to where the entry point is. | | | |

Driver Descriptor

Overview

Any device that provides a shared port driver or shared class driver must provide a descriptor that supplies the Model 90 base system firmware, system test monitor, and any other piece of software specific information about the drive. The format for a driver descriptor is shown in Figure 2–8.

Figure 2–8 Driver Descriptor Data Structure



LJ-00106-TI0

The fields of the driver descriptor are as follows:

| Name | Description |
|-------------------|---|
| Device ID | Ensures that the driver descriptor ID matches the function block ID. This allows a function the ability to determine if it is being used correctly. |
| Address of driver | Contains the address of the device driver. This address may be ROM or memory address. |

Driver Descriptor, Continued

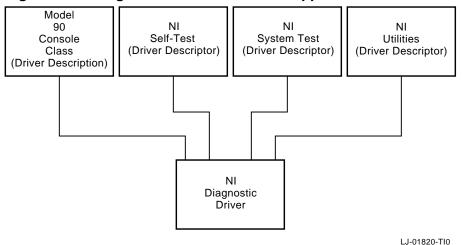
| Name | Description | | |
|------------------------------|--|--|--|
| Length of driver | Contains the length of the device driver in bytes. This field is used by both the base system ROM and the system test monitor to determine the amount of code that needs to be loaded into RAM. | | |
| Entry point of driver | Contains the number of bytes from the beginning of the device driver to the INIT_DRIVER function. | | |
| Size of driver data area | Contains the length in bytes of the amount of memory that a driver needs for its parameters and local data. | | |
| Address of driver data area | Contains the address of the device driver data area that is used by the driver to store local data. | | |
| Address of I/O segment table | Contains the address of the I/O segment table. | | |

Interfacing to Diagnostic Drivers

Overview

The network device contains routines to UNJAM the device and to run self-test routines, system test routines, console routines, and a shared diagnostic driver routine. Figure 2–9 shows how these pieces of code relate to each other.

Figure 2–9 Diagnostic Driver Console Support



User application performs console input/output to the network by calling the console code, which calls the network diagnostic driver. The console, self test, system test, and UNJAM routines interface to the diagnostic driver in similar ways. All diagnostic routines, utilities, and console routines do the following:

- Allocate memory for the driver data area.
- Allocate memory for the diagnostic function block or console function block.

Interfacing to Diagnostic Drivers, Continued

Overview (continued)

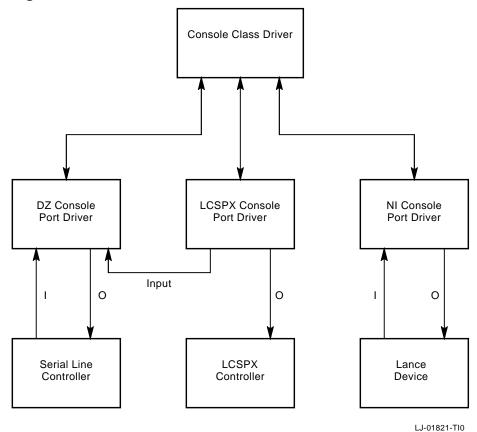
- Call the INIT_DRIVER routine with the following parameters:
 - Pointer to the I/O segment table
 - Pointer to the driver data area
 - Pointer to the driver function block or console function block
 - Pointer to the shared console interface area, or display zero if this is not a console driver
 - As many as two additional device-specific parameters

Console Driver Interface

Overview

The Model 90 console code is split into a class/port driver scheme. The class driver contains the main console functions, such as PUTCHAR and GETCHAR. The port drivers contain the device specific code required to support these functions. Figure 2–10 shows the division of the console function.

Figure 2-10 Model 90 Console Structure



Performing I/O

The console device can require either one channel or two channels to perform I/O to the console device. If the console device is a graphics terminal with a LK401 keyboard, the console program must interface with the serial line device driver for console input and interface with the graphics device driver for output from the console. If the console device is a terminal connected to a serial

Console Driver Interface, Continued

line, the console responds to the serial line driver for both input and output.

The console class driver contains the generic routines that interface to the console and user application to perform terminal input and output transactions. The console class driver interfaces with the port driver depending on the current console device.

If the console port driver does not support PUTCHAR or GETCHAR functions, it must interface with the appropriate port driver to perform the needed function.

Shared Console Interface Area

The shared console interface area (SCIA) consists of a console class driver descriptor and three port driver descriptors. The port driver descriptors can be associated with a DZ port driver, a graphics output driver, and a network driver.

The SCIA provides an interface to the console terminal that isolates the implementation specifics of accessing the console terminal. It is designed so the console drivers can run in both virtual and physical mode.

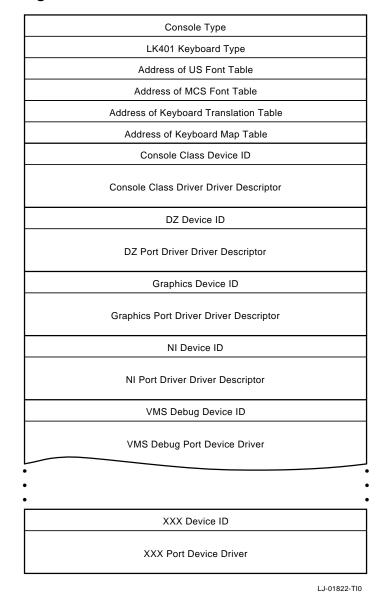
The SCIA is set up by the initialization code. After the SCIA is set up, the software can use this area to interface with the console class driver routine. The shared console performs the following:

- Raw character I/O to console terminal
- Higher level of I/O functions that handle XON/XOFF flow (ASCII bell character and LK401 keyboard translation are handled by the DZ driver.)
- Data structures to allow system software to map all console code and I/O space references into virtual memory as needed

Console Driver Interface, Continued

The SCIA data structure is shown in Figure 2–11.

Figure 2–11 SCIA Data Structure



Console Driver Interface, Continued

Console Port Driver

The fields of the console port drivers driver descriptor are the same as the console class drivers driver descriptor, with one exception: the port driver contains pointers to the console port level routines. The port driver supports all functions whether or not the device supports console output only or console input /output. Figure 2–12 shows the function block of the port driver.

Figure 2–12 Console Port Driver Function Block

| Device Id |
|----------------------|
| INIT_DRIVER Pointer |
| GETCHAR Pointer |
| PUTCHAR Pointer |
| RESET_INPUT Pointer |
| INIT _INPUT Pointer |
| RESET_OUTPUT Pointer |
| INIT_OUTPUT Pointer |

LJ-01823-TI0

Chapter 3 System Configuration

Overview

In this Chapter

This chapter describes the system box used with the VAXstation 4000 Model 90 workstation and its components, cabling, and specifications. The topics covered in this chapter are:

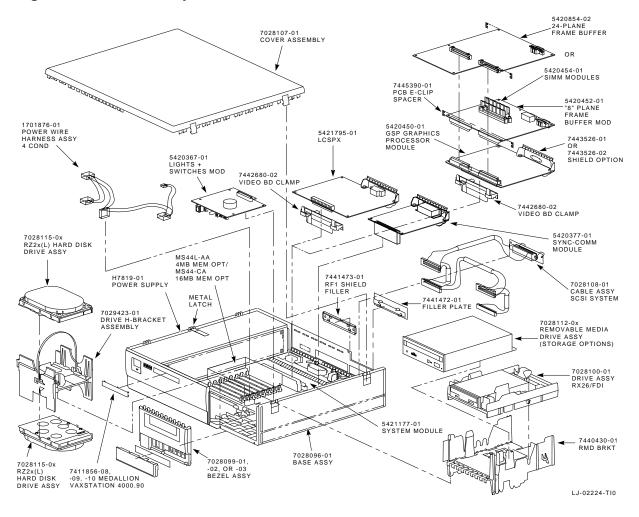
- System Box
- Mass Storage Device Areas
- Power Supply
- Internal Cabling
- System Box Control Panel
- I/O Panel
- System Box Specifications

System Box

Overview

The BA46 enclosure is used for desktop and floorstand installations of the VAXstation 4000 Model 90 system. Figure 3–1 shows the Model 90 system box and its components.

Figure 3-1 Model 90 System Box



Mass Storage Device Areas

The Model 90 system box can hold two half-height, fixed media drives (8.9 cm [3.5 in]) in the H bracket (front left, Figure 3–1), and one half-height, removable media drive (13.3 cm [5.25 in] or 8.9 cm [3.5 in]) in another bracket (front right, Figure 3–1). The bottom drive in the H bracket is mounted upside down. The H bracket releases by a single latch and the other bracket uses two release points.

Power Supply

The system box has space for one power supply, the H7819-AA. The power supply provides protection against excess voltage, current, and temperature.

The power supply voltage connectors are located at the rear of the unit. The input connector is used to connect to a wall outlet and the output connector connects to the system monitor. The power switch and power OK LED are located on the front of the unit. Inside, is a -9.0 V LED. The supply also has two 12 V fans for cooling the system.

The power supply has an automatic voltage select (AVS) circuit to automatically select the ac input for 100 Vac to 120 Vac or 220 Vac to 240 Vac mode of operation. The power supply is a 174 watt unit.

| Voltage (dc) | Ampere |
|--------------|--------|
| +5.1 | 19.00 |
| +3.3 | 4.89 |
| +12.1 | 3.82 |
| -12.0 | 0.69 |
| -9.0 | 0.18 |

Power is supplied to the following components:

- System module (which supplies power for option modules installed in the system and mass storage devices)
- Cooling fans

AC power for system monitor

Power Supply Specifications

The power supply specifications are listed in the following tables.

Input Specifications

| Parameter | Specifications | | |
|--------------------------|--|--|--|
| Line voltage | 120 V | 240 V | |
| Voltage tolerance | 88 V to 132 V | 176 V to 264 V | |
| Frequency | 60 Hz | 50 Hz | |
| Frequency tolerance | 47 Hz to 63 Hz | 47 Hz to 63 Hz | |
| Input current | 2.9 A (max.) power supply only 4.0 A (max.) AUX only | 1.4 A (max.) power supply only 2.0 A (max.) AUX only | |
| Inrush current | 45.0 A (max) cold power supply only | 45.0 A (max) cold power supply only | |
| Power consumption (max.) | 286 W | 286 W | |

Output Specifications

| Parameter | Specifications | | |
|---------------------------|----------------|---------|---------|
| | Minimum | Typical | Maximum |
| +5.1 V reg. Short term | 4.90 V | 5.05 V | 5.20 V |
| +5.1 V reg. Long term | +4.85 V | +5.10 V | +5.25 V |

| Parameter | | Specifications | |
|--------------------------------|----------|----------------|----------|
| | Minimum | Typical | Maximum |
| +12.1 V reg. Short term | +11.70 V | +12.10 V | +12.50 V |
| +12.1 V reg. Long term | +11.50 V | +12.10 V | +12.70 V |
| -12.0 V reg. Long term | -11.40 V | -12.00 V | -12.60 V |
| -9.0 V (isolated) Long term | -8.55 V | -9.00 V | -9.45 V |
| +3.3 V Long term | +3.13 V | +3.3 V | +3.46 V |
| Load range | | | |
| | +3.3 V | 3.20 A | 6.39 A |
| | +5.1 V | 2.8 A | 19.52 A |
| | +12.1 V | 0.18 A | 3.82 A |
| | -12.0V | 0.26 A | 0.69 A |
| | -9.0 V | 0.12 A | 0.17 A |
| Ripple and noise | | | |
| 1 Hz to 10 Hz | +3.3 V | | |
| | +5.1 V | 20.0 mV | 30.0 mV |
| | +12.1 V | 30.0 mV | 50.0 mV |
| | -12.0 V | 50.0 mV | 70.0 mV |
| | -9.0 V | | 120.0 mV |
| | | | 50.0 mV |
| | | | |

| Parameter | Specifications | | |
|--------------------|----------------|---------|---------|
| | Minimum | Typical | Maximum |
| Ripple and noise | | 1.0% | 2.0% |
| (except +5.1 V and | 10 MHz to | | |
| +3.3 V) | 50 MHz | | |
| Ripple and noise | | | |
| 10 MHz to 50 MHz | +5.1 V | | |
| | +3.3 V | 30 mV | 50 mV |
| | | 20 mV | 30 mV |

Physical Dimensions

| Weight | Height | Width | Depth | |
|---------|-----------|----------|-----------|--|
| 14.9 kg | 6.99 cm | 11.18 cm | 38.10 cm | |
| (33 lb) | (2.75 in) | (4.4 in) | (15.0 in) | |

Internal Cabling

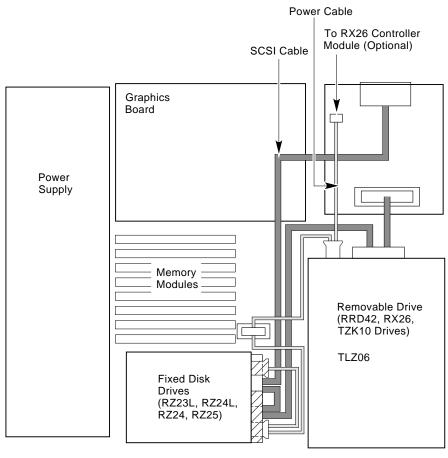
The system box internal cabling is shown in Figure 3–2. Note that there is one SCSI cable and one dc power harness connecting to the drives.

NOTE

The power cable for half-height drives must be routed above the SCSI cable, as shown in Figure 3–2.

Table 3–1 lists internal system devices and their cable part numbers.

Figure 3-2 Internal Cabling



LJ-02218-TI0

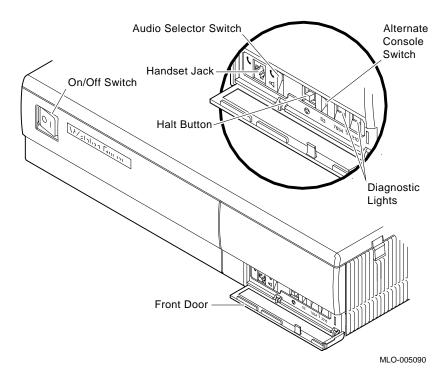
Table 3-1 Internal System Devices and Cables

| System Device | Cable PN | Description |
|---------------------------------|-------------|--|
| 3 SCSI Devices | 17-02875-01 | Four 50-pin IDC to 50-pin champ (external) |
| SCSI Device dc power harness | 17-02876-01 | Four 4-pin Mat-N-Loks to 4-pin mini |

System Box Control Panel

The controls and indicators for the system box are located behind the flip-down door on the front bezel (Figure 3–3) of the box.

Figure 3–3 System Box Control Panel



ON/OFF Switch This switch, located on the upper left side of the front bezel and labeled O I, controls ac power to the H7819-AA power supply. The switch does not affect the ac power outlet provided for add-on peripherals at the rear of the system box.

Power OK LED This small green indicator is visible on the upper left side of the front bezel. The LED is on when ac power is applied and the correct output voltage levels are present.

Handset jack This is a four-pin, MJ-type connector.

Audio selector switch This switch selects between speaker output and headset output.

Alternate console switch This switch selects either the graphics terminal or printer/console port to be the system's console.

Halt button When actuated, this button sends a halt signal to the CPU module.

Diagnostic lights These lights are located on the right side of the control panel. These lights display two binary fields, which represent a two-digit hexadecimal diagnostic code.

I/O Panel

The I/O panel provides connectors to devices external to the system. The system configuration determines which external devices are connected to the panel. The external devices, shown in Figure 3–4, are as follows:

- Ethernet interface (left to right: standard port, network switch, and ThinWire port)
- **2** RS232 communications port
- **3** Printer/console port with a DEC423 connector (MMJ)
- Weyboard port
- **6** Mouse port
- **6** Remote keyboard/mouse port
- SCSI Port
- **Option port (for the DSW21 communications device or TURBOchannel adapter option)**
- **9** Monitor video port
- Monitor power socket
- **1** AC Power socket

Figure 3-4 Model 90 I/O Panel

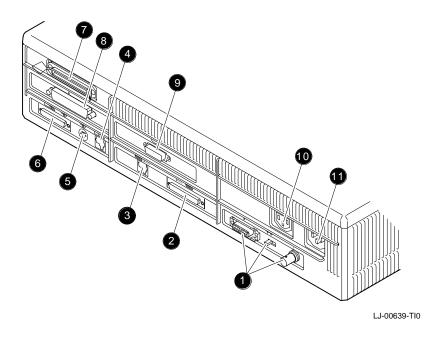


Table 3-2 lists external system devices and their cables.

Table 3–2 External System Devices and Cables

| Device/Cable | Cable P/N | Description |
|-------------------------------------|-------------|---|
| System to monitor | BC27R-03 | 3 coax Dsub. to 3 BNC 39 in (99.1 cm) |
| Remote video | BC27R-10 | 3 coax Dsub. to 3 BNC 10 ft (3.0 m) |
| Remote LK/VSXXX (mouse/keyboard) | 17-02640-01 | 15-pin Dsub. to LK/VSXXX 10 ft (3.0 m) |
| DSW21 communications device option | BC19x | 50-pin Dsub. to x-pin ¹ 2 ft (.61 m) |
| External SCSI | BC19J-03 | 50-pin champ to 50-pin champ 3 ft (.91 m) |
| AC Power input (to power supply) | 17-00606-10 | IEC to 3 prong AC 6 ft (1.83 m) |
| AC Power output (system to monitor) | 17-00442-25 | IEC to IEC, 39 in (99.1 cm) |
| TURBOchannel adapter option | | FDDI, SCSI, NI, VME |
| Printer/Hardcopy cable | BC16E | |
| Printer/Hardcopy cable adapter | H8571-A | |

 $^1x\text{=}V\text{=}6,~W\text{=}12,~U\text{=}16,~X\text{=}22,~Q\text{=}24,~or~26.}$ Numbers are the length in feet.

System Box Specifications

The system box specifications are listed in the following tables. Table 3–3 lists the system box operating conditions and Table 3–4 lists the electrical specifications.

NOTE

The operating clearance is 8.9 cm (3.5 in) minimum on the sides and back of the system box. The service clearance is 15.2 cm (6 in) minimum on all sides of the box.

| Table 3–3 System Box | Operating Conditions |
|------------------------------------|--------------------------------------|
| Temperature range | 15° C to 32° C (59° F to 90° F) |
| Maximum rate of temperature change | 11° C (20° F) per hour |
| Relative humidity | 20% to 80% (with disk or tape drive) |
| Altitude | 2400 m at 36° C (8000 ft at 96° F) |
| Maximum wet bulb temperature | 28° C (82° F) |
| Minimum dew point | 2° C (36° F) |

| Table 3–4 System Box Electrical Specifications | | |
|--|--|--|
| Input voltage | 100 Vac to 120 Vac 220 Vac to 240 Vac | |
| Frequency range | 47 Hz to 63 Hz | |
| | | |

Chapter 4 Using the Console

Overview

In this Chapter

This chapter describes the system console commands and how to use alternate consoles. Diagnostic commands used to troubleshoot a system are described in Chapter 5. The following topics are covered in this chapter:

- System Console Commands
- Alternate Consoles

System Console Commands

Standard Console Commands

Standard console commands for the VAXstation 4000 Model 90 are listed by functional groups as follows:

- Operator assistance commands are HELP or the question mark (?), LOGIN, and REPEAT.
- SET/SHOW commands are used to set or examine system parameters and configuration.
- Memory commands include the DEPOSIT and EXAMINE commands.
- Processor control commands are BOOT, CONTINUE, UNJAM, START, and INITIALIZE commands.

Operator Assistance Commands

There are three operator assistance commands.

HELP or?

The HELP command or question mark (?) lists the console commands and the syntax allowed with each command.

LOGIN

The LOGIN command enables restricted console commands when the PSE bit is set. Enter the console password on the line following the LOGIN command.

Operator Assistance Commands (continued)

REPEAT

The REPEAT command repeats a console command entered on the same line following the REPEAT command.

- BOOT, INIT, and UNJAM cannot be repeated.
- The commands being repeated are terminated by pressing \Box trl \Box .

Example:

This command repeats the memory test. Entering Ctrl/C terminates the test.

SET and SHOW Commands

The SET and SHOW commands are used to set and examine system parameters. Table $4{\text -}1$ lists the SET/SHOW parameters and their meanings.

Table 4–1 SET/SHOW Parameters

| Parameter | Meaning | SET | SHOW |
|-----------|---|-----|------|
| BFLG | Default bootflag | X | X |
| BOOT | Default boot device | X | X |
| CONFIG | System configuration | | X |
| DEVICE | Ethernet and SCSI devices information | _ | X |
| DIAGENV | Diagnostic environment; must have loopback connector installed and mode set to 2 or 3 | X | X |
| ETHER | Ethernet hardware address | _ | X |
| ERROR | Errors from the last system or self-test | _ | X |
| ESTAT | Status from the last system test | - | X |
| FBOOT | Power-up memory test flag | X | X |
| HALT | Halt recovery action | X | X |
| KBD | Keyboard language | X | X |
| MEM | Memory address range | _ | X |
| MOP | MOP listener | X | X |
| PSE | Password enable | X | X |
| PSWD | Password | X | - |

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| Table 4–1 (Continued) | SET/SHOW Parameters |
|-----------------------|----------------------------|
|-----------------------|----------------------------|

| Parameter | Meaning | SET | SHOW |
|-----------|------------------------|-----|------|
| SCSI | System SCSI ID | X | X |
| TRIGGER | Enable network console | X | X |

SET and SHOW Command Syntax

The following is the syntax for the SET and SHOW commands and parameters:

Syntax:

>>> SHOW parameter

>>> SET parameter value

BFLG

The BFLG parameter is the default bootflag. It is equivalent to R5:xxxxxxxx in the boot command.

BFLG is normally set to 0.

Example:

This example sets BFLG to conversational boot.

>>> SET BFLG 0000001

BFLG = 0000001

>>> SHOW BFLG

BLFG = 00000001

BOOT

The BOOT parameter is the default boot device.

- The boot device can be set to a bootable SCSI drive or the network device.
- To see the valid device boot names, type >>> SHOW DEVICE.
 The first column of the table (VMS/VMB) lists the device names.

Example:

```
>>> SET BOOT DKA200

BOOT = DKA200

>>> SHOW BOOT

BOOT = DKA200
```

CONFIG

The CONFIG parameter displays the system configuration and device status.

- The SET command does not apply to this parameter.
- Use SHOW CONFIG for more information on SCSI devices.

Example:

This example shows the information the SHOW CONFIG command displays.

```
>>> SHOW CONFIG
KA49-A V0.0-051-V4.0
08-00-2B-F3-31-03
16 MB
DEVNBR DEVNAM INFO
 ----
   1 NVR OK
    2 LCSPX OK
              Highres - 8 Plane 4MPixel FB - V1.0
    3
      DZ
              OK
        CACHE OK
    4
    5
      MEM OK
              16MB 0A,0B,0C,0D = 4MB, 1E,1F,1G,1H = 0MB
       FPU
    6
              OK
         IT
              OK
    8
        SYS
              OK
    9
         NI
              OK
    10
       SCSI OK
              0-RZ24 1-RZ25 2-RRD42 6-INITR
    11
        AUD
              OK
        COMM
```

| Response | Meaning | |
|----------------------|-----------------------------------|--|
| KA49-A V0.0-051-V4.0 | System type and firmware revision | |
| 08-00-2B-F3-31-03 | Ethernet hardware address | |
| 16 MB | Total memory | |
| 1 NVR OK | Non-volatile RAM | |
| 3 DZ OK | Serial line controller | |
| 4 CACHE OK | Cache memory | |
| 5 MEM OK | Memory configuration | |
| 6 FPU OK | Floating point accelerator | |
| 7 IT OK | Interval timer | |
| 8 SYS OK | Other system functions | |
| | | |

| Response | Meaning | | |
|------------|-----------------------------|--|--|
| 9 NI OK | Ethernet | | |
| 10 SCSI OK | SCSI and drives | | |
| 11 AUD OK | Sound | | |
| 12 COMM OK | DSW21 communications device | | |

DEVICE

The DEVICE parameter displays SCSI and Ethernet device information.

The SET command does not apply to this parameter.

Example:

This example shows the information the SHOW DEVICE command displays.

>>> SHOW DEVICE

| VMS/VMB | ADDR | DEVTYPE | NUMBYTES | RM/FX WP | DEVNAM | REV |
|---------|-----------|-----------|-----------|----------|--------|------|
| | | | | | | |
| EZA0 | 08-00-2B- | -17-EA-FD | | | | |
| DKA0 | A/0/0 | DISK | 209.81 MB | FX | RZ24 | 211B |
| DKA100 | A/1/0 | DISK | 426.25 MB | FX | RZ25 | 0700 |
| DKA200 | A/2/0 | RODISK | | RM WP | RRD42 | 1.1A |
| HogtID | A / 6 | TMTTP | | | | |

| Response | Meaning |
|----------|---|
| VMS/VMB | The VMS device name, and console boot name for the device. |
| ADDR | Ethernet hardware address or SCSI device ID. The SCSI device ID has the format: |
| | A/DEVICE_ID/LOGICAL_ID |
| | The LOGICAL ID is always 0. |
| DEVTYPE | Device type, RODISK is a read-only disk (CDROM). |
| NUMBYTES | Drive capacity. Capacity is not displayed for empty removable media drives. |
| RM/FX | Indicates whether the drive has removable or fixed media. |
| WP | Indicates whether the drive is write protected. |
| DEVNAM | Device name for the drive. |
| REV | Firmware revision level for the drive. |

DIAGENV

The DIAGENV parameter determines the diagnostic environment that the diagnostics run under. Table 4-2 lists the diagnostic environments and their use.

| Mode | Usage | | |
|-----------------------------------|--|--|--|
| Customer | No setup is required. Default mode on power-up. | | |
| Digital Services | Provides a more thorough test than in customer mode. Some tests require loopback connectors for successful completion. | | |
| | Printer/communication port (TTA3) loopback (H3103); communication /printer port (TTA2) (RS232) loopback (29-24795) | | |
| Manufacturing | Some tests require loopback connectors for successful completion. | | |
| | CAUTION | | |
| | Do not use this mode in the field. It can erase customer data. | | |
| Loop on error Digital Services | The system loops on a test when an error occurs. | | |
| Loop on error Manufacturing | The system loops on a test when an error occurs. | | |
| | CAUTION | | |
| | Do not use this mode in the field. It can erase customer data. | | |

Setting the Diagnostic Environment

To set the diagnostic environment, enter a console command listed in Table 4–3. Note that all settings except DIAGENV 1 require a loopback connector be installed.

| Table 4–3 | SET | DIAGENV | Command |
|-----------|-----|---------|---------|
|-----------|-----|---------|---------|

| Command | Result |
|-------------------------|---|
| SET DIAGENV 1 | Resets environment to customer mode. |
| SET DIAGENV 2 | Sets environment to Digital Services mode. |
| SET DIAGENV 3 | Sets environment to manufacturing mode. |
| SET DIAGENV 80000002 | Sets environment to loop on error in Digital Services mode. |
| SET DIAGENV 80000003 | Sets environment to loop on error in manufacturing mode. |

Example:

>>> SET DIAGENV 2

DIAGENV = 2

>>> SHOW DIAGENV

DIAGENV = 2

ERROR

The ERROR parameter displays extended error information about any errors that occur during the last execution of:

- Initialization (power-up) test
- Extended test
- System test

The SET command does not apply.

Example:

>>> SHOW ERROR

?? 150 10 SCSI 0032
150 000E 00000005 001D001D 03200000 00000024
(cont.) 00000002 00000000 00000004

ESTAT

The ESTAT parameter displays status information about the system test at the console prompt.

The SET command does not apply.

The following example shows the information the SHOW ESTAT command displays.

Example:

>>> SHOW ESTAT

ETHER

The ETHER parameter displays the Ethernet hardware address. The SET command does not apply.

Example:

```
>>> SHOW ETHER
ETHERNET = 08-00-2B-1B-48-E3
```

FBOOT

The FBOOT (fast boot) parameter determines whether the memory is tested when power is turned on. The test time is reduced when main memory is not tested.

- When FBOOT = 0 the memory is tested on power-up.
- When FBOOT = 1 the memory test is skipped on power-up.
- The setting only affects the power-up test.
- FBOOT should only be set to 1 when troubleshooting requires a number of power cycles, and memory is not the suspected fault.

Examples:

```
>>> SET FBOOT 1
FBOOT = 1
>>> SHOW FBOOT
FBOOT = 1
```

HALT

The HALT parameter determines the recovery action that the system takes after power-up, system crash, or halt. The following table lists the HALT parameter values and their meanings:

| Value | Meaning |
|-------|--|
| 1 | System tries to restart the operating system. If restart fails, then the system tries to reboot. |
| 2 | System tries to reboot. |
| 3 | System halts and enters console mode. |

Example:

```
>>> SET HALT 2
HALT = 2
>>> SHOW HALT
HALT = 2
```

KBD

The KBD parameter determines the keyboard language.

- The SHOW KBD command displays only a numeric keyboard code.
- The SET KBD command displays the language choices and the corresponding numeric code.

Example:

```
>>> SHOW KBD

KBD = 4
```

In this next example, the keyboard language is set to 3, English.

```
>>> SET KBD
```

```
0) Dansk 8) Francais (Suisse Romande)
1) Deutsch 9) Italiano
2) Deutsch (Schweiz) 10) Nederlands
3) English 11) Norsk
4) English (British/Irish) 12) Portugues
5) Espanol 13) Suomi
6) Francais 14) Svenska
7) Francais (Canadian) 15) Vlaams
>>> 3
KBD = 3
```

MEM

The MEM parameter displays the memory address range and the unavailable memory address range.

- The unavailable range is memory that is used by the console, and memory that is marked unavailable by the diagnostics.
- The SET command does not apply.

Example:

MOP

The MOP bit enables the NI (Ethernet) listener while the system is in console mode. The listener can send and receive messages on the network.

• The default mode is listener enabled (MOP = 1).

Examples:

```
>>> SET MOP 1
MOP = 00000001
>>> SHOW MOP
MOP = 00000001
```

PSE and PSWD

The PSE parameter is the enable console password bit. This enables the console password to restrict access to the console.

The PSWD parameter is used to set the console password.

The following are key points to remember about passwords:

- The password must be exactly 16 characters.
- Valid password characters are 0 through 9 and A through F only.
- The password feature is enabled when PSE = 1.
- The password feature is disabled when PSE = 0.
- A console password must be set before PSE can be enabled.
- The SHOW PSWD command does not apply.

Example:

| Response | Meaning |
|----------------------------|---|
| PSDW0>>> xxxxxxxxxxxxxxxxx | Old password (only if a password has been previously set) |
| PSWD1>>> 1234567890ABCDEF | New password |
| PSWD2>>> 1234567890ABCDEF | Verify new password |

Example:

>>> **SET PSE 1**PSE = 1

NOTE

After PSE is set to 1, type LOGIN at the >>> prompt, and type the password at the PSWD0>>> prompt.

SCSI

This parameter is the SCSI ID for the system.

- The system SCSI ID should be set to 6.
- The system SCSI ID should never be changed.

Example:

>>> **SHOW SCSI**SCSI = 6

TRIGGER

The TRIGGER bit enables the entity-based module (EBM).

With EBM and the NI listener enabled (TRIGGER = 1, MOP = 1) you can access the console or boot the system from a remote system.

Examples:

```
>>> SHOW TRIGGER
TRIGGER = 000000000
>>> SET TRIGGER 1
TRIGGER = 00000001
```

Memory Commands

The following table lists console commands that manipulate memory and registers.

| Command | Function |
|---------|---|
| DEPOSIT | Enters values into memory locations or registers. |
| EXAMINE | Displays the contents of memory locations or registers. |

Both DEPOSIT and EXAMINE commands accept IPR names.

Examples:

```
>>> D ICSR 1
P 0000 00D4 1000 0001
>>> E ICSR
P 0000 00D4 1000 0001
```

Deposit

The DEPOSIT command is used to write to memory locations from the console.

Syntax:

DEPOSIT /QUALIFIERS ADDRESS DATA

Table 4–4 lists the DEPOSIT command qualifiers and what each one specifies.

Table 4-4 DEPOSIT Command Qualifiers

| Data size | /B - Byte (8 bits) /W - Word (16 bits) /L - Longword (32 bits) /Q - Quadword (64 bits) |
|--------------------|---|
| Address type | /V - Virtual address /P - Physical address /I - Internal processor register /G - General purpose register /M - Machine register |
| Range of addresses | /N:X - Specifies that the X+1 locations be written with the value specified by DATA. |
| Protection | /U - Unprotects a protected memory location, for example, the area of memory that the console uses. |

The ADDRESS specifies the address (or first address) to be written. $\label{eq:condition}$

DATA values must be given in hexadecimal.

Example:

This example writes the value 01234567 into six longword locations starting at address 00100000.

>>> DEPOSIT/P/N:5 00100000 01234567

```
P 00100000 01234567
P 00100004 01234567
P 00100008 01234567
P 0010000C 01234567
P 00100010 01234567
P 00100014 01234567
```

EXAMINE

The EXAMINE command displays specific memory locations from the console.

Syntax:

EXAMINE/QUALIFIERS ADDRESS

Table 4-5 lists the qualifiers and what each one specifies.

Table 4-5 EXAMINE Command Qualifiers

| Data size | /B - Byte (8 bits) /W - Word (16 bits) /L - Longword (32 bits) /Q - Quadword (64 bits) |
|--------------------|---|
| Address type | /V - Virtual address /P - Physical address /I - Internal processor register /G - General purpose register /M - Machine register |
| Range of addresses | /N:X - Specifies that the X+1 locations be written. |
| Protection | /U - Unprotects a protected memory location, For example, the area of memory that the console uses. |

The ADDRESS specifies the address (or first address) to be read.

Example:

This example reads the Ethernet hardware address.

>>> EXAMINE/P/N:5 20090000

```
P 20090000 0000FF08
P 20090004 0000FF00
P 20090008 0000FF2B
P 2009000C 0000FF1B
P 20090010 0000FF48
P 20090014 0000FFE3
```

Processor Control Commands

Table 4–6 lists the processor control commands and their functions.

| Table 4–6 Processor Control Comm | mands | Comm | ol (| Contro | Processor | 4–6 | Table 4 |
|----------------------------------|-------|------|------|--------|-----------|-----|---------|
|----------------------------------|-------|------|------|--------|-----------|-----|---------|

| Command | Function |
|------------|---|
| BOOT | Bootstraps the operating system. |
| CONTINUE | Starts the CPU running at the current program counter (PC). |
| UNJAM | Sets devices to an initial state. |
| START | Starts the CPU at a given address. |
| INITIALIZE | Initializes processor registers. |

Boot

The boot command starts the bootloader, which loads the operating system and starts it. The boot command causes the system to exit console mode and enter program mode. Table 4–7 lists boot commands and their meanings.

Syntax:

>>> boot/qualifier device, second_device

| Table 4-7 | BOOT | Command | Syntax |
|-----------|------|---------|---------------|
|-----------|------|---------|---------------|

| Term | Meaning | | | |
|---------------|--|--|--|--|
| /qualifier | This optional qualifier sets the value for R5 for the bootloader. It is used to select a boot on the disk, or a conversational boot. | | | |
| | The qualifier can be specified in either of the following formats: | | | |
| | • /R5:XXXXXXX | | | |
| | • /XXXXXXXX | | | |
| device, | This optional term is the primary boot device. If no device is specified, the system attempts to boot the default device. You can set the default boot device with the SET BOOT command. | | | |
| second_device | This optional term is the device the bootloader tries to boot if the primary boot device fails. | | | |

Example:

This example shows the system performing a conversational boot from DKA200. If the system cannot boot from DKA200, it tries a conversational boot from DKA400.

>>> BOOT/R5:00000001 DKA200, DKA400

CONTINUE

The CONTINUE command switches the system from console mode to program mode. The CPU starts running at the current program counter (PC).

Example:

>>> CONTINUE

UNJAM and INITIALIZE

The UNJAM command resets the system devices. The INITIALIZE command resets the processor registers. These commands together reset the system. UNJAM should be entered first.

Example:

>>> UNJAM

>>> INITIALIZE

After running the system exerciser the UNJAM command should be executed before running the self tests.

If the UNJAM command is not executed, the machine may be left in an unknown state. Running the self-test in this unknown state may result in a machine check error, requiring that the halt button be pressed to recover.

START

The START command sets the program counter (PC) and starts the CPU. The command causes the system to exit console mode and enter program mode.

Syntax:

```
>>> START ADDRESS
```

ADDRESS is the value loaded into the PC.

Example:

This example starts the bootloader.

```
>>> START 200
```

TEST

The TEST command invokes standard diagnostics, extended diagnostics, and utilities. Output from the diagnostics running from direct console commands is to the current console display device.

To test ranges of devices, the device number must be separated by a colon (:) or a blank space. A comma (,) or a blank space is used to separate device numbers or ranges of device numbers. A maximum of fifteen tests can be specified.

Either of the following command methods can be used:

```
>>> T 10:8,6,5:3
>>> T NI:IT,MMU,MEM:DZ
```

Alternate Consoles

Description

The Model 90 provides two ways to use alternate consoles if the graphics subsystem fails. Console commands can be entered on a terminal connected to the printer/communications port, communications/printer (RS232) port, or from either Ethernet (standard, ThinWire) network port. The two alternate consoles are described in the following sections.

Printer Port Console

To access the printer/communications port, communications /printer port console, verify that:

- The baud rate of the terminal connected to the printer port is set at 9600 baud.
- The alternate console switch (S3) located on the front panel is in the up position.

NOTE

The state of the alternate console switch is only read at power up. Changing the switch setting when the system is powering up has no effect until the system box is powered down and then powered up again.

Network Console

The system console can be accessed from the network. The network console allows you to remotely troubleshoot the system or provide a console when the other consoles are not available.

Some console tests and commands cause the network connection to be terminated because the commands use the network device, or they cause a connection timeout at the remote node.

To access the console you need:

- The hardware Ethernet address of the VAXstation computer.
- Access to a VMS operating system on the same Ethernet segment as the VAXstation 4000 computer (the systems cannot be separated by a bridge or router).

Alternate Consoles, Continued

- The following VAXstation 4000 computer parameters must be set:
 - A console password
 - MOP, TRIGGER

Once the Model 90 is set up, perform the following steps from the other VMS operating system to connect to the console:

- 1. Log in to a user account (no special privileges are required).
- **2.** Type the commands as shown in bold type in this next example. An explanation of the system response is included after the exclamation mark.

```
$ MC NCP
NCP>SHOW KNOWN CIRCUITS
Known Circuit Volatile Summary as of 27-MAR-1991 13:50:02
Circuit State Loopback
                                              Adjacent
                             Name
                                             Routing Node
 ISA-0
                                                   25.14
               on
NCP>CONNECT VIA ISA-0 SERVICE PASSWORD 111111111111111 -
PHYSICAL ADDRESS AA-00-04-00-81-17
Console connected (press Ctrl/D when finished)
>>>(At the >>> prompt, type LOGIN and Return if the PSE was
set to 1. At the PSWD0>>> prompt, type the password.)
>>> SHOW CONFIG
KA49-A V0.0-051-V4.0 ! System type and firmware revision 08-00-2B-1B-48-E3 ! Ethernet hardware address
16 MB
                          ! Total memory
DEVNBR DEVNAM INFO
    1 NVR OK
                         ! Non-volatile RAM
    2 LCSPX OK
       Highres - 8 Plane 4MPixel FB - V0.8
DZ OK ! Serial line controller
    3
        CACHE OK ! Cache memory

MEM OK ! Memory configuration, 4 MB in

location 0A,0B,0C,0D
                 16MB 0A,0B,0C,0D= 4MB, 1E,1F,1G.1H, = 0MB
```

Alternate Consoles, Continued

```
6
       FPU
            OK
                     ! Floating point accelerator
       IT OK
   7
                     ! Interval timer
   8
       SYS OK
                     ! Other system functions
      NI OK ! Ethernet
SCSI OK ! SCSI and drives
   9
   10
             0-RZ24 1-RZ25 2-RRD42 6-INITR
                   ! Sound
   11 AUD OK
   12 COMM OK
                     ! DSW21 communications device
Ctrl/D
NCP> EXIT
$ LO
```

NOTE

Do not run memory test; it causes the console to hang and you will have to power down the system.

Chapter 5 Diagnostic Testing

Overview

In this Chapter

This chapter describes the diagnostic testing and test commands that are used with the Model 90 system. It includes procedures for setting up the diagnostic environments, running self-tests and system tests, and invoking utilities. The following topics are included in this chapter:

- Diagnostic Functions
- System Power-Up Test
- Displaying System Configuration
- Displaying Additional Error Information
- Setting Up the Diagnostic Environment
- Device Tests
- Self-Test Descriptions
- System Test Environment Configuration
- System Test Monitor
- Utilities
- Product Fault Management
- Using MOP Ethernet Functions
- Using Environmental Test Package
- FEPROM Update
- Updating Firmware by Ethernet
- Updating Firmware by Tape

Overview, Continued

Updating Firmware by Disk

Troubleshooting

For the troubleshooting process, it is assumed that problems are not caused by such things as faulty power cords or loose modules and connectors.

Actual error codes and their meanings are provided in Appendix A.

Diagnostic Functions

The system firmware provides the diagnostic functions listed in Table 5-1.

| Table 5–1 Diagnostic Functions | | | |
|--------------------------------|---|--|--|
| Function | Description | | |
| Power-Up test | Tests initialization and all devices. | | |
| Extended self-test | Tests devices in the system sequentially with the TEST command. | | |
| System test | Tests all devices in the system interactively. | | |
| Utilities | Provide functions for visual screen test, mass storage devices, and the network listener. | | |
| Error reporting | Displays error messages on the console when errors are found during power-up tests, self-tests, and system tests. | | |

System Power-Up Test

Overview

The system power-up self-test sequentially tests the devices in the system. This test takes about one minute to complete for a 16-MB base system. When the test successfully completes, the console prompt appears. Figure 5–1 shows the prompt.

Factors increasing the test time are:

- Additional memory
 - Maximum memory configurations take approximately seven minutes to complete the self-test,
- Additional time is required for SCSI devices.

The time for the system power-up self-test to execute can be reduced by setting the FBOOT parameter to 1. The system then does not test memory on power-up.

Power-Up Sequence

Figure 5–1 and Figure 5–2 show the console screens that display when successful and unsuccessful power-up tests occur.

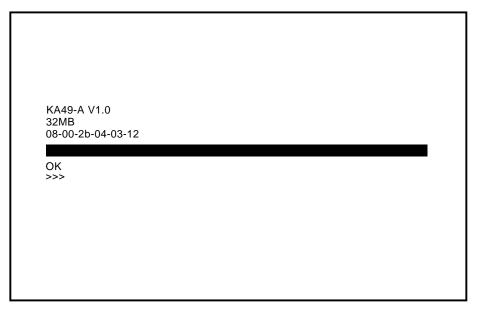
The following events summarize the power-up sequence:

- If the system finds a fatal error before initializing the console, the error can only be decoded using the eight error LEDs located on the lights and switches board.
 - Refer to Appendix A. If all of the error LEDs remain on, the ROM code did not start.
- If the graphics subsystem fails self-test, the system assumes that a console terminal is connected to the console/printer port.
- If the alternate console switch, located on the light and switches board, is set to alternate console (switch in the up position), the system assumes that a console terminal is connected to the console/printer port.

System Power-Up Test, Continued

- At the end of the power-up sequence the system enters console mode, as indicated by the >>> prompt, if the HALT parameter is set to 3. If the HALT parameter is set to 1 or 2, the system tries to boot the default boot device.
- During initialization, the system is configured by creating the main configuration table (MCT) and the device configuration table (DCT).

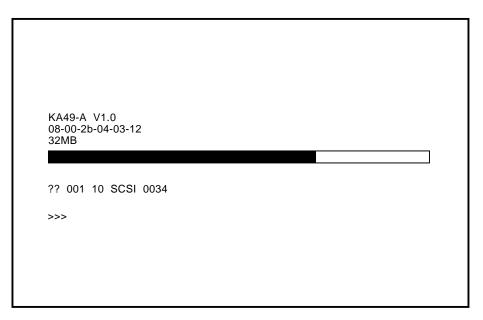
Figure 5–1 Successful Power-Up



LJ-01824-TI0

System Power-Up Test, Continued

Figure 5-2 Unsuccessful Power-Up



LJ-01825-TI0

System Power-Up Test, Continued

Error Information

The general format for error information is:

?? Fru Dev_nbr Dev_nam Err_nbr

| Format | Meaning | | | |
|---------|--|--|--|--|
| ?? | Two question marks (??) indicate a fatal error; one question mark (?) indicates a non-fatal error. | | | |
| FRU | Identifies the field replaceable unit of the device that failed | | | |
| Dev_nbr | The device number of the failing function | | | |
| Dev_nam | The device mnemonic of the failing function | | | |
| Err_nbr | A decimal number that corresponds to a specific device failure. This error code number indicates the function or the FRU that caused the error. Refer to Appendix A for error code descriptions. | | | |

Displaying System Configuration

Configuration Commands

The Model 90 firmware provides two configuration commands, SHOW DEVICE and SHOW CONFIG.

SHOW DEVICE determines what type of mass storage devices are included in the system.

SHOW CONFIG determines the overall system configuration.

SHOW DEVICE

The SHOW DEVICE command determines the presence of storage devices, such as a hard disk, diskette drives, or other drives.

Syntax:

```
>>> SHOW DEVICE Return
```

The system displays information similar to that shown next.

Example:

>>> SHOW DEVICE

| VMS/VMB | ADDR | DEVTYPE | NUMBYTES | RM/FX | WP | DEVNAM | REV |
|---------|----------|------------|-----------|-------|----|--------|------|
| | | | | | | | |
| EZA0 | 08-00-2E | 8-17-EA-FD | | | | | |
| DKA0 | A/0/0 | DISK | 209.81 MB | FX | | RZ24 | 211B |
| DKA100 | A/1/0 | DISK | 426.25 MB | FX | | RZ25 | 0700 |
| DKA200 | A/2/0 | RODISK | | RM | WP | RRD42 | 1.1A |
| HostID | A/6 | INITR | | | | | |

A/DEVICE_ID/LOGICAL_ID

The LOGICAL ID is always 0.

| Column | Meaning |
|---------|---|
| VMS/VMB | The operating system interpretation of what the device is. For example, with a VMS operating system, a fixed media drive with SCSI is interpreted as ID of 3 DKA300. |

Displaying System Configuration, Continued

| Column | Meaning |
|----------|--|
| ADDR | If the device is an Ethernet device, the ADDR column shows the Ethernet address. If the device is a system device, the first character shown is the bus (A or B); the second character represents the device number (3, 5, 6); the third field (00) is not used. |
| DEVTYPE | Device type, RODISK is a read-only disk (CDROM). |
| NUMBYTES | Drive capacity. Capacity is not displayed for empty removable media drives. |
| RM/FX | Indicates whether the drive has removable or fixed media. |
| WP | Indicates whether the drive is write protected. |
| DEVNAM | Device name for the drive. |
| REV | Firmware revision level for the drive. |

To display TURBOchannel option configurations, you must use the TURBOchannel utility T/UT TCA.

SHOW CONFIG

The SHOW CONFIG command determines the presence of storage devices, the system type and firmware revision, the Ethernet hardware address, and the quantity of memory in the system.

Syntax:

>>> SHOW CONFIG Return

The system displays a configuration table similar to the one shown next.

Displaying System Configuration, Continued

Example:

```
>>> SHOW CONFIG
KA49-A V0.0-051-V4.0
08-00-2B-F3-31-03
16 MB
DEVNBR DEVNAM INFO
      _____
  1
      NVR OK
   2 LCSPX OK
           Highres - 8 Plane 4MPixel FB - V0.8
   3 DZ
            OK
   4 CACHE OK
      MEM OK
            16MB 0A,0B,0C,0D = 4MB, 1E,1F,1G,1H, = 0MB
   6
      FPU OK
       IT
   8
      SYS
            OK
   9
       NI
            OK
   10 SCSI OK
            0-RZ24 1-RZ25 2-RRD42 6-INITR
   11 AUD OK
   12 COMM OK
```

| Response | Meaning | |
|----------------------|-----------------------------------|--|
| KA49-A V0.0-051-V4.0 | System type and firmware revision | |
| 08-00-2B-F3-31-03 | Ethernet hardware address | |
| 16 MB | Total memory | |
| 3 DZ OK | Serial line controller | |
| 4 CACHE OK | Cache memory | |
| 5 MEM OK | Memory configuration | |
| 6 FPU OK | Floating point accelerator | |
| 7 IT OK | Interval timer | |
| 8 SYS OK | Other system functions | |
| 9 NI OK | Ethernet | |
| 10 SCSI OK | SCSI and drives | |
| | | |

Displaying System Configuration, Continued

| Response | Meaning |
|------------|-----------------------------|
| 11 AUD OK | Sound |
| 12 COMM OK | DSW21 Communications device |

To determine the quantity of memory in the system, note line 5, the MEM line, in the example. This line shows 4 Mbytes for each memory module in slots 0A, 0B, 0C, 0D.

TURBOchannel Configuration

The presence of a configuration object is optional. A given TURBOchannel option may or may not have a configuration function. No error occurs if an option has no configuration object. To run the configuration, at the console prompt enter:

```
T TC0 CNFG
```

Example:

The system displays information similar to that shown next.

If, for example, you had a PMAZ SCSI controller, you could also see a list of the devices attached to the SCSI bus. The information provided here is option dependent.

Displaying Additional Error Information

Overview

Use the SHOW ERROR utility to obtain detailed error information about any failing device. To determine if an error has occurred on a particular device, type SHOW ERROR followed by the device number. To show all of the system errors, type SHOW ERROR.

Example:

This is an example of the system response if errors are present.

```
>>> SHOW ERROR

?? 001 03 DZ 0023
001 0010 00000001 00000001 00003f30 00000001

?? 001 09 NI 0009
001 0001 200e0000 00005555 00005515
```

The general format for error information is:

```
FRU Dev_nbr Dev_nam Err_nbr
```

| Format | Meaning |
|---------|---|
| FRU | The field replaceable unit of the failed device |
| Dev_nbr | The number of the failing device |
| Dev_nam | The mnemonic of the failing device |
| Err_nbr | A hexadecimal number corresponding to a specific device failure. This number is used to reference various error tables when performing problem isolation and repair procedures. |

Setting Up the Diagnostic Environment

Procedure

You must take the following actions before running a self-test:

| Step | Action | Comment |
|------|------------------------------------|--|
| 1 | Put the system in console mode. | Shut down the operating system or power up the system if you do not have the console prompt. |
| 2 | Attach loopbacks if required. | See Table 5–4. |
| 3 | Select the diagnostic environment. | See Table 5–3. |

Selecting a Diagnostic Environment

Table 5–2 lists the three environments in which system diagnostics and utilities can run, and how to access each environment.

Table 5–2 Diagnostic Environments

| Environment | To Access | Comment |
|------------------|---------------------------------------|--|
| Customer | Type SET DIAGENV 1 at the >>> prompt. | Requires no setup beyond installation of the system. |
| Digital Services | Type SET DIAGENV 2 at the >>> prompt. | Requires loopbacks and setup, but provides a more comprehensive test. The key utilities must be run in this environment. |
| Manufacturing | Type SET DIAGENV 3 at the >>> prompt. | For manufacturing use. |

CAUTION Do not use the manufacturing environment for customers; it could destroy customer data.

Setting Up the Diagnostic Environment, Continued

Setting the Diagnostic Environment

To set the diagnostic environment, enter one of the console commands listed in Table 5–3. Note that all diagnostic environments except DIAGENV 1 require a loopback connector.

Table 5-3 SET DIAGENV Command

| Command | Result |
|-------------------------|---|
| SET DIAGENV 1 | Resets environment to customer mode. |
| SET DIAGENV 2 | Sets environment to Digital Services mode. |
| SET DIAGENV 3 | Sets environment to manufacturing mode. |
| SET DIAGENV 80000001 | Sets environment to loop on error in Digital Services mode. |
| SET DIAGENV 80000002 | Sets environment to loop on error in manufacturing mode. |

Example:

These are examples of setting and showing the diagnostic environment.

```
>>>SET DIAGENV 2
DIAGENV = 2
>>>SHOW DIAGENV
DIAGENV = 2
```

Device Tests

Device Test IDs and Mnemonics

Table 5–4 lists the device tests and corresponding mnemonics, decimal ID, binary ID, and loopback requirements.

Table 5-4 Device Test IDs and Mnemonics

| Device | Mnemonic | Decimal ID | Binary ID | Loop back ¹ |
|----------------------------------|--------------|---------------|--------------|---------------------------|
| Non-Volatile RAM | NVR | 1 | 0001 | Yes |
| 2D or Other graphics | LCSPX or xxx | 2 | 0010 | Yes |
| Serial line controller | DZ | 3 | 0011 | Yes |
| Cache system | CACHE | 4 | 0100 | Yes |
| Memory | MEM | 5 | 0101 | Yes |
| Floating point accelerator | FPU | 6 | 0110 | Yes |
| Interval timer | IT | 7 | 0111 | Yes |
| Other system board hardware | SYS | 8 | 1000 | Yes |
| Network interface | NI | 9 | 1001 | Yes |
| SCSI Controller | SCSI | 10 | 1010 | Yes |
| Sound chip | AUD | 11 | 1011 | Yes |
| Synchronous comm or other option | COMM or xxx | 12 | 1100 | Yes |

 $^{^{1}\}text{A}$ loopback is required when DIAGENV=2

Device Tests, Continued

Running Self-Tests

This section describes the test command interface used to run the self-test on a device. Table 5-4 lists the device IDs and mnemonics.

Device Test Syntax Rules

Table 5-5 describes the syntax used to run device self-tests.

Table 5-5 Device Test Syntax Rules

| If you want to | Then | Example |
|--|--|------------------|
| Test one device | Type T and only one device number | T 2 |
| Test a range of devices | Type T and the device numbers being tested, separated by a colon (:) | T 8:10 |
| Separate individual tests or ranges of devices | Use a comma or a space | T 6,5 |
| Run a self- test sequence continuously | Use the console REPEAT command. The REPEAT command executes a command continuously until you press Ctrl C at the console or until an error occurs. | >>> REPEAT T 1:4 |

Device Tests, Continued

To test a range of devices, separate the device numbers being tested by a colon (:). To separate individual tests or ranges of devices, use a comma or a space.

Example:

This example tests devices 8 through 10 device 6, then devices 3 through 5.

T 8:10,6,3:5

Figure 5–3 is an example of what the console displays when successful and unsuccessful self-tests have been run.

Figure 5-3 Successful and Unsuccessful Self-Test



LJ-01826-TI0

The format of the error message is identical to the power-up self-test error message shown in Figure 5–3.

Device Tests, Continued

Devices can be specified individually, or as a range using the conventions listed in Table 5-5. The following table describes the order of execution for multiple device tests:

| Table 5-6 Multiple Device Tests | | |
|---------------------------------|--|--|
| Example | Description | |
| T 10:8,6,5:3 | Tests devices 10 through 8, then device 6, and then devices 5 through 3. | |
| | | |

Self-Test Descriptions

This section describes the following self-tests. The test IDs and mnemonics are listed in Table 5–4.

- TOY/NVR
- LCSPX/SPXg/gt
- DZ
- SCSI DMA RAM, OBIT RAM, BCACHE
- Memory
- Floating Point Unit
- System
- Network Interconnect
- SCSI
- Audio
- Synchronous Communication
- TURBOchannel

NOTE

The self-tests are described in order by the decimal ID, contained in parentheses after the text name.

TOY/NVR Self-Test (T 1)

This is the non-volatile RAM and time-of-year clock self-test.

Setup Notes

- There are no extended error messages for the NVR test.
- Non-fatal errors, identified by a single question mark (?), indicate that the time in the NVR has not been set and is not a hardware fault.

The following tests are included:

NVR Test

Self-Test Descriptions, Continued

Checks the NVR for valid data. If the NVR is not initialized, a register test is performed on all of the NVR locations and the NVR is initialized. If the NVR is initialized, *only* the temporary locations are tested in the NVR.

TOY Test

Checks to see if time has been set in the TOY. If not, a test of all the TOY registers is performed. This test writes/reads all possible values a TOY register can hold.

Refer to Table 5–5 and Table 5–6 for information on running all self-tests.

LCSPX/SPXg/gt Self-Test (T 2)

This is the self-test for 2D graphics or other graphics.

Setup Notes

- DIAGENV = 2 and requires a 29-24795 total loopback connector installed in the communication port.
- The front panel alternate console switch must be in the *down* position for the graphics console, or in the *up* position for the DZ port.
- This test takes approximately 20 seconds. Press HALT to gain control of the console.

The following tests are included:

- Register tests
- Scanproc tests
- VRAM Tests
- FIFO Tests
- Scanproc drawing operation tests
- Video output tests

Self-Test Descriptions, Continued

DZ Self-Test (T 3)

The DZ self-test tests the serial line controller.

Setup Notes

- The DZ Interrupt test fails in the Digital Services or manufacturing environments if no external loopbacks are present on the communication port.
- The mouse test fails if the mouse is not plugged in and the console is a video device.
- The LK401 test fails if the LK401 is not plugged in and the console is a video device.
- A keyboard and pointing device must be plugged in, or an error is reported.
- When you are in the Digital Services or manufacturing environments, loopbacks must be used on the standard communications port.

The following tests are included:

Reset test

Resets the DZ chip and sets up its lines to their default values. An error occurs if the device does not reset or the line parameters do not get set up correctly.

Polled test

Tests each line in the internal loopback mode by using the chip in the polled mode. Characters are transmitted out a line and are expected to be looped back.

Interrupt test

Tests each line running interrupt driven. If the diagnostic environment is Digital Services or manufacturing, the lines are tested using an external loopback device on the communication port. Interrupts are disabled and characters are sent out the lines that are not being used by the console device. The characters are expected to be looped back.

Self-Test Descriptions, Continued

LK401 Test

Checks for the presence of an LK401 when the console device is a video device.

Mouse test

Checks for the presence of a mouse when the console device is a video device.

SCSI DMA RAM, OBIT RAM, BCACHE Tests (T 4)

This is the cache system self-test.

The following tests are included:

DATA Store test

Tests the data store in the Model 90 primary cache. A two-pass memory test is performed on the data store. This test performs a read/compare/complement/write in both the forward and reverse directions. The data store is accessed through the IPR address space.

• TAG Store test

Tests the tag store in the Model 90 primary cache. A two-pass memory test is performed on the tag store. This test performs a read/compare/complement/write in both the forward and reverse directions. The tag store is accessed through the IPR address space.

Memory Self-Test (T 5)

This self-test is for the memory.

Setup Notes

If memory modules are not configured correctly, the memory test fails, and the memory modules are not configured. Memory modules must be installed in sets of 4, with the first set of memory modules in slots 0A, 0B, 0C and 0D, and the second set of memory modules in slots 1E, 1F, 1G and 1H. Refer to Chapter 6 for further information on memory module configuration.

The following tests are included:

Byte Mask test

Checks the byte mask signals that are generated by the CPU. This test is performed on each page boundary. Once the test is complete, all free memory is filled with AAh.

Memory test (forward)

Performs a read/compare/complement/write on the memory in the forward direction. If a page is found to be bad, the appropriate bit in the memory bitmap is cleared.

Memory test (reverse)

Starts at the last address to be tested and performs a read /compare/complement/write on memory. If a page is found to be bad, the appropriate bit in the memory bitmap is cleared.

• Final Parity test

Fills all of memory with a pattern of 01h (an odd bit pattern) to verify that the parity bit can be changed. This pattern is read and verified. A parity error occurs if the parity bit is not changed. The pattern 01010101h is the known state of unused memory after power-up.

Refer to Appendix A for a list of the memory test error codes and Appendix B for a list of the memory test diagnostic LED codes.

Floating Point Unit Self-Test (T 6)

The following tests are included:

Instruction tests

These tests are performed on the FPU. A failure occurs if the instruction produces unexpected results or an unexpected exception occurs during the execution of the instruction.

Interval Timer Self-Test (T 7)

The following test is included:

Interrupt test

Enables the interval timer interrupts. It lowers the IPL for 30 ms and counts the number of interrupts. If there are too few or too many interrupts, an error occurs.

System Self-Test (T 8)

The following test is included:

System ROM test

Checks the system ROMs one byte at a time to ensure that they contain the correct manufacturing check data and the correct checksum.

Network Interconnect Self-Test (T 9)

The NI self-test is for the network interface.

Setup Notes

You must install an external loopback connector or a network connection (cable) at the selected network port before running a self-test.

The following tests are included:

Network Address ROM test

Verifies the 32-byte network address ROM, which contains the unique 6-byte network address along with the 2-byte checksum and test data byte. It checks for a null or multicast address, calculates/compares the checksum, and verifies the test data bytes.

SGEC Register test

Tests the address and data paths to the SGEC register address port (RAP) and the register data port (RDP) for each of the four control status registers (CSRs).

SGEC Initialization test

Sets up the SGEC data structures and initializes the SGEC chip, which causes the SGEC to perform a single word DMA read to the system memory.

- SGEC Internal Loopback test
- Verifies the correct operation of the SGEC transmitter and receiver during an internal loopback. It also verifies the burst-mode DMA read and write on non-word-aligned data buffers for packets of different lengths and data patterns.
- SGEC Interrupt test

Enables, forces, and services the SGEC interrupts for initialization, transmission, and reception using internal loopback.

SGEC CRC test

Tests the SGEC CRC generation on transmission. It checks for detection of a bad CRC on reception using internal loopback.

• SGEC Receive MISS/BUFF test

Checks SGEC operation for missed packets and buffer error during reception with internal loopback.

SGEC Collision test

Verifies collision detection and retry during transmission with internal loopback.

SGEC Address Filtering test

Tests the SGEC receiver address filtering for broadcast, promiscuous, and null destinations during internal loopback.

SCSI Self-Test (T 10)

The SCSI self-test is for the SCSI controller.

Setup Notes

- CDROM devices fail in extended mode if media is not installed in removable media drives.
- If some or all devices do not show up in the configuration display after running the test, ensure that all devices have a unique ID number. Verify that power is supplied to all devices and the system module. Check to ensure that the SCSI cable is connected to the system module and devices, and that the bus is terminated.
- All expansion boxes must have power supplied before the system box is powered up, or the expansion box devices will not be configured.
- Common causes of errors or devices missing from the configuration include:
 - SCSI bus is not terminated.
 - All device IDs are not unique.
 - Internal cables to the drives are disconnected.

The following tests are included:

Register test

Verifies that the 53C94A Controller Chip registers are fully functional. All read/write bits that can be written are written to. It also verifies the bits.

Interrupt test

Verifies the SCSI bits in the interrupt mask register, interrupt request register, and the interrupt clear register. A SCSI interrupt is forced, with the SCSI bit in the interrupt mask first set and then cleared. This is repeated for both a high interrupt priority level and a low priority level.

• Data Transfer test

Verifies SCSI bus communication between the controller and the available peripherals and also the data path of the controller to the memory. A series of four inquiry commands are issued to each device. The commands are issued in the programmed I/O mode, asynchronous mode with DMA, asynchronous mode with the DMA starting on a non-word-aligned boundary and crossing a page boundary, and synchronous mode with DMA.

Audio Self-Test (T 11)

The audio self-test tests the sound chip.

The following tests are included:

Register test

Performs a write/read to registers in the 79C30 DSC chip.

Interrupt test

Enables interrupts, sends and receives an 8-byte packet by way of internal loopback.

Audio test

The tones are only heard if the switch on the front of the system for headphone/speaker is switched to speaker.

Synchronous Communication Self-Test (T 12)

This tests the synchronous communications or other options.

Setup Notes

If the Digital Services environment is used (SET DIAGENV 2), an H3199 loopback must be used.

The following tests are included:

Checksum test

Checks the checksum; read 128-KB ROM part and verify checksum.

Static RAM test

Checks the static RAM; write, verify, complement, verify 256-KB RAM.

MC68302 test

Performs the MC68302 test.

RAM test

Checks the RAM dual access; shared RAM bus arbitration.

EPROM test

Checks the EPROM dual access; EPROM bus arbitration.

Host Interrupt test

Checks the host interrupt; verifies option can interrupt the CPU.

Host Loopback test

Checks the host buffer loopback and interrupt; moves data from the CPU to the communication option, loops it back and waits for an interrupt.

Reset test

Resets the communication options and waits for an interrupt.

TURBOchannel Adapter Self-Test (T 13)

Table 5–7 describes the tests executed during power-up TCA self-test. The power-up self-test is automatically invoked during the initial power-up of the VS4000 hardware and tests the TURBOchannel adapter in a sequential manner.

Table 5-7 TURBOchannel Adapter Self-Test (13)

| Self-Test | Function | | | |
|--------------|--|--|--|--|
| TCA Register | Tests the following functions of the CSR: | | | |
| | RESET (toggle and check bit in CSR) | | | |
| | • TURBOchannel Timeout (read the TURBOchannel while holding RESET) | | | |
| | FIFO empty bit set and cleared by writing and reading FIFO | | | |
| | INV by doing an invalid map DMA | | | |

| TCA Interrupt | | | |
|---------------|--|--|--|
| - | | | |
| | Generates an interrupt. Tests to see if the Interrupt Service Routine (ISR) can be reached and then turns off interrupts and makes sure that the ISR is not reached. | | |
| | Loads up the TCA FIFO at longwords with an increasing value, starting at 1 and ending with 512. The FIFO is then emptied and the count is checked against the read values from the FIFO. | | |
| | An error is reported if: | | |
| | • FIFO EMPTY does not get reset to 0 (empty) after reading 512. | | |
| | • The data read does not correspond to its count. | | |
| | Tests DMA functionality through the Read Trigger test and through the Write Trigger test. | | |
| | Accesses TURBOchannel Slot 0 space to see if a device is there. | | |
| | If a TURBOchannel device is present, no TURBOchannel Timeout occurs. | | |
| | When the SHOW CONFIG is entered at the console prompt, the status of this test is stated as either: | | |
| | • OPT PRES V1.0 | | |
| | • NOOPT PRES V1.0 | | |

System Test Environment Configuration

Overview

The system test is a strenuous test of the workstation. All devices are exercised simultaneously to find system interaction problems. The system test can be used to find faults that only occur when the system interaction is high.

The system test can be run in three environments, which you select with the SET DIAGENV command. Refer to Selecting a Diagnostic Environment for information on selecting an environment.

Important points to note about the system test are:

- Runs under a modified VAXELN kernel that is loaded from ROM.
- Causes a worst case environment in terms of system interaction, using maximum DMA and interrupts.

System Test Monitor

Running the System Test

This section describes the test command interface to use to run the system test on a device or on the whole system. Table 5–8 shows the general format for running the system test with the test command.

Table 5–8 Running the System Test Using the Test Command

| Command | Action |
|--------------------|---|
| T 100 | Runs system test in the customer environment for two passes. |
| T 101 | Runs system test in the Digital Services environment for two passes. |
| T 102 | Runs system test in the Digital Services environment. Press Ctrl C to exit. |
| T 103 ¹ | Runs system test in the manufacturing environment. Press Ctrl C to exit. |
| T 106 | Runs system test for specific devices. System prompts for specific device. 1=Yes, 0=No. |

¹This test writes over data on hard disks. Do not use in the customer system; it erases customer data.

NOTE

Ensure that loopback connectors are installed while in the Digital Services environment. SET DIAGENV 2 to run in Digital Services mode. (Table 4–2 and Table 5–3 contain descriptions and commands for the diagnostic environments.)

Examples:

The following examples show the response to system test commands.

This example runs two passes of the system test in customer mode.

>>>T 100

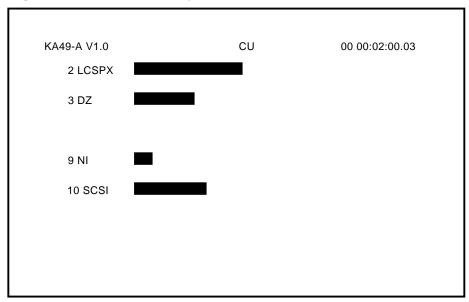
This example runs the system test for specific devices. The system prompts you for a specific device; 1 = yes; 0 = no.

>>>T 106

Display from the System Test

Figure 5–4 shows the response to a successful system test.

Figure 5-4 Successful System Test

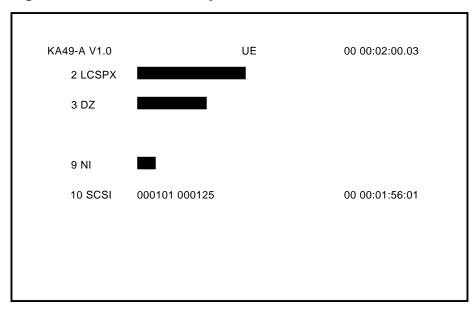


LJ-01827-TI0

| Response | Meaning |
|----------------|---|
| KA49-A | The system module ID. |
| V1.0 | The ROM version number. |
| CU | The environment in which the test is running. |
| 00 00:02:00.03 | The CPU time used during testing. |

Figure 5--5 shows the system response when the system test is unsuccessful.

Figure 5-5 Unsuccessful System Test



LJ-01828-TI0

When a device fails, the device status line in the response becomes the error message. You can get extended error information using the SHOW ERROR command. Interpretation of the error code is explained in Appendix A.

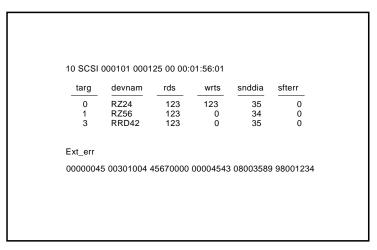
System Test Summary Screens

You can get summary information about the most recent system test using *either* of the following two methods:

| Action | Result |
|--|--|
| Press Ctrl C. | Stops the system test and displays summary screens for the devices. The system prompts for each summary screen. It can take a few moments after you press Ctrl C to view the summary screens. This time is needed to clean up the interrupted system test. |
| Type >>> show estat at the console prompt. | Displays the summary from the most recent system test since power up. The system prompts for each summary screen. |

Each system diagnostic is also able to display extended status and error information on its own summary screen. Figure 5–6 shows an example of the summary screen with a SCSI failure.

Figure 5-6 Summary Screen



LJ-00120-TI0

DZ System Test

This section describes the two modes used in the DZ System test.

NOTE

Ensure that loopback connectors are installed when in the Digital Services environment.

Functional Mode - Tests all lines other than the lines dedicated to the console. Loopback testing is done in all legal combinations of baud rate, parity, and character width. In Digital Services mode, external loopback testing is performed.

Burst Mode - Performs in the same way as functional mode except the lines are tested at 19.2K baud, 8-bit characters, and parity is odd.

The following is a example of the DZ System test error. This error code means that not all characters were received on line 1 and line 2.

```
?? 001 3 DZ 0220
```

The following is an example of the DZ system test summary screen. The first column lists the serial line number that corresponds to the following devices:

| Line 0 | Keyboard port |
|--------|----------------------------|
| Line 1 | Mouse/Pointing device port |
| Line 2 | Communications port |
| Line 3 | Printer/Console port |

| Line | L_Param | Chr_Xmt | Chr_Rec | Error |
|------|---------|---------|---------|-------------------|
| | | | | |
| 0 | 1fc8 | 25 | 25 | **** No Err *** |
| 1 | 1fc9 | 25 | 22 | ?? Xfr Timedout |
| 2 | 1fca | 25 | 24 | ?? Xfr Timedout |
| 3 | 1fcd | 0 | 0 | * Not Tstd - Cons |

Network Interconnect System Test

This section explains the Network Interconnect (NI) System test.

Setup Notes

- The selected NI port must be connected to a network, or have a loopback installed.
- A more thorough test is done if the system is connected to a live network and MOP is enabled.
- Maximum testing of hardware occurs on a live network with MOP enabled.

The network system test tests the network port using external loopback packets. The packets vary in size from 1 byte of data to 32 bytes of data. The pattern for the packets comes from a set of 8 patterns: AA, 55, 34, CB, 99, 66, 43, and BC.

The following is an example of a network system test error; xxxx is the error code.

?? 9 NI 0001 xxxx 8:15:02

SCSI System Test

This section describes the SCSI system test.

CAUTION

Do not use manufacturing mode in the field. This erases customer data on hard disks, excluding the system disk.

Setup Notes

- If some or all devices are not in the summary screen after running the system test, verify that all devices have unique ID numbers.
- Ensure that the power cable is connected to the devices and the system module.
- Ensure that the SCSI cable is connected to the system and the devices, and that the SCSI bus is terminated.
- When in Digital Services or manufacturing mode, media must be present in the removable media drives, otherwise an error occurs.
- When in manufacturing mode, removable media must be write protected when present in the drives, otherwise an error occurs.
- In order for destructive testing to be performed in Digital Services mode, a key pattern must be on the removable media disks and tapes.

The following tests are included:

Inquiries test

Performs inquiries to find out which devices are connected to the SCSI bus.

Size Bus test

Spins up all the hard disk drives, ensures that the drives are ready (if not in customer mode), forces disk block sizes to 600 bytes, and obtains the capacity of the drives. This test also verifies that removable media are write protected; that the key pattern is present on removable media in Digital Services mode; and that VMS boot block is present on the hard disk drives when in manufacturing mode.

• Data Transfer test

Verifies SCSI bus communication between the controller and available peripherals. It also verifies the data path of the controller to the memory.

Device test

Verifies the peripheral devices attached to the SCSI bus, and the DMA data path. Interrupts are enabled.

Examples:

The following is an example of a successful SCSI system test message:

```
10 SCSI ############# 4
```

The following example shows an unsuccessful (error) SCSI system test message. The error is on ID 5.

```
?? 10 SCSI 150 0076 8:18:41
```

The following is an example of the SCSI system test summary message:

| ADR | RDS | WRTS | ERR | FRU | CMD | PHS | INF | LBNSTRT | XFERSIZ |
|-----|-------|-------|-------|-------|-------|-----|-------|----------|----------|
| | | | | | | | | | |
| 1/0 | 10987 | 0 | | | | | | | |
| 3/0 | 5643 | 5643 | | | | | 36 | 1378 | 119 |
| 4/0 | 28 | 28 | 160 | 150 | 28 | 1 | | | |
| | | | | | | | | | |
| 4/0 | XX XX | XX | XX XX | XX XX XX | XX XX XX |

Data is destroyed on hard disks in the manufacturing environment, except for disks with factory installed software. Data is not destroyed on hard disks in the Digital Services environment.

All expansion boxes must have power supplied *before* the system box is powered up, or the expansion box devices will not be configured.

Common causes of errors or devices missing from the configuration include:

- SCSI Bus not terminated.
- All device IDs are not unique.
- Internal cables to the drives are disconnected.

The summary screen lists the test results by device ID.

When in the Digital Services environment, media must be present in all removable media devices.

In order for writes to occur, a key pattern must be installed on writeable removable media (floppies and tapes). The key pattern is put on the media by the SCSI utilities. This is described in SCSI Utilities.

DSW21 Communication System Test

The system test loads and runs 68302 test/scheduler.

The following shows a DSW21 communication system test error:

```
?? 12 COMM 020 001E 0 00:00:15.00
```

Example:

The following is an example of the DSW21 communication system test summary:

Utilities

Overview

TEST commands run or display available utilities. Utilities can either be run with all parameters input at the command line or the utilities prompt for additional input. The format for a utility test that runs completely from the command line is shown next.

>>> T [EST]/UT[ility] dev_nbr util_nbr opt_p1,...,opt_pn

| Format | Meaning |
|----------------|---|
| dev_nbr | The number of the device on which you want to run the utility. Only the graphics (2) and SCSI (10) utilities are rerun using this command. |
| util_nbr | The number of the utility you want to run. The devices can have more than one utility. |
| opt_p1,,opt_pn | The optional parameters that could be needed by a utility. For example, a SCSI utility could need to know the target ID of the device on which to run the utility. |

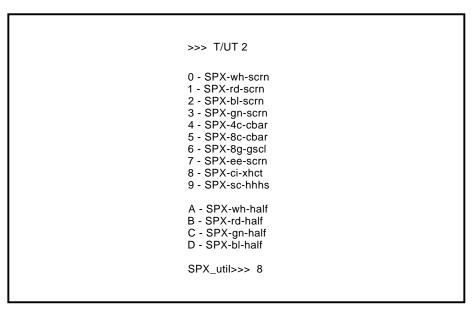
Running a Utility

If you are not familiar with the utilities a device has available, enter the TEST/UTILITY command followed by a device number or utility mnemonic (such as graphics or SCSI).

The utility prompts you for additional information, if needed. For example, to run an LCSPX (graphics) utility, follow the steps outlined in the next table.

| Step | Action | Comment |
|------|---|--|
| 1 | Enter T/UTIL 2 | The LCSPX main utility routine displays a list of the available utilities (as shown in Figure 5–7) and then displays the prompt SPX_util>>>. |
| 2 | Enter the utility number that you want to run. | In Figure 5–7, utility 8 is selected. |
| 3 | Press Return at the prompt to exit the utility. | |
| 4 | Press the space bar to return to the utility menu after the utility has run. | Control returns to the console if an invalid utility number is entered. (Anything other than a string beginning with 0-9, or A-D). |
| 5 | Press Ctrl C or press the spacebar then Return after the test has completed, to exit the utility. | |

Figure 5–7 Utilities List



LJ-02217-TI0

If you run a utility that will destroy the contents of a mass storage device, the following appears:

```
dev_nam OK ?
```

dev_nam is the name of the device whose contents will be lost.

Type the letters OK then press Return to start the utility. If you enter any other combination of keys, the control returns to the console.

The console firmware provides the following utilities:

| Utility Group | Functions |
|----------------------|--|
| LCSPX/SPXg/gt (2) | Provides colored screens and geometric patterns. |
| NI | Use the SET and SHOW commands for: |
| | • MOP - NI listener |
| | • Trigger - Entity-Based Module (EBM) |
| SCSI (10) | Key utilities, floppy formatter, and disk eraser |
| TCA (13) | TURBOchannel configuration display |

LCSPX Utility

The LCSPX utility provides fourteen screens of color bars and geometric programs. The following table describes how to use and exit the LCSPX utility:

| Action | Command | |
|---|---|--|
| Enter the LCSPX utility. | >>> TEST/UTIL 2 | |
| Display a screen. | Enter a command number at the LCSPX_util >>> prompt. | |
| Go back to the SPX menu and clear the screen. | Press the space bar. | |
| Exit the LCSPX utility. | Press Return at the SPX menu or press Ctrl W while a pattern is active. | |

LCSPX Utility Menu

The following is an example of the LCSPX utility menu. An explanation of the items is included to the right of the menu. See Figure 5–7.

```
0 - SPX-wh-scrn
                     !White screen
1 - SPX-rd-scrn
                     !Red screen
2 - SPX-bl-scrn
                     !Blue screen
3 - SPX-gr-scrn
                     !Green screen
4 - SPX-4c-cbar
                     !4 color bars
5 - SPX-8c-cbar
                     !8 color bars
6 - SPX-8g-gscl
                     !8 gray scale bars
7 - SPX-ee-scrn
                     !Screen of Es
8 - SPX-ci-xhct
                     !Cross hatch with circle
9 - SPX-sc-hhhs
                     !Screen of scrolling Hs
A - SPX-wh-half
B - SPX-rd-half
C - SPX-gn-half
D - SPX-bl-half
SPX_util >>>
                     !SPX utility prompt
```

SPXg/gt Utility Menu

The following example shows the SPXg/gt utility menu.

>>>t/util 2

```
0 - SP3D-wh-scrn
1 - SP3D-rd-scrn
2 - SP3D-gn-scrn
3 - SP3D-bl-scrn
4 - SP3D-4c-cbar
5 - SP3D-8c-cbar
6 - SP3D-8g-gscl
7 - SP3D-ee-scrn
8 - SP3D-ci-scrn
9 - SP3D-sc-hhhs
SP3D_util >>>
```

NI Utility

The NI utility is invoked by the SET or SHOW commands, not by the TEST/UTIL command. The NI utility functions are:

- SET/SHOW MOP Enable/Disable NI listener
- SET/SHOW TRIGGER Enable/Disable EBM

NI Listener

The NI listener can send and receive messages while the system is in console mode. The operation of the NI listener is transparent to the console, and NI listener errors are not reported. Listener failure can only be detected with the use of a network monitor device. The default is NI listener enabled.

Examples:

To enable the listener, type the following:

>>>SET MOP 1

To disable the listener, type the following:

>>>SET MOP 0

EBM

The entity-based module (EBM) is used to enable the remote console and remote boot. Remote boot allows another system to send a boot message to the workstation to start the bootloader.

Examples:

To enable the MOP boot type the following:

>>>SET TRIGGER 1

To disable the MOP boot type the following:

>>>SET TRIGGER 0

SCSI Utilities

The SCSI utilities are described in the next table.

| Table 5-9 SCSI U | le 5–9 SCSI Utilities | |
|---------------------|---|--|
| Utility | Function | |
| SHOW DEVICE | This is a console command that displays information about the Ethernet controller and the SCSI drives attached to the system. | |
| Floppy Key | This utility is used in Digital Services mode. The key utility writes a key on block 0 of the floppy media. The key is used by the System test in Digital Services mode. If the key is found on the media, the System test writes to the media during the test. If the key is not found during the System test, only reads are done to the media. | |
| Tape Key | This utility is used in Digital Services mode. The key utility writes a key at the beginning of the tape media. The key is used by the system test in Digital Services mode. If the key is found on the media, the System Test writes to the media. If the key is not found, only reads are done to the media. | |
| Hard Disk Erase | This utility erases all data from a hard disk. The pattern AA (hexadecimal) is written to all bytes on the disk. Any bad blocks are revectored. | |
| Floppy Formatter | This utility formats a floppy disk and erases it. | |

Invoking SCSI Utilities

The next table describes how to invoke the SCSI utilities.

Table 5-10 Invoking SCSI Utilities

| Step | Action | Result |
|------|-----------------------------------|---|
| 1 | Enter the T/UT SCSI command. | Displays the SCSI Utility Menu. |
| 2 | Enter the utility number. | Selects the utility. |
| 3 | Enter the SCSI ID. | Selects the drive. |
| 4 | Enter the SCSI LUN (always 0). | Logical unit number (LUN). |
| 5 | Enter OK if requested. | Verifies action for formatter and erases the utilities. |

SCSI Utility Menu

This section shows a SCSI Utility sample session.

```
>>>T/UT 10
```

1 - SCSI-flp_key
2 - SCSI-tp_key
3 - SCSI-hd_dis_eras
4 - SCSI-flp_fmt

SCSI_util>>>3
SCSI_id(0-7)>>>5
SCSI_lun(0-7)>>>0

SCSI HD_DSK_ERAS_UTIL

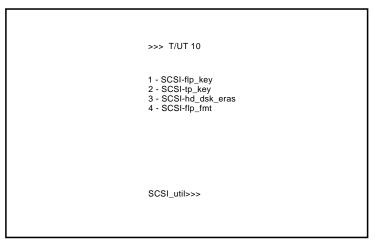
DKA500 OK ? ok
#############

SCSI_util_succ

| Command | Comment |
|----------------------|--|
| T/UT 10 | Enter this command (or T/UT SCSI) |
| 1 - SCSI-flp_key | Floppy key utility. |
| 2 - SCSI-tp_key | Tape key utility. |
| 3 - SCSI-hd_dis_eras | Hard disk erase. |
| 4 - SCSI-flp_fmt | Floppy formatter. |
| SCSI_util>>> 3 | Enter the utility number. |
| SCSI_id(0-7)>>> 5 | Enter the SCSI device ID. |
| SCSI_lun(0-7)>>> 0 | Enter the SCSI logical unit number (always 0). |
| DKA500 OK? ok | Confirm the action. |
| ########### | Progress banner on ERASE and FORMAT only. |
| SCSI_util_succ | Utility finished. |

The next figure show the response to the SCSI utility.

Figure 5-8 SCSI Utility Response



LJ-01469-TI0

SCSI Utility Notes

Follow these guidelines about the SCSI utilities:

- Never run a SCSI utility on the Host ID (ID = 6).
- An error mnemonic of SCSI_E_type indicates you cannot perform the utility on the specified device, for example, running the tape key utility on a fixed disk.
- On the formatter and erase utilities, you must type OK at the DKAxxx OK prompt, or an error appears.
- An error occurs if an invalid device ID and logical unit number (always 0) are entered. Type SHOW DEVICE from the console prompt for the correct IDs.
- If a drive is not listed in the SHOW DEVICE table, verify the SCSI and power connections, and ensure that there are no duplicate device IDs.

See Appendix A for SCSI Utilities Error Messages.

TURBOchannel Adapter Utilities

The MIPS/REX emulator utility executes TURBOchannel option firmware. The emulator functions as follows:

- Each MIPS instruction that would normally be executed by a MIPS processor passes through the emulator software and executes.
- REX callback routines that would normally be provided by the DECstation console are either mapped one-to-one to their VAXstation console equivalents, or support routines are added where functions differ from those provided in the VAXstation computer.
- Allows the execution of canned tests and utilities for specific TURBOchannel options as if the user were sitting in front of a DECstation computer.

MIPS/REX Emulator

Invoking the Emulator

Enter the following command to invoke the MIPS/REX emulator:

```
>>> T/UT TCA
```

The system responds with the following message:

```
**KA49 TURBOCHANNEL REX EMULATOR**
```

Available Option Script Functions

Enter the following command for a list of available script functions:

```
>>T TCO LS

*emul: t tc0 ls

28 | boot --> code
28 | cnfg --> code
28 | init --> code
28 | t --> code
256 | pst-q
272 | pst-t
288 | pst-m
29264 | code*
```

MIPS/REX Emulator, Continued

Option Self-Tests

Enter the following command for self-test availability:

```
flash
eprom
68K
sram
rmap
phycsr
mac
elm
cam
{\tt nirom}
intlpbk
iplsaf
pmccsr
rmc
pktmem
>>>
```

>>T TC0/?

Invoking the Option Self-Test

The command syntax you use to invoke an individual option self-test is as follows:

Syntax:

```
>> T TC0/[Self-Test Name]
```

Example:

>>T TCO/FLASH

If the test runs successfully, the test returns you to the prompt.

MIPS/REX Emulator, Continued

Option Error Message Example

The following is an example of an emulator self-test error message.

Example:

```
>> t tc0 flash 10
*emul: t tc0 flash 10
ERR-MIPS - ROM OBJECT REPORTED A SEVERE ERROR
>>
```

NOTE

Consult the option firmware specifications if you receive an error message that is dependent on the device.

Exiting the Emulator

Press Ctrl D to exit the emulator and access the Model 60 console prompt. Ctrl D is not echoed.

Example:

```
>> CTRL/D
bye
>>>
```

Product Fault Management

Overview

This section describes how errors are handled by the microcode and software, how the errors are logged, and how, through the symptom-directed diagnosis (SDD) tool, VAXsimPLUS, errors are brought to the attention of the user. This section also provides the service theory used to interpret error logs to isolate the FRU. Interpreting error logs to isolate the FRU is the primary method of diagnosis.

General Exception and Interrupt Handling

This section describes the first step of error notification: the errors are first handled by the microcode and then are dispatched to the VMS error handler.

The kernel uses the NVAX core chipset: NVAX CPU, NVAX memory controller (NMC), and NDAL-to-CDAL adapter (NCA).

Internal errors within the NVAX CPU result in machine check exceptions, through system control block (SCB) vector 004, or soft error interrupts at interrupt priority level (IPL) 1A, SCB vector 054 hex.

External errors to the NVAX CPU, which are detected by the NMC NCA, usually result in these chips posting an error condition to the NVAX CPU. The NVAX CPU then generates a machine check exception through SCB vector 004, hard error interrupt, IPL 1D, through SCB vector 060 (hex), or a soft error interrupt through SCB vector 054.

External errors to the NMC and NCA, which are detected by chips on the CDAL busses for transactions that originated by the NVAX CPU, are typically signaled back to the NCA adapter. The NCA adapter posts an error signal back to the NVAX CPU, which generates a machine check or high level interrupt.

In the case of direct memory access (DMA) transactions where the NCA or NMC detects the error, the errors are typically signaled back to the CDAL-Bus device, but not posted to the NVAX CPU. In these cases the CDAL-Bus device typically posts a device level interrupt to the NVAX CPU by way of the NCA. In almost all cases, the error state is latched by the NMC and NCA. Although

Product Fault Management, Continued

these errors do not result in a machine check exception or high level interrupt (results in device level IPL 14–17 versus error level IPL 1A, 1D), the VMS machine check handler has a polling routine that searches for this state at one second intervals. This results in the host logging a polled error entry.

These conditions cover all of the cases that eventually are handled by the VMS error handler. The VMS error handler generates entries that correspond to the machine check exception, hard or soft error interrupt type, or polled error.

VMS Error Handling

Upon detection of a machine check exception, hard error interrupt, soft error interrupt or polled error, VMS performs the following actions:

- Snapshot the state of the kernel.
- Disable the caches in most entry points.
- Determine if instruction retry is possible if it is a machine check and if the machine check is recoverable.

Instruction retry is possible if one of the following conditions is true:

— If PCSTS <10>PTE ER = 0:

Verify that (ISTATE2 <07>VR = 1) or (PSL <27>FPD = 1), otherwise crash the system or process depending on PSL <25:24> Current Mode.

— If PCSTS $<10>PTE_ER = 1$:

Verify that (ISTATE2 <07>VR = 1) and (PSL <27>FPD = 0) and (PCSTS <09>PTE_ER_WR = 0), otherwise crash the system.

ISTATE2 is a longword in the machine check stack frame at offset (SP)+24; PSL is a longword in the machine check stack frame at offset (SP)+32; VR is the VAX restart flag; and FPD is the first part done flag.

Product Fault Management, Continued

- Determine if the threshold has been exceeded for various errors (typically the threshold is exceeded if three errors occur within a 10 minute interval).
- If the threshold has been exceeded for a particular type of cache error, mark a flag that signifies that this resource is to be disabled (the cache will be disabled in most, but not all, cases).
- Update the SYSTAT software register with results of error /fault handling.
- For memory uncorrectable error correction code (ECC) errors:
 - If machine check, mark page bad and attempt to replace page.
 - Fill in MEMCON software register with memory configuration and error status for use in FRU isolation.
- For memory single-bit correctable ECC errors:
 - Fill in corrected read data (CRD) entry FOOTPRINT with set, bank, and syndrome information for use in FRU isolation.
 - Update the CRD entry for time, address range, and count; fill the MEMCON software register with memory configuration information.
 - Scrub memory location for first occurrence of error within a particular footprint. If second or more occurrence within a footprint, mark page bad in hopes that page will be replaced later. Disable soft error logging for 10 minutes if threshold is exceeded.
 - Signify that CRD buffer be logged for the following events: system shutdown (operator shutdown or crash), hard single-cell address within footprint, multiple addresses within footprint, memory uncorrectable ECC error, or CRD buffer full.
- For ownership memory correctable ECC error, scrub location.
- Log error.

- Crash process or system, dependent upon PSL (current mode) with a fatal bugcheck for the following situations:
 - Retry is not possible.
 - Memory page could not be replaced for uncorrectable ECC memory error.
 - Uncorrectable tag store ECC errors present in Bcache.
 - Uncorrectable data store ECC errors present in Bcache for marked as OWNED.
 - Most INT60 errors.
 - Threshold is exceeded (except for cache errors).
 - A few other errors of the sort considered nonrecoverable are present.
- Disable cache(s) permanently if error threshold is exceeded.
- Flush and re-enable those caches which have been marked as good.
- Clear the error flags.
- Perform return from exception or interrupt (REI) to recover and restart or continue the instruction stream for the following situations:
 - Most INT54 errors.
 - Those INT60 and INT54 errors which result in bad ECC written to a memory location. (These errors can provide clues that the problem is not memory related.)
 - Machine check conditions where instruction retry is possible.
 - Memory uncorrectable ECC error where page replacement is possible and instruction retry is possible.
 - Threshold exceeded (for cache errors only).
 - Return from subroutine (RSB) and return from all polled errors.

NOTE

The results of the VMS error handler may be preserved within the operating system session (for example, disabling a cache) but not across reboots.

Although the system can recover with cache disabled, the system performance is degraded because access time increases as available cache decreases.

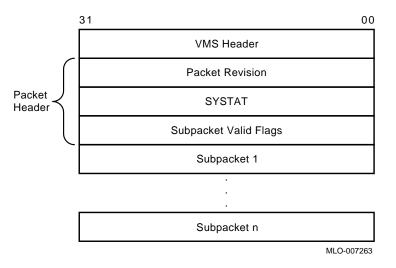
VMS Error Logging and Event Log Entry Format The VMS error handler for the kernel can generate six different entry types, as shown in Table 5–11. All error entry types, with the exception of correctable ECC memory errors, are logged immediately.

| Table 5-11 VMS | Table 5–11 VMS Error Handler Entry Types | | |
|---------------------|--|---|--|
| VMS Entry Type | Code | Description | |
| EMB\$C_MC | (002.) | Machine Check Exception SCB Vector 4, IPL 1F | |
| EMB\$C_SE | (006.) | Soft Error Interrupt Correctable ECC Memory Error SCB Vector 54, IPL 1A | |
| EMB\$C_INT54 | (026.) | Soft Error Interrupt SCB Vector 54, IPL 1A | |
| EMB\$C_INT60 | (027.) | Hard Error Interrupt 60 SCB Vector 60, IPL 1D | |
| EMB\$C_ POLLED | (044.) | Polled Errors No exception or interrupt generated by hardware. | |
| EMB\$C_ BUGCHECK | | Fatal bugcheck Bugcheck Types: MACHINECHK ASYNCWRTER BADMCKCOD INCONSTATE UNXINTEXC | |

Each entry consists of a VMS header, a packet header, and one or more subpackets (Figure 5–9). Entries can be of variable length based on the number of subpackets within the entry. The FLAGS software register in the packet header shows which subpackets are included within a given entry.

Refer to VMS Event Record Translation in this chapter for actual examples of the error and event logs described throughout this section.

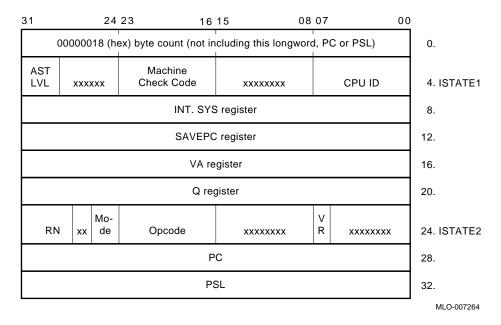
Figure 5–9 Event Log Entry Format



Machine Check Exception Entries

Machine check exception entries contain, at a minimum, a machine check stack frame subpacket (Figure 5-10).

Figure 5-10 Machine Check Stack Frame Subpacket



Processor Register Subpacket INT54, INT60, polled, and some machine check entries contain a processor register subpacket (Figure 5–11), which consists of some 40-plus hardware registers.

Figure 5-11 Processor Register Subpacket

| 31 | 0.0 |) |
|---------|-------------|-----|
| BPCR | (IPR D4) | 0. |
| PAMODE | (IPR E7) | 4. |
| MMEPTE | (IPR E9) | 8. |
| MMESTS | (IPR EA) | 12. |
| PCSCR | (IPR 7C) | 16. |
| ICSR | (IPR D3) | 20. |
| ECR | (IPR 7D) | 24. |
| TBSTS | (IPR ED) | 28. |
| PCCTL | (IPR F8) | 32. |
| PCSTS | (IPR F4) | 36. |
| CCTL | (IPR A0) | 40. |
| BCEDSTS | (IPR A6) | 44. |
| BCETSTS | (IPR A3) | 48. |
| MESR | (2101.8044) | 52. |
| MMCDSR | (2101.8048) | 56. |
| CESR | (2102.0000) | 60. |
| CMCDSR | (2102.0004) | 64. |
| CEFSTS | (IPR AC) | 68. |
| NESTS | (IPR AE) | 72. |
| NEOCMD | (IPR B2) | 76. |
| NEICMD | (IPR B8) | 80. |

|) | 00 | 31 |
|------|-------------|---------|
| 92. | (IPR E8) | MMEADR |
| 96. | (IPR D0) | VMAR |
| 100. | (IPR EC) | TBADR |
| 104. | (IPR F2) | PCADR |
| 108. | (IPR A7) | BCEDIDX |
| 112. | (IPR A8) | BCEDECC |
| 116. | (IPR A4) | BCETIDX |
| 120. | (IPR A5) | BCETAG |
| 124. | (2101.8040) | MEAR |
| 128. | (2101.804C) | MOAMR |
| 132. | (2102.0008) | CSEAR1 |
| 136. | (2102.000C) | CSEAR2 |
| 140. | (2102.0010) | CIOEAR1 |
| 144. | (2102.0014) | CIOEAR2 |
| 148. | (2102.0018) | CNEAR |
| 152. | (IPR AB) | CEFDAR |
| 156. | (IPR B0) | NEOADR |
| 160. | (IPR B4) | NEDATHI |
| 164. | (IPR B6) | NEDATLO |
| | (IPR B4) | NEDATHI |

LJ-02222-TI0

NOTE
The byte count, although part of the stack frame, is not included in the error log entry itself.

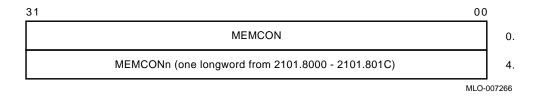
Bugcheck Entries

Bugcheck entries generated by the VMS kernel error handler include the first 23 registers from the Processor register subpacket along with the Time-of-Day register (TODR) and other software context state.

Uncorrect ECC Memory Error Entries

Uncorrectable ECC memory error entries include a memory subpacket (Figure 5–12). The memory subpacket consists of MEMCON, which is a software register containing the memory configuration and error status used for FRU isolation, and MEMCONn, the hardware register that matched the error address in MEAR.

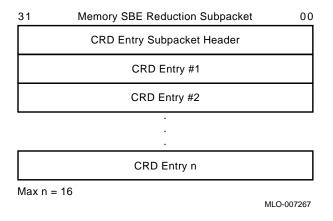
Figure 5-12 Memory Subpacket for ECC Memory Errors



Correctable Memory Error Entries

Correctable memory error entries have a memory (single-bit error) SBE reduction subpacket (Figure 5–13). This subpacket, unlike all others, is of variable length. It consists solely of software registers from state maintained by the error handler, as well as hardware state transformed into a more usable format.

Figure 5–13 Memory SBE Reduction Subpacket (Correctable Memory Errors)

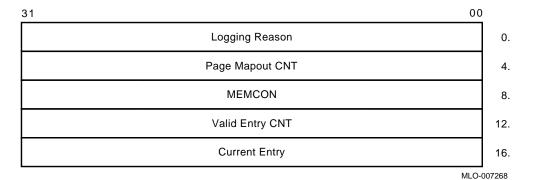


Correctable Reset Data Buffer

The VMS error handler maintains a correctable read data (CRD) buffer internally within memory that is flushed asynchronously for high-level events to the error log file. The CRD buffer and resultant error log entry are maintained and organized as follows:

• Each entry has a subpacket header (Figure 5–14) consisting of LOGGING REASON, PAGE MAPOUT CNT, MEMCON, VALID ENTRY CNT, and CURRENT ENTRY. MEMCON contains memory configuration information, but no error status as is done for the memory subpacket.

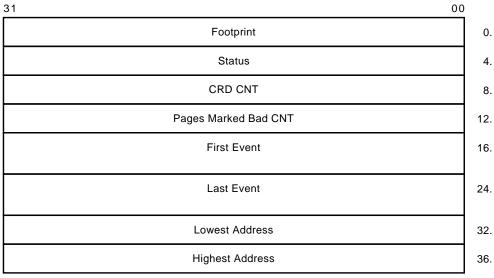
Figure 5-14 Correctable Read Data Entry Subpacket Header



Following the subpacket header are one to 16 fixed-length memory CRD entries (Figure 5–15). The number of memory CRD entries is shown in VALID ENTRY CNT. The entry that

caused the report to be generated is in CURRENT ENTRY.

Figure 5-15 Correctable Read Data Entry



MLO-007269

Each memory CRD entry represents one unique DRAM within the memory subsystem. A unique set, bank, and syndrome are stored in footprint to construct a unique ID for the DRAM.

Rather than logging an error for each occurrence of a single symbol correctable ECC memory error, the VMS error handler maintains the CRD buffer; it creates a memory CRD entry for new footprints and updates an existing memory CRD entry for errors that occur within the range specified by the ID in FOOTPRINT. This reduces the amount of data logged overall without losing important information—errors are logged per unique failure mode rather than on a per error basis.

Each memory CRD entry consists of a FOOTPRINT, STATUS, CRD CNT, PAGE MAPOUT CNT, FIRST EVENT, LAST EVENT, LOWEST ADDRESS, and HIGHEST ADDRESS.

FIRST EVENT, LAST EVENT, LOWEST ADDRESS and HIGHEST ADDRESS are updated to show the range of time and addresses of errors which have occurred for a DRAM. CRD CNT is the total count per footprint. PAGE MAPOUT CNT is the number of pages that have been marked bad for a particular DRAM.

STATUS contains a record of the failure mode status of a particular DRAM over time. This in turn determines whether the CRD buffer is logged. For the first occurrence of an error within a particular DRAM, the memory location is scrubbed (corrected read data is read, then written back to the memory location) and CRD CNT is set to 1. Since most memory single-bit errors are transient due to alpha particles, logging of the CRD buffer is not done immediately for the first occurrence of an error within a DRAM. The CRD buffer, however, is logged at the time of system shutdown (operator or crash induced), or when a more severe memory subsystem error occurs.

If the FOOTPRINT/DRAM experiences another error (CRD CNT > 1), VMS sets HARD SINGLE ADDRESS or MULTIPLE ADDRESSES along with SCRUBBED in STATUS. Scrubbing is no longer performed; instead, pages are marked bad. In this case, VMS logs the CRD buffer immediately. The CRD Buffer is also logged immediately if PAGE MAPOUT THRESHOLD EXCEEDED is set in SYSTAT as a result of pages being marked bad. The threshold is reached if more than one page per Mbyte of system memory is marked bad.

NOTE

CURRENT ENTRY is zero in the Memory SBE Reduction subpacket header if the CRD buffer was logged, not as a result of a HARD SINGLE ADDRESS or MULTIPLE ADDRESSES error in STATUS, but as a result of a memory uncorrectable ECC error shown as RELATED ERROR, or as a result of CRD BUFFER FULL or SYSTEM SHUTDOWN, all of which are shown under LOGGING REASON.

VMS Event Record Translation

The kernel error log entries are translated from binary to ASCII using the ANALYZE/ERROR command. To invoke the error log utility, enter the DCL command ANALYZE/ERROR_LOG.

Syntax:

```
ANALYZE_ERROR_LOG [/qualifier(s)] [file-spec] [,...]
```

Example:

\$ ANALYZE/ERROR_LOG/INCLUDE=(CPU,MEMORY)/SINCE=TODAY

The error log utility translates the entry into the traditional three-column format. The first column shows the register mnemonics, the second column depicts the data in hex, and the last column shows the actual English translations.

As in this example, the VMS error handler also provides support for the /INCLUDE qualifier, such that CPU and MEMORY error entries can be selectively translated.

Since most kernel errors are bounded to either the processor module/system board or memory modules, the individual error flags and fields are not covered by the service theory. Although these flags are generally not required to diagnose a system to the FRU, this information can be useful for component isolation.

ERF bit-to-text translation highlights all error flags that are set, and other significant state—these are displayed in capital letters in the third column. Otherwise, nothing is shown in the translation column. The translation rules also have qualifiers such that if the setting of an error flag causes other registers to be latched, the other registers are translated as well. For example, if a memory ECC error occurs, the syndrome and error address fields are latched as well. If such a field is valid, the translation is shown (for example, MEMORY ERROR ADDRESS); otherwise, no translation is provided.

Interpreting CPU Faults Using ANALYZE/ERROR

If the following two conditions are satisfied, the most likely FRU is the CPU module.

- No memory subpacket is listed in the third column of the FLAGS register.
- **2** NCA_CESR register bit <09>, CP2 IO error, is equal to zero in the KA49 register subpacket.

The example on the next page shows an abbreviated error log with numbers to highlight the key registers.

The FLAGS register is located in the packet header, which immediately follows the system identification header; the CESR and DSER registers are listed under the KA49 register subpacket.

CPU errors increment a VMS global counter, which can be viewed using the DCL command SHOW ERROR.

To determine if any resources have been disabled, for example, if cache has been disabled for the duration of the VMS session, examine the flags for the SYSTAT register in the packet header.

In this next example, a translation buffer data parity error latched in the TBSTS register caused a machine check exception error.

| V A X / V M S SYSTEM | ERROR REPORT | COMPILED 14-JAN-1992 18:55:52 PAGE 1. |
|--|--|--|
| | ***** ENTRY | 1. ******* |
| ERROR SEQUENCE 11. DATE/TIME 27-SEP-1991 SYSTEM UPTIME: 0 DAYS | | LOGGED ON: SID 13000202 SYS_TYPE 01390601 |
| SCS NODE: COUGAR | 00.12.12 | VAX/VMS V5.5-1 |
| MACHINE CHECK KA49-A REVISION SYSTAT | CPU FW REV# 2. 00000000 00000001 | CONSOLE FW REV# 3.9 |
| DI AGG | 0000000 | ATTEMPTING RECOVERY |
| FLAGS | 00000003 | machine check stack frame KA49 subpacket |
| STACK FRAME SUBPACKET | ī. | |
| ISTATE_1 | 80050000 | MACHINE CHECK FAULT CODE = 05(x) Current AST level = 4(X) ASYNCHRONOUS HARDWARE ERROR |
| | | |
| PSL | 04140001 | <pre>c-bit executing on interrupt stack PSL previous mode = kernel PSL current mode = kernel first part done set</pre> |
| KA49 REGISTER SUBPACK | ŒT | - |
| BPCR | ECC80024 | |
| | | |
| • | | |
| TBSTS | 800001D3 | LOCK SET TRANSLATION BUFFER DATA PARITY ERROR em_latch invalid s5 command = 1D(X) valid Ibox specifier ref. error stored |
| | | |
| NCA_CSR | 00000000 2 | |
| NEDATLO | E1000110 | |
| | 00000020 | LOCAL MEMORY EXTERNAL ACCESS ENABLED |

NOTE

Ownership (O-bit) memory correctable or fatal errors (MESR <04> or MESR <03> of the Processor register subpacket set equal to 1 are processor module errors, NOT memory errors.

Next is an example showing the system respone to using the SHOW ERROR command using VMS.

| \$ | SHOW | ERROR | | |
|----|------|-------|-------|-------|
| De | vice | | Error | Count |
| СP | U | | | 1 |
| ME | MORY | | | 1 |
| PΑ | B0: | | | 1 |
| PΑ | .AO: | | | 1 |
| PΤ | 'A0: | | | 1 |
| RT | 'A2: | | | 1 |
| \$ | | | | |

Interpreting Memory Faults Using ANALYZE/ERROR

If "memory subpacket" or "memory sbe reduction subpacket" is listed in the third column of the FLAGS register, there is a problem with one or more of the memory modules or CPU module.

- The memory subpacket message indicates an uncorrectable ECC error.
- The memory SBE reduction subpacket message indicates correctable ECC errors. Refer to Correctable ECC Errors for instructions in isolating correctable ECC error problems.

NOTE

The memory fault interpretation procedures work only if the memory modules have been properly installed and configured. For example, memory modules should be installed in slots 0A, 0B, 0C, 0D or 1E, 1F, 1G, 1H if only one set of memory SIM modules are used, then in the unused slots if a second set of SIM modules are used. Also, if one set is made up of 4-MB SIM modules, and the other set is made up of 16-MB SIM modules, the front 16-MB SIM modules must be installed in SIM module connectors 0A, 0B, 0C, 0D.

NOTE

Although the VMS error handler has built-in features to aid services in memory repair, good judgment is needed by the Service Engineer. It is essential to understand that in many, if not most cases, correctable ECC errors are transient in nature. No amount of repair will fix them, as generally there is nothing to be fixed.

Uncorrectable ECC Errors

For uncorrectable ECC errors, a memory subpacket is logged as indicated by memory subpacket listed in the third column of the FLAGS software register (1). Also, the hardware register MESR <11> (2) of the processor register subpacket is set equal to 1, and MEAR latches the error address (6).

Examine the MEMCON software register (3) under the memory subpacket. The MEMCON register provides memory configuration information and a MEMORY ERROR STATUS buffer (4) that points to the memory module(s) that is the most likely FRU.

Replace the indicated memory module.

The VMS error handler marks each page bad and attempts page replacement, indicated in SYSTAT (**⑤**). The DCL command SHOW MEMORY also indicates the result of VMS page replacement.

Uncorrectable memory errors increment the VMS global counter, which can be viewed using the DCL command SHOW ERROR.

NOTE

If register MESR <11> was set equal to 1, but MESR <19:12> syndrome equals 07, no memory subpacket will be logged as a result of incorrect check bits written to memory because of an NDAL bus parity error detected by the NMC. In short, this indicates a problem with the CPU module, not memory. There should be a previous entry with MESR <22>, NDAL data parity error set equal to 1.

NOTE

An uncorrectable ECC error due to a "disown write" results in a CRD entry like those for correctable ECC

errors. The FOOTPRINT longword for this entry contains the message "Uncorrectable ECC errors due to disown write". The failing module should be replaced for this error.

| V A X / V M S SYST | EM ERROR REPORT | COMPILED 6-NOV-1991 10:16:49 PAGE 25. |
|--|-----------------|---|
| ************************************** | 09:14:29.86 | 13. ************************************ |
| SCS NODE: COUGAR | | VAX/VMS V5.5-1 |
| INT54 ERROR KA49-A REVISION SYSTAT | 00000000 | CONSOLE FW REV# 3.9 |
| | | ATTEMPTING RECOVERY PAGE MARKED BAD PAGE REPLACED |
| FLAGS | 0000006 | memory subpacket 1 KA49 subpacket |
| KA49 REGISTER SUBPACE | ŒT | |
| BPCR · | ECC80000 | |
| MESR | 80006800 | UNCORRECTABLE MEMORY ECC ERROR |
| | | ERROR SUMMARY MEMORY ERROR SYNDROME = 06(X) |
| • | | |
| MEAR | 02FFDC00 | main memory error address = 0BFF7000 6 ndal commander id = 00(X) |
| • | | |
| IPCRO | 00000020 | LOCAL MEMORY EXTERNAL ACCESS ENABLED |
| MEMORY SUBPACKET | | |

| MEMCON | 00010101 | | MEMORY C | ONFIGURATION: | |
|----------------|---------------------|---------------|-------------------|-------------------------------|--------------|
| | | | | Simm Memory Mo | odule (4MB) |
| | | | Loc 0A | Simm Memory Mo | odulo (AMP) |
| | | | Loc 0B | SIMM Memory Mo | Daule (4MB) |
| | | | MS44-AA | Simm Memory Mo | odule (4MB) |
| | | | Loc 0C MS44-AA | Simm Memory Mo | odule (4MB) |
| | | | Loc OD | 1.6100 | |
| | | | | emory = 16MB abled = 00000 | 0.01 |
| | | | _ | RROR STATUS: | |
| | | | | ORY MODULES: 1 | LOCATIONS 0A |
| | | | & 0B Set = 0 | (X) | |
| | | | Bank = B | . , | |
| MEMCON3 | 8B000003 | | | | |
| | | | 64 bit mo | | |
| | | | Base addre | | |
| | | | | ess = OB(X) | |
| | | | | | |
| \$ SHOW MEMORY | System Memory Re | sources on | 21-FEB-19 | 92 05:58:52 5 | 8 |
| Dhraigal Mamar | ry Usage (pages): | | Free | | Modified |
| Main Memory | | 262144 | 224527 | 28759 | 8858 |
| Bad Pages | | Total | Dynamic | c I/O Errors | Static |
| Dad rages | | 1 | _ | |) 0 |
| Slot Usage (sl | lots): | Total | Free | Resident | Swapped |
| Process Ent | | 360 | 347 | 13 | 0 |
| Balance Set | Slots | 324 | 313 | 11 | 0 |
| Fixed-Size Poo | ol Areas | | | | _ |
| (packets): | t (SRP) List | Total 3067 | Free 2724 | In Use 343 | Size 128 |
| | Packet (IRP) List | | 2070 | 193 | 176 |
| _ | t (LRP) List | 87 | 61 | 26 | 1856 |
| Dynamic Memory | / Usage (bytes): | Total | Free | In Use | Largest |
| Nonpaged Dyn | namic Memory | 1037824 | 503920 | 533904 | 473184 |
| Paged Dynam: | ic Memory | 1468416 | 561584 | 906832 | 560624 |
| Paging File Us | | | Free | Reservable | Total |
| DISK\$VMS054- | -0:[SYSO.SYSEXE]PAG | EFILE.SYS | 300000 | 266070 | 300000 |
| | al pages in use, 24 | 4120 pages | are perma | nently alloca | ted |
| to VMS. | | | | | |
| \$ | | | | | |

Using the VMS command ANALYZE/SYSTEM, you can associate a page that had been replaced (bad pages in SHOW MEMORY display) with the physical address in memory.

In the next example, 5ffb8 (under the page frame number [PFN] column) is identified as the single page that has been replaced. The command EVAL 5ffb8 * 200 converts the PFN to a physical page address. The result is 0bff7000. (Bits <8:0> of the addresses may differ since the page address from EVAL always shows bits <8:0> as 0.

```
$ ANALYZE/SYSTEM
VAX/VMS System analyzer
SDA> SHOW PFN /BAD
Bad page list
Count:
Count: 1
Lolimit: -1
High limit: 1073741824
PFN PTE ADDRESS
             BAK REFCNT FLINK BLINK
                                      TYPE
                                               STATE
BADLIST
SDA> EVAL 5ffb8 * 200
Hex = OBFF7000 Decimal = 201289728
SDA> EXIT
```

Correctable ECC Errors

For correctable ECC errors, a single-bit error (SBE) memory subpacket is logged as indicated by memory SBE reduction subpacket listed in the third column of the FLAGS software register.

The memory SBE reduction subpacket header contains a CURRENT ENTRY register that displays the number of the Memory CRD Entry that caused the error notification. If CURRENT ENTRY > 0, examine which bits are set in the STATUS register for this entry. GENERATE REPORT should be set.

NOTE

If CURRENT ENTRY = 0, then the entry was logged for something other than a single-bit memory correctable error Footprint. You need to examine all of the memory CRD entries and footprints to determine the likely FRU.

Look for the following:

SCRUBBED

If SCRUBBED is the only bit set in the STATUS register, memory modules should *not* generally be replaced.

The kernel performs memory scrubbing of DRAM memory cells that may flip due to transient alpha particles. Scrubbing reads the corrected data and writes it back to the memory location.

HARD SINGLE ADDRESS

If the second occurrence of an error within a footprint is at the same address (LOWEST ADDRESS = HIGHEST ADDRESS then HARD SINGLE ADDRESS is set in STATUS along with SCRUBBED. Scrubbing is not tried after the first occurrence of any error within a particular footprint. The page is marked bad by VMS.

Unlike uncorrectable ECC errors, the error handling code cannot indicate if the page has been replaced. To make a determination, use the DCL command SHOW MEMORY. If the page mapout threshold has not been reached ("PAGE MAPOUT THRESHOLD EXCEEDED" is not set in SYSTAT packet header register), the system should be restarted at a convenient time to allow the power-up self-test and ROM-based diagnostics to map out these pages. This can be done by entering TEST 0 at the console prompt, running an extended script TEST A9, or by powering down then powering up the system. In all cases, the diagnostic code marks the page bad for hard single address errors, as well as any uncorrectable ECC error by default.

If there are many locations affected by hard single-cell errors, on the order of one or more pages for each megabyte of system memory, the memory module should be replaced. Use the console command SHOW MEMORY to indicate the number of bad pages for each module. For example, if the system contains 64 MB of main memory and there are 64 or more bad pages, the affected memory should be replaced.

NOTE

Under VMS, the page mapout threshold is calculated automatically. If "PAGE MAPOUT THRESHOLD EXCEEDED" is set in SYSTAT, the failing memory module should be replaced.

In cases of a new memory module used for repair or as part of system installation, you can elect to replace the module rather than have diagnostics map them out, even if the threshold has not been reached for hard single-address errors.

MULTIPLE ADDRESSES

If the second occurrence of an error within a footprint is at a different address (LOWEST ADDRESS not equal to HIGHEST ADDRESS), MULTIPLE ADDRESSES are set in STATUS along with SCRUBBED. Scrubbing is attempted for this situation. In most cases, the failing memory module should be replaced regardless of the page mapout threshold.

If CRD BUFFER FULL is set in LOGGING REASON (located in the subpacket header) or PAGE MAPOUT THRESHOLD EXCEEDED is set in SYSTAT, the failing memory module should be replaced regardless of any thresholds.

For all cases (except when SCRUBBED is the only flag set in STATUS), isolate the offending memory by examining the translation in FOOTPRINT called MEMORY ERROR STATUS: The memory module is identified by its backplane position.

The memory SBE reduction subpacket header translates the MEMCON register for memory subsystem configuration information.

Unlike uncorrectable memory and CPU errors, the VMS global counter, as shown by the DCL command SHOW ERROR, is not incremented for correctable ECC errors unless it results in an error log entry for reasons other than system shutdown.

NOTE

If footprints are being generated for more than one memory module, especially if they all have the same bit in error, the processor module, backplane, or other component could be the cause.

NOTE

An uncorrectable ECC error due to a "disown write", results in a CRD entry similar to those for correctable ECC errors. The FOOTPRINT longword for this entry contains the message "Uncorrectable ECC errors due to disown write". The failing module should be replaced for this error.

```
VAX/VMS
       SYSTEM ERROR REPORT
                                      COMPILED 21-NOV-1991 16:55:58
                  PAGE: 1.
ERROR SEQUENCE 2.
                                     LOGGED ON: SID 13000202
DATE/TIME 1-JUL-1992 13:55:10.68
                                                  SYS_TYPE 04010002
SYSTEM UPTIME: 0 DAYS 00:04:40
SCS NODE:
                                                      VAX/VMS T5.5-1X2
CORRECTABLE MEMORY ERROR KA49 CPU Microcode Rev # 2. CONSOLE FW
REV# 0.1
                     Standard Microcode Patch Patch Rev # 1.
      REVISION 00000000
SYSTAT 00000000
FLAGS 00000008
                                       memory sbe reduction subpacket
 MEMORY SBE REDUCTION SUBPACKET
       LOGGING REASON 0000001
                                       NORMAL REPORT
       PAGE MAPOUT CNT 0000001
       MEMCON
                    00010101
                                       MEMORY CONFIGURATION:
                                       MS44-AA Simm Memory Module
                                       (4MB) Loc 0A
                                       MS44-AA Simm Memory Module
                                       (4MB) Loc 0B
                                       MS44-AA Simm Memory Module
                                       (4MB) Loc 0C
                                       MS44-AA Simm Memory Module
                                       (4MB) Loc OD
                                       _Total memory = 16MB
                                        _sets enabled = 00000001
                                       MEMORY ERROR STATUS:
                                       SIMM MEMORY MODULES: LOCATIONS
                                       0A & 0B
                                       Set = O(X)
                                       Bank = B
       VALID ENTRY CNT 00000001
                                       1.
       CURRENT ENTRY 0000001
                                       1.
```

| MEMORY | CRD ENTRY 1. | | |
|--------|-----------------------------------|----------------------|--|
| | FOOTPRINT | 0000003D | |
| | | | MEMORY ERROR STATUS: _SIMM MEMORY MODULE: LOCATION OA _set = 0. Bank = B |
| | VALID ENTRY CNT | 00000001 | 1. |
| | CURRENT ENTRY | 00000001 | 1. |
| MEMORY | CRD ENTRY 1. | | |
| | FOOTPRINT | 0000003D | |
| | STATUS | 00000059 | MEMORY ERROR STATUS: _SIMM MEMORY MODULE: LOCATION 0A _set = 0. ECC SYNDROME = 3D(X) _CORRECTED DATA BIT = 3. PAGE MARKED BAD HARD SINGLE ADDRESS |
| | | | scrubbed GENERATE REPORT |
| | CRD CNT | 00000002 | 2. |
| | PAGE MAPOUT CNT | 0000001 | 1. |
| | FIRST EVENT | 54886EE0 0095CECE | |
| | LAST EVENT | 5489F580 0095CECE | 1-JUL-1992 13:55:10.67 |
| | LOWEST ADDRESS HIGHEST ADDRESS | | 1-0011-1992 13.55.10.08 |

NOTE

Ownership (O-bit) memory correctable or fatal errors (MESR <04> or MESR <03> of the processor Register Subpacket set equal to 1 are processor module errors, NOT memory errors.

Interpreting
DMA ⇔ Host
Transaction
Faults Using
ANALYZE/ERROR

Some kernel errors may result in two or more entries being logged. If the SHAC DSSI adapters or the SGEC Ethernet controller or other CDAL device (residing on the processor module) encounter host main memory uncorrectable ECC errors, main memory NXMs or CDAL parity errors or timeouts, more than one entry results. Usually there is one polled error entry

logged by the host, and one or more device attention and other assorted entries logged by the device drivers.

In these cases the processor module or one of the four memory modules are the most likely cause of the errors. Therefore, it is essential to analyze polled error entries, since a polled entry usually represents the source of the error versus other entries, which are aftereffects of the original error. This example provides an abbreviated error log for a polled error.

```
VAX/VMS
             SYSTEM ERROR REPORT
                                   COMPILED 17-FEB-1992 05:32:21
                                                         PAGE
LOGGED ON:
ERROR SEQUENCE 15.
                                                  SID 13000202
DATE/TIME 17-FEB-1992 05:22:00.90
                                               SYS_TYPE 01430701
SYSTEM UPTIME: 0 DAYS 00:27:48
                                                    VAX/VMS V5.5-1
SCS NODE:
POLLED ERROR KA49-A CPU FW REV# 2. CONSOLE FW REV# 4.3
     REVISION
                    00000000
     SYSTAT
                    00000001
                                    ATTEMPTING RECOVERY
     FLAGS
                    00000006
                                    memory subpacket
                    KA49 subpacket
KA49 REGISTER SUBPACKET
     BPCR
                    ECC80024
                    8001B800
     MESR
                                    UNCORRECTABLE MEMORY ECC ERROR
                                    ERROR SUMMARY
                                    MEMORY ERROR SYNDROME = 1B(X)
     MEAR
                    50000410
                                    main memory error address =
                                     00001040
                                    ndal commander id = 05(X)
     IPCR0
                    00000020
                             LOCAL MEMORY EXTERNAL ACCESS ENABLED
MEMORY SUBPACKET
```

| MEMCON | 00010101 | |
|---------|----------|----------------------------------|
| | | MEMORY CONFIGURATION: |
| | | MS44-AA Simm Memory Module (4MB) |
| | | Loc 0A |
| | | MS44-AA Simm Memory Module (4MB) |
| | | Loc 0B |
| | | MS44-AA Simm Memory Module (4MB) |
| | | Loc 0C |
| | | MS44-AA Simm Memory Module (4MB) |
| | | Loc 0D |
| | | _Total memory = 16MB |
| | | _sets enabled = 00000001 |
| | | MEMORY ERROR STATUS: |
| | | SIMM MEMORY MODULES: LOCATIONS |
| | | 0A & 0B |
| | | Set = O(X) |
| | | Bank = B |
| MEMCONO | 80000003 | |
| | | 64 bit mode |
| | | Base address valid |
| | | RAM size = 1MB |
| | | base address = 00(X) |
| | | |

ANAL/ERR/OUT=TB1 TB1.ZPD

This example provides an example of a device attention entry.

```
V A X / V M S SYSTEM ERROR REPORT COMPILED 17-FEB-1992 05:32:21
LOGGED ON: SID 13000202
SYS_TYPE 04010002
ERROR SEQUENCE 2.
DATE/TIME 8-JUL-1992 09:53:55.11
SYSTEM UPTIME: 0 DAYS 00:00:14
SCS NODE:
                                               VAX/VMS T5.5-2X7
DEVICE ATTENTION KA49 CPU Microcode Rev # 2. CONSOLE FW REV# 0.1
                    Standard Microcode Patch Patch Rev # 1.
SCSI PORT SUB-SYSTEM, UNIT _PKA0:
      ERROR TYPE
                      0005
                                    PARITY ERROR DETECTED
                  02
      SCSI ID
                                    SCSI ID = 2.
      SCSI CMD 12000000
                    0000
      SCSI MSG
                                    COMMAND COMPLETE
      SCSI STATUS
                         00
                                    GOOD
      PORT ERROR CNT 00000000
                     00000000
                     00000000
                                    BUS BUSY CNT = 0.
                                    UNSOL RESET CNT = 0.
                                    UNSOL INTRPT CNT = 0.
      CONN ERROR CNT 00000000
                     00000000
                     00000000
                     00000000
                     00000000
```

00000000

00000000

ARB FAIL CNT = 0.

SEL FAIL CNT = 0.

PARITY ERR CNT = 0.

PHASE ERR CNT = 0.

BUS RESET CNT = 0.

BUS ERROR CNT = 0.

CONTROLLER ERROR CNT = 0.

SEL RETRY CNT = 0.

SEL RETRY CNT = 0.

BUSY RETRY CNT = 0.

SEL RETRY CNT = 0.

BUSY RETRY CNT = 0.

Using MOP Ethernet Functions

Console Requester

The console requester can receive LOOPED_DATA messages from the server by sending out a LOOP_DATA message using NCP to set this up.

Examples:

Identify the Ethernet adapter address for the system under test (system 1) and attempt to boot over the network.

```
***system 1 (system under test)***

>>>SHOW ETHERNET

Ethernet Adapter
-EZAO (08-00-2B-28-18-2C)
>>>BOOT EZAO
(BOOT/R5:2 EZAO)

2..
-EZAO
Retrying network bootstrap.
```

Unless the system is able to boot, the "Retrying network bootstrap" message displays every eight to 12 minutes.

Using MOP Ethernet Functions, Continued

Identify the system's Ethernet circuit and circuit state, enter the SHOW KNOWN CIRCUITS command from the system conducting the test (system 2).

```
***system 2 (system conducting test)***
$ MCR NCP
NCP>SHOW KNOWN CIRCUITS
Known Circuit Volatile Summary as of 14-NOV-1991 16:01:53
   Circuit
                                     Loopback
                  State
                                                   Adjacent
                                       Name Routing Node
                                                25.1023 (LAR25)
  ISA-0
NCP>SET CIRCUIT ISA-0 STATE OFF
NCP>SET CIRCUIT ISA-0 SERVICE ENABLED
NCP>SET CIRCUIT ISA-0 STATE ON
NCP>LOOP CIRCUIT ISA-0 PHYSICAL ADDRESS 08-00-2B-28-18-2C
WITH ZEROES
NCP>EXIT
```

If the loopback message was received successfully, the NCP prompt reappears with no messages.

Loopback Assist Function

The following two examples show how to perform the loopback assist function using another node on the network as an assistant (system 3) and the system under test as the destination. Both the assistant and the system under test are attempting to boot from the network. You also need the physical address of the assistant node.

Examples:

```
***system #3 (loopback assistant)***
>>>SHOW ETHERNET
Ethernet Adapter
-EZA0 (08-00-2B-1E-76-9E)
>>>b eza0
(BOOT/R5:2 EZA0)
2..
-EZA0
Retrying network bootstrap.

***system 2***
```

Using MOP Ethernet Functions, Continued

```
NCP>LOOP CIRCUIT ISA-0 PHYSICAL ADDRESS 08-00-2b-28-18-2C ASSISTANT PHYSICAL ADDRESS 08-00-2b-1E-76-9E WITH MIXED COUNT 20 LENGTH 200 HELP FULL NCP>
```

Instead of using the physical address, you could use the assistant node's area address. When using the area address, system 3 is running VMS.

```
***system 3***
$MCR NCP
NCP>SHOW NODE KLATCH
Node Volatile Summary as of 27-FEB-1992 21:04:11
Executor node = 25.900 (KLATCH)
Identification
                             = DECnet-VAX V5.4-1, VMS V5.4-2
Active links
NCP>SHOW KNOWN LINES CHARACTERISTICS
Known Line Volatile Characteristics as of 27-FEB-1992 11:20:50
Line = ISA-0
Receive buffers = 6
Controller = normal
Protocol = Ethernet
Service timer = 4000
Hardware address = 08-00-2B-1E-76-9E
Device buffer size = 1498
NCP>SET CIRCUIT ISA-0 STATE OFF
NCP>SET CIRCUIT ISA-0 SERVICE ENABLED
NCP>SET CIRCUIT ISA-0 STATE ON
NCP>EXIT
***system 2***
S MCR NCP
NCP>LOOP CIRCUIT ISA-0 PHYSICAL ADDRESS 08-00-2B-28-18-2C
ASSISTANT NODE 25.900
WITH MIXED COUNT 20 LENGTH 200 HELP FULL
NCP>EXIT
```

NOTE

The kernel's Ethernet buffer is 1024 bytes deep for the LOOP functions and does not support the maximum 1500-byte transfer length.

To verify that the address is reaching this node, a remote node can examine the status of the periodic SYSTEM_IDs sent by the KA49 Ethernet server. The SYSTEM_ID is sent every 8–12 minutes using NCP as in the following example:

Using MOP Ethernet Functions, Continued

Depending on your network, the file used to receive the output from the SHOW MODULE CONFIGURATOR command may contain many entries, most of which do not apply to the system you are testing. It is helpful to use an editor to search the file for the Ethernet hardware address of the system under test. Existence of the hardware address verifies that you are able to receive the address from the system under test.

User Environmental Test Package

Overview

When the user environmental test package (UETP) encounters an error, it reacts like a user program. It either returns an error message and continues, or it reports a fatal error and terminates the image or phase. In either case, UETP assumes the hardware is operating properly and it does not attempt to diagnose the error.

If the cause of an error is not readily apparent, use the following methods to diagnose the error:

VMS Error Log Utility

Run the error log utility to obtain a detailed report of hardware and system errors. Error log reports provide information about the state of the hardware device and I/O request at the time of each error.

Diagnostic facilities

Use the diagnostic facilities to test exhaustively a device or medium to isolate the source of the error.

Interpreting UETP Output

You can monitor the progress of UETP tests at the terminal from which they were started. This terminal always displays status information, such as messages that announce the beginning and end of each phase and messages that signal an error.

The tests send other types of output to various log files, depending on how you started the tests. The log files contain output generated by the test procedures. Even if UETP completes successfully, with no errors displayed at the terminal, it is good practice to check these log files for errors. Furthermore, when errors are displayed at the terminal, check the log files for more information about their origin and nature.

User Environmental Test Package, Continued

UETP Log Files

UETP stores all information generated by all UETP tests and phases from its current run in one or more UETP.LOG files, and it stores the information from the previous run in one or more OLDUETP.LOG files. If a run of UETP involves multiple passes, there is one UETP.LOG or one OLDUETP.LOG file for each pass.

At the beginning of a run, UETP deletes all OLDUETP.LOG files, and renames any UETP.LOG files to OLDUETP.LOG. Then UETP creates a new UETP.LOG file and stores the information from the current pass in the new file. Subsequent passes of UETP create higher versions of UETP.LOG. Thus, at the end of a run of UETP that involves multiple passes, there is one UETP.LOG file for each pass. In producing the files UETP.LOG and OLDUETP.LOG, UETP provides the output from the two most recent runs.

If the run involves multiple passes, UETP.LOG contains information from all the passes. However, only information from the latest run is stored in this file. Information from the previous run is stored in a file named OLDUETP.LOG. Using these two files, UETP provides the output from its tests and phases from the two most recent runs.

The cluster test creates a NETSERVER.LOG file in SYS\$TEST for each pass on each system included in the run. If the test is unable to report errors (for example, if the connection to another node is lost), the NETSERVER.LOG file on that node contains the result of the test run on that node. UETP does not purge or delete NETSERVER.LOG files; therefore, you must delete them occasionally to recover disk space.

If a UETP run does not complete normally, SYS\$TEST might contain other log files. Ordinarily these log files are concatenated and placed within UETP.LOG. You can use any log files that appear on the system disk for error checking, but you must delete these log files before you run any new tests. You may delete these log files yourself or rerun the entire UETP, which checks for old UETP.LOG files and deletes them.

User Environmental Test Package, Continued

Possible UETP Errors

This section lists some problems you might encounter while running UETP.

The following are the most common failures encountered while running UETP:

- Wrong quotas, privileges, or account
- UETINIT01 failure
- Ethernet device allocated or in use by another application
- Insufficient disk space
- Incorrect VAXcluster setup
- Problems during the load test
- DECnet-VAX error
- Lack of default access for the FAL object
- Errors logged but not displayed
- No PCB or swap slots
- Hangs
- Bug checks and machine checks

For more information refer to the *VAX 3520, 3540 VMS Installation and Operations (ZKS166)* manual.

FEPROM Firmware Update

Overview

KA49 firmware is located on four chips, each 128 KB by 8 bits of FLASH programmable EPROMs, for a total of 512 KB of ROM. (A FLASH EPROM [FEPROM] is a programmable read-only memory that uses electrical [bulk] erasure rather than ultraviolet erasure.)

FEPROMs provide nonvolatile storage of the CPU power-up diagnostics, console interface, and operating system primary bootstrap (VMB). An advantage of this technology is that the entire image in the FEPROMs may be erased, reprogrammed, and verified in place without removing the CPU module or replacing components.

A slight disadvantage to the FEPROM technology is that the entire part must be erased before reprogramming. Hence, there is a small "window of vulnerability" when the CPU has inoperable firmware. Normally, this window is less than 30 seconds. Nonetheless, an update should be allowed to execute undisturbed.

Firmware Update Utility

Firmware updates are provided through a package called the firmware update utility. A firmware update utility contains a bootable image, which can be booted from tape or Ethernet, that performs the FEPROM update.

NOTE

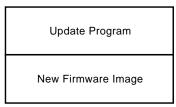
The NVAX CPU chip has an area called the patchable control store (PCS), which can be used to update the microcode for the CPU chip.

Updates to the PCS require a new version of the firmware. The utility may be run from either the alternate console or the graphics console. The output text will vary depending on the console used.

FEPROM Firmware Update, Continued

A firmware update utility image consists of two parts: the update program and the new firmware, as shown in Figure 5–16. The update program uniformly programs, erases, reprograms, and verifies the entire FEPROM.

Figure 5-16 Firmware Update Utility Layout



MLO-007271

Once the update has completed successfully, normal operation of the system may continue. The operator may then either halt or reset the system and reboot the operating system.

Preparing the Processor for an FEPROM Update

Complete the following steps to prepare the processor for an FEPROM update:

- **1.** The system manager should shutdown the operating system.
- **2.** Enter console mode by pressing the Halt button twice: in to halt the system, and out to enter console mode (>>>).

FEPROM Firmware Update, Continued

Updating Firmware by Ethernet

To update firmware across the Ethernet, the "client" system (the target system to be updated) and the "server" system (the system that serves boot requests) must be on the same Ethernet segment. The maintenance operation protocol (MOP) is the transport used to copy the network image.

Use the following procedure to update firmware across the Ethernet:

| Step | Action | Comment | | | |
|------|--|--|--|--|--|
| 1 | Enable the server system's NCP circuit. Use the following VMS commands: | <pre><circuit> is the system Ethernet circuit. Use the SHOW KNOWN CIRCUITS command to find the name of the circuit.</circuit></pre> | | | |
| | Line> | The SET CIRCUIT STATE OFF command brings down the system's network. | | | |
| | \$ MCR NCP | | | | |
| | NCP>SET CIRCUIT <circuit> STATE OFF</circuit> | | | | |
| | NCP>SET CIRCUIT <circui< td=""><td>t> SERVICE ENABLED</td></circui<> | t> SERVICE ENABLED | | | |
| | NCP>SET CIRCUIT <circui< td=""><td>t> STATE ON</td></circui<> | t> STATE ON | | | |
| 2 | Copy the file containing the updated code to the MOM\$LOAD area on the server. | This procedure may require system privileges. <filename> is the Ethernet bootable filename provided in the release notes.</filename> | | | |
| | Use the following command: | | | | |
| | \$ COPY <filename>.SYS M</filename> | OM\$LOAD:*.* | | | |

FEPROM Firmware Update, Continued

| Step | Action | Comment |
|---|--|---|
| 3 | On the client system, enter the command BOOT/100 EZ at the console prompt (>>>). | The system then prompts you for the file name. |
| | | NOTE Do <i>not</i> type the .SYS file extension when entering the Ethernet bootfile name. The MOP load protocol only supports 15-character filenames. |
| 4 | After the FEPROM | |
| upgrade program is loaded, press Y at the | CAUTION | |
| | prompt to start the FEPROM blast. | Once you enter the bootfile name, do not interrupt the FEPROM blasting program, as this can damage the CPU module. The program takes several minutes to complete. |
| | | NOTE On systems with a VCB02 terminal, an abbreviated form of the following example appears. |
| 5 | Power cycle the machine. | |

FEPROM Firmware Update, Continued

```
***** On Server System *****
$ MCR NCP
NCP>SET CIRCUIT ISA-0 STATE OFF
NCP>SET CIRCUIT ISA-0 SERVICE ENABLED
NCP>SET CIRCUIT ISA-0 STATE ON
NCP>EXIT
$ COPY KA680_V41_EZ.SYS MOM$LOAD:*.*
***** On Client System *****
>>> BOOT/100 EZA0
(BOOT/R5:100 EZA0)
Bootfile: K680_V41_EZ
>>> b eza0
-EZA0
                        ---CAUTION---
--- EXECUTING THIS PROGRAM WILL CHANGE YOUR CURRENT ROM ---
Do you really want to continue [Y/N] ? : \mathbf{Y}
 DO NOT ATTEMPT TO INTERRUPT PROGRAM EXECUTION!
 DOING SO WILL RESULT IN LOSS OF OPERABLE STATE!
 The program will take at most several minutes.
 led codes display info
 0111 0***
                        in process of programming FEPROM to 0's
 1000 0***
                        in process of programming FEPROM to 1's
 1001 0***
                        in process of programming new ROM image
 DO NOT TOUCH THE HALT BUTTON, OR YOU WILL DAMAGE THE CPU MODULE!!!!
 !!!! THE SYSTEM WILL THEN DO A POWERUP RESTART and HALT at the
console !!!!
FEPROM Programming successful
>>>
```

FEPROM Firmware Update, Continued

Updating Firmware on Disk

This table describes how to update firmware on disk.

| Step | Action |
|------|---|
| 1 | Create a top level directory on the disk. |
| | CREATE/DIR DKA100:[FIRMWARE] |
| 2 | Copy the firmware update savesets to the directory. |
| | Use the following command: |
| | <pre>\$ COPY <filename>:[FIRMWARE]*.*</filename></pre> |
| 3 | On the client system, enter this command at the console prompt: |
| | b/100 dka100 |
| | The system then prompts you for the name of the file. |

FEPROM Firmware Update, Continued

Example 5-1 FEPROM Update by Disk

```
>>> b/100 dka100
 Bootfile: [firmware]bl9.sys
-DKA100
 FEPROM BLASTING PROGRAM
                          ---CAUTION---
 EXECUTING THIS PROGRAM WILL CHANGE YOUR CURRENT ROM ---
Do you really want to continue [Y/N] ? : Y
 DO NOT ATTEMPT TO INTERRUPT PROGRAM EXECUTION!
 DOING SO WILL RESULT IN LOSS OF OPERABLE STATE!
 The program will take at most several minutes.
 led codes display info
 0111 0***
                   - in process of programming FEPROM to 0's
                   - in process of programming FEPROM to 1's
 1000 0***
 1001 0***
                        in process of programming new ROM image
 DO NOT TOUCH THE HALT BUTTON, OR YOU WILL DAMAGE THE CPU MODULE!!!!
 !!!! THE SYSTEM WILL THEN DO A POWERUP RESTART and HALT at the console !!!!
```

Updating Firmware On Tape

Overview

To update firmware on tape, the system must have a TZ30 tape drive.

If you need to make a bootable tape, copy the bootable image file to a tape as shown in the following example. Refer to the release notes for the name of the file.

NOTE

There are different files for booting from tape/disk or Ethernet.

```
$ INIT MIA5:"VOLUME_NAME"
$ MOUNT/BLOCK_SIZE = 512 MIA5:"VOLUME_NAME"
$ COPY/CONTIG <file_name> MIA5:<file_name>
$ DISMOUNT MIA5
```

Use the following procedure to update firmware on tape:

| Step | Action | Comment |
|------|--|--|
| 1 | Enter the BOOT device name command for the | Example: |
| | tape device at the console prompt (>>>) | BOOT/100 MKA500 |
| | , | Use the SHOW DEVICE command if you are not sure of the device name for the tape drive. |
| 2 | Enter the bootfile name when the system prompts you. | |

| Step | Action | Comment |
|------|--|---|
| 3 | After the FEPROM upgrade program is loaded, press Y at the prompt to start the FEPROM blast. | CAUTION |
| | | Once you enter the bootfile name, do not interrupt the FEPROM blasting program, as this can damage the CPU module. The program takes several minutes to complete. |
| | | NOTE |
| | | On systems with a VCB02 terminal, you will see an abbreviated form. |
| 4 | At the console prompt (>>>), enter: | |
| | Т 100 | |

```
>>> BOOT MKA500
Bootfile: KA49_V41_EZ
-MKA500
  1..0..
 FEPROM BLASTING PROGRAM
 blasting in V4.1...
                           ---CAUTION---
 EXECUTING THIS PROGRAM WILL CHANGE YOUR CURRENT ROM ---
Do you really want to continue [Y/N] ? : Y
  DO NOT ATTEMPT TO INTERRUPT PROGRAM EXECUTION!
  DOING SO MAY RESULT IN LOSS OF OPERABLE STATE!
  The program will take at most several minutes.
starting uniform_program...
 byte 00070000 has been written with 0's...
 byte 00060000 has been written with 0's...
 byte 00050000 has been written with 0's...
 byte 00040000 has been written with 0's...
 byte 00030000 has been written with 0's...
 byte 00020000 has been written with 0's...
 byte 00010000 has been written with 0's...
byte 00000000 has been written with 0's...
starting erase...
 byte 00070000 has been erased...
 byte 00060000 has been erased...
 byte 00050000 has been erased...
 byte 00040000 has been erased...
 byte 00030000 has been erased...
 byte 00020000 has been erased...
 byte 00010000 has been erased...
 byte 00000000 has been erased...
starting program...
 byte 00070000 has been reprogrammed...
 byte 00060000 has been reprogrammed...
 byte 00050000 has been reprogrammed...
 byte 00040000 has been reprogrammed...
 byte 00030000 has been reprogrammed...
 byte 00020000 has been reprogrammed...
 byte 00010000 has been reprogrammed...
 byte 00000000 has been reprogrammed...
FEPROM Programming successful
>>>
```

FEPROM Update Error Messages

The next table lists the error messages generated by the FEPROM update program and the actions to take if the errors occur.

| Message | Action |
|---|--|
| update enable jumper is disconnected unable to blast ROMs | Reposition update enable jumper (Preparing the Processor for an FEPROM Update). |
| ROM programming error-expected byte: xx actual byte: xx at address: xxxxxxxx | Replace the CPU module. |
| ROM uniform programming error- expected byte: 00 actual byte: xx at address: xxxxxxxx | Turn off the system, then turn it on. If you see the banner message as expected, re-enter console mode and try booting the update program again. If you do not see the usual banner message, replace the CPU module. |
| ROM erase error-expected byte: ff actual byte: xx at address: xxxxxxxx | Replace the CPU module. |

Patchable Control Store Loading Error Messages The next table lists the error messages that may appear if there is a problem with the PCS. The PCS is loaded as part of the power-up stream (before ROM-based diagnostics are executed).

| Message | Comment |
|----------------------------------|--|
| CPU is not an NVAX | CPU_TYPE as read in NVAX SID is not = 19 (decimal), as is should be for an NVAX processor. |
| Microcode patch/CPU rev mismatch | Header in microcode patch does not match MICROCODE_REV as read in NVAX SID. |
| PCS Diagnostic failed | Something is wrong with the PCS. Replace the NVAX chip (or CPU module). |
| Unexpected SIE | SYS_TYPE as read in the ROM SIE does not reflect that an NVAX CPU is present. |

Chapter 6 FRUs Removal and Replacement

Overview

Introduction

This chapter describes how to remove and replace the field replaceable units (FRUs) in the Model 90 system box. Appendix D lists the Model 90 FRUs and their part numbers.

Each section describes the removal procedure for the FRU. Unless otherwise specified, you can install a FRU by reversing the steps in the removal procedure. The topics covered in this module are:

- Precautions
- System Preparation
- Mass Storage Drive Removal
- Power Supply Removal
- Module Removal
- SPXg 8-Plane Option
- SPXgt 24-Plane Option
- CPU Module
- DSW21 Removal and Replacement
- Bezel Removal
- Clearing System Password
- Testing the VAXstation 4000 Model 90 System
- TURBOchannel Option
- TURBOchannel Adapter/Option Removal and Replacement

Precautions

Removing and Installing FRUs

Only qualified service personnel should remove or install FRUs.

NOTE

It is the customer's responsibility to back up the software before Digital Services personnel arrive at the site. This is important to ensure that data is not lost during the service process. The customer should also shut down the workstation software. Before performing any maintenance work, Digital Services personnel must confirm that the customer has completed both of these tasks.

CAUTION

Electrostatic discharge (ESD) can damage integrated circuits. Always use a grounded wrist strap (part number 29-11762-00) and work surface-to-earth ground when working with the internal parts of the workstation.

System FRU Removal

Before Starting

Perform these preliminary steps before removing and replacing a FRU.

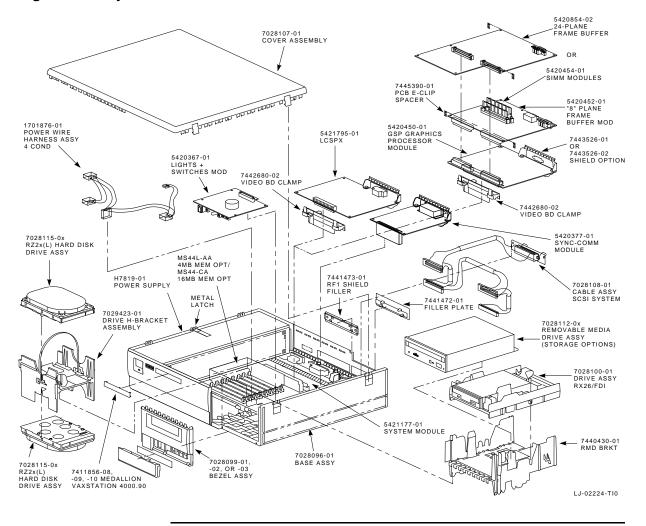
| Step | Action | |
|------|---|--|
| 1 | Verify that the symptom is not caused by improper configuration or a loose cable. | |
| 2 | Confirm with the customer that data has been backed up. If not, the data could be lost (when a hard disk is at fault). | |
| 3 | Ensure that the operating system is shut down before turning off the system or halting the CPU. | |
| 4 | Enter the SHOW CONFIG command and write down the following information: | |
| | System ROM version | |
| | Graphics type | |
| | Memory configuration | |
| | Verify that the configuration agrees with the amount and type of memory modules present. If the configuration does not agree, verify that the memory modules are installed correctly. | |
| | SCSI devices and IDs | |
| | Verify that the configuration agrees with the actual hardware. If the configuration does not agree, ensure that the following are true: | |
| | SCSI IDs are all unique. Cables are correctly installed. The expansion box power is turned on first. | |
| 5 | Wait three minutes after turning off a monitor before you move or service it. | |

System FRU Removal, Continued

System FRU Locations

Figure 6-1 shows the location of the system FRUs.

Figure 6-1 System FRU Locations



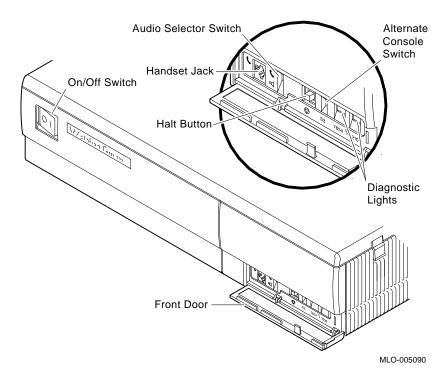
System Preparation

Prepare the System

Prepare the system for removing or replacing FRUs by following these next steps.

- 1. Shut down the operating system.
- **2.** Enter console mode by pressing the halt button (Figure 6–2) on the front of the system box behind the door on the lower right. The console prompt (>>>) appears.

Figure 6–2 Halt Button



3. At the console prompt, set the system to halt on future power-ups. Self-tests are completed by typing:

```
>>> SET HALT 3 Return >>>
```

System Preparation, Continued

NOTE

After adding the new device or module, halt the system when you first turn it on. Use the diagnostic tests described in Chapter 5 to determine if the new device or module is connected correctly.

4. Before adding a new device or module, review the current system configuration. Record the current system configuration information for reference. After adding the new device or module, compare the new configuration with the previous one to help verify that all devices are present and functioning correctly.

To determine the presence of devices, test status, and the quantity of memory inside the system, enter the following command:

```
>>> SHOW CONFIG Return
```

Configuration information similar to the following appears. An explanation of the response is provided next to each line.

```
KA49-A V0.0-051-V4.0 ! System type and firmware revision 08-00-2B-F3-31-03 ! Ethernet hardware address
80 MB
                          ! Total memory
DEVNBR DEVNAM INFO
         NVR
                OK
                          ! Non-volatile RAM
    2 LCSPX OK
   Highres - 8 Plane 4MFIACI 12

3 DZ OK ! Serial line controller
4 CACHE OK ! Cache memory
                Highres - 8 Plane 4MPixel FB - V0.8
    5 MEM OK
                          ! Memory configuration
                80 MB 0A, 0B, 0C, 0D = 4 MB, 1E, 1F, 1G, 1H = 16 MB
       FPU OK
    6
                          ! Floating point accelerator
    7
         IT OK
                          ! Interval timer
         SYS OK
    8
                          ! Other system functions
                OK ! Ethernet
OK ! SCSI and drives
         NI
        SCSI
    10
                0-RZ24 1-RZ25 2-RRD42 6-INITR
    11 AUD OK ! Sound
12 COMM OK ! DSW21 communications device
```

System Preparation, Continued

To determine the quantity of memory in the system, look at the MEM line. The memory line (line 5) shows that there is 80 MB of system memory. There are 4-MB memory modules in each of 0A, 0B, 0C, 0D and 16-MB memory modules in each of 1E, 1F, 1G, 1H.

5. Turn power to the system off (0).

WARNING

Turn the monitor power off for at least three minutes before removing the power cord. Remove the power cord before moving the monitor.

The monitor is heavy and may require two people to lift it.

- **6.** Disconnect the system power cord from the wall outlet and then from the system.
- **7.** Remove the monitor from the top of the system and set it aside.
- **8.** Remove the system cover by gently pulling out on the tabs on right side of the cover, and lift the cover up and off (Figure 6–1).

Mass Storage Drive Removal

Overview

This section describes how to remove mass storage devices from the VAXstation 4000 Model 90 workstation.

Mass storage devices installed in the system share the same SCSI and dc power cable. Each device has its own connector on the power cable.

NOTE

Refer to the System Preparation section before removing or replacing a device or module.

Hard Disk Drive Removal

This section describes how to remove a hard disk drive from its bracket. Figure 6–1 shows the mounting areas for drives.

| Step | Action | Comment |
|------|--|---|
| 1 | Pull the colored tab on the drive bracket toward the front of the system. | The tab is located at the upper left corner of the bracket. |
| 2 | Lift the drive(s) and bracket from the system box. | |
| 3 | Disconnect both the SCSI and dc power cable from the drive(s). | |
| 4 | Push down on the plastic tab at the end of the bracket. | The tab is opposite where the SCSI and power cables connect to the drive. |
| 5 | Slide the drive over the plastic tab until the metal peg on each side of the drive is aligned with the vertical slot on the bracket. | |

| Step | Action | Comment |
|------|--|---|
| 6 | Lift the drive from the bracket. | |
| 7 | Match the SCSI ID with the error code to verify that the failed drive was removed. | Figure 6–3 and Figure 6–4 show the disk drive ID jumper locations. Table 6–1 contains the SCSI jumper settings. |
| 8 | Remove the drive mounting plate. | |
| 9 | Remove the second hard disk drive from the bracket if one is present. | |

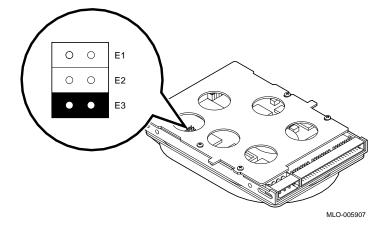
Hard Disk Drive Replacement

Use the following procedure to replace hard disk drives in the system box:

| Step | Action | Comment |
|------|--|--|
| 1 | Verify the SCSI ID setting on the drive. | The SCSI jumpers allow you to select a distinct ID number for each SCSI device. It is essential that each device have a unique SCSI ID (0-7). Figure 6–3 shows the location of the RZ23L hard disk drive SCSI ID jumpers (ID number 4 selected). Figure 6–4 shows the location of the RZ24 disk drive SCSI ID jumpers. |

| Step | Action | Comment |
|------|--|---|
| 2 | Set the SCSI ID jumpers of the top disk drive as specified in Table 6–1. | The jumpers are used in the following manner: Install the jumper for IN Remove the jumper for OUT |
| 3 | Install a new drive by reversing the steps in the Hard Disk Drive Removal procedure. | Note: When installing a drive into the bracket, you must apply pressure on the drive for it to seat properly. |

Figure 6–3 RZ23L Disk Drive SCSI ID Jumper Location



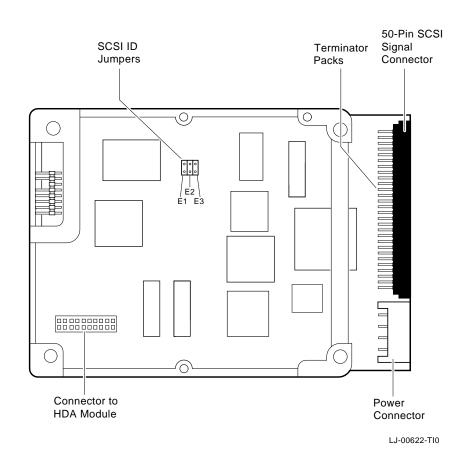


Figure 6-4 RZ24 Disk Drive SCSI ID Jumper Location

Figure 6–5 RZ25 Disk Drive SCSI ID Jumper Location

The following table lists the hard disk drive SCSI jumper settings.

Table 6-1 Hard Disk Drive SCSI Jumper Settings **SCSI ID** P1 **P2 P3** Comment 0 Out Out Out 1 Out Out In 2 Out In Out 3 In In Out 4 Out Out In 5 Out In In In 6 Out In Usually reserved for SCSI controller 7 In In In

The following table lists the standard ID numbers for the SCSI devices.

Table 6-2 Standard IDs for SCSI Devices

| ID Number | Device Type | Example |
|-----------|-------------------------|-----------------------|
| 0 to 3 | Hard disk | RZ2xL, RZ2x, RZ5x |
| 4 | CDROM | RRD42 |
| 5 | Tape or floppy | RX26, TLZ04, TZK10 |
| 6 | Reserved for the system | KA49 SCSI Controller |
| 7 | Any drive | Second tape or floppy |

RRD42 CDROM Drive Removal

This section describes how to remove an RRD42 CDROM drive. Figure 6–1 shows the RRD42 CDROM drive.

| Step | Action | |
|------|---|--|
| 1 | Remove the hard disk drive. | |
| 2 | Push the colored tab at the right upper front of the bracket toward the power supply, and push the tab behind the screw hole at the bottom left center of the bracket to the right. | |
| 3 | Lift the drive and drive bracket from the system box. | |
| 4 | Disconnect the SCSI and dc power cables from the drive. | |
| 5 | Remove the drive from the bracket by releasing the latches on each side of the bracket and lifting the drive from the bracket. | |
| 6 | Match up the SCSI ID with the error code to verify that the failed drive was removed. Refer to Figure 6–3 and Figure 6–4 for the disk drive ID jumper locations. Refer to Table 6–1 for the SCSI jumper settings. | |
| 7 | Remove the drive mounting plate. | |

RRD42 CDROM Drive Replacement

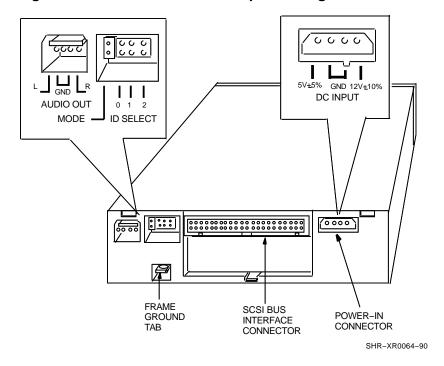
Before installing the new drive, verify the SCSI ID setting on the drive.

Use the following procedure to verify or set the SCSI ID jumpers on the drive:

| Step | Action |
|------|--|
| 1 | Locate the set of SCSI ID jumpers 0, 1, and 2 at the rear of the drive. The jumpers should be to the left side of the drive as shown in Figure 6–6. The jumpers are removable electrical connectors on the ID settings. |

| Step | Action |
|------|--|
| 2 | The SCSI ID jumpers should be in the factory-set positions for SCSI ID 4. This is the default SCSI ID setting for the drive. Verify that the jumpers are set to the following positions (left to right) for SCSI ID 4: OFF, OFF, ON. |
| | To set the SCSI ID jumper in the OFF position, remove the jumper from its seating. To set a jumper in the ON position, leave the jumper in place. |

Figure 6-6 RRD42 CDROM Jumper Settings



NOTE

Never set two devices to the same SCSI ID; the system cannot service devices with identical IDs.

Installing a New Drive

To install a new drive, reverse the steps in RRD42 CDROM Drive Removal. You do not need to push the tabs to insert the bracket. The bracket snaps into place if positioned correctly.

RX26 (Diskette) Drive Removal

This section describes how to remove the RX26 diskette drive. Figure 6–1 shows the drive location.

| Step | Action |
|------|---|
| 1 | You need to release two tabs. |
| | The first tab is located at the upper right front of the bracket. The second tab is located behind the screw hole at the bottom left center of the bracket. |
| | Simultaneously pull the first colored tab on the drive bracket toward the power supply of the system and push the second tab to the right. |
| 2 | Remove the hard drive. |
| 3 | Lift the drive and drive bracket from the system box. |
| 4 | Disconnect the SCSI and dc power cables from the drive. |
| 5 | Remove the drive from the removable media bracket by releasing the latches on each side of the bracket. Remove the drive from the secondary bracket by removing the four screws from the underside of the RX26 bracket. |

RX26 (Diskette) Drive Replacement

Before installing the new drive, verify the drive type number setting on the drive. The number settings are as follows:

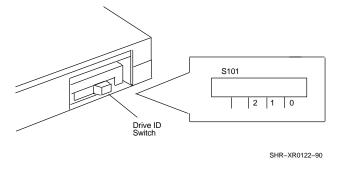
- RX26, Setting is 0
- RX23, Setting is 1
- RX33, Setting is 2

Figure 6–7 shows the drive type switch location for the diskette drive. Figure 6–8 shows the diskette drive SCSI ID switch locations.

Use the following procedure to verify or set the drive type number switches and the SCSI ID settings.

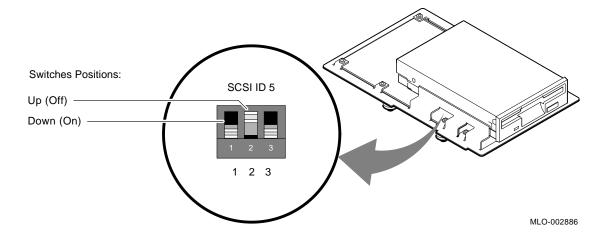
| Step | Action |
|------|---|
| 1 | Locate the type number switches 0, 1, and 2 on the drive, as shown in Figure 6–7. |
| 2 | Use a pen or small pointed object to move the switches side to side. The switch should be set to 0. Figure 6–8 shows the SCSI ID switch location for an RX26 drive. |
| 3 | The SCSI ID switches should be in the factory-set positions for SCSI ID 5. This is the default SCSI ID setting for the drive. Verify that the switches are set to the following positions (left to right) for SCSI ID 5: $1 = DOWN$, $2 = UP$, $3 = DOWN$. |
| | To set the SCSI ID switch in the OFF position, move the switch to the UP position. To set a switch to the ON position, move the switch to the DOWN position. |
| | CAUTION Do not use a pencil. Graphite particles can damage the switches. |

Figure 6-7 RX26 Diskette Type Number



To install a new drive, reverse the steps in the RX26 (Diskette) Drive Removal procedure. You do not need to push the tabs to insert the bracket. The bracket snaps into place if positioned correctly.

Figure 6-8 RX26 (Diskette) Drive SCSI ID Switch Location



TZK10 QIC Tape Drive Removal

This section describes how to remove a TZK10 QIC tape drive. Figure $6{\text -}1$ shows the drive location.

| Step | Action |
|------|---|
| 1 | You need to release two tabs. |
| | The first tab is located at the upper right front of the bracket. The second tab is located behind the screw hole at the bottom left center of the bracket. |
| | Simultaneously pull the first colored tab on the drive bracket toward the power supply of the system and push the second tab to the right. |
| 2 | Remove the hard drive. |
| 3 | Lift the drive and drive bracket from the system box. |
| 4 | Disconnect the SCSI and dc power cables from the drive. |
| 5 | Remove the drive from the removable media bracket by releasing the latches on each side of the bracket. Lift the drive from the bracket. |

TZK10 (Tape) Drive Replacement

Before installing the new drive, verify the drive ID setting. Figure 6–9 shows the drive SCSI ID switch locations for the tape drive.

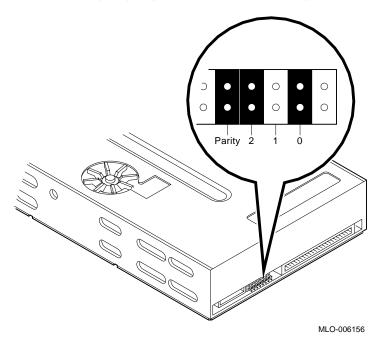
Use the following procedure to verify or set the drive SCSI ID jumpers.

| Step | Action |
|------|---|
| 1 | Locate the set of SCSI ID jumpers 0, 1, and 2 at the rear of the drive. The jumpers should be to the left side of the drive. |
| | The jumpers are removable electrical connectors on the ID settings. |
| 2 | The SCSI ID jumpers should be in the factory-set positions for SCSI ID 4. This is the default SCSI ID setting for the drive. Verify that the jumpers are set to the following positions (left to right) for SCSI ID 5: 2=ON, 1=OFF, 0=ON. |
| | To set the SCSI ID jumper in the OFF position, remove the jumper from its seating. To set a jumper in the ON position, leave the jumper in place. |

Installing a New Drive

To install a new drive, reverse the steps in the TZK10 QIC Tape Drive Removal procedure. You do not need to push the tabs to insert the bracket. The bracket snaps into place if positioned properly.

Figure 6-9 TZK10 (QIC) Tape Drive SCSI ID Jumper Location



Power Supply Removal

Removing the Power Supply

This section describes how to remove the system power supply (H7819-AA) from the system box. Figure 6–1 shows the system power supply.

NOTE

Refer to System Preparation before removing or replacing a device or module.

WARNING

Do not attempt to open the power supply. There are dangerous voltages inside the power supply, and there are no user-serviceable parts.

To remove the power supply, follow the next procedure.

| Step | Action |
|------|--|
| 1 | Disconnect the power cords (monitor and power supply) from the two ac connectors at the rear of the unit. |
| 2 | Remove the bracket for the RZ drives to gain access to the power supply tab. |
| 3 | Release the metal latch on the left of the power supply. |
| 4 | Pull forward on the blue tab (on the right, in front of the CPU module) just under the power supply and lift the front of the supply slightly. |
| 5 | Lift the rear of the power supply and remove the power supply from the system box. |

Power Supply Removal, Continued

Power Supply Replacement

To install a new power supply, reverse the steps in the Power Supply Removal procedure. You do not need to pull the tab.

When replacing the power supply, ensure that you also do the following:

- Install an H7819-AA power supply.
- Align the two guides (one on the right front of the supply, and one on the right rear) with the slots on the system box.
- Push the supply down into place. The power supply snaps into place if positioned properly.

Module Removal

Overview

The following sections describe how to remove and replace the VAXstation 4000 Model 90 system modules.

NOTE

Refer to System Preparation before removing or replacing a device or module.

CAUTION

Wear an anti-static wrist strap and place modules on an anti-static mat when removing and replacing system modules.

Light and Switches Module Removal

This section describes how to remove the light and switches module from the system.

NOTE

Refer to System Preparation before removing or replacing a device or module.

| Step | Action |
|------|---|
| 1 | Perform the steps in the Hard Disk Drive Removal and the RRD42 CDROM Drive Removal procedures, or the RX26 (Diskette) Drive Removal and the TZK10 QIC Tape Drive Removal procedures. |
| 2 | Disconnect the module connector from the system module by lifting up on the module where it overlaps the system module. |
| 3 | Lift the module away from the front of the system. |

Module Removal, Continued

Light and Switches Module Replacement

To replace the light and switches module, perform the following steps:

| Step | Action |
|------|---|
| 1 | Align the switches with their respective holes in the front bezel. |
| 2 | Align the connector on the lower side of the module with the connector on the system module and seat the connector. |

Memory Module Identification

Three types of memory modules are available: 4 MB (MS44-AA), 4 MB reduced cost (MS44L), and 16 MB (MS44-CA). The VAXstation 4000 Model 90 can use any of the three memory modules. Memory modules must be installed in sets of four 4-MB modules, or four 16-MB modules.

Ensure that you have the correct memory module before installation. To identify a memory module, locate the etch on the left side of the memory module. The 4-MB modules have AA or AL on the etch board, and the 16-MB modules have CA on the etch board. Figure 6–10 shows the location of the memory module ID number.

When installing four 4-MB memory modules and four 16-MB memory modules, the 4-MB memory modules must be installed in memory locations 0A, 0B, 0C, 0D.

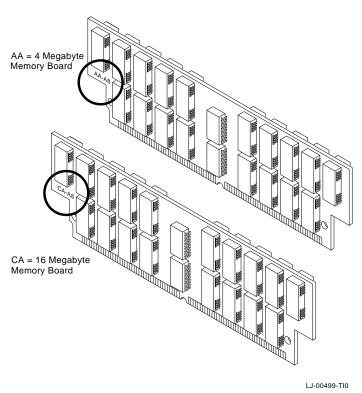


Figure 6–10 Memory Module Identification

MS44 Memory Module Removal This section describes how to remove the MS44 memory modules from the system.

CAUTION

Memory components are easily damaged with static electricity. An antistatic wrist strap should always be worn when installing or removing memory components.

CAUTION

The memory modules are keyed and can be installed in only one direction. Excessive force applied to the modules when they are not correctly aligned with the connector can cause permanent damage to either the modules or to the connector.

Module Removal, Continued

NOTE

Memory modules must always be removed starting from the front of the system. For example, to replace the module at the rear of the system board, you must remove any modules at the front of the board and work toward the rear. Memory module locations are numbered on the right edge of the memory connectors located on the system board.

The location of the memory modules is shown in Figure 6–1.

To remove the MS44 memory modules, perform the following steps:

| Step | Action |
|------|---|
| 1 | Remove the hard disk drive. |
| 2 | Starting with the forward-most module, release the two metal retainers at each end of the memory module connector. |
| 3 | Rotate the module forward approximately 55 degrees to the front of the unit and lift it out of the slot. |
| | CAUTION Failure to release the two module retainers will permanently damage the module connector located on the system board. |

Module Removal, Continued

MS44 Memory Module Replacement

To install a new MS44 memory module, perform the following steps.

NOTE

When installing memory modules (sets of four), each set must be installed in the slots identified for a particular set. These designators are to the right of each slot and identified with a 0x (where x=A1x [where x=E,F,G,H] for set 1.

| Step | Action |
|------|--|
| 1 | Look for the double grove at end of the SIM module connector. |
| 2 | Install the module with the grove towards the right side of CPU module, looking from the front. |
| 3 | Start with the rear-most connector. |
| 4 | Place the memory module in the connector and tilt the module approximately 55 degrees forward. Make sure the double notched lower corner of the memory module is away from the power supply. |
| 5 | Pivot the memory module upward until the metal tabs connect with the memory module. |

Graphics Module Removal

The SPXg 8-plane or SPXgt 24-plane graphics module is located towards the rear of the system box, next to the power supply. Figure 6–1 shows its location in the system box. To remove these modules from the system box, use the procedures described next.

SPXg 8-Plane Option

Overview

The SPXg 8-plane option includes the following:

- One graphics subsystem processor module
- One 8-plane frame buffer module
- Two 2-MB single in-line memory modules (SIM modules)
- Video connector bracket (attached to graphics subsystem processor module)

NOTE

The video connector is mounted upside down compared to the LCSPX.

Radio frequency interference (RFI) gasket

Removing the SPXg 8-plane Option

Follow this procedure and refer to Figure 6–11 to remove the SPXg option.

| Step | Action |
|------|---|
| 1 | Release the board latches ① . |
| 2 | Lift the option assembly free of the system module connector and remove it from the system box ② . |
| 3 | Remove the failed FRU. |

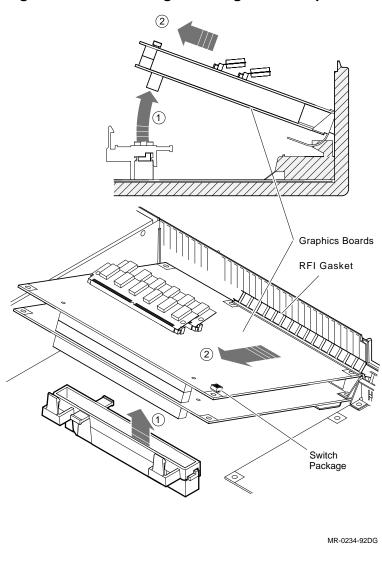


Figure 6–11 Removing the SPXg 8-Plane Option

Installing the SPXg 8-plane Option

Reassemble the option assembly with the new FRU as follows:

| Step | Action | Comment |
|------|---|---|
| 1 | If the new FRU is a SIM module, install it on the frame buffer module. | |
| 2 | Set switch 2 towards the B marker on the frame buffer module. This setting is at 66 Hz. If switch 2 is set towards the opposite side of the frame buffer module, the setting is at 72 Hz. | Before installing the SPXg, ensure that switch 2 of the two-switch package on the frame buffer module is in the position shown in Figure 6–12. The switch may be a slide switch or rocker switch. The switch package is located as shown in Figure 6–14. The switch labels A and B are on the module. Ignore any switch identifiers on the switch package. Switch 1 is inactive and can be |
| 3 | Align the graphics module and system module intermodule connectors. | in either position. Mate the connectors by pressing down. The module latches should snap into place to secure the module. |
| 4 | Align and mate the frame buffer module with the graphics module. | |
| 5 | Install the RFI gasket. | See Figure 6–13. Press the RFI gasket over the video connector on the graphics subsystem processor module. The angled top and sides of the gasket face away from the connector bracket. This compresses the gasket between the connector and system box when the option is installed. |

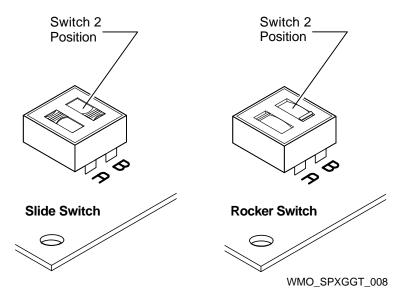
- 6 See Figure 6–14. Carefully tilt the assembly into position **①**.
- 7 Insert the assembly.

The two hooks on the system box subchassis slip through the square holes in the lower curve of the connector bracket.

With the assembly in position, align the graphics subsystem processor and system module intermodule connectors **②**. Mate the connectors by pressing down on the frame buffer module above the inter-module connectors. The board latches should snap into place to secure the 3D graphics option assembly.

The bottom surface of the connector bracket sits on the subchassis, held in place by the hooks and the square ridge on the subchassis. Figure 6–13 is a detailed side view.

Figure 6-12 Switch 2 Position



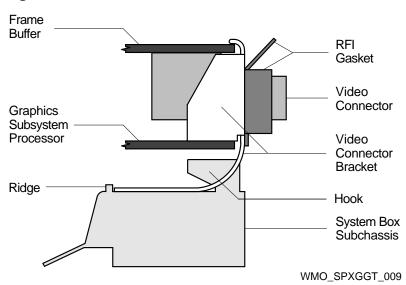


Figure 6-13 Installation Details

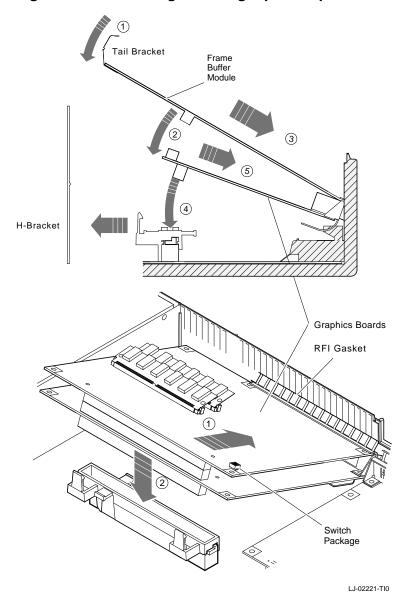


Figure 6–14 Installing the SPXg 8-plane Option

SPXgt 24-Plane Option

Overview

The SPXgt 24-plane option includes the following:

- One graphics subsystem processor module
- One 24-plane frame buffer module
- Plastic module clip (attached to graphics subsystem processor and frame buffer modules)
- Video connector bracket (attached to graphics subsystem processor module)

NOTE

This connector is mounted upside down compared to the LCSPX.

- Frame buffer module tail bracket (attached to the frame buffer module)
- Radio frequency interference (RFI) gasket
- Board latch

The modules, connector bracket, and tail bracket are preassembled.

Removing the SPXgt 24-Plane Option

The shape and size of the 24-plane frame buffer module prohibits removing the SPXgt as an assembly. See Figure 6-15 and remove the components as follows:

| Step | Action |
|------|--|
| 1 | Turn off the system power, move the monitor, and open the system unit cover as described in System Preparation |
| 2 | Remove the plastic clip (not shown) that holds the graphics subsystem processor module to the frame buffer module. |
| | NOTE |
| | To prevent the 24-plane frame buffer from bending, reform Step 4 by grasping the module just to the front of ② in Figure 6–15. |
| 3 | Lift the frame buffer tail bracket just enough to free it from the ridge on the disk drive H-bracket ① . |
| 4 | Gently work the frame buffer module loose from the graphics subsystem processor inter-module connectors 2 . The graphics subsystem processor module remains connected to the system module. |
| 5 | Pull the frame buffer free of the RFI gasket 3. The gasket remains in place, held by the video connector bracket on the graphics subsystem processor module. |
| 6 | Release the board latches 4 and lift the graphics subsystem processor module free of the system module connector 5 . |
| 7 | Remove the graphics subsystem processor module from the system box ${\bf 6}$. |
| 8 | Remove the failed FRU. |

Tail Bracket Buffer Module 4 H-Bracket Tail Bracket Frame Buffer Module Graphics Subsystem Processor Module RFI Gasket 2 Board Latches 4

Figure 6-15 Removing the SPXgt 24-Plane Option

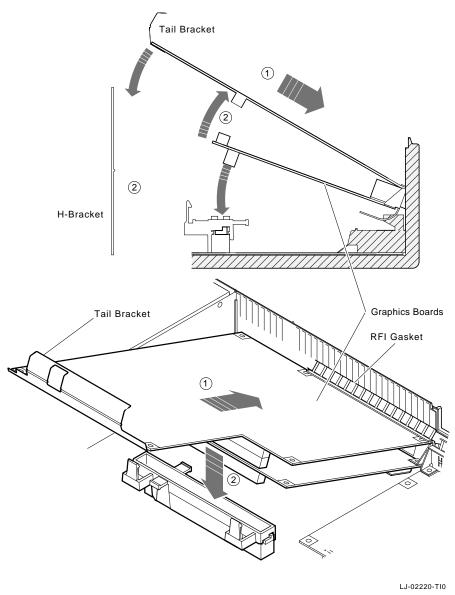
MR-0218-92DG

Installing the SPXgt 24-Plane Option

Reassemble the option assembly with the new FRU as follows:

| Step | Action |
|------|--|
| 1 | Align the graphics module and system module intermodule connectors. Mate the connectors by pressing down on the module. The module latches should snap into place to secure the module. |
| 2 | Align and mate the frame buffer with the graphics module. The frame buffer module tail bracket should snap over the ridge on the disk drive H-bracket. |
| 3 | Install the RFI gasket. |
| | See Figure 6–13. Press the RFI gasket over the video connector on the graphics subsystem processor module. The angled top and sides of the gasket face away from the connector bracket. This compresses the gasket between the connector and system box when the option is installed. |
| 4 | See Figure 6–16. Carefully tilt the assembly into position ① . The two hooks on the system box subchassis slip through the square holes in the lower curve of the connector bracket. The bottom surface of the connector bracket sits on the subchassis, held in place by the hooks and the square ridge on the subchassis. Figure 6–13 is a detailed side view. |
| 5 | With the assembly is position, align the graphics subsystem processor and system module intermodule connectors. Mate the connectors by pressing down on the frame buffer module above the intermodule connectors ②. The board latches should snap into place and the frame buffer module tail bracket should snap over the ridge on the disk drive H-bracket to secure the 3D graphics assembly. |

Figure 6–16 Installing the SPXgt 24-Plane Option



CPU Module

System Module (CPU) Removal

This section describes how to remove the system module.

CAUTION

Wear an antistatic wrist strap and place an antistatic mat under the system when removing and replacing any modules.

To remove the system module (CPU), perform the following steps:

| Step | Action |
|------|--|
| 1 | Disconnect the cables attached to the module at the rear of the system. |
| 2 | Remove the optional graphics module (if applicable). Refer to the Graphics Module Removal procedure. |
| 3 | Remove the MS44 memory modules. Refer to the MS44 Memory Module Removal procedure. |
| 4 | Remove the optional synchronous communications module (if applicable). Refer to the DSW21 Removal and Replacement procedure. |
| 5 | Remove the optional bus adapter module (TURBOchannel adapter) (if applicable). |
| 6 | Remove the hard disk bracket, with drives. Refer to the Hard Disk Drive Removal procedure. |
| 7 | Remove the removable media bracket, with drives. Refer to the RRD42 CDROM Drive Removal or the RX26 (Diskette) Drive Removal procedures. |
| 8 | Remove the lights and switches module. Refer to the Light and Switches Module Removal procedure. |
| 9 | Remove the power supply. Refer to the Power Supply Removal procedure. |
| 10 | Remove the system module (CPU) by lifting the front slightly, so that it clears the two stops at the front right and left of the module. |
| 11 | Using the large center connector, pull the module toward the front of the system box and lift the module out. |

CPU Module, Continued

NOTE

When the system module is replaced, the Ethernet ROM must be removed and installed on the new system module, otherwise, the Ethernet hardware address is lost on system module replacement.

System Module (CPU) Replacement

To install a new system module (CPU), reverse the steps in the System Module (CPU) Removal procedure. Ensure that the five slots in the module are aligned with the five latches on the base of the system box.

DSW21 Removal and Replacement

DSW21 Removal

To remove the DSW21 from the system box, perform the following steps:

| Step | Action | |
|------|--|--|
| 1 | Remove the system box cover. | |
| 2 | Disconnect the SCSI cable, located directly in front of the DSW21. | |
| 3 | Disconnect the communications cable or terminator from the back of the system box. | |
| 4 | Lift and remove the DSW21 (directly behind the SCSI connector), front end first. | |

DSW21 Replacement

Replace the DSW21 as described in the following table.

NOTE

Before replacing the DSW21, make sure the SCSI cable has been disconnected.

| Step | Action |
|------|---|
| 1 | Place the DSW21 in the right rear corner of the system box. |
| 2 | Apply pressure to the connector underneath the DSW21 and push the DSW21 down toward the rear of the system box until it clears the SCSI cable connector and aligns with the communications connector on the system module |
| 3 | Reconnect the SCSI cable in the SCSI connector. |
| 4 | Reconnect the communications cable or terminator. |

Bezel Removal

System Bezel Removal

Use the next procedure and refer to Figure 6-1 to remove the system bezel.

| Step | Action | |
|------|---|--|
| 1 | Remove the cover. | |
| 2 | Remove the removable media bracket, with drives. See the RRD42 CDROM Drive Removal or RX26 (Diskette) Drive Removal procedures. | |
| 3 | Remove the lights and switches module. See the Light and Switches Module Removal procedure. | |
| 4 | Slide the bezel up and out of its guides. | |

Bezel Replacement

To install a new bezel, reverse the steps in the System Bezel Removal procedure.

Synchronous Communications Adapter Cables

Adapter cables for the synchronous communications adapter vary according to the option. Table 6--3 lists the adapter cable variations.

Table 6-3 Synchronous Communications Adapter Cables

| DSW21 Model | Adapter Cables |
|-------------|---|
| DSW21-AA | 1 Line sync comm BC19V EIA-232/V.24 |
| DSW21-AB | 1 Line sync comm BC19W EIA-449/423/V.10 |
| DSW21-AC | 1 Line sync comm BC19U EIA-449/422/V.36 |
| DSW21-AD | 1 Line sync comm BC19X |
| DSW21-AE | 1 Line sync comm BC19Q EIA-530 |
| DSW21-AF | 1 Line sync comm BC20Q X.21 |
| DSW21-M | 1 Line sync comm controller, no adapter cable |

Installing the Synchronous Communications Adapter

This section describes how to install the synchronous communications adapter interface in the system unit.

NOTE

Refer to the system preparation instructions before installing any module in the workstation.

To install the communications interface, do the following:

| Step | Action |
|------|--|
| 1 | Remove any rear panels or shields (if applicable) from the I/O panel. |
| 2 | Mount the adapter internally to the Model 90 using the 64-pin option connector. There are no clips or screws to hold the option connector. |
| 3 | Attach the 50-pin data connector, which protrudes through the rear of the enclosure and is held in place by the metal bracket. |
| 4 | Restore the system. Test the new configuration. |

Environmental Specifications

Table 6-4 lists the synchronous communications model environmental specifications.

| Table 6–4 Environmental Specifications | |
|---|---------------------------------|
| Operating temperature | 5°C to 50° C (41°F to 122 °F) |
| Nonoperating temperature | -40°C to 66° C (-40°F to 155°F) |
| Relative humidity (operating) | 10% to 95% (noncondensing) |
| Maximum wet bulb temperature (operating) | 32 °C (90°F) |
| Maximum wet bulb temperature (nonoperating) | 46 °C (115°F) |
| Minimum dew point temperature (operating) | 2 °C (36°F) |
| Head dissipation | 6.75 W to 8.10 W Btu/h |
| Altitude (operating) | 2400 m (8000 ft) |
| Altitude (nonoperating) | 4900 m (16000 ft) |

NOTE

De-rate the maximum operating temperature by 1.82 degrees Celsius for each 1000 meters of altitude above sea level.

This device is to operate in a non-caustic environment.

Physical Specifications

The synchronous communications adapter is a four-layer circuit board assembly. Table 6-5 shows its specifications.

| Table 6–5 | Physical Specifications | |
|-----------|-------------------------|--|
| Height | 4.3 cm (1.7 in) | |
| Width | 12.4 cm (4.9 in) | |
| Depth | 14 cm (5.5 in) | |
| Weight | .45 kg (1 lb) | |
| • | | |

Clearing System Password

NOTE

Power to the system must be off to perform this procedure.

To clear the system password, short the two triangles on the system module with a screwdriver. The triangles are located at the rear to the right of the CPU module, and to the right of the large TOY IC with the alarm clock emblem on it.

Testing the VAXstation 4000 Model 90 System

Testing the System

This section describes how to test the system after completing the removal or replacement process.

Restoring the System

Before you can test the system, you must restore the system to its previous operating state. To restore the system, perform the following steps:

| Step | Action |
|------|---|
| 1 | Replace the system cover. Align the teeth of the cover with the teeth on the side of the system enclosure and lower the cover until it clicks into place. |
| 2 | If you disconnected cables at the rear of the system, reconnect them. |
| 3 | Plug the system power cord into the wall outlet. |
| 4 | Reconnect the monitor. |
| 5 | Power up the system. |

Testing the System

Test the system to confirm that all devices and modules are connected correctly. You can verify system operation by running any tests or procedures that exhibited the failure symptoms. In the course of testing the system, do the following:

| Step | Action |
|------|---|
| 1 | Note any power-up error or status messages on the |
| | monitor screen. |

Testing the VAXstation 4000 Model 90 System, Continued

| Step | Action |
|------|---|
| 2 | Display the system device configuration by using the SHOW CONFIG command (see the System Preparation section). Compare the latest configuration display with the configuration display you viewed during system preparation. You should see the new device and the other devices present in the system. Verify that no error messages appear on the monitor screen. |
| 3 | Verify that all devices are interacting correctly by using the TEST 100 command to run the system exerciser. |
| 4 | Verify that drives are set to the correct SCSI IDs using the SHOW DEVICE command. |
| 5 | If problems occur, be sure that: |
| | All cables inside and outside the system are connected. All modules are fully seated in their connectors. SCSI IDs are set correctly. There should not be any duplicate SCSI IDs. Refer to Table 6–2 for standard SCSI ID settings. |

TURBOchannel Option

Overview

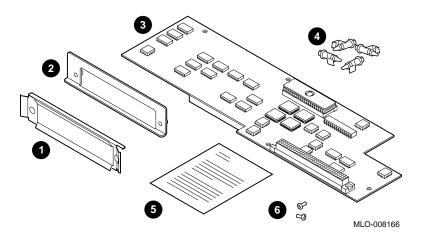
The TURBOchannel option is a high-performance input/output interconnection that provides a data communications path. It allows you to install additional options, such as the following, in your system:

- A second Ethernet connection
- A second SCSI channel
- An FDDI network
- A VME adapter
- A third-party TURBOchannel device

Shipping Contents

TURBOchannel Adapter Components Figure 6–17 shows the components that ship with the TURBOchannel adapter.

Figure 6-17 TURBOchannel Adapter Components



Shipping Contents, Continued

Adapter Component Descriptions

Table 6--6 describes the TURBOchannel adapter components shown in Figure 6--17.

Table 6-6 TURBOchannel Adapter Components

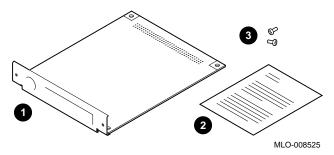
| Number | Component | Function |
|----------|----------------------------|---|
| 0 | FCC Shield | Seals the opening |
| 2 | Metal option plate | Helps to mount the option |
| 8 | TURBOchannel adapter board | Converts bus |
| 4 | Four plastic standoffs | Hold the adapter board in place |
| • | Documentation | Explains how to install the TURBOchannel adapter and the option |
| 6 | Two Phillips screws | Secures the metal bracket on the TURBOchannel option to the system unit |

Shipping Contents, Continued

TURBOchannel Option Components

Figure 6–18 shows the components that ship with the TURBOchannel option.

Figure 6-18 TURBOchannel Option Components



Important

Use the option guide and the screws in the adapter shipping package when installing the TURBOchannel option **①**.

The document **2** and the two screws **3** that ship with this option package are not necessary. You can discard them.

TURBOchannel Adapter and Option Modules

TURBOchannel Adapter and Option Removal

Table 6–7 provides an overview of how to remove and replace the TURBOchannel adapter and the TURBOchannel option.

| Table 6-7 | TURBOchannel Adapter/Option Removal | | |
|-----------|--|--|--|
| Step | Action | | |
| 1 | Disconnect the TURBOchannel option cable. | | |
| 2 | Remove the two screws that hold the option plate over the outside of the TURBOchannel option. | | |
| 3 | Disconnect and remove the SCSI cable from the system board and from the opening over the external TURBOchannel port. | | |
| 4 | Remove the graphics module. | | |
| 5 | Pivot the TURBOchannel option upward and lift it out. | | |
| 6 | Remove the TURBOchannel adapter from the four plastic standoffs. | | |
| 7 | Replace in reverse order. | | |

Installing the TURBOchannel Option

Installation Overview

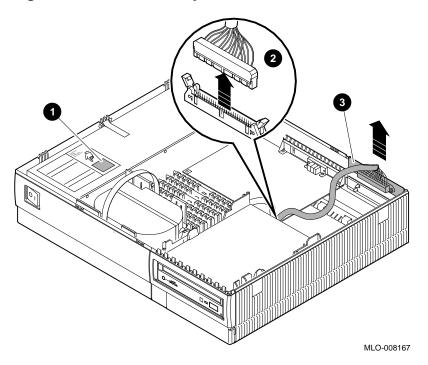
Table 6–8 provides an overview of the TURBOchannel option installation procedure. Each step is explained in more detail in the following sections.

| Table 6–8 | TURBOchannel Option Installation Procedure | | |
|-----------|---|--|--|
| Step | Action | | |
| 1 | Touch the TOUCH HERE space on the power supply. | | |
| 2 | Disconnect the SCSI cable. | | |
| 3 | Remove the option plate. | | |
| 4 | Remove the graphics board (if applicable). | | |
| 5 | Insert the TURBOchannel adapter board. | | |
| 6 | Replace the graphics board. | | |
| 7 | Attach the FCC shield. | | |
| 8 | Reconnect the SCSI cable. | | |
| 9 | Install the TURBOchannel option. | | |
| 10 | Attach the option plate. | | |

TOUCH HERE Space

As soon as you remove the cover, and before you remove anything else, touch the space labeled TOUCH HERE (Figure 6–19 1), to avoid damage from static discharge.

Figure 6-19 Inside the System Box



Disconnect the SCSI Cable

Disconnect the SCSI cable from the system unit by pushing the two side clips out, then lifting the cable off.

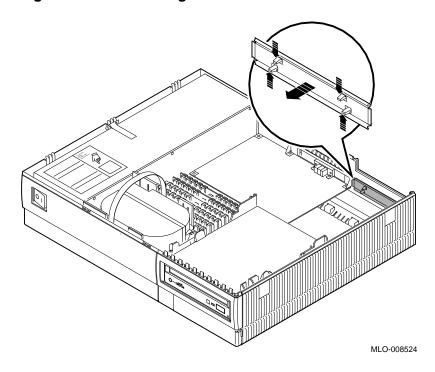
Disconnect the other end of the SCSI cable that rests in the opening over the TURBOchannel connector.

Remove the Option Plate

Remove the option plate that covers the TURBOchannel option port opening.

Squeeze the tabs together, then pull the plate out, as shown by the arrows in Figure 6–20.

Figure 6-20 Removing the Filler Plate



Remove the Graphics Board

If there is a a graphics board present, you need to remove it. Follow the steps shown in the Removing the SPXg 8-plane Option procedure.

Insert the Adapter Board

Insert the four plastic standoffs in the correct location, then align the TURBOchannel adapter board holes over the standoffs, as shown in Figure 6–21. Press the board down, snapping the board down over each standoff to secure it.

MLO-008168

Figure 6-21 Inserting the TURBOchannel Adapter Board

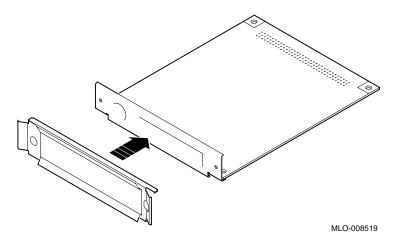
Replace the Graphics Board

Replace the graphics board in your system unit. Refer to the Installing the SPXg 8-plane Option procedure.

Attaching the FCC Shield

Attach the FCC shield to the front of the TURBOchannel option module, over the metal bracket, as shown in Figure 6–22.

Figure 6-22 Attaching the FCC Shield



Reconnect the SCSI Cable

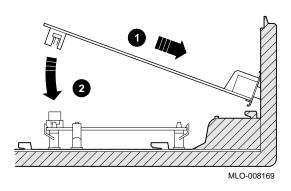
Reconnect the SCSI cable to the port slot above the TURBOchannel option port.

Install the TURBOchannel Option

Install the TURBOchannel option module to the right of the graphics board.

- Slide the TURBOchannel option module firmly towards the front.
- **2** Press the rear of the module so that the connector underneath slides into the connector on the TURBOchannel adapter board.

Figure 6-23 Inserting the TURBOchannel Option

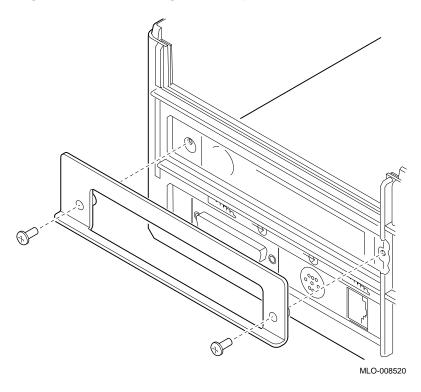


Attach the Option Plate

Place the metal option plate over the outside of the TURBOchannel option, as shown in Figure 6–24.

Screw the option plate into the TURBOchannel option module using the two Phillips screws, as shown in Figure 6–24.

Figure 6-24 Screwing on the Option Plate



This completes the TURBOchannel option installation. You now need to test the installation.

Testing the Installation

To test your TURBOchannel option installation, follow the instructions in Testing the VAXstation 4000 Model 90 System.

Callout **1** of Figure 6–25 shows the line in the SHOW CONFIG display that indicates a successful TURBOchannel option installation.

Figure 6–25 Testing the TURBOchannel Option Installation

```
>>> SHOW CONFIG
KA49-A V0.0-051-V4.0
08-00-2B-F3-31-03
16MB
DEVNBR DEVNAM
               INFO
        NVR
                OK
       LCSPX
                Highres - 8 plane 4mPixel FB-V0.8
 3
        DZ
        CACHE
        MEM
                OK
                16MB=0A,0B,0C,0D=4MB,IE,IF,IG,IH=0MB
        FPU
        ΙT
                 OK
 8
        SYS
                 OK
                 OK
 10
        SCSI
                 OK
                1-RZ25 2-RRD42 6-INTR
        AUD
        COMM
 12
                OK
        TCA
                OK
                 OPT PRS T0.2
>>>
```

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TURBOchannel Specifications

Specifications

Table 6–9 provides the specifications for the TURBOchannel option.

Table 6-9 TURBOchannel Specifications

Air flow 150 LFM Connector 96-pin DIN

Data path 32-bit multiplexed address/data

Nonoperating storage

temperature

0 to 50°C (32 to 89.6°F)

Operating temperature 10 to 40°C (50 to 104°F) Operating temperature 15 to 32°C (59 to 90°F)

With tape or floppy

Protocol Synchronous, 12.5 MHz
Relative humidity 10% to 90%, noncondensing

Appendix A Diagnostic Error Codes

Overview

In this Chapter

The system firmware always tries to report any detected hardware errors to the console device and to the LEDs located on the front of the system box. Errors are reported as a result of failures during the power-up tests or during user initiated tests. The error codes identify the device and the test that failed.

The topics covered in this chapter include:

- Error Messages
 - Extended Error Messages
 - FRU Codes
- Self-Test Error Messages
 - TOY/NVR
 - DZ
 - SCSI DMA
 - OBIT
 - CACHE
 - Memory
 - FPU
 - SYS Device
 - Network Interface
 - SCSI
 - Audio
 - DSW21 Synch Communications

Overview, Continued

- TURBOchannel Adapter
- LCSPX
- System Test Error Messages
 - SCSI
 - DSW21 Communications Device
- Utility Error Messages
 - SCSI
 - LCSPX
 - SPXg/gt

Error Messages

Overview

The system reports two kinds of self-test errors.

 Errors that display on the console immediately after running the self test

These error messages consist of one or two question marks to indicate a nonfatal or fatal error, the failing FRU, the device that failed, and a general error code.

• Extended test errors

These error messages display more detailed information. To view an extended error message, enter the SHOW ERROR command at the console prompt, after the test has reported an error.

Immediate Error Message Format

The following example shows the format for immediate error messages:

?? 150 10 SCSI 0050

| Message | Meaning |
|---------|---|
| ?? | Indicates whether the failure is fatal or non-fatal. |
| | A double question mark (??) indicates a fatal error. |
| | A single question mark (?) indicates a non- fatal error. |
| 150 | The field replaceable unit (FRU). See Table A–1. In this case it is a SCSI drive with the device ID set to 5. |

| Message | Meaning | |
|---------|---|--|
| 10 | The device identification (decimal). This value corresponds to the left bank of four LEDs (hexadecimal). This ID also corresponds to the mnemonic in the next field. Use Table 5–4 to correlate the error code to a device. | |
| SCSI | The mnemonic of the device ID. | |
| 50 | The mnemonic of the device ID. The error code that displays following the test is in decimal. The extended message error codes have a hexadecimal format. When you look up a error code in the error code tables, you must know whether the code is in hexadecimal or decimal. | |

Extended Error Messages

You can display the extended error messages by entering the SHOW ERROR command at the console prompt following the completion of a test. The extended error message has two lines.

- An error line similar to the immediate error code. The error code (last field of the first line) is in hexadecimal.
- A second line with up to eight longwords of error information.

Extended Error Message Format

The extended error messages appear in the following format:

```
?? 150 10 SCSI 0032
150 000E 00000005 001D001D 03200000 00000024
  (cont.) 00000002 00000000 00000004
```

| Message | Meaning | | |
|------------|--|--|--|
| First line | of error message | | |
| ?? | Indicates whether the failure is fatal or non-fatal. | | |
| | • A double question mark (??) indicates a fatal error. | | |
| | A single question mark (?) indicates a non-fatal error. | | |
| 150 | Field replaceable unit (FRU). See Table A-1. | | |
| 10 | Device identification (Value is given in decimal. Translates to SCSI) | | |
| SCSI | Mnemonic of failed module | | |
| 32 | Error Code in hexadecimal | | |
| Second lin | ne of error message | | |
| 150 | Field replaceable unit (FRU) | | |
| 000E | Error code format. The format dictates the meaning of the remaining longwords of error information. This remaining information is not normally required for service. | | |

FRU Codes

The FRU code identifies the field replaceable unit that failed. The FRU codes and their names are listed in the following table.

| Table A-1 | FRU Codes |
|------------------|--|
| Code | FRU |
| 001 | System module. The mnemonic identifies the device. |
| 002 | Keyboard |
| 003 | Mouse |
| 004 | Monitor #1 |
| 005 | Monitor #2 |
| 010-019 | Graphics modules |
| 020-029 | COMM options |
| 030-039 | BUS adapters |
| Memory M Code | odule Codes 040-049 Module Location |

| Memory I Code | emory Module Codes 040-049 ode Module Location | | |
|------------------|--|--|--|
| 040 | 0A | | |
| 041 | 1E | | |
| 042 | 0C | | |
| 043 | 1G | | |
| 044 | 1F | | |
| 045 | 0B | | |
| 046 | 1H | | |
| 047 | 0D | | |
| | | | |

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| Table A-1 | (Continued) | FRU Codes |
|-----------|---------------|-----------|
| Code | FRU | |
| | Codes 100-199 | |
| Code | Drive with II |) |
| 100 | 0 | |
| 110 | 1 | |
| 120 | 2 | |
| 130 | 3 | |
| 140 | 4 | |
| 150 | 5 | |
| 160 | 6 | |
| 170 | 7 | |

Self-Test Error Messages

TOY/NVR

Table A-2 lists the TOY/NVR self-test decimal and hexadecimal error messages and their meanings.

Table A-2 TOY/NVR Self-Test Error Messages

| Decimal | Hexadecimal | Meaning |
|---------|-------------|---|
| 4 | 4 | Battery faulty. |
| 8 | 8 | NVR Register test has failed. |
| 12 | c | Battery down and NVR Register test has failed. |
| 16 | 10 | TOY Register test has failed. |
| 32 | 20 | Valid RAM and Time bit has failed to set. |
| 36 | 24 | VRT bit failure and battery faulty. |
| 44 | 2c | Battery down, VRT failure, and NVR test has failed. |
| 48 | 30 | TOY Register test and VRT have failed. |
| 64 | 40 | Battery Check test has failed; hard error. |
| 65 | 41 | Battery Check test has failed; soft error. |
| 72 | 48 | Battery Check test and NVR Register test have failed. |
| 96 | 60 | VRT Bit failure and Battery Check test has failed. |
| 104 | 68 | Battery Check test, VRT, and NVR test have failed. |
| 128 | 80 | Update in progress has failed to clear; hard error. |

.

128

144

DZ

| Table A-2 | (Continued) | TOY/NVR Self-Test Error Messages |
|-----------|-------------|---|
| Decimal | Hexadecim | al Meaning |
| 129 | 81 | Update in progress has failed to clear; soft error. |
| 160 | A0 | Update in progress has failed and VRT bit failure. |

Table A–3 lists the error messages in decimal and hexadecimal format that are returned by the DZ self-test.

Table A-3 DZ Self-Test Error Codes

80

90

Decimal Hexadecimal Meaning 16 10 DZ Reset test has failed. 32 20 DZ Read LPR test has failed. DZ Modem test has failed. 48 30 64 40 DZ Polled test has failed. 80 50 DZ Interrupt Driver Transfer test has failed. 96 DZ LK401 test has failed. 60 70 DZ Mouse test has failed. 112

DZ INIT DRIVER has failed.

NO memory to use for data area.

The DZ self-test displays extended error information when an error occurs. Enter the SHOW ERROR command to view the extended error information. The extended error code format is shown in the following examples.

This extended error code is returned by the DZ Read LPR test or if a character comparison error occurs in the other DZ tests.

Extended Error Format

001 000A sssssss ccccccc lprlprlp llllllll rrrrrrr eeeeeeee

| Format | Meaning |
|----------|---|
| SSSSSSS | The sub-error code |
| ccccccc | The value of the DZ CSR |
| lprlprlp | The contents of the line parameter register |
| 11111111 | The line number |
| rrrrrrr | The data read back |
| eeeeeeee | The data expected |

The extended error code messages in the following formats are returned by polled and interrupt test when a transfer times out.

001 000B sssssss ccccccc lprlprlp llllllll xxxxxxx tttttttt

| Format | Meaning |
|----------|---|
| SSSSSSS | The sub-error code |
| ccccccc | The value of the DZ CSR |
| lprlprlp | The contents of the line parameter register |
| 11111111 | The line number |
| xxxxxxxx | The number of characters transmitted |
| ttttttt | The value of the DZ transmit control register |

The suberror codes reported by the DZ self-test are as follows:

| Table | Λ_1 | D7 | Subarra | r codes |
|-------|-----|----|---------|---------|
| 14011 | A-4 | UL | auberro | n coues |

| Suberror (hexadecimal) | Meaning |
|---------------------------|---|
| 21 | READ LPR Baud rate is incorrectly set |
| 22 | READ LPR Character width is incorrectly set |
| 23 | READ LPR Parity bit is incorrectly set |
| 24 | READ LPR Receiver on bit is incorrectly set |
| 31 | DZ Modem test - Failed RTS <-> CTS loopback |
| 32 | DZ Modem test - Failed DSRS <-> DSR & CD loopback |
| 33 | DZ Modem test - Failed LLBK <-> SPDMI loopback |
| 34 | DZ Modem test - Failed DTR <-> RI loopback |
| 41 | DZ Polled test - transfer has timed out |
| 42 | DZ Polled test - data is not valid |
| 43 | DZ Polled test - Parity Error |
| 44 | DZ Polled test - Framing Error |
| 45 | DZ Polled test - Overrun Error |
| 46 | DZ Polled test - Character received != Character transmitted |
| 51 | DZ Interrupt test - transfer has timed out |
| 52 | DZ Interrupt test - data is not valid |
| 53 | DZ Interrupt test - Parity Error |
| 54 | DZ Interrupt test - Framing Error |
| 55 | DZ Interrupt test - Overrun Error |

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| Table A-4 (Continued) DZ Suberror codes | | |
|--|---|--|
| Suberror (hexadecimal) Meaning | | |
| 56 | DZ Interrupt test - Character received != Character transmitted | |
| 61 | DZ LK401 test - transfer has timed out | |
| 62 DZ LK401 test - LK401 has failed self-t | | |
| 71 DZ Mouse test - transfer has timed o | | |
| 72 | DZ Mouse test - Mouse has failed self-test | |

SCSI DMA

This table lists the SCSI DMA self-test error codes.

Table A-5 SCSI DMA Self-Test Error Codes

| Error | | |
|---------|-------|-----------------------------------|
| Decimal | Hexad | ecimal Meaning |
| 2 | 2 | Data and Parity test |
| 4 | 4 | SCSI MAP RAM Address/Shorts tests |

OBIT

Table A-6 lists the OBIT self-test decimal and hexadecimal error codes.

Table A-6 OBIT Self-Test error codes

| Decimal | Hexadecima | Meaning |
|---------|------------|---|
| 6 | 6 | Failed floating 1s and 0s data test |
| 8 | 8 | Failed verify background pattern = AAAAAA, write 555555 |
| 10 | A | Failed verify second pattern = 555555, write 0 |
| 12 | С | Failed verify background pattern = 0, then write FFFFFF |
| 14 | E | Failed verify second pattern = FFFFFF, write 0 and good ECC |

CACHE

Table A–7 lists the CACHE self-test decimal and hexadecimal error codes.

Table A-7 CACHE Self-Test Error codes **Decimal Hexadecimal Meaning** 16 10 Backup Tag Store was not written correctly 32 20 Backup Cache Data Line Test Error 48 30 Backup Cache Data RAM March Test **Error** 64 40 Backup Cache Mask Write Error byte 65 41 Backup Cache Mask Write Error word 42 Backup Cache Mask Write Error lw 66 67 43 Backup Cache Mask Write Error lw 68 44 Backup Cache Mask Write Error lw, entire subblock 69 45 Unaligned LW Write Within a Block **Error** 70 46 Unaligned LW Write Within a Block **Error** 71 47 Unaligned LW Write Across 2 Blocks error 72 48 Unaligned LW Write Across 2 Blocks error 80 50 Data store ECC syndrome does not match 81 51 Cache tag bits, ECC bits, are incorrect 96 60 Syndrome bits do not match 97 61 Syndrome bits do not match

Extended errors reported by the SCSI DMA, OBIT, and BCACHE tests are formatted as follows:

001 000a aaaaaaaa bbbbbbbb ccccccc dddddddd

| Format | Meaning | |
|----------|---|--|
| aaaaaaaa | BCTAG IPR address that failed the test | |
| bbbbbbbb | Expected value of the data pattern | |
| ccccccc | Data that was read from the failing address | |
| ddddddd | CCTL register contents | |
| | | |

001 000b aaaaaaaa bbbbbbbb ccccccc dddddddd

| Format | Meaning |
|----------|---|
| aaaaaaaa | Address that failed the test |
| bbbbbbbb | Expected value of the data pattern |
| ccccccc | Data that was read from the failing address |
| ddddddd | ObitMode(NMC_CSR19) OBIT test only |
| | |

Memory

This section contains information on the error codes returned by the memory self-test. Table A–8 list the decimal and hexadecimal error codes that can be returned by the memory self-test.

| Table A-8 | MEM Self-Test | Error Codes |
|-----------|---------------|--|
| Decimal | Hexadecimal | Meaning |
| 64 | 40h | Bank 0 1 or more SIM modules missing. |
| 66 | 42h | Bank 0 SIM modules not all same size. |
| 68 | 44h | Bank 2 1 or more SIM modules missing. |
| 70 | 40h | Bank 2 SIM modules not all same size. |
| 256 | 100h | Failure has occurred in the Byte Mask test. |
| 260 | 104h | Parity error occurred during the Byte Mask test. |
| 514 | 202h | Data compare error occurred during the forward pass. |
| 516 | 204h | Parity error occurred during the forward pass. |
| 770 | 302h | Data compare error occurred during the reverse pass. |
| 772 | 304h | Parity error occurred during the reverse pass. |
| 1028 | 404h | Parity error occurred during Parity test #1. |
| 1288 | 504h | Parity error occurred during Parity test #2. |

The Memory test displays extended error information when an error occurs. Enter the SHOW ERROR command to view the extended error information. The extended error code format is shown next.

Extended Error Format:

 ${\tt xxx}$ 4 MEM yyyy ${\tt xxx}$ 00a bbbbbbbb ccccccc dddddddd eeeeeee

| Format Meaning | | |
|----------------|---|--|
| XXX | The FRU where the failure occurred | |
| уууу | The error code in Hexadecimal | |
| 00a | Extended error information format type | |
| bbbbbbbb | The contents of the Memory System Error register (MSER) | |
| ccccccc | The failing address | |
| ddddddd | The expected data | |
| eeeeeee | The data that was read | |

MEM SIM Module FRU Values

Table A-9 lists the MEM SIM module FRU values.

| Table A-9 | MEM SIM | Module FRU | Values |
|-----------|---------|------------|--------|
|-----------|---------|------------|--------|

| - | | | |
|------------------|---------------|------|--|
| FRU (decimal) | SIM Module | BANK | |
| 040 | 0A | 0 | |
| 041 | 1E | 1 | |
| 042 | 0C | 0 | |
| 043 | 1G | 1 | |
| 044 | 1F | 1 | |
| 045 | 0B | 0 | |
| | | | |

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| Table A-9 | (Continued) | MEM SIM Module FRU Values |
|------------------|---------------|---------------------------|
| FRU (decimal) | SIM Module | BANK |
| 046 | 1H | 1 |
| 047 | 0D | 0 |

FPU

Table A–10 lists the floating point diagnostic decimal and hexadecimal error codes. $\,$

Table A-10 FPU Self-Test Error Codes

| Decimal | Hexadecimal | Meaning |
|---------|-------------|--|
| 258 | 102 | MOVF Instruction test has failed. |
| 260 | 104 | Unexpected Exception has occurred during MOVF test. |
| 514 | 202 | MNEGF Instruction test has failed. |
| 516 | 204 | Unexpected Exception has occurred during MNEGF test. |
| 770 | 302 | ACBF Instruction test has failed. |
| 772 | 304 | Unexpected Exception has occurred during ACBF test. |
| 1026 | 402 | ADDF2/ADDF3 Instruction test has failed. |
| 1028 | 404 | Unexpected Exception has occurred during ADDFx test. |
| 1282 | 502 | CMPF Instruction test has failed. |
| 1284 | 504 | Unexpected Exception has occurred during CMPF test. |

Self-Test Error Messages, Continued

| Table A-10 | (Continued) | FPU Self-Test Error Codes |
|------------|-------------|--|
| Decimal | Hexadecima | I Meaning |
| 1538 | 602 | CVTFD/CVTFG Instruction test has failed. |
| 1540 | 604 | Unexpected Exception has occurred during CVTFD/CVTFG test. |
| 1794 | 702 | CVTFx Instruction test has failed. |
| 1796 | 704 | Unexpected Exception has occurred during CVTFx test. |
| 2050 | 802 | CVTxF Instruction test has failed. |
| 2052 | 804 | Unexpected Exception has occurred during CVTxF test. |
| 2306 | 902 | DIVF2/DIVF3 Instruction test has failed. |
| 2308 | 904 | Unexpected Exception has occurred during DIVFx test. |
| 2562 | A02 | EMODF Instruction test has failed. |
| 2564 | A04 | Unexpected Exception has occurred during EMODF test. |
| 2818 | B02 | MULF2/MULF3 Instruction test has failed. |
| 2820 | B04 | Unexpected Exception has occurred during MULFx test. |
| 3074 | C02 | POLYF Instruction test has failed. |
| 3076 | C04 | Unexpected Exception has occurred during POLYF test. |
| 3330 | D02 | SUBF2/SUBF3 Instruction test has failed. |
| 3332 | D04 | Unexpected Exception has occurred during SUBFx test. |

| Table A-10 | (Continued) | FPU Self-Test Error Codes |
|------------|-------------|---|
| Decimal | Hexadecima | I Meaning |
| 3586 | E02 | TSTF Instruction test has failed. |
| 3588 | E04 | Unexpected Exception has occurred during TSTF test. |

The FPU test displays extended error information when an error occurs. Enter the SHOW ERROR Command to view the extended error information. The extended error formats are shown in the following examples.

Extended Error Format:

| Format | Meaning |
|---------|--|
| VVVVVVV | The vector of the unexpected interrupt |
| EEEEEEE | Other exception data. This is only printed on machine checks and arithmetic traps. |

Table A–11 lists the vectors that the floating point test detect unexpected interrupts.

| Table A-11 | FP Exception Vectors Description | |
|------------|--------------------------------------|--|
| Vector | | |
| 004 | Machine check vector number | |
| 010 | Privileged instruction vector | |
| 014 | Customer reserved instruction vector | |

| Table A-11 | (Continued) FP Exception Vectors | |
|------------|----------------------------------|--|
| Vector | Description | |
| 018 | Reserved operand vector | |
| 01c | Reserved Addressing mode vector | |
| 034 | Arithmetic Trap vector | |

Interval Timer

Table A–12 lists the interval timer self-test decimal and hexadecimal error codes and their meanings.

| Table | A 40 | IT Self-Te | -4 F | 0-4 |
|-------|------|------------|-----------|-------|
| Table | A-1Z | тт зеп-те | est error | Codes |

| Decimal | Hexadecim | al Meaning |
|---------|-----------|--|
| 2 | 2 | Interval Timer is not interrupting at the correct rate |

SYS Device

Table A-13 lists the SYS Device error codes and their meanings

| Table | A_12 | 6 V6 | Self-Test | orror | codos |
|-------|--|-------------|-----------|-------|-------|
| 14011 | $\mathbf{A} - \mathbf{I} \cdot \mathbf{S}$ | .71.7 | 2611-1621 | encor | COURS |

| Decimal | Hexadecimal | Meaning |
|---------|-------------|----------------------------|
| 2 | 2 | System ROM Test has failed |

If the invalidate filter RAM error occurs, an extended error message displays. The extended error code format is shown in the next example.

Extended Error Format:

This format displays when there is an invalidate filter RAM error.

001 0010 aaaaaaaa rrrrrrr eeeeeeee

| Meaning |
|---------------------------------------|
| The FRU number (system board) |
| The format number |
| The failing invalidate filter address |
| The data read |
| |

Network Interface

Table A–14 lists the decimal and hexadecimal error codes returned by the network interface (NI) self-test. If an NI error occurs, first verify that a loopback connector is installed on the selected network port on the back of the system box or that the network cable is firmly connected. Re-execute the NI self-test, if necessary.

Table A-14 NI Self-Test Error Codes

| Decimal | Hexadecim | nal Meaning |
|---------|-----------|---|
| 16 | 10 | Network Address ROM: read access failed |
| 18 | 12 | Network Address ROM: null address |
| 20 | 14 | Network Address ROM: bad group address |
| 22 | 16 | Network Address ROM: bad checksum |
| 24 | 18 | Network Address ROM: bad group 2 |
| 26 | 1A | Network Address ROM: bad group 3 |

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Self-Test Error Messages, Continued

| Table A-14 | (Continued) | NI Self-Test Error Codes |
|------------|-------------|--|
| Decimal | Hexadecima | l Meaning |
| 28 | 1C | Network Address ROM: bad test patterns |
| 30 | 1E | SGEC CSR0 R/W error |
| 32 | 20 | SGEC CSR1 R/W error |
| 34 | 22 | SGEC CSR2 R/W error |
| 36 | 24 | SGEC CSR3 R/W error |
| 38 | 26 | SGEC CSR4 R/W error |
| 40 | 28 | SGEC CSR5 R/W error |
| 42 | 2A | SGEC CSR6 R/W error |
| 44 | 2C | SGEC CSR7 R/W error |
| 46 | 2E | SGEC CSR8 R/W error |
| 48 | 30 | SGEC CSR9 R/W error |
| 50 | 32 | SGEC CSR10 R/W error |
| 52 | 34 | SGEC CSR11 R/W error |
| 54 | 36 | SGEC CSR12 R/W error |
| 56 | 38 | SGEC CSR13 R/W error |
| 58 | 3A | SGEC CSR14 R/W error |
| 60 | 3C | SGEC CSR15 R/W error |
| 62 | 3E | SGEC Chip self-test: ROM error |
| 64 | 40 | SGEC Chip self-test: RAM error |
| 66 | 42 | SGEC Chip self-test: Address filter RAM error |
| 68 | 44 | SGEC Chip self-test: Transmit FIFO error |
| 70 | 46 | SGEC Chip self-test: Receive FIFO error |

| Table A-14 | (Continued) | NI Self-Test Error Codes |
|------------|-------------|--|
| Decimal | Hexadecima | l Meaning |
| 72 | 48 | SGEC Chip self-test: Self-Test loopback error |
| 74 | 4A | SGEC Initialization: Setup frame send failure |
| 76 | 4C | SGEC Interrupts: initialization failed |
| 78 | 4E | SGEC Interrupts: transmit failed |
| 80 | 50 | SGEC Interrupts: receive failed |
| 82 | 52 | SGEC Interrupts: packet comparison failed |
| 84 | 54 | SGEC Interrupts: NI ISR not entered |
| 86 | 56 | SGEC Interrupts: NI ISR entered multiple times |
| 88 | 58 | SGEC CRC: initialization failed |
| 90 | 5A | SGEC CRC: transmit failed |
| 92 | 5C | SGEC CRC: receive failed |
| 94 | 5E | SGEC CRC: packet comparison failed |
| 96 | 60 | SGEC CRC: SGEC generated bad CRC |
| 98 | 62 | SGEC CRC: SGEC rejected good CRC |
| 100 | 64 | SGEC CRC: SGEC accepted bad CRC |
| 102 | 66 | SGEC CRC: Other error |
| 104 | 68 | SGEC Collision: initialization failed |
| 106 | 6A | SGEC Collision: unknown transmit error |
| 108 | 6C | SGEC Collision: RETRY not flagged |
| 110 | 6E | SGEC Collision: transmitter disabled |

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| Table A-14 | (Continued) | NI Self-Test Error Codes |
|------------|-------------|---|
| Decimal | Hexadecima | l Meaning |
| 112 | 70 | SGEC Address filtering: initialization failed |
| 114 | 72 | SGEC Address filtering: transmit failed |
| 116 | 74 | SGEC Address filtering: receive failed |
| 118 | 76 | SGEC Address filtering: packet comparison failed |
| 120 | 78 | SGEC Address filtering: broadcast filtering failed |
| 122 | 7A | SGEC Address filtering: promiscuous mode failed |
| 124 | 7C | SGEC Address filtering: null destination accepted |
| 126 | 7E | SGEC Address filtering: good logical address rejected |
| 128 | 80 | SGEC External loopback: initialization failed |
| 130 | 82 | SGEC External loopback: packet comparison failed |
| 132 | 84 | SGEC External loopback: check NI port connector |

The NI self-test also returns extended error information when an error occurs. This information is available by entering the SHOW ERROR command. The first value is the FRU; the second value is the extended error format number in hexadecimal. The remaining values are in hexadecimal. The extended error format can be one of several types.

NI EXTENDED ERROR FORMAT 1h: Register Error

0001 0001 aaaaaaaa bbbbbbbb ccccccc

| Format | Meaning | |
|----------|----------------------------------|--|
| aaaaaaaa | The register number | |
| bbbbbbbb | The expected data - data written | |
| ccccccc | The actual data - data read | |

NI EXTENDED ERROR FORMAT Bh: Network Address ROM Address Group Error

0001 000B aaaaaaaa bbbbbbbb ccccccc 0000dddd

| Format | Meaning | |
|----------|---|--|
| aaaaaaaa | Base address of the Network Address ROM | |
| bbbbbbb | First four bytes of the network address | |
| ccccccc | Next two bytes of the network address and the two byte checksum | |
| dddd | Calculated checksum | |

NI EXTENDED ERROR FORMAT Ch: Network Address ROM Test Pattern Error

0001 000C aaaaaaaa bbbbbbbb ccccccc

| Format | Meaning |
|----------|---|
| aaaaaaaa | Base address of the Network Address ROM test patterns |
| bbbbbbbb | First four bytes of test patterns |
| ccccccc | Last four bytes of test patterns |

NI EXTENDED ERROR FORMAT Eh: Transmit Error

0001 000E aaaaaaaa bbbbbbbb ccccccc dddddddd

| Format | Meaning | |
|----------|---|--|
| aaaaaaaa | Actual value of SGEC CSR5 | |
| bbbbbbbb | Physical address of current transmit descriptor | |
| ccccccc | First longword of the transmit descriptor | |
| ddddddd | Second longword of transmit descriptor | |

NI EXTENDED ERROR FORMAT Fh: Receive Error

0001 000F aaaaaaaa bbbbbbbb ccccccc dddddddd

| Format | Meaning | |
|----------|--|--|
| aaaaaaaa | Actual value of SGEC CSR5 | |
| bbbbbbbb | Physical address of current receive descriptor | |
| ccccccc | First longword of the receive descriptor | |
| ddddddd | Second longword of receive descriptor | |

NI EXTENDED ERROR FORMAT 10h: Packet Error

0001 0010 00000000 bbbbbbbb ccccccc dddddddd

| Format | Meaning |
|----------|--------------------------------|
| bbbbbbbb | Packet length |
| ccccccc | Packet pattern or packet index |
| ddddddd | A number from 0-4 |

NI EXTENDED ERROR FORMAT 11h: Interrupt Error

0001 0011 aaaaaaaa

| Format | Meaning |
|----------|---------------------------|
| aaaaaaaa | Actual value of SGEC CSR5 |

SCSI

Table A–15 lists the decimal and hexadecimal error codes returned by the SCSI self-test.

Table A-15 SCSI Self-Test Error Codes **Decimal Hexadecimal Meaning** 2 2 SCSI Reset Register test has failed. 4 4 SCSI Configuration Register test has failed. SCSI FIFO register test has failed. 6 6 8 8 SCSI Transfer Count Register test has failed. 10 Α SCSI Interrupt, Status Registers test has failed. 20 14 SCSI Interrupt test No Cause has failed. 22 16 SCSI Interrupt test High Ipl, Mask Disabled has failed. 24 SCSI Interrupt test High Ipl, Mask 18 Enabled has failed. 26 1A SCSI Interrupt test Low Ipl, Mask Disabled has failed.

.

| Table A-15 | (Continued) | SCSI Self-Test Error Codes |
|------------|-------------|--|
| Decimal | Hexadecima | l Meaning |
| 28 | 1C | SCSI Interrupt test Low Ipl, Mask Enabled has failed. |
| 30 | 1E | SCSI Data Transfer Test, Prom Function has failed. |
| 32 | 20 | SCSI Data Transfer Test, DMA Mapping has failed. |
| 34 | 22 | SCSI Data Transfer Test, Non-DMA Inquiry has failed. |
| 36 | 24 | SCSI Data Transfer Test, Not Enough Data Returned. |
| 38 | 26 | SCSI Data Transfer Test, DMA Inquiry has failed. |
| 40 | 28 | SCSI Data Transfer Test, Non-DMA /DMA Miscompare. |
| 42 | 2A | SCSI Data Transfer Test, DMA Inquiry Nonaligned has failed. |
| 44 | 2C | SCSI Data Transfer Test, Non-DMA /DMA Nonaligned Miscompare. |
| 46 | 2E | SCSI Data Transfer Test, Synchronous Inquiry has failed. |
| 48 | 30 | SCSI Data Transfer Test, Non-DMA /Synchronous Miscompare. |
| 50 | 32 | SCSI Minimal Device test has failed. |
| 60 | 3C | SCSI Map Error Test, DMA Mapping has failed. |
| 62 | 3E | SCSI Map Error Test, DMA Inquiry has failed. |
| 64 | 40 | SCSI Map Error Test, Map Error Will Not Clear. |

| Table A-15 | (Continued) | SCSI Self-Test Error Codes |
|------------|-------------|---|
| Decimal | Hexadecimal | Meaning |
| 66 | 42 | SCSI Map Error Test, Map Error Will Not Set. |
| 68 | 44 | SCSI Map Error Test, Parity Error Will Not Clear. |
| 70 | 46 | SCSI Map Error Test, Prom Function has Failed. |
| 80 | 50 | SCSI Prom Function has failed. |
| 82 | 52 | SCSI Init Driver has failed. |

The SCSI self-test also returns extended error information when an error occurs. This information is available by entering the SHOW ERROR command. The extended error codes can be of the following types:

EXTENDED ERROR FORMAT 1(h):

This error format is used by the register test.

001 0001 aaaaaaaa bbbbbbbb ccccccc dddddddd

| Format | Meaning | |
|----------|--|--|
| aaaaaaaa | The error code | |
| bbbbbbbb | Address of register or location being accessed | |
| ccccccc | Expected data or data written | |
| ddddddd | Actual data or data read | |

EXTENDED ERROR FORMAT B(h):

This error format is used by the register test.

001 000B aaaaaaaa bbbbbbbb ccccccc

| Format | Meaning |
|----------|--|
| aaaaaaaa | The error code |
| bbbbbbbb | The address of register or location being accessed |
| ccccccc | Information about the error |

EXTENDED ERROR FORMAT C(h):

This error format is used by the interrupt test.

001 000C aaaaaaaa bbbbbbbb ccccccc dddddddd eeeeeeee ffffffff

| Format | Meaning |
|----------|---|
| aaaaaaaa | The error code |
| bbbbbbbb | Information about the error |
| ccccccc | Contents of interrupt mask register |
| ddddddd | Contents of interrupt request register |
| eeeeeee | Contents of controller status register |
| fffffff | Contents of controller interrupt register |

EXTENDED ERROR FORMAT D(h):

This error format is used when not enough data is returned to the self-test after a SCSI command is executed.

aaa 000D bbbbcccc ddddeeee ffffgggg hhhhhhhh

| Format | Meaning |
|----------|-------------------------------|
| aaa | The FRU |
| bbbb | Logical unit number |
| cccc | Device ID |
| dddd | Actual command opcode |
| eeee | Current command opcode |
| ffff | Error code |
| gggg | Mode of operation |
| hhhhhhhh | Number of data bytes received |

EXTENDED ERROR FORMAT E(h):

This error format is used when execution of a SCSI command fails for some reason.

aaa 000E bbbbcccc ddddeeee ffffgggg hhhhiiii jjjjjjjj kkkkllll mmmmmmmm

| Format | Meaning |
|--------|------------------------|
| aaa | FRU |
| bbbb | Logical unit number |
| cccc | Device ID |
| dddd | Actual command opcode |
| eeee | Current command opcode |
| ffff | Error code |

| Format | Meaning |
|---------|--|
| gggg | Mode of operation |
| hhhh | Byte 14 of the request sense packet (device FRU) |
| iiii | Information about the error |
| JJJJJJJ | SCSI Bus phase at the time of the error |
| kkkk | Contents of the Controller Status register at the time of error |
| 1111 | Contents of the Controller Interrupt register at the time of error |
| mmmmmmm | Request sense key |

EXTENDED ERROR FORMAT F(h):

This error format is used when status phase returns a bad status, or when a bad sense key is seen after a request sense.

aaa 000F bbbbcccc ddddeeee ffffgggg hhhhiiii jjjjjjj kkkkkkk

| Format | Meaning |
|--------|--|
| aaa | The FRU |
| bbbb | Logical unit number |
| cccc | Device ID |
| dddd | Actual command opcode |
| eeee | Current command opcode |
| ffff | Error code |
| gggg | Mode of operation |
| hhhh | Byte 14 of the request sense packet (device FRU) |
| iiii | Information about the error |
| نننننن | Status byte returned in status phase |

| Format | Meaning |
|----------|-------------------|
| kkkkkkkk | Request sense key |

EXTENDED ERROR FORMAT 10(h):

This error format is used when a request sense command is executed, but not enough sense bytes are received.

aaa 0010 bbbbcccc ddddeeee ffffgggg hhhhiiii jjjjjjj kkkkkkk

| Format | Meaning |
|----------|---|
| aaa | FRU |
| bbbb | Logical unit number |
| сссс | Device ID |
| dddd | Actual command opcode |
| eeee | Current command opcode |
| ffff | Error code |
| gggg | Mode of operation |
| hhhh | Byte 14 of the request sense packet (device FRU) |
| iiii | Information about the error |
| | Number of bytes of sense data returned from request sense |
| kkkkkkkk | Request sense key |

EXTENDED ERROR FORMAT 11(h):

This error format is used when the data out phase sends less bytes than expected.

aaa 0011 bbbbcccc ddddeeee ffffgggg hhhhiiii jjjjkkkk llllllll mmmmmmmm

| Format | Meaning |
|----------|--|
| aaa | The FRU |
| bbbb | The logical unit number |
| cccc | Device ID |
| dddd | Actual command opcode |
| eeee | Current command opcode |
| ffff | Error code |
| gggg | Mode of operation |
| hhhh | Byte 14 of the request sense packet (device FRU) |
| iiii | Information about the error |
| نننا | Contents of the Controller Status register at the time of error |
| kkkk | Contents of the Controller Interrupt register at the time of error |
| 11111111 | Number of bytes actually sent in data in/out phase |
| mmmmmmm | Number of bytes that should have been sent in data in/out |

EXTENDED ERROR FORMAT 12(h):

This error format is used when an unsupported message is seen.

aaa 0012 bbbbcccc ddddeeee fffffgggg hhhhiiii jjjjjjjj kkkkllll mmmmmmmm

| Format | Meaning |
|---------|--|
| aaa | FRU |
| bbbb | Logical unit number |
| cccc | Device ID |
| dddd | Actual command opcode |
| eeee | Current command opcode |
| ffff | Error code |
| gggg | Mode of operation |
| hhhh | Byte 14 of the request sense packet (device FRU) |
| iiii | Information about the error |
| | First message byte of message in phase that error occurred in |
| kkkk | Contents of the Controller Interrupt register at the time of error |
| 1111 | Contents of the Controller Status register at the time of error |
| mmmmmmm | Request sense key |

EXTENDED ERROR FORMAT 13(h):

This error format is used by the Map Error test.

aaa 0013 bbbbcccc dddddddd ee
eeeeee ffffffff gggggggg hhhhhhhhiiiiiiii

| Format | Meaning |
|----------|---|
| aaa | The FRU |
| bbbb | Logical unit number |
| cccc | Device ID |
| ddddddd | DMA Address where the SCSI command is located |
| eeeeeee | DMA Address where the SCSI data is located |
| fffffff | Contents of the parity control register |
| ggggggg | Map register address |
| hhhhhhhh | Contents of the map register |
| iiiiiiii | Error code |

EXTENDED ERROR FORMAT 14(h):

This error format is used by the Data Transfer test when the number of bytes received from two transfers is different.

aaa 0014 bbbbbbbb ccccccc dddddddd

| Format | Meaning |
|----------|----------------------------|
| aaa | The FRU |
| bbbbbbbb | The first number of bytes |
| ccccccc | The second number of bytes |
| ddddddd | Error code |

EXTENDED ERROR FORMAT 15(h):

This error format is used by the Data Transfer test when the data bytes received from two transfers are compared and found to be different.

aaa 0015 bbbbbbbb ccccccc

| Format | Meaning |
|----------|------------------------------------|
| aaa | The FRU |
| bbbbbbbb | The number of the byte that failed |
| ccccccc | The error code |

The FRU reported by all error formats is either 1 for the system board FRU, or $(100 + device_id*10 + logical unit number.$

Table A–16 lists the information values reported by some extended SCSI self-test errors. Hexadecimal values are used for self-test.

Table A-16 SCSI Information Values

| Information | | |
|-------------|-------------|---|
| Decimal | Hexadecimal | Meaning |
| 1 | 1 | Valid group code bit clear in Controller status register |
| 2 | 2 | Valid group code bit set in Controller status register |
| 3 | 3 | Terminal count bit clear in Controller status register |
| 4 | 4 | Terminal count bit set in Controller status register |
| 5 | 5 | Parity error bit clear in Controller status register |
| 6 | 6 | Parity error bit set in Controller status register |
| 7 | 7 | Gross error bit clear in Controller status register |
| 8 | 8 | Gross error bit set in Controller status register |
| 9 | 9 | Interrupt bit clear in Controller status register |
| 10 | A | Interrupt bit set in Controller status register |
| 11 | В | Selected bit clear in Controller Interrupt register |
| | | - |

| Table A-16 | (Continued) | SCSI Information Values | |
|-------------|-------------|---|--|
| Information | | | |
| Decimal | Hexadecimal | Meaning | |
| 12 | С | Selected bit set in Controller Interrupt register | |
| 13 | D | Select with attention bit clear in Controller Interrupt register | |
| 14 | E | Select with attention bit set in Controller Interrupt register | |
| 15 | F | Reselected bit clear in Controller Interrupt register | |
| 16 | 10 | Reselected bit set in Controller Interrupt register | |
| 17 | 11 | Function complete bit clear in Controller Interrupt register | |
| 18 | 12 | Function complete bit set in Controller Interrupt register | |
| 19 | 13 | Bus service bit clear in Controller Interrupt register | |
| 20 | 14 | Bus service bit set in Controller Interrupt register | |
| 21 | 15 | Disconnect bit clear in Controller Interrupt register | |
| 22 | 16 | Disconnect bit set in Controller Interrupt register | |
| 23 | 17 | Illegal command bit clear in Controller Interrupt register | |
| 24 | 18 | Illegal command bit set in Controller Interrupt register | |
| 25 | 19 | SCSI Reset bit clear in Controller Interrupt register | |

| Table A-16 | (Continued) | SCSI Information Values | |
|-------------|-------------|---|--|
| Information | | | |
| Decimal | Hexadecima | l Meaning | |
| 26 | 1A | SCSI Reset bit set in Controller Interrupt register | |
| 27 | 1B | Arbitration not won | |
| 28 | 1C | Selection timeout | |
| 29 | 1D | Invalid sequence in Sequence Step register | |
| 30 | 1E | FIFO flags are not clear | |
| 31 | 1F | FIFO flags are clear | |
| 32 | 20 | Unexpected ISR hit | |
| 33 | 21 | SCSI Interrupt request set in system interrupt request register | |
| 34 | 22 | SCSI Bit set unexpectedly in Controller status register | |
| 35 | 23 | Interrupt service routine was not entered | |
| 36 | 24 | No SCSI interrupt request was seen | |
| 37 | 25 | Interrupt bit in Controller status register will not clear | |
| 38 | 26 | SCSI Bit in system interrupt request register will not clear | |
| 39 | 27 | Bad request sense key | |
| 40 | 28 | Bad status returned from status phase | |
| 41 | 29 | Not enough sense data returned from a request sense command | |
| 42 | 2A | Phase did not go to command phase | |
| 43 | 2B | Phase did not go to message out phase | |

| Table A-16 | (Continued) | SCSI Information Values |
|------------|-------------|---|
| Infor | mation | |
| Decimal | Hexadecima | I Meaning |
| 44 | 2C | Phase did not go to message in phase |
| 45 | 2D | Command phase changed too soon |
| 46 | 2E | Data out phase changed too soon |
| 47 | 2F | Message in phase changed too soon |
| 48 | 30 | Message out phase changed too soon |
| 49 | 31 | Stuck in command phase |
| 50 | 32 | Stuck in message in phase |
| 51 | 33 | Stuck in message out phase |
| 52 | 34 | Stuck in data out phase |
| 53 | 35 | Stuck in data in phase |
| 54 | 36 | Should not be in message out phase |
| 55 | 37 | No interrupt after sending SCSI command |
| 56 | 38 | No interrupt after sending command complete |
| 57 | 39 | No interrupt after sending message accepted |
| 58 | 3A | No interrupt after sending transfer information |
| 59 | 3B | All data out bytes were not sent |
| 60 | 3C | Command complete message was sent but device didn't drop off bus |

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| Table A-16 | (Continued) | SCSI Information Values | |
|-------------|-------------|---|--|
| Information | | | |
| Decimal | Hexadecima | l Meaning | |
| 61 | 3D | Unexpected message reject from device | |
| 62 | 3E | FIFO flag count is wrong | |
| 63 | 3F | Message is unsupported | |
| 64 | 40 | Bus device reset was sent, but device didn't drop off bus | |
| 65 | 41 | Illegal phase | |
| 66 | 42 | Should not be in data in phase | |
| 67 | 43 | Problem with a device trying to reconnect | |
| 68 | 44 | Unexpected disconnect message received | |
| 69 | 45 | Device not seen before is trying to reconnect | |
| 70 | 46 | Bad identify message received on reconnection | |
| 71 | 47 | Out of retries for this command | |
| 72 | 48 | Too many bytes sent in data out phase | |
| 73 | 49 | Too many bytes received in data in phase | |
| 74 | 4A | Reconnection timeout | |
| 75 | 4B | SCSI Parity error | |
| 76 | 4C | SCSI Map error | |

Mode Values

The mode values reported by some extended SCSI self-test errors are as follows:

| Table A-17 S | CSI mode | values |
|--------------|----------|--------|
|--------------|----------|--------|

| Mode (hexadecimal) | Meaning |
|-----------------------|---------------------------------------|
| 0 | Asynchronous mode with programmed I/O |
| 1 | Asynchronous mode with DMA |
| 2 | Synchronous mode with DMA |

Overview

The audio self-test (AUD) is divided into three major sections.

- Register tests
- Audio tests
- Interrupt tests

Registers are tested by writing data then reading back the data, or reading the READ_ONLY registers.

The audio test generates a sequence of eight tones and sends them to the speaker. It also performs an internal digital loopback through the MAP. This tests the three MUX channels and corresponds to the three AUD\$MAP_DIGITAL_LOOPBACK errors.

The interrupt test generates interrupts by loading 8 bytes into the D-channel transmit buffer and reading them back through the receiver buffer (eight interrupts are generated).

Audio

Table A–18 lists the decimal and hexadecimal error codes returned by the AUD self-test.

| Table | A-18 | AUD | Self-Test | Frror | Codes |
|-------|------|-----|-----------|-------|-------|
| | | | | | |

| Decimal | Hexadecimal | Meaning |
|---------|-------------|---|
| 2 | 2 | AUD\$LIU_LSR_SAE Register test has failed. |
| 4 | 4 | AUD\$LIU_LPR_SAE Register test has failed. |
| 6 | 6 | AUD\$LIU_LPR_NZE Register test has failed. |
| 8 | 8 | AUD\$LIU_LMR1_SAE Register test has failed. |
| 10 | A | AUD\$LIU_LMR2_SAE Register test has failed. |
| 16 | 10 | AUD\$MUX_MCR1_SAE Register test has failed. |
| 18 | 12 | AUD\$MUX_MCR2_SAE Register test has failed. |
| 20 | 14 | AUD\$MUX_MCR3_SAE Register test has failed. |
| 32 | 20 | AUD\$MAP_MMR1_SAE Register test has failed. |
| 34 | 22 | AUD\$MAP_MMR2_SAE Register test has failed. |
| 36 | 24 | AUD\$MAP_DIGITAL_LOOPBACK1 test has failed. |
| 38 | 26 | AUD\$MAP_DIGITAL_LOOPBACK2 test has failed. |
| 40 | 28 | AUD\$MAP_DIGITAL_LOOPBACK3 test has failed. |

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| Table A-18 | (Continued) | AUD Self-Test Error Codes |
|------------|-------------|---|
| Decimal | Hexadecima | I Meaning |
| 48 | 30 | AUD\$INTR_RECEIVE_BYTE_ AVAILABLE test has failed. |
| 50 | 32 | AUD\$INTR_BAD_DLC_LOOPBACK_DATA Test has failed. |
| 52 | 34 | AUD\$INTR_TIME_OUT test has failed. |
| 56 | 36 | AUD\$INTR_INVALID_IR_VALUE test has failed. |
| 58 | 38 | AUD\$INTR_NO_INT_GENERATED test has failed. |
| 60 | 3A | AUD\$INTR_NOT_ALL_INTS_RCVD test has failed. |
| 62 | 3C | AUD\$INTR_INT_NOT_DISABLED TEst has failed. |

Extended Error Information

The AUD test displays extended error information in decimal when an error occurs. Enter the SHOW ERROR command to view the extended error information in hexadecimal. The extended error codes can be of several types as shown in the following examples.

EXTENDED ERROR FORMAT 10(h):

This error format is used by all audio register tests.

aaa 0010 bbbbbbbb ccccccc dddddddd

| Format | Meaning | |
|----------|------------------|--|
| aaa | The FRU | |
| bbbbbbbb | The error number | |

| Format | Meaning |
|---------|------------------------------------|
| ccccccc | The contents of data register (DR) |
| ddddddd | TBS |

EXTENDED ERROR FORMAT 11(h):

This error format is used by all audio interrupt tests.

aaa 0011 bbbbbbbb ccccccc dddddddd

| Format | Meaning | |
|----------|--|--|
| aaa | The FRU | |
| bbbbbbbb | The error number | |
| ccccccc | The contents of D channel status register 2 (DSR2) | |
| ddddddd | TBS | |

EXTENDED ERROR FORMAT 12(h):

This error format is used by all audio tests.

aaa 0012 bbbbbbbb ccccccc dddddddd

| Format | Meaning |
|----------|------------------|
| aaa | The FRU |
| bbbbbbbb | The error number |
| ccccccc | 0 |
| ddddddd | TBS |
| | |

DSW21 Synch Communications Test Error Codes Table A–19 lists the DSW21 Synch communications test error codes.

| Table A-19 | Synch Comm | Device | Test Err | or Codes |
|------------|------------|--------|----------|----------|
|------------|------------|--------|----------|----------|

| Decimal | Hexadeo | cimal Meaning |
|---------|---------|----------------------------|
| 1 | 1 | Self-Test was unsuccessful |
| 2 | 2 | Transmit underflow |
| 4 | 4 | Transmitter busy |
| 6 | 6 | Receiver busy |
| 8 | 8 | Transmitter error |
| 10 | Α | Carrier detect loss |
| | | |

Sync Comm Receive Failures

| 12 | C | Receive overflow |
|----|----|--------------------------------|
| 14 | E | Receive CRC error |
| 16 | 10 | Receive abort |
| 18 | 12 | Receive non-octet aligned |
| 20 | 14 | Receive parity error |
| 22 | 16 | Receive frame error |
| 24 | 18 | Receive length too large |
| 26 | 1C | Receive DLE follow |
| 30 | 1E | No external loopback connector |
| 32 | 20 | Invalid test specified |
| 34 | 22 | Timeout waiting for response |
| 36 | 24 | Comm module timeout waiting |
| | | |

.

| adecima | I Meaning Invalid test |
|-----------|--|
| vice Fail | |
| vice Fail | uroc |
| | uies |
| | Comm option test failure |
| | Comm option copy to RAM failed |
| | Comm option RAM test failed |
| | Comm option dual RAM access test |
| | Comm option interrupt test |
| | Comm option reset test |
| | Comm option internal loopback |
| | Comm option external loopback |
| | Comm option modem signal test |
| | Comm option H3199 failure |
| | Comm option H3248 failure |
| | Comm option H3250 failure |
| | Comm option H3047 failure |
| | Comm option host internal buffer failure |
| | Comm option external buffer loop |
| | Data compare error |
| | |

Table A-19 (Continued) Synch Comm Device Test Error Codes

| Decimal | Hexade | Hexadecimal Meaning | | |
|--------------------------|--------|--------------------------|--|--|
| Synch Comm. IMP Failures | | | | |
| 128 | 80 | IMP IDMA Timeout | | |
| 130 | 82 | IMP SCC Transmit timeout | | |
| 132 | 84 | IMP SCC Receive timeout | | |
| 134 | 86 | IMP Command timeout | | |
| 136 | 88 | IMP ERR Timeout | | |
| 138 | 8A | IMP PB8 Timeout | | |
| 140 | 8C | IMP SMC2 Timeout | | |
| 142 | 8E | IMP SMC1 Timeout | | |
| 144 | 90 | IMP Watchdog timeout | | |
| 146 | 92 | IMP SCP Timeout | | |

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Table A-19 (Continued) **Synch Comm Device Test Error** Codes **Decimal Hexadecimal Meaning** Synch Comm. IMP Failures 148 94 IMP Timer 2 timeout **IMP SCC3 Timeout** 150 96 152 98 **IMP PB9 Timeout** 154 9A IMP Timer 1 timeout **IMP SCC2 Timeout** 156 9C 158 9E **IMP IDMA Timeout** 160 **A0 IMP SDMA Timeout** 162 **A2 IMP SCC1 Timeout A4** IMP PB10 Timeout 164 **IMP PB11 Timeout** 166 **A6** IMP Internal loopback system test 168 **A8** IMP External loopback system test 170 AA172 ACIMP Timer 1 timeout

Table A-19 (Continued) Synch Comm Device Test Error Codes

| Decimal | Hexadecii | mal Meaning |
|--------------------------|-----------|-------------------------------------|
| Synch Comm. IMP Failures | | |
| 174 | AE | IMP Timer 2 timeout |
| 176 | B0 | IMP Transmit ready timeout |
| 178 | B2 | IMP Receive ready timeout |
| 180 | B4 | IMP Invalid SCC channel |
| 182 | B6 | Data Compare error |
| 184 | B8 | IMP Carrier detect asset timeout |
| 186 | BA | IMP Carrier detect deassert timeout |
| 188 | BC | IMP CTS Assert timeout |
| 190 | BE | IMP CTS Deassert timeout |
| 192 | C0 | IMP IDL Assert timeout |
| 194 | C2 | IMP IDL Deassert timeout |
| 196 | C4 | IMP Invalid cable attached |
| 198 | C6 | IMP No test indicator |
| 200 | C8 | IMP No data set ready |
| 202 | CA | IMP No ring indicator |
| 204 | CC | IMP No speed indicator |
| 206 | CE | IMP No carrier detect |
| 208 | D0 | IMP No clear to send |
| 210 | D4 | IMP Power up block initialization |
| 212 | D6 | IMP DSR Assert timeout |
| 214 | D6 | IMP DSR Deassert timeout |
| 216 | D8 | IMP Reset error |
| 218 | DA | IMP Mode initialization error |
| 220 | DC | Memory allocation error |

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| Table A-19 | (Continued) | Synch Comm Device Test Error Codes |
|------------|---------------|--|
| Decimal | Hexadecima | l Meaning |
| 222 | DE | Memory free error |
| 224 | E0 | UTIL Invalid utility number |
| 226 | E2 | UTIL Invalid cable code |
| DSW21 Con | nm. Timeout F | ailures |
| 228 | E4 | Timeout comm option set response RA |
| 230 | E6 | Timeout comm option clear command CA |
| 232 | E8 | Timeout comm option set scheduler run SR |
| 234 | EA | Timeout comm option set transmit ready TR |
| 236 | EC | Timeout comm option set receive ready RR |
| 238 | EE | Comm option exception occurred |
| 240 | F0 | Comm option command register timeout |
| 242 | F2 | Comm option transmit clear to send lost |
| 244 | F4 | Test memory allocation error |
| 246 | F6 | Test memory free error |
| 248 | F8 | Comm option reported invalid configuration |
| | | |

| Table A-19 | (Continued) | Synch Comm Device Test Error Codes |
|------------|-------------|--|
| Decimal | Hexadecima | l Meaning |
| | | |
| 250 | FA | ROM Test |
| 252 | FC | ROM Checksum error |
| 254 | FE | Ctrl C entered at console |
| 256 | 100 | Comm option receive error-CRC follow error |
| 258 | 102 | $\begin{array}{c} \text{Comm option MC68302 component is} \\ \text{not REV B} \end{array}$ |
| 260 | 104 | Test request sequence error |
| 262 | 106 | IMP Timeout waiting for host to clear RA |
| 264 | 108 | IMP Timeout waiting for host to clear SR |

| Table A-19 | (Continued) | Synch Comm Device Test Error Codes |
|------------|-------------|--|
| Decimal | Hexadecima | I Meaning |
| 266 | 10A | ROM Test error |
| 268 | 10C | FBUG Secure error-reserved operation |
| 270 | 10E | Port PB3 Signal stuck high |
| 272 | 110 | Timer 3 not counting |
| 274 | 112 | Comm option diagnostics did not complete |
| 276 | 114 | Comm option SDMA bus error occurred |
| 278 | 116 | Timeout waiting for IRQ assertion |
| 280 | 118 | Transmit restart of 10 exceeded |

TURBOchannel Adapter Self-Test Error Codes Table A–20 describes the TURBOchannel adapter decimal and hexadecimal self-test error codes.

Table A-20 TURBOchannel Adapter Self-Test Error Codes

| Decimal | Hexadecimal | Meaning |
|---------|-------------|--------------------------------------|
| 0002 | 0002 | TURBOchannel Reset bit stuck at 1 |
| 0004 | 0004 | Forced TURBOchannel Timeout not seen |
| 0006 | 0006 | Timeout bit stuck at 1 |
| 8000 | 0008 | FIFO Is empty after loading data |

| Table A-20 | (Continued) | TURBOchannel Adapter Self-Test Error Codes |
|------------|-------------|--|
| Decimal | Hexadecimal | Meaning |
| 0010 | 000A | FIFO Not empty after retrieving data |
| 0012 | 000C | Data read from FIFO does not match loaded data |
| 0014 | 000E | Forced invalid reference error not seen |
| 0016 | 0010 | Forced ERROR condition not seen |
| 0018 | 0012 | TCA Interrupt at VAX INT_REG not set |
| 0020 | 0014 | Interrupt bit on TCA not set |
| 0022 | 0016 | ISR Was not entered on interrupt |
| 0024 | 0018 | FIFO Data was bad after DMA TRIGGER read operation |
| 0026 | 001A | FIFO Data does not match loaded data after DMA TRIGGER write |

The TURBOchannel adapter self-test does not display extended error information when an error occurs. Enter the SHOW ERROR command to view the extended error information.

TURBOchannel error codes appear in the following format:

?? 013 13 TCA XXXX

The xxxx refers to the error code format.

- Errors reported directly from the console are in decimal format.
- Errors displayed in response to the SHOW ERROR command are in hexadecimal format.

Decimal Format

The following example shows a TCA decimal error code.

>>>**T TCA**

?? 013 13 TCA 0026

Hexadecimal Format

The following example shows a TCA hexadecimal error code.

>>>SHOW ERROR

?? 013 13 TCA 001A

TURBOchannel Adapter System Test Error Codes

There is no system test for the TURBOchannel adapter.

TURBOchannel Adapter MIPS/REX Emulator Utility Commands

The MIPS/REX Emulator utility allows you to execute TURBOchannel option firmware.

Help Command

The following is the syntax to use to display the commands required to invoke the available TURBOchannel options.

Syntax:

T TCO ?

Example:

```
>> T TCO ?
REX CMDS:
T TCO / <tstnam> | ?
T TCO SCRIPT <scriptnam>
T TCO INIT
T TCO CNFG
T TCO LS
T TCO CAT <scriptnam>
>>
```

The examples are for the single-width DEFZA TURBOchannel FDDI option.

ROM Object List

ROM objects reside on the TURBOchannel option card.

Type the following to display all ROM objects for the TURBOchannel device.

Syntax

T TC0 LS

Example:

```
>> T TC0 LS

*emul: t tc0 ls

28 | boot --> code
28 | cnfg --> code
28 | init --> code
28 | t --> code
256 | pst-q
272 | pst-t
288 | pst-m
29264 | code*
```

Each line is in the format: [size_in_bytes] | [object_name]

ROM Object Symbols

The following table defines the ROM object symbols.

| Symbol | Meaning |
|---------------------------|--|
| > | Symbolic link |
| * | Executable image |
| | Separator between the two parameters |
| pst-q, pst-t, pst-m | Scripts (built-in tests to be executed one after the other) Use these tests with the T TCO CAT [SCRIPTNAM] and T |
| psc-m | TCO SCRIPT [SCRIPTNAM] commands. |

NOTE

After entering T TC0 LS, it is not always safe to run tests which do not appear in any script. Refer to the *TURBOchannel Option User's Guide* before you run any tests individually.

Script Contents

The following is the syntax to use to display the contents of a script.

Syntax:

```
T TC0 CAT [SCRIPTNAM]
```

Example:

```
>> T TCO CAT PST-M
   *emul: t tc0 cat pst-m
         pst-m:
          t ${#}/flash
          t ${#}/eprom
          t ${#}/68K
          t ${#}/sram
          t ${#}/rmap
          t ${#}/phycsr
          t ${#}/mac
          t \{\#\}/elm
          t ${#}/cam
          t ${#}/nirom
          t ${\#}/intlpbk
          t ${#}/iplsaf
          t ${#}/pmccsr
          t ${#}/rmc
          t ${#}/pktmem
```

```
t ${#}/rtostim
t ${#}/botim
t ${#}/extlpbk
t ${#}/extmemtst
t ${#}/dmatst
>>
```

DEFINITION

\$\{#\}\ is script language for "substitute the slot number here." When the emulator executes each test in a script, it automatically substitutes the slot number for \$\{#\}\. The slot number is always zero (0) for the VAXstation 4000 Model 60.

Option Tests

Type the following to display all the option tests.

Syntax:

T TC0 / ?

Example:

```
>> T TC0 /?
    *emul: t tc0/?
      flash
      eprom
      68K
      sram
      rmap
      phycsr
      mac
      elm
      cam
      nirom
      intlpbk
      iplsaf
      pmccsr
      rmc
      pktmem
      rtostim
      botim
      extlpbk
      extmemtst
      dmatst
      enablerem
      disablerem
>>
```

The option test results are option dependent. TURBOchannel options can display the tests differently. Some options show only the <tstnam> strings. Also, some options do not have a HELP feature, therefor the T TC0 /? command does not display (it could even cause an error to be reported by some options).

NOTE

Read the specific *TURBOchannel Option User's Guide* to properly test the option.

Running an Option Test

Enter the following to run an option test.

Syntax:

T TC0 / [TSTNAM]

Example:

>> T TC0/SRAM

>>

The DEFZA STATIC RAM is now tested. The SRAM option is listed in the TURBOchannel option test display.

NOTE

If some devices have qualifiers to a particular subtest, you can add these onto the end of the command line as outlined in the option's firmware specification or user's guide.

Executing a Script

Enter the following to execute a script.

Syntax:

T TCO SCRIPT [SCRIPTNAM]

Example:

```
>> T TCO SCRIPT PST-Q
   *emul: t tc0 pst-q
   t 0/flash
   t 0/eprom
   t 0/68K
   t 0/sram
   t 0/rmap
   t 0/phycsr
           t 0/mac
   t 0/elm
   t 0/cam
   t 0/nirom
   t 0/intlpbk
   t 0/iplsaf
   t 0/pmccsr
   t 0/rmc
   t 0/pktmem
   t 0/rtostim
   t 0/botim
   t 0/dmatst
```

The emulator shows each test within the script as it is executed. Also, error status is checked after each test completes and is saved for the end of the script.

NOTE

Standard scripts pst-q, pst-t, and pst-m can be run as single tests. SCRIPT can be omitted on the command line for these scripts. The presence of standard scripts is optional.

Initialization

Enter the following to run the initialization function provided by the object ROM.

Syntax:

T TCO INIT

Example:

>> TCO INIT

The initialization object is optional, therefore a TURBOchannel option may or may not have an initialization function. No error occurs if an option does not have an initialization object.

MIPS/REX Emulator Errors

The emulator's function is to execute the tests. While an error status code is maintained during testing, the emulator does not diagnose TURBOchannel hardware failures. Error messages should be printed by the option, using the format:

?TFL: #/test [message]

Emulator Error Messages

Presently, there are only three MIPS/REX Emulator error messages. Each message, a description, and recommended corrective action follow.

Message

ERR-MIPS - DID NOT FIND ROM IN SLOT nn

Description

Emulator cannot read the ROM header in slot nn.

Corrective Action

Check the option seating, and the option connector and option ROM for bent pins.

Message

ERR-MIPS - ROM OBJECT REPORTED A SEVERE ERROR

Description

The emulator received a *severe error status* code back from a TURBOchannel object.

Corrective Action

Check whether a PTFL error message displayed before this message. Refer to the option user's guide.

Message

ERR-MIPS - BAD ADDRESS DETECTED (ADDR address), CODE = mm

Description

Indicates that the TURBOchannel ROM code has gone outside the expected range of addresses permitted by the TURBOchannel firmware specification.

Corrective Action

Check whether the module is supported or is running a test not supported by the emulator.

DSW21 Communications Device Test Numbers Table A–21 lists the test sequence numbers reported by the DSW21 during self-test. The sequence number is reported in location 2C02F604 of the status block. The table also lists the test routines in addition to those of the MC8302.

Table A-21 Synch Communications Self-Test Sequence Numbers

| Test | Number | | |
|---------|-------------|--------------------|--|
| Decimal | Hexadecimal | Routine | Description |
| 01 | 01 | imp_exc | Exception vector initialization |
| 02 | 02 | imp_vec | User interrupt vector initialization |
| 03 | 03 | imp_rdb | Local register RDB initialization |
| 04 | 04 | imp_pub_ init | Up block initialization |
| 05 | 05 | imp_op_ init | Option register initialization |
| 06 | 06 | imp_br_init | Base register initialization |
| 07 | 07 | imp_cs_ switch | Power-up switch initialization |
| 08 | 08 | imp_cfg | Get hardware configuration |
| 09 | 09 | imp_scr_ init | System Control register initialization |
| 10 | 0A | imp_core | MC68302 Core confidence test |
| 11 | 0B | imp_dwcn | Watchdog timer counter clear |
| 12 | 0C | imp_aport_ init | Port A initialization |
| 13 | 0D | imp_bport_ init | Port B initialization |
| 14 | 0E | imp_cisdn | ISDN Configuration |
| | | | |

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Table A-21 (Continued) Synch Communications Self-Test Sequence Numbers

| Hexadecimal | Routine | Description |
|-------------|--|--------------------------------------|
| OF | | <u> </u> |
| 0F | imp_loc_ init | Local scratch RAM SCR initialization |
| 10 | imp_idb_ init | Interrupt data block initialization |
| 11 | imp_pcb_ init | Process control block initialization |
| 12 | imp_ic_init | Interrupt controller initialization |
| 13 | imp_cable_ code | Read cable code |
| 14 | imp_dma_ test | IDMA Transfers test |
| 15 | imp_rings | Initialize rings |
| 16 | imp_s1_ inte | SCC1 ISR Enable |
| 17 | imp_s2_ inte | SCC2 ISR Enable |
| 18 | imp_s3_ inte | SCC3 ISR Enable |
| 19 | imp_it1_ test | Timer 1 test |
| 1A | imp_it2_ test | Timer 2 test |
| 1B | imp_imode | Initialize mode |
| 1C | imp_reset | Initialize CP |
| 1D | imp_ilb_ test | SCC Internal loop |
| | 10 11 12 13 14 15 16 17 18 19 1A 1B 1C | init 10 |

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Table A-21 (Continued) Synch Communications Self-Test Sequence Numbers

| Test Number | | | |
|-------------|-------------|------------------------|--|
| Decimal | Hexadecimal | Routine | Description |
| 30 | 1E | imp_ modem_ test | Modem signal test |
| 31 | 1F | imp_elb_ test | SCC External loop |
| 32 | 20 | imp_isdn_ test | ISDN test |
| 33 | 21 | imp_rdb | Runtime register RDB initialization |
| 34 | 22 | imp_loc_ init | Runtime SCR RAM initialization |
| 35 | 23 | imp_cable_ code | Runtime read adapter cable code |
| 36 | 24 | imp_ic_init | Runtime interrupt controller initialization |
| 37 | 25 | imp_idb_ init | Runtime IDB initialization |
| 38 | 26 | imp_pcb_ init | Runtime PCB initialization |
| 39 | 27 | imp_reset | Runtime communication processor initialization |
| 40 | 28 | imp_rings | Runtime initialize transmit and receive rings |
| 41 | 29 | imp_s1_ inte | Runtime SCC1 ISR |
| 42 | 2A | imp_s2_ inte | Runtime SCC2 ISR |
| | | | |

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Table A-21 (Continued) Synch Communications Self-Test Sequence Numbers

| Test | Test Number | | |
|---------|-------------|------------------|--|
| Decimal | Hexadecimal | Routine | Description |
| 43 | 2B | imp_s3_ inte | Runtime SCC3 ISR |
| 44 | 2C | imp_t1_ start | Runtime timer 1 start |
| 45 | 2D | imp_t2_ start | Runtime timer 2 start |
| 46 | 2E | imp_t3_ start | Runtime timer 3 start |
| 47 | 2F | imp_dainit | Runtime RAM dual access initialization |
| 48 | 30 | imp_xvec | Runtime transfer vector initialization |

The DSW21 Communications Device test displays extended error information in decimal when an error occurs. Enter the SHOW ERROR command to view the extended error information in hexadecimal. The extended error codes can be of several types as shown in the following example.

Extended Error Format 0001:

This format is used by the synchronous communication option RAM test.

| Format | Meaning |
|--------|---------------------------------------|
| 020 | The FRU for the communications option |
| 0001 | Format type for the RAM test |

| Format | Meaning | |
|--------|---|--|
| aaaa | Test status | |
| bbbb | Data size (1=byte access, 2=word access, 4=long access) | |
| cccc | Address low | |
| dddd | Address high | |
| eeee | Actual data | |
| ffff | Expected data | |

Extended Error Format 0002:

This format is used by the DSW21 communications device self-tests.

020 0002 aaaabbbb ccddeeff gghhiijj kkkkllll mmmmnnn oo
oopppp qqqqrrrr

| Format | Meaning |
|--------|---|
| 020 | FRU for the communications option |
| 0002 | Format type for the test |
| aaaa | Test status |
| bbbb | MC68302 Diagnostic test number |
| cc | Cable code for channel 1 SCC1 |
| dd | Cable code for channel 2 SCC2 |
| ee | Current hardware revision |
| ff | Current software revision |
| gg | Current channel under test (1, 2, 3) |
| hh | Current electrical interface |
| ii | Internal loopback mode (0=internal, 1=external) |
| jj | External channel count |

| Format | Meaning | |
|--------|-----------------------|--|
| kkkk | Current SCC mode | |
| 1111 | Current protocol | |
| mmmm | Data size | |
| nnnn | Current channel speed | |
| 0000 | Address low | |
| pppp | Address high | |
| qqqq | Expected data | |
| rrrr | Actual data | |

Extended Error Format 0003:

This format is used by the DSW21 communications device dual access tests.

020 0003 aaaabbbb ccddeeff gghhiijj kkkkllll mmmmnnnn oooopppp qqqqrrrr

| Format | Meaning |
|--------|---|
| 020 | FRU for the DSW21 communications device |
| 0003 | Format type for the test |
| aaaa | Test status |
| bbbb | MC68302 diagnostic test number |
| cc | Cable code for channel 1 SCC1 |
| dd | Cable code for channel 2 SCC2 |
| ee | Current hardware revision |
| ff | Current software revision |
| gg | Current channel under test (1, 2, 3) |
| hh | Current electrical interface |
| ii | Internal loopback mode (0=internal, 1=external) |

| Format | Meaning | |
|--------|------------------------|--|
| jj | External channel count | |
| kkkk | Current SCC mode | |
| 1111 | Current protocol | |
| mmmm | Data size | |
| nnnn | Current channel speed | |
| 0000 | Address low | |
| pppp | Address high | |
| qqqq | Expected data | |
| rrrr | Actual data | |

Extended Error Format 0004:

This format is used by the DSW21 communications device interrupt test.

020 0004 aaaabbbb ccddeeff gghhiijj kkkkllll mmmmnnn oo
oopppp qqqqrrrr

| Format | Meaning |
|--------|---|
| 020 | The FRU for the DSW21 communications device |
| 0004 | Format type for the self-test |
| aaaa | Test status |
| bbbb | MC68302 diagnostic test number |
| cc | Cable code for channel 1 SCC1 |
| dd | Cable code for channel 2 SCC2 |
| ee | Current hardware revision |
| ff | Current software revision |
| gg | Current channel under test (1, 2, 3) |
| hh | Current electrical interface |

| Format | Meaning |
|--------|--|
| ii | Internal loopback mode (0=internal, 1=external) |
| jj | External channel count |
| kkkk | Current SCC mode |
| 1111 | Current protocol |
| mmmm | Data size |
| nnnn | Current channel speed |
| 0000 | Address low |
| pppp | Address high |
| qqqq | Expected data |
| rrrr | Actual data |

Extended Error Format 0005:

This format is used by the DSW21 communications device modem signal tests.

020 0005 aaaabbbb ccddeeff gghhiijj kkkkllll mmmmnnnn oooopppp qqqqrrrr

| Format | Meaning |
|--------|---|
| 020 | The FRU for the DSW21 communications device |
| 0005 | Format type for the test |
| aaaa | Test status |
| bbbb | MC68302 diagnostic test number |
| cc | Cable code for channel 1 SCC1 |
| dd | Cable code for channel 2 SCC2 |
| ee | Current hardware revision |
| ff | Current software revision |
| | |

| Format | Meaning |
|--------|---|
| gg | Current channel under test (1, 2, 3) |
| hh | Current electrical interface |
| ii | Internal loopback mode (0=internal, 1=external) |
| jj | External channel count |
| kkkk | Current SCC mode |
| 1111 | Current protocol |
| mmmm | Data size |
| nnnn | Current channel speed |
| 0000 | Address low |
| pppp | Address high |
| qqqq | Expected data |
| rrrr | Actual data |

Extended Error Format 0006:

This format is used by the DSW21 communications device loopback tests.

020 0006 aaaabbbb ccddeeff gghhiijj kkkkllll mmmmnnnn oooopppp qqqqrrrr

| Format | Meaning | |
|--------|---|--|
| 020 | FRU for the DSW21 communications device | |
| 0006 | Format type for the self-test | |
| aaaa | Test status | |
| bbbb | MC68302 diagnostic test number | |
| cc | Cable code for channel 1 SCC1 | |
| dd | Cable code for channel 2 SCC2 | |
| ee | Current hardware revision | |
| | | |

| Format | Meaning |
|--------|---|
| ff | Current software revision |
| gg | Current channel under test (1, 2, 3) |
| hh | Current electrical interface |
| ii | Internal loopback mode (0=internal, 1=external) |
| .j.j | External channel count |
| kkkk | Current SCC mode |
| 1111 | Current protocol |
| mmmm | Data size |
| nnnn | Current channel speed |
| 0000 | Address low |
| pppp | Address high |
| qqqq | Expected data |
| rrrr | Actual data |

Extended Error Format 0007:

This format is used by the DSW21 communications device reset test. The reset test only returns a timeout status if it does not get a posted interrupt controller.

| Format | Meaning |
|----------|---|
| 020 | The FRU for the DSW21 communications device |
| 0007 | The format type |
| 00070000 | The currently running reset test |

Extended Error Format 0008:

This format is used by the synchronous communication option null request.

| Format | Meaning | |
|--------|---|--|
| 020 | The FRU for the DSW21 communications device | |
| 8000 | Format type | |
| 8000 | The currently running null request | |

Extended Error Format 0009:

This format is used by the DSW21 communications device when an exception occurs.

020 0009 00EEaaaa bbbbcccc dddd0000 0000000 0000eeee ffffgggg

| Format | Meaning |
|--------|---|
| 020 | The FRU for the DSW21 communications device |
| 0009 | Format type |
| aaaa | Command status register |
| bbbb | Stack pointer high |
| cccc | Exception vector |
| dddd | Stack pointer low |
| eeee | Status register |
| ffff | PC low |
| gggg | PC high |

Extended Error Format 10:

This format is used by the DSW21 communications device when it first executes code, and is used to verify that the 68K is executing instructions.

020 000A 00040003 00060005 00080007 00100009 00120011 00140013 00160015

| Format | Meaning |
|--------|---|
| 020 | The FRU for the DSW21 communications device |
| 000A | Format type |

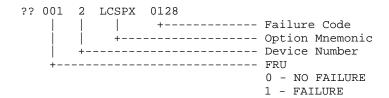
DSW21 Communications Utilities Error Codes

Table A-22 lists the DSW21 utilities error codes.

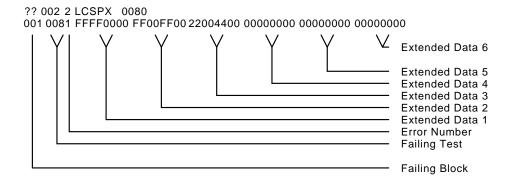
| Table A-22 | | DSW21 Communications Utilities Error Codes | |
|------------|----|--|--|
| 224 | E0 | Invalid utility request | |
| 226 | E2 | Invalid test request | |
| 255 | FF | Control C entered | |

LCSPX

The LCSPX module provides error information that can be utilized to identify faults down to a logical block. The following is a break down of the error information provided in the power-up error code format by the LCSPX diagnostic ROM.



In addition to this normal error code, the diagnostic also provides extended error information. This extended error information can only be displayed with the system error summary command (>>> SHOW ERROR) entered on the console keyboard. The following is an example of a typical error report for the LCSPX module.



Failing Logical Block Field

The failing logical block field points in an area that can be used as a starting point for diagnosing the fault. This does not mean that it is the actual fault but the error was detected at that point.

Table A-23 lists the failing logical blocks.

Table A-23 Failing Logical Block Summary

| Number | Logical Block Description |
|---------|----------------------------|
| 001 | Timing Buffer Chip |
| 002 | ScanProc Chip |
| 003 | ScanProc0 Chip |
| 004 | ScanProc1 Chip |
| 005 | ScanProc2 Chip |
| 006 | ScanProc3 Chip |
| 007 | ScanProc4 Chip |
| 008 | ScanProc5 Chip |
| 009 | ScanProc6 Chip |
| 010 | ScanProc7 Chip |
| 011 | ScanProc8 Chip |
| 012 | VRAM Section of the module |
| 013 | DRAM Section of the module |
| 014 | FIFO Section of the module |
| 015 | Brooktree DAC |
| 016-999 | TBD |

Test Numbers

The following table lists all the tests provided in the LCSPX ROM. The test number is found in the test number field of the 32 bit error code.

| Table A-24 Test Number Summary Test Number Hexadecimal/Decimal Test | | |
|---|--------------------------------------|--|
| | | |
| 02/02 | TBC Horizontal Timing | |
| 03/03 | TBC Vertical Timing | |
| 04/04 | TBC LEGO Load | |
| 05/05 | Brooktree Register | |
| 06/06 | Brooktree Memory | |
| 07/07 | ScanProc Register | |
| 08/08 | ScanProc Scratch RAM | |
| 09/09 | ScanProc Microcode RAM | |
| 0A/10 | FIFO Direct Access | |
| 0B/11 | FIFO Auto Increment Location | |
| 0C/12 | FIFO Auto Increment Buffer Load | |
| 0D/13 | FIFO Auto Increment Buffer Execution | |
| 0E/14 | Frame Buffer Address/Data | |
| 0F/15 | Frame Buffer 4Mega Pixel | |
| 10/16 | Frame Buffer Write/Read Mask | |
| 11/17 | ScanProc Basic Rectangle | |
| 12/18 | ScanProc Clipping Rectangle | |
| 13/19 | ScanProc Copy Rectangle | |
| 14/20 | ScanProc Fill Rectangle Masking | |
| 15/21 | ScanProc Draw Rectangle Logical OP | |
| 16/22 | ScanProc Copy Rectangle Logical OP | |
| 17/23 | ScanProc Copy Rectangle Masking | |
| 18/24 | ScanProc Copy Stipple Rectangle | |
| | | |

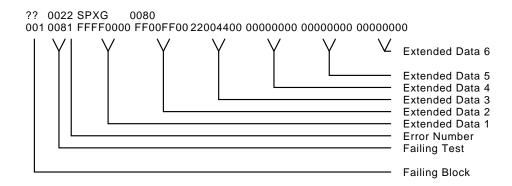
| Table A-24 (Continued) Test Number Summary | | |
|--|--------------------------------|--|
| Test Number Hexadecimal/Decimal Test | | |
| 19/25 | ScanProc Copy Opaque Rectangle | |
| 1A/26 | ScanProc Basic Trapezoid | |
| 1B/27 | ScanProc Basic Vector | |
| 1C/28 | Frame Buffer Stream Write | |
| 1D/29 | Frame Buffer Stream Read | |
| 1E/30 | VRAM Serial Shift | |
| 1F/31 | Brooktree LEGO Load | |
| 20/32 | Brooktree Analog Compare | |

SPXg/gt Self-Test Error Codes

The SPXG module provides error information that can be utilized to identify faults down to a logical block.

The following is a break down of the error information provided in the power-up error code format by the SPXG diagnostic ROM.

In addition to this normal error code, the diagnostic also provides extended error information. This extended error information can only be displayed by enter the system error summary command SHOW ERROR from the console keyboard. The following is an example of a typical error report for the SPXG module.



Failing Logical Block Field

The failing logical block field points in an area that can be used as a starting point for diagnosing the fault. This does not mean that it is the actual fault, but that the error was detected at that point. The following table is a summary of the failing logical blocks.

| Table A-25 | –25 Failing Logical Block Summary | |
|------------|-----------------------------------|--|
| Number | Logical Block Description | |
| 001 | Scanproc | |
| 002 | VRAM | |
| 003 | SIMM1 | |
| 004 | SIMM2 | |
| 005 | JChip | |
| 006 | i860 | |
| 007 | Cursor Generator 0 | |
| 800 | Cursor Generator 1 | |
| 009 | SRAM | |
| 010 | VDAC | |

Test Numbers

The following table lists all the tests provided in the SPXG self-test ROM. The test number is found in the failing test field of the error code.

| Table A-26 Test Number Summary | | | |
|--|--|----|--|
| Test Number Hexadecimal /Decimal | LED Codes (Hexadecimal) | | |
| 0010/0016 | JCHIP Register | 21 | |
| 0020/0032 | SRAM | 21 | |
| 0030/0048 | FIFO Register | 21 | |
| 0040/0064 | FIFO Auto Increment Location | 21 | |
| 0050/0080 | FIFO Auto Increment Buffer | 21 | |
| 0060/0096 | i860 Doorbell | 22 | |
| 0070/0112 | Brooktree Register | 22 | |
| 0080/0128 | Scanproc Register | 22 | |
| 0090/0144 | ScanProc SRAM | 22 | |
| 00A0/0160 | i860 ScanProc Register | 22 | |
| 00B0/0176 | VRAM | 22 | |
| 00C0/0192 | Scanproc Basic Rectangle | 23 | |
| 00D0/0208 | Scanproc Clip Rectangle | 23 | |
| 00E0/0224 | Scanproc Fill Rectangle Mask | 23 | |
| 00F0/0242 | Scanproc Draw Logical Ops | 23 | |
| 0100/0256 | Scanproc Copy Rectangle | 23 | |
| 0110/0272 | Scanproc Copy Rectangle Logical Ops | 23 | |
| 0120/0288 | Scanproc Copy Rectangle Mask | 23 | |
| 0130/0304 | ScanProc Copy Stipple | 23 | |
| 0140/0320 | ScanProc Copy Opaque | 23 | |

| Table A-26 (Continued) Test Number Summary | | | |
|--|-----------------------------------|----|--|
| Test Number Hexadecimal /Decimal | LED Codes (Hexadecimal) | | |
| 0150/0336 | ScanProc Stream Write | 23 | |
| 0160/0352 | FIFO Transfer | 24 | |
| 0170/0368 | ScanProc External Write | 24 | |
| 0180/0384 | ScanProc Stream Read | 24 | |
| 0190/0400 | LCG DMA | 25 | |
| 01A0/0416 | LCG OTF | 25 | |
| 01B0/0432 | DMA Stream | 25 | |
| 01C0/0448 | OTF Stream | 25 | |
| 01D0/0464 | Auto Increment Location Stream | 25 | |
| 01E0/0480 | Command FIFO OTF Stream | 25 | |
| 01F0/0496 | Command FIFO External Stream | 25 | |
| 0200/0512 | Brooktree Plane Walk | 26 | |
| 0210/0528 | Brooktree Output Signature | 26 | |
| 0220/0544 | Brooktree Off Screen | 26 | |
| 0230/0560 | Brooktree Input Signature | 26 | |
| 0240/0576 | Brooktree Cursor Window | 26 | |
| 0250/0592 | JCHIP Window | 26 | |
| 0260/0608 | Brooktree Analog Compare | 26 | |
| 0270/0624 | Set/Clear Interrupt | 27 | |

System Test Error Messages

Decimal

SCSI

Table A-27 lists the error codes returned by the SCSI system test.

Table A-27 SCSI System Test Error Codes

Hexadecimal Meaning

| Doomilai | Полачовина | i moaning |
|----------|------------|--|
| 90 | 5A | WST Call failed |
| 92 | 5C | ELN Call failed |
| 100 | 64 | Inquiry failed when sizing bus |
| 102 | 66 | Not enough inquiry data returned when sizing bus |
| 104 | 68 | Start unit failed when sizing bus |
| 106 | 6A | Test unit ready failed when sizing bus |
| 108 | 6C | Mode select failed when sizing bus |
| 110 | 6E | Read capacity failed when sizing bus |
| 112 | 70 | Mode sense failed when sizing bus |
| 114 | 72 | Media is write protected in |

manufacturing mode

Read failed when sizing bus

Verify failed when sizing bus

when sizing bus

Not enough mode sense data returned

Not enough read data when sizing bus

Read failed when checking for key

Rewind failed when checking for key
Wrong number bytes read when

checking for key

Read failed when checking for bo

140 8C Read failed when checking for boot block

٠

116

118

120

122

130

74

76

78

7A

82

| Table A-27 | (Continued) | SCSI System Test Error Codes |
|------------|-------------|--|
| Decimal | Hexadecima | I Meaning |
| 142 | 8E | Wrong number bytes read when checking for boot block |
| 150 | 96 | Non-DMA inquiry failed in data transfer test |
| 152 | 98 | Synchronous DMA inquiry failed in data transfer test |
| 154 | 9A | Number bytes miscompare in data transfer test |
| 156 | 9C | Data miscompare in data transfer test |
| 160 | A0 | Device test failed |
| 162 | A2 | Wrong number bytes read in device test |
| 164 | A4 | Wrong number bytes written in device test |
| 166 | A6 | Data miscompare in device test |
| 168 | A8 | Reselection timeout in device test |

SCSI System Test Summary Screen

The SCSI summary screen displays the following information:

ADR RDS WRTS ERR FRU CMD PHS INF LBNSTRT XFERSIZ

| Format | Meaning |
|--------|---|
| ADR | ID and logical unit number |
| RDS | Number of reads performed on this device |
| WRTS | Number of writes performed on this device |
| ERR | Error code (hexadecimal) |

| Format | Meaning | | |
|---------|--|--|--|
| FRU | Field replaceable unit (hexadecimal if FRU gotten from request sense packet) | | |
| CMD | SCSI command that failed (hexadecimal) | | |
| PHS | SCSI Bus phase at time or error | | |
| INF | Informational value (same as those reported by the self-testhexadecimal) | | |
| LBNSTRT | Starting logical block number of failed transfer (hexadecimal) | | |
| XFERSIZ | Transfer size in blocks of failed transfer (hexadecimal) | | |

This information is followed by any available request sense data.

Synch Communications Device

Errors reported for the system test are the same as those reported for the extended self-test, in addition to errors that may be reported by the VAXeln kernel service.

COMM

Errors reported for the system test are the same reported for extended test in addition to errors that may be reported by the VAXeln kernel service.

DΖ

The following is the DZ error message format.

?? 3 DZ 0 ABCD 0 00:00:00:00

- ABCD are the four DZ lines. The error codes are identical for each line.
 - A (line 3) printer port
 - B (line 2) 25 pin connector
 - C (line 1) Mouse
 - D (line 0) Keyboard
 - 0 00:00:00:00 test run time

- There are 9 error codes possible for each line:
 - 1 not all characters transmitted
 - 2 1st character not received
 - 3 timeout
 - 4 more characters received than expected
 - 5 parity error
 - 6 framing error
 - 7 overrun error
 - 8 data compare error These errors are translated by the summary screen.

The summary screen for the DZ module has the following format for each line:

Line L_Param Chr_Xmt Chr_Rec Error

| Format | Meaning |
|---------|--|
| Line | Line number |
| L_Param | Line parameters |
| Chr_Xmt | Last character transmitted |
| Chr_Rec | Last character received |
| Error | Text message for error code from main screen for this line |

Network Interface

The following is an example of the NI error message format.

?? 9 NI X 00YY 0 00:00:00

- X is the source of the error:
 - 1 Test
 - 2 System Test Monitor
 - 3 Device Driver

- 4 VAXELN
- 5 System
- 0 00:00:00:00 test run time
- YY is the specific error code.

Table A–28 list the NI system test error codes and their meanings. $\,$

| Table A-28 NI System Test Error Codes | | | |
|---------------------------------------|-----------------|---------------------------------------|--|
| Error Source (X) | Error Code (YY) | Meaning | |
| 1 | 02 | Init failed | |
| 1 | 04 | SGEC Underflow reported | |
| 1 | 06 | DMA Transmit failed | |
| 1 | 08 | Unknown transmit error | |
| 1 | 0A | Receive failed | |
| 1 | 12 | DMA Receive failed | |
| 1 | 14 | Unknown receive error | |
| 1 | 16 | Data compare error | |
| 2 | 02 | WST\$INIT Failed | |
| 4 | 02 | Bad memory allocation | |
| 4 | 04 | Create device failed | |
| 4 | 06 | Create area failed | |
| 5 | 02 | Unknown transmit error | |
| 5 | 04 | Bad transmit status | |
| 5 | 06 | Transmit descriptor own bit says SGEC | |
| 5 | 08 | Bad receive status from SGEC | |

| Table A-28 (Continued) NI System Test Error Codes | | | |
|---|-----------------|---------------------------------------|--|
| Error Source (X) | Error Code (YY) | Meaning | |
| 5 | 0A | Timeout waiting for receive interrupt | |
| 5 | 0C | Memory error on init | |
| 5 | 0 E | BABL Error on init | |
| 5 | 10 | MISS Error on init | |
| 5 | 12 | Parity error on init | |
| 5 | 14 | MAP Error on init | |
| 5 | 16 | Memory error on receive | |
| 5 | 18 | BABL Error on receive | |
| 5 | 1A | MISS Error on receive | |
| 5 | 1C | Parity error on receive | |
| 5 | 1E | MAP Error on receive | |
| 5 | 20 | Memory error on transmit | |
| 5 | 22 | BABL Error on transmit | |
| 5 | 24 | MISS Error on transmit | |
| 5 | 26 | Parity error on transmit | |
| 5 | 28 | MAP Error on transmit | |

Utility Error Messages

SCSI

Table A–29 describes the errors returned by a SCSI utility. All SCSI utility errors have the format:

text_message information_value.

Table A-29 Text Messages for SCSI Utilities

| Text Message | Meaning |
|--------------------|------------------------------------|
| SCSI_E_badparam | Bad parameter entered by the user |
| SCSI_E_err | Generic utility error |
| SCSI_E_devtyp | Wrong device type for this utility |
| SCSI_E_media | Problem with the media |
| SCSI_E_lun | Logical unit is not present |
| SCSI_E_inq_err | Error in inquiry command |
| SCSI_E_modsns_err | Error in mode sense command |
| SCSI_E_modsel_err | Error in mode select command |
| SCSI_E_tur_err | Error in test unit ready command |
| SCSI_E_rwnd_err | Error in rewind command |
| SCSI_E_wrt_err | Error in write command |
| SCSI_E_rd_err | Error in read command |
| SCSI_E_rdcap_err | Error in read capacity command |
| SCSI_E_st_unt_err | Error in start unit command |
| SCSI_E_ver_err | Error in verify command |
| SCSI_E_fmt_unt_err | Error in format unit command |
| SCSI_E_reass_err | Error in reassign command |

The information values are reported in decimal. These values are the same as the information values reported by the extended SCSI self-test errors, in addition to the following values:

Table A-30 Additional SCSI Information Values for Utilities Information **Decimal** Meaning 176 Bad utility number received from the user 177 Bad device number received from the user 178 Bad logical unit number received from the user 179 Wrong number of parameters entered by the 180 Device number entered by the user is the same as the controller 181 Utility cannot be executed in this mode of operation 182 Not enough data was returned from a SCSI command 183 Device is not a disk 184 Device is not a tape 185 Media is not removable Media is removable 186 187 Media is write protected 188 Device is not ready 189 Wrong data read back from a SCSI command 190 Logical unit is not present 191 Initialize driver failed 192 Error in format page 193 Error in flexible page 194 Prom function error 195 Disk capacity is too small 196 Error receiving character from console

| Table A-30 | (Continued) | Additional SCSI Information Values |
|------------|-------------|------------------------------------|
| | | for Utilities |

| Information | | |
|-------------|----------------------|--|
| Decimal | Meaning | |
| 197 | Illegal floppy drive | |
| 198 | Illegal floppy media | |

LCSPX

The LCSPX utilities provide some test patterns that can be used to visually verify the video output and the monitor quality. Enter T/UTIL 2 to access the utilities menu.

Example:

>>>t/util 2

```
0 - SP3D-wh-scrn
1 - SP3D-rd-scrn
2 - SP3D-gn-scrn
3 - SP3D-bl-scrn
4 - SP3D-4c-cbar
5 - SP3D-8c-cbar
6 - SP3D-8g-gscl
7 - SP3D-ee-scrn
8 - SP3D-ci-xhct
9 - SP3D-sc-hhhs
SP3D_util >>>
```

Individual tests are chosen by typing a number then pressing Return.

Table A-31 Menu Item Meanings

| Menu Item | Action |
|-----------|---|
| 0 | Draws a full white screen |
| 1 | Draws a full red screen |
| 2 | Draws a full green screen |
| 3 | Draws a full blue screen |
| 4 | Draws four color bars to the screen |
| 5 | Draws eight color bars to the screen |
| 6 | Draws eight gray scale bars to the screen |
| 7 | Draws a screen of Es |
| 8 | Draws a screen of squares with a dot in the center of each square. A circle with a diameter equal to the screen length is then drawn on the screen |
| 9 | Draws a screen of Hs to the screen then scrolls the screen until the space bar is hit |

All tests can be terminated by pressing the space bar on the keyboard. If you press either \fbox{Ctrl} \fbox{M} or \fbox{Ctrl} \fbox{C} , the test terminates and the system displays the chevron prompt.

SPXg/gt

The SPXg utilities provide some test patterns that can be used to visually verify the video output and the monitor quality. Enter T/UTIL 2 to access the utilities menu. The console device or the alternate console connected to the Model 90 serial port can be used.

Example:

>>>t/util 2

0 - SP3D-wh-scrn
1 - SP3D-rd-scrn
2 - SP3D-gn-scrn
3 - SP3D-bl-scrn
4 - SP3D-4c-cbar
5 - SP3D-8c-cbar
6 - SP3D-8g-gscl
7 - SP3D-ee-scrn
8 - SP3D-ci-xhct
9 - SP3D-sc-hhhs
SP3D_util >>>

Individual tests are chosen by typing a number then pressing Return.

Table A-32 Menu Item Meanings

| Menu Item | Action |
|-----------|---|
| 0 | Draws a full white screen |
| 1 | Draws a full red screen |
| 2 | Draws a full green screen |
| 3 | Draws a full blue screen |
| 4 | Draws four color bars on the screen |
| 5 | Draws eight color bars on the screen |
| 6 | Draws eight gray-scale bars on the screen |
| 7 | Draws a screen of Es on the screen |
| | |

| Table A-32 | (Continued) Menu Item Meanings |
|------------|---|
| Menu Item | Action |
| 8 | Draws a screen of squares with a dot in the center of each square. A circle with a diameter equal to the screen length is then drawn on the screen |
| 9 | Draws a screen of Hs on the screen |

All test can be terminated by pressing the space bar on the keyboard. If you press either $\boxed{\text{Ctrl}} \boxed{\text{Y}}$ or $\boxed{\text{Ctrl}} > \text{box} > (C)$, the test terminates and and the system displays the chevron prompt.

COMM

| Table A- | 33 COMM Utilit | COMM Utility Error Numbers | | |
|----------|----------------|----------------------------|--|--|
| 224 | E0 | Invalid Utility Request | | |
| 226 | E2 | Invalid Test Request | | |
| 255 | FF | Ctrl C Entered | | |

Appendix B Reading the Diagnostic LED Codes

Overview

In this Appendix

This appendix describes how to interpret the diagnostic LEDs on the console control panel. The LED codes covered in this module are:

- Diagnostic LED Codes
- LED Error Codes
- Power-Up/Initialization LED Codes
- TOY/NVR LED Codes
- LCSPX LED Codes
- SPXg/gt LED Codes
- DZ LED Codes
- CACHE LED Codes
- Memory LED Codes
- System Device LED Codes
- NI Device LED Codes
- SCSI Device FRU LED Codes
- Audio Device LED Codes
- DSW21 Communications Device LED Codes
- TURBOchannel Adapter LED Codes

Diagnostic LED Codes

Overview

The system uses the eight LEDs on the control panel to indicate the currently executing test. When power is turned on, all the LEDs come on (LED code is FF(h)), and then display different codes as the devices are tested.

The LED codes are divided into two fields.

- The left-most four LEDs represent the device number.
- The right-most four LEDs represent a substate that the device test is currently in. LED codes E0h - FFh are reserved for the console.

Translating Error Codes

The eight LEDs on the lights and switches board can be translated into two hexadecimal or binary digits in the form:

X X X X Y Y Y

- X X X X is the device number (binary) currently under test. Use Table 5–4 to match the code from the LEDs to a device.
- Y Y Y Y is the subtest at which the diagnostic hung.

The LEDs can be used for troubleshooting when the console device is inoperable.

Error Code Tables

The rest of this chapter contains tables listing the LED codes, descriptions, and corresponding FRU.

Table B-1 Power-up and Initialization LED Codes (1111 XXXX)

| - | | | |
|-------------------------------|------|--|----------------------------------|
| LED Depiction ¹ | Code | Description | FRU |
| 1111 1111 | FFh | Power has been applied but no instruction has been run | System module |
| 1111 1110 | FEh | ROM has been entered and initialization and testing have started | System module |
| 1111 1101 | FDh | Waiting for memory to initialize | System module, memory modules |
| 1111 1100 | FCh | Sizing memory in the system | System module, memory modules |
| 1111 1011 | FBh | Running a byte mask test on the memory needed by the console | System module, memory modules |
| 1111 1010 | FAh | A full memory data path test is being performed on the memory needed by the console | System module, memory modules |

¹In this column,

.

¹ indicates the LED is on;

⁰ indicates the LED is off;

X indicates either 1 or 0.

Table B-1 (Continued) Power-up and Initialization LED Codes (1111 XXXX)

| LED Depiction ¹ | Code | Description | FRU |
|-------------------------------|------|--|-----------------------------------|
| 1111 1001 | F9h | Initializing the console data structures | System module |
| 1111 1000 | F8h | Performing auto configuration on the machine | System module |
| 1111 0111 | F7h | Testing the NVR device | System module |
| 1111 0110 | F6h | Testing the DZ device | System module, mouse, keyboard |
| 1111 0101 | F5h | Testing the graphics output device | System module, Graphics |
| 1111 0100 | F4h | Initializing the console device | System module, Graphics |
| 1111 0011 | F3h | Entering the console program | System module |

 $^{^{1}}$ In this column,

¹ indicates the LED is on;

⁰ indicates the LED is off;

X indicates either 1 or 0.

TOY/NVR LED Codes

Table B-2 TOY and NVR LED Codes (0001 XXXX)

| LED Depiction | Code | Description | FRU |
|---------------|------|-----------------------------------|---------------|
| 0001 0000 | 10h | TOY and NVR clock test has failed | System module |
| 0001 0001 | 11h | TOY and NVR test has failed | System module |

LCSPX LED Codes

Table B-3 LCSPX LED Codes (0010 XXXX)

| LED Depiction | Code | Description | FRU |
|---------------|------|--|-------------------------|
| 0010 0000 | 20h | LCSPX test has been entered | System module, graphics |
| 0010 0001 | 21h | LCSPX video RAM test has failed | System module, graphics |
| 0010 0010 | 22h | LCSPX register test has failed | System module, graphics |
| 0010 0011 | 23h | LCSPX FIFO test has failed | System module, graphics |
| 0010 0100 | 24h | LCSPX interrupt test has failed | System module, graphics |
| 0010 0101 | 25h | LCSPX address generator test has failed | System module, graphics |
| 0010 0110 | 26h | LCSPX virtual test has failed | System module, graphics |

If the graphics option fails, the system may not display a console error message. In this case you must use the error LEDs on the lights and switches module to isolate the fault.

SPXg/gt LED Codes

Table B-4 SPXg/gt LED Codes (0010 XXXX)

| LED Depiction | Code | Description | FRU |
|---------------|------|--|-------------------|
| 0010 0001 | 21h | JChip and SRAM have failed. | GSP |
| 0010 0010 | 22h | i860, RAMDAC, SCANPROC, frame buffer have failed | GSP, Frame buffer |
| 0010 0011 | 23h | SCANPROC drawing ops failed | Frame buffer |
| 0010 0100 | 24h | Stream transfers failed | GSP, Frame buffer |
| 0010 0101 | 25h | OTF and normal DMA failed | GSP |
| | 26h | Interrupts failed | GSP |

DZ LED Codes

Table B-5 DZ LED Codes (0011 XXXX)

| LED Depiction | Code | Description | FRU |
|---------------|------|---------------------------------|-------------------------|
| 0011 0000 | 30h | DZ Test has been entered | System module |
| 0011 0001 | 31h | DZ Reset test has failed | System module |
| 0011 0010 | 32h | DZ Modem test has failed | System module |
| 0011 0011 | 33h | DZ Polled test has failed | System module |
| 0011 0010 | 34h | DZ Interrupt test has failed | System module |
| 0011 0101 | 35h | LK401 Test has failed | Keyboard, system module |
| 0011 0110 | 36h | Mouse test has failed | Keyboard, system module |

CACHE LED Codes

Table B-6 Cache LED Codes (0100 XXXX)

| LED Depiction | Code | Description | FRU |
|---------------|------|---|---------------|
| 0100 0001 | 41h | Error in the data store read /write | System module |
| 0100 0010 | 42h | Error in the read/write to the tag area | System module |
| 0100 0011 | 43h | The cache did not contain the correct state of the valid bit | System module |
| 0100 0100 | 44h | Error during the cache tag validation | System module |
| 0100 0101 | 45h | Unexpected TAG parity error | System module |
| 0100 0110 | 46h | Cache did not provide the expected data during cache hit testing | System module |

Memory LED Codes

| Table B-7 Memory FRU LED Codes (0101 XXXX) | | | |
|--|------|---|---------------------------------|
| LED Depiction | Code | Description | FRU |
| 0101 0000 | 50h | Memory byte mask test has failed | System module or memory modules |
| 0101 0001 | 51h | Memory error occurred in the forward pass | System module or memory modules |
| 0101 0010 | 52h | Memory error occurred in the reverse pass | System module or memory modules |
| 0101 0011 | 53h | Memory error in parity test 1 | System module or memory modules |
| 0101 0100 | 54h | Memory error in parity test 2 | System module or memory modules |

System Device LED Codes

| Table B-8 System Device LED Codes (1000 XXXX) | | | |
|---|------|-------------------------------|---------------|
| LED Depiction | Code | Description | FRU |
| 1000 0000 | 80h | ROM Verify test has failed | System module |
| 1000 0001 | 81h | Interrupt controller test | System module |

has failed

NI Device LED Codes

Table B-9 NI LED Codes (1001 XXXX)

| LED Depiction | Code | Description | FRU |
|---------------|------|--|---------------|
| 1001 0000 | 90h | NI Test has been entered | System module |
| 1001 0001 | 91h | Network address test has failed | System module |
| 1001 0010 | 92h | NI Register test has failed | System module |
| 1001 0011 | 93h | NI Initialization test has failed | System module |
| 1001 0100 | 94h | NI Internal loopback/DMA test has failed | System module |
| 1001 0101 | 95h | NI Interrupt test has failed | System module |
| 1001 0110 | 96h | NI CRC Test has failed | System module |

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| Table B-9 (C | Continued) | NI LED Codes (100 | O1 XXXX) |
|---------------|------------|--|----------------------------------|
| LED Depiction | n Code | Description | FRU |
| 1001 0111 | 97h | NI Receive MISS /BUFFER test has failed | System module |
| 1001 1000 | 98h | NI Collision test has failed | System module |
| 1001 1001 | 99h | NI Address filtering test has failed | System module |
| 1001 1010 | 9Ah | NI External loopback test has failed | Network, loopback, system module |
| 1001 1011 | 9Bh | NI Transmit buffer test has failed | System module |

SCSI Device FRU LED Codes

Table B-10 SCSI Device LED Codes (1010 XXXX)

| LED Depiction | Code | Description | FRU |
|---------------|------|--|---------------|
| 1010 0000 | A0h | SCSI Test has been entered | System module |
| 1010 0001 | A1h | SCSI Register test has failed | System module |
| 1010 0010 | A2h | SCSI Interrupt test has failed | System module |
| 1010 0011 | A3h | SCSI Data transfer test has failed | System module |

| Table B-10 (C | Continued) | SCSI Device LED | Codes (1010 XXXX) |
|---------------|------------|---|-----------------------|
| LED Depiction | Code | Description | FRU |
| 1010 0100 | A4h | SCSI Map error test has failed | System module |
| 1010 0101 | A5h | SCSI Minimal device test has failed | Device, System module |

Audio Device LED Codes

Table B-11 Audio Device LED Codes (1011 XXXX)

| LED Depiction | Code | Description |
|---------------|------|---|
| 1011 0000 | B0h | Audio test has been entered |
| 1011 0001 | B1h | Audio LIU test has failed |
| 1011 0010 | B2h | Audio MU1 Register test has failed |
| 1011 0011 | B3h | Audio MAP register test has failed |
| 1011 0100 | B4h | Audio DLC Register test has failed |
| 1011 0101 | B5h | Audio test generating an interrupt |
| 1011 0110 | B6h | Audio test verifying interrupts |
| 1011 0111 | B7h | Audio test disabling interrupts |
| 1011 1000 | B8h | Audio Internal loopback test has failed |
| 1011 1001 | B9h | Audio test is sending out an audio signal |
| 1011 1010 | BAh | Audio test is evaluating audio input |

Diagnostic LED Codes, Continued

DSW21 Communications Device LED Codes

Table B-12 DSW21 Communication Device LED Codes (1100 XXXX)

| LED Depiction | Code | Description | FRU |
|---------------|------|---|----------------------|
| 1100 0000 | C0h | Comm option code entered | DSW21, System module |
| 1100 0001 | C1h | Comm option ROM test has failed | DSW21, System module |
| 1100 0010 | C2h | Comm option RAM test has failed | DSW21, System module |
| 1100 0011 | C3h | Comm option self-test has failed | DSW21, System module |
| 1100 0100 | C4h | Comm option Dual RAM access test has failed | DSW21, System module |
| 1100 0101 | C5h | Comm option Dual ROM_ RAM access test has failed | DSW21, System module |
| 1100 0110 | C6h | Comm option Interrupt test has failed | DSW21, System module |
| 1100 0111 | C7h | Comm option Integrated loopback test has failed | DSW21, System module |
| 1100 1000 | C8h | Comm option Reset test has failed | DSW21, System module |

Diagnostic LED Codes, Continued

TURBOchannel Adapter LED Codes

Table B-13 lists the TURBOchannel adapter LED codes.

Table B-13 TURBOchannel Adapter LED Codes (1100 XXXX)

| LED Depiction ¹ | Code | Description | FRU |
|---------------------------------------|------|-------------------------|------------------------|
| · · · · · · · · · · · · · · · · · · · | | • | |
| 1101 0000 | D0h | Entry into test | TCA module, TCA option |
| 1101.0001 | D1h | TCA Register test | TCA module, TCA option |
| 1101.0010 | D2h | TCA Interrupt test | TCA module, TCA option |
| 1101.0011 | D3h | TCA FIFO Test | TCA module, TCA option |
| 1101.0100 | D4h | TCA DMA Trigger test | TCA module, TCA option |
| 1101.0110 | D5h | TCA Size Bus test | TCA module, TCA option |

¹In this column, 1 indicates the LED is on; 0 indicates the LED is off.

Appendix C Troubleshooting

Overview

In this Appendix

The tables in this appendix contain information to help you diagnose problems. The tables list the symptoms, possible causes, and suggest corrective action, as follows:

- Table C-1, System Problems
- Table C-2, Monitor Problems
- Table C-3, Mouse/Tablet Problems
- Table C-4, Keyboard Problems
- Table C-5, Drive Problems
- Table C-6, Network Problems
- Table C-7, Audio Problems
- Table C-8, Expansion Box Problems

Troubleshooting

Overview

Troubleshooting is the process of isolating and diagnosing problems with the system. When the system does not operate as described in the *VAXstation 4000 Model 90 Owner's Guide* (EK-PVAX2-OM), use the information in this section to help diagnose the problem.

If the power-up tests complete, you can use the console error messages to identify the failed FRU, or you can run the self-test, system test, and utility tests in Digital Services mode to help isolate the failing FRU. The console error messages are interpreted in Appendix A.

Use the diagnostic LEDs (listed in Appendix B) on the front of the system to help diagnose problems when the system is unable to set up the console.

The troubleshooting techniques described in Table C–1 do not identify all possible problems with the system, nor do the suggested corrective actions remedy all problems.

System Problems

Table C-1 System Problems

| Symptom | Possible Cause | Corrective Action |
|---------------------|------------------------------|--|
| System fan is off | Power cord is not connected. | Check the power cord connections at both ends. |
| | Faulty power cord. | Replace power cord. |
| | Power supply fan has failed. | Replace the power supply. |
| Power light is off. | Power cord is not connected. | Check the power cord connections at both ends. |

| Table C-1 (Con | ntinued) System Problems | |
|--|---|--|
| Symptom | Possible Cause | Corrective Action |
| | Wall socket may not be operative. | Try a different wall socket, or try an electrical device that you know works in the wall socket. |
| | | Turn the system off for 10 seconds. Then turn the system on and then off again. Disconnect the video, communication, and printer cables from the power source, then reconnect securely at both ends and turn the power on to the system. |
| | Defective power supply. | Replace the power supply. |
| Power-up display does not show after two minutes. | Monitor is not turned on. | Turn on the monitor. |
| | Monitor brightness and contrast controls are set incorrectly. | Adjust the monitor brightness and contrast controls. Verify that the monitor power switch is on (1). |
| | Monitor cable or video cable is not connected. | Ensure that the monitor cable and video cable are securely connected at both ends. |

| Table C-1 | -1 (Continued) System Problems | |
|-----------|--|--|
| Symptom | Possible Cause | Corrective Action |
| | Alternate console switch is in wrong position. | Turn the power off. Move the alternate console switch to the down (off) position. Use a small pointed object. Do NOT use a pencil to set the switch. Turn the power back on. |
| | Monitor fuse is blown. | See the monitor guide for fuse replacement instructions. |
| | Wall socket may not be operative. | Try a different wall socket or try an electrical device that you know works in the wall socket. |
| | | Check the diagnostic LED code. Compare the code to the LED error code tables in the VAXstation 4000 Service Information Kit Model 90 Base System manual. Replace the monitor failed FRU. Refer to the monitor service manual for instructions on how to replace the FRU. |
| | Color monitor is installed, but the color graphics board is not installed. | Verify the graphic module part number, and that the monitor is designed to work with that graphics module. |

| Table C-1 (Continued) System Problems | | | |
|---|--|--|--|
| Symptom | Possible Cause | Corrective Action | |
| | Power supply connector to system module is not seated correctly. | Correctly connect power source to CPU module. | |
| Power-up display contains an error message. | Possible system error. | Enter the SHOW ERROR command. Refer to the error code tables in the <i>VAXstation 4000 Service Information Kit Model 90 Base System</i> to interpret the error code. | |
| | | Interpret the diagnostic LEDs at the front of the system. Refer to the LED error code tables in VAXstation 4000 Service Information Kit Model 90 Base System for the diagnostic LED error code meanings. | |
| System does not boot on power-up. | Software is not installed. | Install the system software. Refer to the software documentation for installation instructions. | |
| | Default recovery action is set to halt. | Change the default recovery action to boot the system from the system disk. | |

| Table C-1 | (Continued) System Pro | Problems | |
|-----------|--|--|--|
| Symptom | Possible Cause | Corrective Action | |
| | Incorrect boot device was specified. | Change the default recovery action to boot the system from the system disk. | |
| | Expansion boxes were not powered on first. | Turn the system box off, make sure the expansion boxes are on, and then turn on the system box. | |
| | Boot device is not properly configured. | Enter the SHOW DEVICE command and ensure that all devices are configured correctly. If not, check SCSI IDs and SCSI cables | |
| | Faulty boot device. | Run system exerciser, replace drive if defective. | |
| | Unable to boot from the network (EZA0). | Refer to Table C-6. | |

Monitor Problems

| Table C-2 Monit | itor Problems | |
|------------------|---------------------------|---|
| Symptom | Possible Cause | Corrective Action |
| Screen is blank. | Monitor is not turned on. | Turn the monitor on. Ensure that the switch is working correctly and that the monitor power cord is connected at both ends. |

| Table C-2 | C–2 (Continued) Monitor Problems | | |
|-----------|---|--|--|
| Symptom | Possible Cause | Corrective Action | |
| | Contrast and brightness controls are set incorrectly. | Adjust the contrast and brightness controls. Refer to the monitor guide for more information. | |
| | Alternate console switch is not set correctly. | Turn off the system. Change the alternate console switch to the down (off) position. Use a small pointed object. Do NOT use a pencil to set the switch. Turn on the system. Turn on the system box last. | |
| | System board or graphics board failure. | Use the diagnostics LEDs on the front to interpret the error code and identify the failed FRU. | |

Mouse/Tablet Problems

Table C-3 Mouse/Tablet Problems **Symptom Possible Cause Corrective Action** System boots Pointing device Turn off the system. but mouse or cable is installed Disconnect then reconnect optional tablet incorrectly or is the cable to rest the pointer does device. Turn on the loose. not appear on system. the screen, or monitor does not respond to pointing device commands. The system Reboot the system. is halted; no pointer appears on the screen. Pointing device Replace the pointing is faulty. device.

Keyboard Problems

| Table C-4 Keyboard Problems | Table | e C-4 | Keyboard | Problems |
|-----------------------------|--------------|-------|----------|-----------------|
|-----------------------------|--------------|-------|----------|-----------------|

| Symptom | Possible Cause | Corrective Action |
|-------------------|--|--|
| Keys do not work. | Hold Screen key is active. Hold screen light is on. | Press the Hold Screen key to release hold on screen. |
| | Keyboard cable is loose or not connected. | Ensure that the keyboard cable is securely connected at both ends. |

| Table C-4 (Continued) Keyboard Problems | | |
|---|----------------------|--|
| Symptom | Possible Cause | Corrective Action |
| Keyboard strokes are inconsistent. | _ | Disconnect then reconnect in the keyboard. |
| | Keyboard has failed. | Replace the keyboard. |

Drive problems

| Table C-5 Drive Problems | | |
|--|---|---|
| Symptom | Possible Cause | Corrective Action |
| Software does not work from the diskette drive, or a diskette read or write error message displays. | No diskette is in the diskette drive. | Insert a diskette with software. Use the instruction in the software documentation. |
| | Diskette was inserted incorrectly. | Check that the write- protect notch on the diskette is to your left when you insert the diskette and that the label is up. |
| | Diskette is damaged or does not contain software. | Try another diskette that contains software. |

| Table C-5 (Continued) Drive Problems | | |
|--------------------------------------|---|--|
| Symptom | Possible Cause | Corrective Action |
| | Two SCSI identifiers are set to the same ID number. | Reset each SCSI ID to a unique number. |
| | Loose cables. | Verify that all cables are securely connected. |
| | Defective drive. | Run diagnostics to isolate fault. Replace FRU. |
| Drive does not work. | Two SCSI identifiers are set to the same ID number. | Reset each SCSI ID to a unique number. |
| | Loose cables. | Verify that all cables are securely connected. |
| | Defective drive. | Run diagnostics to isolate fault. Replace FRU. |

Network Problems

| Symptom | Possible Cause | Corrective Action |
|---|---|--|
| NI Error message displays when verifying Ethernet. | No ThinWire or Thickwire terminator or cable was installed. | Attach a ThinWire or standard Ethernet terminator. |

| Table C-6 (Continued) Network Problems | | | |
|--|--------------------------------------|--|--|
| Symptom | Possible Cause | Corrective Action | |
| | Network switch is not set correctly. | If Ethernet is not being used, move the network switch to the left, toward standard Ethernet. | |
| | Terminator is missing from network. | Determine if a ThinWire cable was removed. If so, replace the cable with a terminator. | |
| | Cable connection is loose. | Verify that all connections on the Ethernet segment are secure. | |
| | Power supply failure. | Replace the power supply. | |
| Lights 7, 4, 3, and 0 on the front of the system are on. | The T-connector is disconnected. | Ensure that the T-connector is connected to an operating ThinWire Ethernet segment. | |
| Cannot boot from the network. | Local network problem. | Problem is most likely caused by the customer server system or the network. | |
| | Defective NI interface. | Run diagnostics (TEST NI command) with terminators attached. Replace faulty FRU if test fails. | |

Audio Problems

| Table C-7 Audio Problems | | |
|--|-------------------------------|--|
| Symptom | Possible Cause | Corrective Action |
| No audio tone (beep) when the system is turned on. | Speaker is turned off. | Turn on speaker using the switch located on the front of the system box. |
| | Audio speaker is not working. | Turn off the system. Plug in the headset and turn the system on. If you hear an audio tone from the headset, then there is a problem with the speaker. Replace the lights and switches module. |
| | Defective sound chip. | Run diagnostics. Replace failed FRU. |

Expansion Box Problems

| Table C-8 Expansion Box Pro | oblems |
|-----------------------------|--------|
|-----------------------------|--------|

| Symptom | Possible Cause | Corrective Action |
|---------------------------|------------------------------|---|
| Expansion box fan is off. | Power cord is not connected. | Ensure that the power cord is connected at both ends. |
| | Faulty power cord. | Replace power cord. |
| | Power supply fan has failed. | Replace the power supply. |

| Table C-8 (Continued) Expansion Box Problems | | |
|--|--|--|
| Symptom | Possible Cause | Corrective Action |
| Power light is off. | Power cord is not connected. | Ensure that the power cord is connected at both ends. |
| | Wall socket may not be operative. | Try a different wall socket or try an electrical device that you know works in the wall socket. |
| | | Turn the system off for 10 seconds and then back on. Turn the system off. |
| | Defective power supply. | Replace the power supply. |
| Drive does not work. | Loose cables. | Ensure that all cables are connected. |
| | Two SCSI identifiers are set to the same ID. | Reset each SCSI ID to a unique number. (See BA46 Storage Expansion Box Owner's Guide for SCSI settings.) |
| | Defective drive. | Run diagnostics to isolate fault. Replace FRU. |

Appendix D FRU Part Numbers

Overview

In this Appendix

The tables in this chapter provide the names and part numbers for the field replaceable units (FRUs) for the Model 90 system box.

The tables in this chapter are organized as follows:

- Table D-1, System Box FRUs
- Table D-2, System Monitors
- Table D-3, Miscellaneous Hardware
- Table D-4, Cables and Terminators
- Table D-5, TURBOchannel Option Cables
- Table D-6, Stand Alone Tabletop Devices
- Table D-7, SZ16 Expansion Box FRUs
- Table D-8, SZ16 Expansion Box Miscellaneous Hardware
- Table D-9, SZ16 Expansion Box Cables and Terminators
- Table D-10, SZ03 Sidecar
- Table D-11, SZ03 Miscellaneous Hardware
- Table D-12, SZ03 Cables and Terminators

Refer to Chapter 6 for instructions on removing and replacing FRUs.

Precautions

Overview

Only qualified service personnel should remove or install FRUs.

Electrostatic discharge (ESD) can damage integrated circuits. Always use a grounded wrist strap (part number 29-11762-00) and grounded work surface when working with the internal parts of the workstation.

NOTE

It is the customer's responsibility to back up the software before Digital Services personnel arrive at the site. This is important to ensure that data is not lost during the service process. The customer should also shut down the workstation software. Before performing any maintenance work, Digital Services personnel must confirm that the customer has completed both of these tasks.

Refer to Figure 6–1 for the location of the system FRUs.

Model 90 System Box FRUs

Table D-1 contains the part numbers for the Model 90 FRUs.

| Part Number | Description |
|------------------|--|
| Modules | |
| 54-21177-01 | KA49 System board |
| 54-20377-01 | Lights and switches module |
| 54-20377-01 | DSW21 Communications module PV21X-DA |
| 54-20430-01 | TURBOchannel Adapter DWCTX-BX |
| 54-20764-02 | SCSI-FDI Control module (forRX26) |
| PMAD-AB | Thickwire Ethernet TURBOchannel option |
| PMAZ-AB | SCSI Controller TURBOchannel option |
| DEFZA-AA | FDDI Fiber TURBOchannel option |
| Graphics Modules | |
| 54-20450-01 | SPXg/gt GSP Module |
| 54-20452-01 | (PV71G-BA) SPXg Frame Buffer (8-plane) |
| 54-20454-01 | 2 MB Video SIM Module (for SPXg 8-plane graphics) |
| 54-20854-01 | SPXgt Frame buffer (24-plane 66 Hz) |
| 54-20854-02 | SPXgt Frame buffer (24-plane 72 Hz) |
| 54-21795-01 | LCSPX (66/72 Hz) |

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| Table D-1 | (Continued) | System Box FRUs |
|--------------|-------------|---|
| Part Number | er | Description |
| Memory Mo | dules | |
| 54-19145-A | A | (MS44L-AA) 4-MB cost-reduced SIM module |
| 54-19103-A | A | (MS44-AA) 4-MB SIM module |
| 54-19103-C | A | (MS44-CA) 16-MB SIM module |
| Internal Sto | rage | |
| *RZ23-E | | RZ23 104-MB Drive with logic module |
| RZ23L-E | | RZ23L 121-MB Drive (70-28115-01) |
| RZ24-E | | RZ24 Disk 209-MB Drive |
| RZ24L-E | | RZ24L Disk 245-MB drive |
| RZ25-E | | RZ25 420-MB drive |
| TZK10-AA | | TZK10 QIC Tape drive |
| RRD42-AA | | RRD42 CD ROM reader |
| RX26-AA | | RX26 FLOPPY @ 5% D.C. |
| TLZ06-AA | | TLZ06 Half-Height RDAT 5 1/4 inch drive |

Table D-2 System Monitors

| Description |
|----------------|
| 16" Color |
| 19" Monochrome |
| 20" Monochrome |
| 19" Color |
| |

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| Table D-2 (Continued) | System Monitors |
|-----------------------------|-----------------|
| Part Number | Description |
| VRT19- (DA,*D3,D4),HA,H4 | 19" Color |
| VRM17- HA,H4,(AA,A4) | 17" Color |
| *VR297-DA,D3,D4 | 19" Color |
| *VR299-DA,D3,D4 | 19" Color |
| *VR319-CA/C4 | 19" Monochrome |

Table D-3 Miscellaneous Hardware

| Part Number | Description |
|-------------|--|
| BC13M-10 | Remote keyboard and mouse kit |
| LK401-AA | Keyboard |
| VSXXA-DA | 3-D Graphics dial box |
| VSXXA-KA | Lighted programmable keyboard |
| VSXXX-AB | Tablet |
| VSXXX-EA | Gray mouse pad |
| VSXXX-GA | Three-Button Logitec mouse |
| VSXXX-JA | Audio headset |
| BA46X-AA | Vertical stand |
| H9855-AA | Multiple box stand |
| 70-28099-01 | Front bezel, blank |
| 70-28099-03 | Front bezel opening for 3 1/2 in drive |
| 70-28096-01 | Base plastic assembly |
| 70-29423-01 | Plastic H-bracket for mounting half- height 3 1/2 in drives |

| Table D-3 (Continued) | Miscellaneous Hardware |
|-----------------------|--|
| Part Number | Description |
| 70-28107-01 | Top plastic cover |
| 74-40430-01 | Bracket for mounting 5 1/4 in half-height drives |
| 74-41127-01 | Bracket for mounting RX26 half-height removable media and FDI module |
| 74-41128-01 | Bracket for mounting half-height 3 1/2 in drives |
| 74-41128-02 | Bracket for mounting RZ25 only 3 1/2 in drive mounting bracket |
| 74-41472-01 | Rear opening filler |
| 74-41473-01 | Rear opening RFI shield filler |
| 74-41734-01 | Mounting plate, removable media drives |
| 74-42419-01 | Cover, diagnostic ports |
| 74-42497-01 | Power supply metal wire form |
| 74-42662-01 | Plastic handle for half-height hard disk drive bracket |
| 74-42680-02 | Clamp, LCG and SPXg/gt video board |
| 74-43526-01 | Shield, option |
| 74-43526-02 | Shield, option |
| 74-45390-01 | PCB Spacer clip |
| *LK201 | Keyboard |

Table D-4 Cables and Terminators

| Part Number | Description |
|-------------|-----------------|
| 12-30552-01 | SCSI Terminator |

| Table D-4 (Continued) | Cables and Terminators |
|-----------------------|---|
| Part Number | Description |
| 17-02876-01 | Internal wire harness power cable |
| 17-02906-01 | Cable assembly, high res 10 ft monitor cable (BC29G-09) |
| 17-03345-01 | External audio adapter cable |
| 17-00285-00 | SCSI Signal cable (from FDI to RX26) |
| 70-28108-01 | Internal SCSI Data Cable Assembly |
| 70-26209-01 | Thickwire and ThinWire Ethernet Kit |
| BC16M-xx | ThinWire Ethernet cable xx = 6, 15, 30 refers to length in feet |
| BNE3H-xx | Thickwire transceiver cable with straight connector (PVC) xx = 5, 10, 20, 40 refers to length in meters |
| BNE3K-xx | Thickwire transceiver cable with right- angle connector (PVC) xx = 5, 10, 20, 40 refers to length in meters |
| BNE3L-xx | Thick wire transceiver cable with straight connector (Teflon) xx = 5, 10, 20, 40 refers to length in meters |
| BNE3M-xx | Thickwire transceiver cable with right- angle connector (Teflon) xx = 5, 10, 20, 40 refers to length in meters |
| BNE4C-xx | Ethernet cable |
| BC19x | DSW21 Synch communications option cable $x = V, W, U, X, Q$ |
| BC20Q | DSW21 Communication option cable |

| Table D-4 (Continued |) Cables and Terminators |
|----------------------|--|
| Part Number | Description |
| 17-00606-10 | System power cable (IEC to 3-prong ac 6-ft cable) |
| 17-00365-19 | System power cable for Europe |
| 17-00442-25 | System-to-monitor power cable (IEC to IEC 39-inch cable) |
| 17-02446-02 | External SCSI cable |

Table D–5 TURBOchannel Option Cables Part Number Description BZOD-03, 06, 12 H8578-AA Terminator H4082-AA 10BaseT Terminator

Expansion Box FRUs

Table D-6 contains the part numbers for the expansion box.

| Table D-6 Stand-Alone Tabletop Devices | |
|--|---------------------|
| Part Number | Description |
| RWZ01-AA | Optical disk |
| RRD42-DA | RRD42 CD ROM Reader |

Table D-7 SZ16 Expansion Box FRUs

| Part Number | Description |
|-------------|--|
| 29-27889-01 | RZ56 PCB |
| 29-27890-01 | RZ56 HDA |
| RZ57-E | RZ57 (70-28158-01 + 29-28159-01) |
| 36-34745-01 | Label for metal bracket screw hole locations |
| 54-19325-02 | Expansion box SCSI ID select switch module |
| 54-20422-01 | Expansion box load board |
| H7819-AA | (30-34690-01) power supply |
| RRD42-AA | RRD42 CD ROM Reader |
| *RZ55-E | RZ55 Whole drive |
| RZ58-E | RZ58 Whole option swap |
| TLZ04-GG | RDAT Drive @ 12% D.C. |
| TZ30-AX | TZ30 Tape drive |
| TZK10-AA | TZK10 QIC Tape drive |
| TLZ06-AA | TLZ06 Half-Height RDAT 3 1/2 inch drive |

Expansion Box FRUs, Continued

| Table D-8 SZ16 E | Table D-8 SZ16 Expansion Box Miscellaneous Hardware | |
|------------------|--|--|
| Part Number | Description | |
| BA46X-AA | (70-28107-01) Vertical stand | |
| BA46X-AB | Double removable media drive bracket kit | |
| H9855-AA | Multiple box stand | |
| 70-28097-01 | SCSI Bracket Assembly | |
| 70-28099-01 | Front bezel, blank | |
| 70-28099-02 | Front bezel opening for 5 1/4 in drive | |
| 70-28099-03 | Front bezel opening for 3 1/2 in drive | |
| 70-28096-01 | Base plastic assembly | |
| 70-28106-01 | Enclosure assembly | |
| 70-28107-01 | Top plastic cover | |
| 74-40966-01 | Middle RFI shield between half-height removable media drives | |
| 74-40967-01 | Bottom RFI shield when TZ30 installed | |
| 74-41948-01 | Plastic handle for half-height removable media drive bracket | |
| 74-42497-01 | Power supply metal wire form | |
| 74-40430-01 | Half-Height drive mounting bracket for single 5 1/4 inch drives | |
| 74-41175-01 | Half-Height metal mounting bracket for dual or single 5 1/4 inch drive | |
| 74-41472-01 | Rear opening filler | |
| 74-41473-01 | Rear opening RFI shield filler | |
| 74-41939-01 | Bezel, RDAT/DUAL half-height | |
| 74-42419-01 | Cover, diagnostic ports | |

Expansion Box FRUs, Continued

Table D-9 SZ16 Expansion Box Cables and Terminators

| Part Number | Description |
|-------------|--|
| 12-30552-01 | SCSI Terminator |
| 17-00606-10 | Power cable (IEC to 3-prong ac 6-ft cable) |
| 17-02445-01 | Internal SCSI ID select cable |
| 17-02446-02 | External SCSI cable |
| 17-02876-02 | Internal wire harness power cable |
| 17-00365-19 | Power Cable for Europe |
| 70-28109-01 | Internal SCSI data cable Assembly |
| 70-28109-01 | Internal SCSI data cable |

Table D-10 SZ03 Sidecar

| Part Number | Description |
|-------------|-------------------------------|
| 30-36532-01 | Chassis and PS (W/open bezel) |
| 54-20764-03 | SCSI-FDI Control module |
| RX26-AA | RX26 Floppy @ 5% D.C. |
| RZ23L-E | RZ23L 121-MB Drive |
| RZ24-E | RZ24 209-MB Drive |
| RZ24L-E | RZ24L 245-MB Drive |
| RZ25 -E | RZ25 425-MB Drive |

Expansion Box FRUs, Continued

| Table | D 44 | 6702 | Miscellaneous | Hardwara |
|-------|-------|------|----------------|----------|
| Ianie | 1)-11 | 5/03 | MISCELIANEOLIS | Hardware |

| Part Number | Description |
|---------------|--|
| 12-30934-01 | Screw, sems 6-32 PAN .250 TORX |
| 74-43972-01 | Bracket, RX26 drive |
| 90-00001-49 | Standoff, male/female for mounting disk drives |
| 90-00049-47 B | Screw,sems 6-32 pan |
| 90-07801-00 | Washer, helical split SST |
| 90-11187-01 C | Screw, sems, drive position |

Table D-12 SZ03 Cables and Terminators

| Part Number | Description |
|-------------|---|
| 12-30552-01 | SCSI Terminator |
| 17-02446-02 | External SCSI cable |
| 70-29498-01 | Switch harness, ID, SCSI, RZ23L |
| 70-29499-01 | Switch harness, ID, SCSI, RZ24, RX24L |
| 70-29500-01 | Switch harness, ID, SCSI, RZ25 |
| 17-00606-10 | System power cable (IEC to 3-prong ac 6-ft cable) |
| 17-00365-19 | System power cable for Europe |

Index

| | Central Processing Subsystem, 1–7 |
|---|---------------------------------------|
| A | Chip Locations, 1–4 |
| | COMM System Test Error Messages, A-86 |
| Adapter board | COMM Utilities, A–95 |
| inserting TURBOchannel (fig.), 6–58 | Configuration |
| Adapter Component Descriptions, 6-52 | displaying, 5–8 to 5–10 |
| Alternate consoles | TURBOchannel, 5–11 |
| during power-up, 2–3 | Configuration Register, 1–8 |
| Network console, 4–25 | Configuration table |
| example, 4–26 | device, 2–26 main, 2–20 |
| printer port, 4–25 | overview, 2–20 |
| Alternate Consoles | Connecting Devices, 1–31 |
| description, 4–25 Alternate console switch, 3–9 | Console |
| ANALYZE/ERROR, 5–68 | error codes |
| interpreting CPU errors using, 5–70 | FRU, A-6 |
| interpreting DMA to host transaction | password, 4–16 |
| faults using, 5–80 | Console commands, 4–2 |
| interpreting memory errors using, 5–72 | additional commands, 4-2 |
| ANALYZE/SYSTEM, 5–75 | HELP or $?, 4-2$ |
| Attaching the FCC Shield, 6–59 | LOGIN, 4–2 |
| Attaching the Option Plate, 6-61 | REPEAT, 4–3 |
| Audio selector switch, 3–8 | memory, $4-2$ |
| Audio Self-Test, 5–28 | Memory, 4–18 |
| Audio Self-test Error Messages, A-44 | DEPOSIT, 4–19 |
| AVS | EXAMINE, 4–20 |
| See Voltage select | processor control, 4–2 |
| | Processor control, 4–21 BOOT, 4–22 |
| В | CONTINUE, 4–23 |
| | INITIALIZE and UNJAM, 4–23 |
| Batter Backup, 1–30 | START, 4–24 |
| Bezel replacement, 6-42 | TEST, 4–24 |
| Bugcheck Entries, 5–64 | SET/SHOW, 4–2, 4–4 |
| | BFLG, 4-5 |
| C | BOOT, 4–6 |
| | CONFIG, 4–6 |
| Cabling | DEVICE, 4–8 |
| external, 3–11 | DIAGENV, 4–10 |
| internal, 3–6 to 3–7 | ERROR, 4–12 |
| Cache | ESTAT, 4–12 |
| backup, 1–7 | ETHER, 4-13 |
| primary, 1–7 | FBOOT, 4–13 |
| virtual instruction, 1–7 | HALT, 4–14 |
| Cache Memory, 1–2 | KBD, 4-14 |
| CACHE Self-Test Error Codes, A–14 | MEM, 4–15 MOP, 4–16 |
| | PSE and PWSD, 4–16 |
| | 1 SE aliu F WSD, 4-10 |

| Console commands SET/SHOW (cont'd) SCSI, 4-17 TRIGGER, 4-18 Console devices, 2-5 Console driver interface, 2-31 Console mode, 2-5 Console Mode Input and Output, 2-5 Console Port Driver, 2-34 Console Requester, 5-84 Control panel, 3-8 Correctable ECC Errors, 5-76 Correctable Memory Error Entries, 5-65 Correctable Reset Data Buffer, 5-65 CPU Components, 1-3 CPU module removal, 6-39 replacement, 6-40 | Driver descriptor (cont'd) overview, 2-27 Drive removal, 6-8 DSW21 removal, 6-41 replacement, 6-41 DSW21 communications device error codes, A-48 to A-86 removal, 6-41 utilities error codes, A-76 DSW21 Communications Device Test Numbers, A-64 DSW21 communication system test, 5-42 DSW21 Synchronous Communications Adapter, 1-33 DZ Error Messages, A-9 DZ Self-Test, 5-21 DZ system test, 5-36 DZ System Test Error Messages, A-86 |
|--|--|
| D | E |
| Data path size definitions, 2–25 DC244, 1–11 DC541, 1–9 Device tests, 5–15 Setup required for, 5–13 Diagnostic drivers interfacing to, 2–29 Diagnostic environments, 4–10, 5–13 DIAGENV command, 5–14 Diagnostic functions, 5–3 Diagnostic LED codes, B–2 Audio device, B–12 CACHE, B–8 DSW21 communications device, B–13 DZ, B–7 LCSPX, B–5 Memory, B–9 NI, B–10 Power-up/initialization, B–3 SCSI device, B–11 SPXg/gt, B–6 System device, B–10 TOY and NVR, B–5 TURBOchannel adapter, B–14 Diagnostics relationship to UETP, 5–88 Directory type definitions, 2–26 Driver descriptor fields, 2–27 | Entity-Based Module EBM, 5-48 Error codes DSW21 communications device, A-48 to A-86 LCSPX self-test, A-77 LED error codes, B-2 SPXg/gt Self-Test, A-80 SYS test extended code, A-21 TURBOchannel adapter, A-55 Error Codes CACHE, A-14 OBIT, A-13 SCSI DMA, A-12 Error during UETP, 5-90 diagnosing, 5-88 Error Information, 5-7 Error Log Utility relationship to UETP, 5-88 Error messages displaying, 5-12 format, A-3 Error Messages AUD, A-44 DZ, A-9 DZ System Test, A-86 FPU, A-18 interval timer, A-21 Memory, A-15 network interface, A-22 SCSI, A-28 |

| Error Messages (cont'd) | |
|---|---|
| SYS Device, A–21 | G |
| TOY/NVR, A-8 | G |
| Error reporting | General Exception and Interrupt Handling, |
| console error codes | 5–56 |
| FRU, A-6 | Graphics Controller, 1–26 |
| Errors | Graphics module |
| Correctable ECC, 5–76 | removal, 6-27 |
| uncorrectable ECC, 5–73 | Graphics Subsystem, 1–7 |
| Ethernet Interface, 1–9 | LCSPX, 1–7 |
| Exceptions, 1–17 | SPXgt, 1–7 |
| Extended Error Information, A-46 | 8-7 |
| Extended Error Messages | Н |
| SHOW ERROR, A-4 | 11 |
| Extended self-test | Halt, 2-5 |
| sequence, 2–6 | Halt button, 3–9 |
| | Handset jack, 3–8 |
| F | Hard disk drive |
| | removal, 6-8 |
| Failing Logical Block Field | replacement, 6-9 |
| LCSPX, A-78 | Hardware specifications |
| SPXg/gt, A-81 | TURBOchannel option (tab.), 6–63 |
| Fault isolation, C-2 to C-13 | - |
| FCC shield | |
| attaching (fig.), 6–59 function of, 6–52 | • |
| FEPROM Update, 5–92 | I/O panel, 3–9, 3–10 |
| FEPROM Update Error Messages, 5–101 | I/O Subsystem, 1–8 |
| Field replaceable units | Initialization, 2-2 |
| codes, A-6 | Inserting the Adapter Board, 6–57 |
| Field Replaceable Units | Installation |
| part numbers, D-1 | testing, 6–62 |
| removal and replacement, 6-1 | Installing |
| Filler plate | SPXg, 6–30 |
| attaching (fig.), 6–61 | SPXgt, 6–37 |
| removing (fig.), 6–57 | Internal cabling, 3–7 |
| Firmware | Internal Processor Registers |
| KA49, 2–1 | IPRs, 1–13 |
| ROM, 1–8 | Interpreting UETP Output, 5–88 |
| updating, 5–91 | Interrupt Priority Levels IPL, 1–15 |
| Firmware ROMs, 1–8 | Interrupts |
| Firmware Update Utility, 5–91 | Maskable, 1–14 |
| Floating point unit test (FPU), 5–23 | Nonmaskable, 1–14 |
| FPU Error Messages, A-18 | Priority Level, 1–15 |
| FRUs | Interrupts and Exceptions, 1–14 |
| see Field Replaceable Units | Interval Timer Error Messages, A-21 |
| | Interval Timer Self-Test, 5–24 |
| | iSYS\$TEST logical name, 5-89 |
| | _ |

| К | MEM SIM module FRU Values, A-17 Metal filler plate function of, 6-52 |
|---|--|
| KA49 | MIPS/REX emulator, 5–53 |
| system module, 1–5 | error messages, A-63 |
| KA49 CPU Module, 1–1 | Module removal |
| 11110 01 0 1120 1120 1120 1120 1120 112 | CPU module, 6-39 |
| | graphics module, 6–27 |
| L | light and switches module, 6–23 |
| LCSPX Module, 1–26 | memory module, 6–25 |
| LCSPX Self-test | Module replacement |
| error codes, A-77 | CPU module, 6-40 |
| LCSPX Self-Test, 5–20 | light and switches module, 6–24 |
| LCSPX utilities, 5–46 | memory module, 6–27 |
| Menu, 5–47 | MOP |
| LCSPX Utilities, A–92 | functions, 5–84 |
| LED error codes, B-2 | |
| Light and switches module | N |
| removal, 6–23 | |
| replacement, 6-24 | NVAX CP-Bus Bus Adapter, 1–9 |
| Log file generated by UETP | Network Address ROM, 1-25 |
| ŎLDŬETP.LOG, Š–89 | Network console, 4–25 |
| Loopback Assist Function, 5–85 | example, 4–26 |
| Loopback connectors, 4–10 | Network Error Messages, A-22 |
| | Network Interconnect Self-Test, 5–24 |
| M | Network interconnect system test, 5–38 |
| ··· | Network Interface, 1–28 |
| Machine Check Exception Entries, 5–62 | NI system test |
| Main Memory, 1–2 | Network interconnect system test, 5–38 |
| Maskable Interrupts, 1–14 | NI test |
| Mass storage devices | see Network Interconnect Test |
| mounting areas, 3–3 | NI utility, 5–48 |
| Memory | Nonmaskable Interrupts, 1–14 |
| commands, 4–2, 4–18 | NVAX |
| MEMORY, 1–24 | D246, 1–5 NVAX Data/Address Lines |
| Backup Cache | NDAL, 1–11 |
| Overview, 1–23 | NVAX Memory Subsystem, 1–24 |
| Cached References, 1–21 | NVR Self-Test, 5–19 |
| Primary Cache | TVIC Bell Test, 0 10 |
| Overview, 1–22 Virtual Instruction Cache, 1–21 | |
| Memory Control, 1–11 | 0 |
| Memory Control Subsystem, 1–10 | ODIT Salf Test Error Codes A 12 |
| Memory Error Messages, A–15 | OBIT Self-Test Error Codes, A-13 OLDUETP.LOG file, 5-89 |
| Memory module | ON/OFF switch, 3–8 |
| identification, 6–24 | Optional Bus Adapter Interface, 1–9 |
| removal, 6–25 | Option Plate |
| replacement, 6–27 | attaching, 6–61 |
| Memory Self-Test, 5–22 | Option ROM |
| Memory Subsystem | overview, 2–16 |
| NVAX, 1–24 | part format, 2–16 |
| · | set format, 2–18 |
| | |

| P | RFI gasket position, 6–32 ROM Firmware, 1–8 ROM Overview, 1–25 |
|---------------------------------------|--|
| Password | RRD42 (CDROM) drive |
| console, 4–16 | replacement, 6-14 |
| features, 4–16 | RRD42 CDROM drive |
| system | removal, 6–14 |
| clearing, 6–47 | Running a Utility, 2-8, 5-43 |
| Patchable Control Store | RX26 (diskette) drive |
| Error messages, 5–102 | removal, 6–16 |
| Performing I/O, 2–31 | replacement, 6-16 |
| Physical addresses | 1 |
| system ROM, 2–14 | S |
| Plastic standoffs | 3 |
| for TURBOchannel adapter board, 6-52 | SGEC, see Second Generation Ethernet |
| Power LED, 3–8 | |
| Power supply | Controller SCIA |
| overview, 3–3 | |
| physical dimensions, 3–6 | See Shared console interface area |
| removal, 6–21 | SCSI Bus Signals, 1–32 |
| replacement, 6–22 | SCSI Controller, 1–31 |
| specifications, 3–4 to 3–6 | SCSI DMA Self-Test Error Codes, A–12 |
| voltage, 3–3 | SCSI Error Messages, A–28 |
| Power-up initialization code | SCSI Self-Test, 5–26 |
| scratch RAM, 2–20 | SCSI System Test Error Massages A 84 |
| Power-up Initialization Code, 2–2 | SCSI System Test Error Messages, A–84 |
| Power-up sequence, 2–2, 5–4 | SCSI System Test Summary Screen, A-85 |
| Power-up test, 5–4 | SCSI utilities, 5–49 |
| Printer port console, 4–25 | invoking, 5–50 |
| Processor control | menu example, 5–50 |
| commands, 4–2, 4–21 | SCSI Utilities Messages, A–90 SCSI Utility Notes, 5–52 |
| Processor Register Subpacket, 5–63 | |
| Processor State, 1–11 | Second Generation Ethernet Controller, |
| Product Fault Management, 5-56 | 1–28 |
| 8 | Self-test |
| R | commands, 5–16 |
| N. | device test syntax rules, 5–16 list of devices, 5–15 |
| Removal and replacement | Self-Test |
| CPU module, 6-40 | BCACHE, 5–22 |
| mass storage drives, 6-8 | COMM, 5-28 |
| precautions, 6–2 | DZ, 5–21 |
| system modules, 6–23 to 6–40 | LCSPX, 5–20 |
| system preparation, 6–5 | MEM, 5–22 |
| system testing, 6–48 | NVR, 5–19 |
| Removing | OBITRAM, 5–22 |
| SPXgt, 6-35 | SCSI, 5–26 |
| SPXgt 24-plane, 6–35 | SCSI DMA RAM, 5–22 |
| Removing the Existing Graphics Board, | TCA, 5–29 |
| 6–57 | Serial Line Controller, 1–10, 1–29 |
| Removing the Filler Plate, 6–57 | Setting the Diagnostic Environment, 4–11, |
| Replacing the Graphics Board, 6–58 | 5–14 |
| Restoring the System. 6–48 | V 11 |

| SCEC 1 0 | System box (cont'd) |
|---|-------------------------------------|
| SGEC, 1-9 Shared console interface area | • |
| Shared console interface area overview, 2–32 | specifications, 3–12 |
| SHOW | System console commands |
| ERROR, A-4 | see Console commands |
| SHOW CONFIG, 4–7, 5–9 | System cover |
| SHOW DEVICE, 5–8 | removal, 6-7 |
| SIM module (Single in-line memory | replacement, 6-48 |
| module), 6–28 | System devices |
| Small Computer Systems Interface | external, 3–11 |
| SCSI, 1–9 | internal, 3–7 |
| Sound Generator, 1–10 | System Error Messages |
| Specifications | SCSI, A–84 |
| power supply, 3–4 to 3–6 | System exerciser |
| TURBOchannel, 6–63 | command, 6–49 |
| TURBOchannel option (tab.), 6–63 | System firmware, 2–1 |
| SPXg 8-plane Option | System FRU Locations, 6–4 |
| removing, 6–28 | System FRU Removal |
| SPXg 8-Plane Option, 6-28 | before starting, 6–3 |
| SPXg/gt Module, 1-27 | System hang, 5–90 System Module |
| SPXg/gt Self-test | KA49, 1–1 |
| error codes, A-80 | System Overview |
| SPXg/gt utilities | system box, 1–2 |
| Menu, 5–47 | System power-up sequence, 5–4 |
| SPXg/gt Utilities, A-94 | System ROM |
| SPXgt 24-Plane Option, 6–34 | overview, 2–11 |
| Static discharge | Part Format, 2–13 |
| where to touch to avoid (fig.), 6-56 | physical addresses, 2-14 |
| Station Address ROM, 1–10 | set format, 2–14 |
| Switch B position, 6–31 | System Self-Test, 5–24 |
| Sync comm test | System Support Subsystem, 1–8 |
| see Synchronous communication self- | System test, 5–31 |
| test, 5–28 | commands, 5–32 |
| Synch communications device | display of, 5–33 |
| system test | environments, 2–10, 5–31 |
| error codes, A-86 | overview, 2–10 |
| Synchronous communications adapter | Running |
| cables, 6–43 | example, 5–32 |
| environmental specifications, 6–45 | summary screens, 5–35 |
| installation, 6–44 | System Test Error Messages |
| specifications, 6–46 | COMM, A-86 |
| Synchronous communication self-test, 5–28 | System testing |
| SYS Device Error Messages, A-21 System Bezel | after removal and replacement, 6–48 |
| removal, 6-42 | System Test Summary Screen |
| System Board ROM, 1–25 | SCSI, A-85 |
| System box | SYS test |
| control panel, 3–8 | see System Self-Test, 5–24 |
| external cabling, 3–11 | |
| I/O panel, 3–9 | |
| internal cabling, 3–6 to 3–7 | |
| mass storage device areas, 3–3 | |
| overview, 3–2 | |

| | TURBOchannel option (cont'd) |
|---|---|
| т | removing the filler plate (fig.), 6–57 |
| Т | shipping contents, 6–53 |
| Test Dispatcher, 2–6 | SHOW CONFIG display for (fig.), 6-62 |
| Testing | specifications (tab.), 6-63 |
| TURBOchannel installation, 6-62 | TURBOchannel Option, 6-50 |
| Testing the Installation, 6–62 | inserting, 6–60 |
| Testing the System, 6–48 | TURBOchannel Option Components, 6–53 |
| Test Numbers | TURBOchannel Option Removal, 6–54 |
| LCSPX, A-78 | TURBOchannel Specifications, 6–63 |
| SPXG/gt, A-82 | TZK10 (QIC) tape drive removal, 6–18 |
| Three Level Cache Architecture, 1–7 Time-of-Year Clock | replacement, 6–19 |
| | SCSI ID setting, 6–19 |
| TOY, 1–10, 1–30 TOY/NVR Error Messages, A–8 | sest is seeing, o to |
| TOY Self-Test, 5–19 | П |
| TRIGGER, 5–48 | U |
| Troubleshooting, C-2 to C-13 | UETINIT01.EXE image, 5-90 |
| diagnostic testing, 5–1 | UETP |
| UETP, 5-90 | interpreting VMS failures with, 5–88 |
| TURBOchannel adapter | UETP.LOG file, 5–89 |
| component_descriptions_(tab.), 6-52 | Uncorrectable ECC Errors, 5–73 |
| diagnostic LED codes, B-14 | Uncorrect ECC Memory Error Entries, |
| error codes, A-55 | 5-64 |
| function of, 6–52 | UNJAM, 2–29 |
| inserting (fig.), 6–58 | Updating Firmware by Disk, 5–96 |
| shipping contents, 6–51 | Updating Firmware by Ethernet, 5–93 |
| system test error codes, A-57 TURBOchannel Adapter Components, | Updating Firmware on Tape, 5–98 |
| 6–51 | User Environmental Test Package, 5–88 |
| TURBOchannel adapter self-test, 5–29 | User Environment Test Package (UETP) interpreting output of, 5–88 |
| TURBOchannel adapter utilities, 5–52, | running multiple passes of, 5–89 |
| A-57 | typical failures reported by, 5–90 |
| MIPS/REX emulator, 5–53 | Utilities, 5–45 |
| error message example, 5–55 | COMM, A-95 |
| error messages, A-63 | LCSPX, 5-46, 5-47, A-92 |
| HELP command, A-57 | overview, 2–8 |
| initialization, A-62 | SCSI, 5–49, 5–50 |
| invoking, 5–53 | SPXg/gt, 5–47, A–94 |
| invoking option self-tests, 5–54 | TURBOchannel adapter, 5–52 |
| option tests, A–60 | Utilities Messages SCSI, A-90 |
| ROM object, A-58 script contents, A-59 | Utilities test, 5–43 |
| script execution, A-61 | Utility |
| script functions, 5–53 | NI, 5–48 |
| self-tests, 5–54 | NI Listener, 5–48 |
| TURBOchannel configuration, 5–11 | |
| TURBOchannel option | |
| attaching the FCC shield (fig.), 6–59 | |
| attaching the filler plate (fig.), 6–61 | |
| inserting (fig.), 6–60 | |
| installation overview, 6–55 removal overview (tab.), 6–54 | |
| icilioval uvci view (tab.), U-J4 | |

٧

VAXsimPLUS, 5–56 VMS error handling, 5–57 event record translation, 5–68 VMS Error Logging and Event Log Entry, 5-60 Voltage select, 3-3

W

Watch Chip Registers, 1-30 Wrist strap, 6-2