

# Master Index

## Numerics

104A connecting block, [PC-2-16](#), [LAN-2-14](#)  
10Base-T  
    Ethernet, [LAN-1-1](#)  
    Hub, [PC-2-4](#), [LAN-2-4](#)  
    Hub cable, [PC-2-14](#), [LAN-2-14](#)  
116A isolating data interface, [PC-2-11](#), [LAN-2-11](#)  
27 character display, [TECH-9-9](#), [TECH-C-12](#)  
3rd party (Domain) Single-Step Conference request, [PROT-5-84](#)  
3rd Party Answer  
    capability, [TECH-5-10](#)  
    considerations, [TECH-5-11](#)  
    denials, [TECH-5-10](#)  
    parameters, [TECH-5-10](#)  
    protocol error, [TECH-5-11](#)  
3rd Party Auto Dial  
    capability, [TECH-5-26](#)  
    denials, [TECH-5-29](#)  
    parameters, [TECH-5-27](#)  
    protocol error, [TECH-5-29](#)  
3rd Party Auto Dial feature, [OVR-31](#)  
3rd Party Call Ended  
    capability, [TECH-4-76](#)  
    causes, [TECH-4-76](#)  
    information flow, [TECH-4-76](#)  
    parameters, [TECH-4-76](#)  
3rd Party Call Ended feature, [OVR-30](#)  
3rd Party Clear Call  
    acknowledgements, [TECH-4-71](#)  
    capability, [TECH-4-71](#)  
    considerations, [TECH-4-72](#)  
    denials, [TECH-4-71](#)  
    information flow, [TECH-4-71](#)  
    parameters, [TECH-4-71](#)  
    protocol errors, [TECH-4-72](#)  
3rd Party Clear Call feature, [OVR-30](#)  
3rd Party Control Ended capability, [TECH-5-40](#)  
3rd Party Domain (Station) Control Request  
    capability, [TECH-5-6](#)  
    denials, [TECH-5-6](#)  
    protocol error, [TECH-5-7](#)  
3rd Party Domain Control Ended, [OVR-32](#)  
3rd Party Domain Control Request  
    ACD Split/EAS Skill Domain denials, [TECH-5-8](#)  
    parameters, [TECH-5-6](#)  
3rd Party Domain Control Request feature, [OVR-31](#)  
3rd Party Domain Control Request, ACD Split/EAS Skill, [TECH-5-9](#)  
3rd Party Domain Control Request, ACD Split/EAS Skill, capability, [TECH-5-8](#)  
3rd Party Domain Control Request, ACD Split/EAS Skill, considerations, [TECH-5-9](#)  
3rd Party Listen Disconnect capability, [TECH-4-52](#)  
3rd Party Listen Reconnect, [TECH-4-55](#)  
3rd Party Listen-Disconnect  
    acknowledgements, [TECH-4-53](#)  
    considerations, [TECH-4-54](#)  
    denials, [TECH-4-53](#)  
    information flow, [TECH-4-52](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

3rd Party Listen-Disconnect, (continued)  
  listeners, [TECH-4-52](#)  
  malicious trace interaction, [TECH-4-54](#)  
  parameters, [TECH-4-52](#)  
  talkers, [TECH-4-52](#)  
3rd Party Listen-Reconnect,  
  listeners, [TECH-4-55](#)  
3rd Party Make Call, [OVR-28](#)  
  acknowledgements, [TECH-4-6](#)  
  capability, [TECH-4-4](#)  
  considerations, [TECH-4-8](#)  
  denials, [TECH-4-6](#)  
  information flow, [TECH-4-4](#)  
  option, [TECH-4-39](#)  
  options, [TECH-4-4](#)  
  parameter summary, [TECH-4-38](#)  
  parameters, [TECH-4-4](#)  
  protocol errors, [TECH-4-8](#)  
  service circuit option, [TECH-12-43](#)  
  supported call types, [TECH-4-9](#)  
  switch-classified calls, [TECH-4-9](#)  
  User to User Information, [TECH-4-7](#)  
3rd Party Make Call parameters, [TECH-4-10](#)  
3rd Party Merge  
  acknowledgements, [TECH-4-63](#)  
  capability, [TECH-4-62](#), [TECH-5-20](#)  
  considerations, [TECH-4-65](#), [TECH-5-23](#)  
  denials, [TECH-4-64](#), [TECH-5-22](#)  
  information flow, [TECH-4-62](#)  
  parameters, [TECH-4-62](#), [TECH-5-20](#)  
  protocol errors, [TECH-4-65](#), [TECH-5-22](#)  
3rd Party Merge feature, [OVR-29](#)  
3rd Party Reconnect, [OVR-29](#)  
  acknowledgements, [TECH-4-47](#)  
  capability, [TECH-4-47](#)  
  considerations, [TECH-4-48](#), [TECH-5-16](#)  
  denials, [TECH-4-47](#), [TECH-5-15](#)  
  information flow, [TECH-4-47](#)  
  parameters, [TECH-4-47](#)  
  protocol error, [TECH-5-16](#)  
  protocol errors, [TECH-4-48](#)  
3rd Party Reconnect capability, [TECH-5-15](#)  
3rd Party Reconnect parameters, [TECH-5-15](#)  
3rd Party Redirect Call  
  acknowledgements, [TECH-4-49](#)  
  capability, [TECH-4-49](#)  
  considerations, [TECH-4-51](#), [TECH-5-19](#)  
  denials, [TECH-4-49](#), [TECH-5-17](#)  
  information flow, [TECH-4-49](#)  
  parameters, [TECH-4-49](#)  
  protocol error, [TECH-5-18](#)  
3rd Party Relinquish Control  
  acknowledgements, [TECH-4-70](#)  
  capability, [TECH-4-70](#), [TECH-5-30](#)  
  considerations, [TECH-4-70](#), [TECH-5-31](#)  
  denials, [TECH-4-70](#)  
  information flow, [TECH-4-70](#)  
  parameters, [TECH-4-70](#)  
  protocol error, [TECH-5-30](#)  
  protocol errors, [TECH-4-70](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

3rd Party Selective Drop  
acknowledgements, [TECH-4-68](#)  
capability, [TECH-4-66](#), [TECH-5-24](#)  
considerations, [TECH-4-69](#), [TECH-5-25](#)  
denials, [TECH-4-68](#), [TECH-5-24](#)  
information flow, [TECH-4-66](#)  
parameters, [TECH-4-67](#), [TECH-5-24](#)  
protocol errors, [TECH-4-68](#)  
3rd Party Selective Drop feature, [OVR-29](#)  
3rd Party Selective Hold, [OVR-29](#), [TECH-4-44](#)  
acknowledgements, [TECH-4-44](#)  
capability, [TECH-5-13](#)  
considerations, [TECH-5-14](#)  
denials, [TECH-4-44](#), [TECH-5-13](#)  
information flow, [TECH-4-44](#)  
parameters, [TECH-4-44](#), [TECH-5-13](#)  
protocol error, [TECH-5-14](#)  
protocol errors, [TECH-4-45](#)  
3rd Party Send DTMF Signals  
acknowledgements, [TECH-4-73](#)  
capability, [TECH-4-73](#), [TECH-5-32](#)  
considerations, [TECH-4-75](#), [TECH-5-34](#)  
denials, [TECH-4-74](#), [TECH-5-33](#)  
information flow, [TECH-4-73](#)  
parameters, [TECH-4-73](#), [TECH-5-32](#)  
protocol error, [TECH-5-34](#)  
protocol errors, [TECH-4-75](#)  
3rd Party Send DTMF Signals feature, [OVR-30](#)  
3rd Party Single-Step Conference, [OVR-30](#), [TECH-4-57](#), [TECH-5-4](#), [TECH-12-59](#), [TECH-C-8](#),  
[PROT-5-91](#)  
acknowledgements, [TECH-4-58](#), [TECH-5-35](#), [TECH-5-36](#)  
parameters, [TECH-4-58](#)  
protocol errors, [TECH-4-59](#)  
3rd party Single-Step Conference  
acknowledgement, [PROT-5-61](#), [PROT-5-91](#)  
request, [PROT-5-53](#)  
3rd Party Take Call Control, considerations, [TECH-4-43](#)  
3rd Party Take Call Control, denials, [TECH-4-42](#)  
3rd Party Take Control, [OVR-28](#)  
acknowledgements, [TECH-4-41](#)  
capability, [TECH-4-40](#)  
considerations, [TECH-4-46](#)  
parameters, [TECH-4-40](#)  
protocol errors, [TECH-4-42](#)  
603E1 Callmaster terminal, [TECH-9-10](#)  
900 calls, set billing rate, [TECH-10-2](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

**A**  
aborting  
an association, [PROT-1-10](#)  
ASAI association, [PROT-2-62](#)  
AC switch connection, [PC-2-18](#), [LAN-2-18](#)  
account codes, forced entry, [TECH-12-47](#)  
ACD  
administering, [TECH-14-7](#)  
agent work modes, [TECH-12-33](#)  
configurations, [TECH-14-2](#)  
feature interactions, [TECH-12-12](#)  
Flexible Billing, [TECH-14-8](#)  
monitoring call activity, [TECH-2-6](#)  
software, [TECH-14-2](#)

	Book ID	Book Title
ACD administration forms, <a href="#">TECH-14-7</a>		
ACD Agent Login Audit, <a href="#">PROT-5-149</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
ACD Agent Login Query, <a href="#">OVR-35</a> , <a href="#">TECH-9-2</a>	OVR	Overview
ACD Agent Status Query, <a href="#">OVR-35</a> , <a href="#">TECH-9-2</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
ACD agent, request features, <a href="#">TECH-8-2</a>	PROT	Protocol Reference
ACD Hunt Group Status query, <a href="#">OVR-35</a>	TECH	Technical Reference
ACD split, <a href="#">TECH-2-5</a>		
ACD Split Domain, call offered, <a href="#">TECH-3-23</a>		
ACD Split Domain, capacities, <a href="#">TECH-B-3</a>		
ACD Split Status Query, <a href="#">TECH-9-2</a> , <a href="#">PROT-5-141</a>		
ACD Split/EAS Skill Domain, protocol error, <a href="#">TECH-5-9</a>		
ACD, monitoring call activity, <a href="#">OVR-19</a>		
ACK, see acknowledgement parameters		
Acknowledge		
restart of an ASAI interface, set value capability, <a href="#">PROT-5-192</a>		
Suspend/Resume alarming, Set Value Capability, <a href="#">PROT-5-196</a>		
acknowledgement		
Call Control, association terminates, <a href="#">PROT-5-65</a>		
Domain (Station) Control Request, <a href="#">PROT-5-86</a> , <a href="#">PROT-5-87</a>		
Domain ACD Split Control, association continues, <a href="#">PROT-5-93</a>		
Domain Control, association terminates, <a href="#">PROT-5-97</a>		
Domain Control, no parameters, association continues, <a href="#">PROT-5-93</a>		
no parameters, association continues, <a href="#">PROT-5-63</a>		
Notification, no parameters, association continues, <a href="#">PROT-5-105</a>		
Single-Step Conference (Domain), <a href="#">PROT-5-91</a>		
Third Party Auto Dial Request Domain Control, <a href="#">PROT-5-88</a>		
Third Party Merge Request, Domain Control, <a href="#">PROT-5-89</a>		
Third Party Merge Request, encodings, <a href="#">PROT-5-59</a>		
Third Party Reconnect (Domain), association continues, <a href="#">PROT-5-93</a>		
Third Party Selective Hold (Domain), association continues, <a href="#">PROT-5-93</a>		
Third Party Single-Step Conference, <a href="#">PROT-5-61</a>		
UCID query, <a href="#">PROT-5-175</a>		
acknowledgement parameters		
ACD Agent Login Audit Query, <a href="#">TECH-9-7</a>		
ACD Agent Status Query, <a href="#">TECH-9-7</a>		
ACD Split Status Query, <a href="#">TECH-9-7</a>		
Call Classifier Status Query, <a href="#">TECH-9-8</a>		
Call Information Query, <a href="#">TECH-9-7</a>		
Day/Time of Day, <a href="#">TECH-9-8</a>		
Extension Type Information Query, <a href="#">TECH-9-9</a>		
Integrated Directory Database Query, <a href="#">TECH-9-9</a>		
Party_ID Query, <a href="#">TECH-9-10</a>		
Station Feature Query, <a href="#">TECH-9-11</a>		
Station Status Query, <a href="#">TECH-9-11</a>		
Trunk Group Query, <a href="#">TECH-9-12</a>		
Value Query, <a href="#">TECH-9-7</a>		
acknowledgement, association terminates		
Request Feature Capability, <a href="#">PROT-5-136</a>		
Set Value Capability, <a href="#">PROT-5-187</a>		
Value Query Capability, <a href="#">PROT-5-176</a>		
acknowledgement, Universal Call ID, <a href="#">TECH-4-4</a> , <a href="#">TECH-5-27</a> , <a href="#">TECH-5-36</a>		
acknowledgements		
restart, <a href="#">TECH-11-8</a>		
Set Value, <a href="#">TECH-10-3</a>		
acknowledgment, Single-Step Conference, <a href="#">TECH-4-58</a>		
activate Message Waiting Lamp Request, <a href="#">PROT-5-182</a>		
activate/cancel Send All Calls, Call Forwarding, EAS interactions, <a href="#">TECH-12-46</a>		
activate/deactivate login, <a href="#">PC-2-38</a> , <a href="#">LAN-2-38</a>		
activating Message Waiting Lamp procedure, <a href="#">PROT-2-58</a>		
active notification associations, maximum allowed, <a href="#">TECH-B-2</a>		

Add Client  
fields and description, [PC-3-45](#)  
screen, [PC-3-45](#)

Add Client Link, [PC-3-39](#)  
commands, [PC-3-40](#), [LAN-3-39](#)  
menu items, [PC-3-39](#), [LAN-3-38](#)  
screen, [LAN-3-38](#)  
security, [LAN-3-38](#)

Add Host, [LAN-3-24](#)  
commands, [PC-3-25](#), [LAN-3-24](#), [LAN-3-25](#)  
fields and description, [PC-3-24](#), [LAN-3-24](#)  
screen, [PC-3-24](#), [LAN-3-24](#)

Add Hunt Group form, [TECH-14-7](#)

Add Logins  
asai\_admin, [LAN-3-15](#)  
commands, [PC-3-16](#), [LAN-3-15](#), [LAN-3-16](#)  
field name and description, [LAN-3-15](#)  
screen, [PC-3-15](#)

Add logins  
asai\_admin, [PC-3-15](#)

Add Routes, [LAN-3-32](#)  
commands, [PC-3-33](#), [LAN-3-33](#)  
fields and description, [PC-3-32](#)  
screen, [PC-3-32](#), [LAN-3-32](#)

add station command, [PC-2-26](#), [TECH-14-3](#), [LAN-2-26](#), [PROT-6-2](#)

Add VDN form, [TECH-14-7](#)

Add/Change Hunt Group Form, [TECH-14-7](#)

Add/Change Trunk Group Form, [TECH-14-7](#)

Add/Change VDN and Call Vector Forms, [TECH-14-7](#)

add/delete login, [PC-3-13](#), [PC-3-14](#), [LAN-3-14](#)

adjunct  
alarm administration, [PROT-6-3](#)  
routing associations, [PROT-B-20](#)  
routing RElease COMplete messages, [PROT-5-118](#)  
sending REGister messages, Call Control, [PROT-5-38](#)  
sending REGister messages, event reports, [PROT-5-2](#)  
sending REGister messages, Notification, [PROT-5-102](#)  
sending REGister messages, Request Feature, [PROT-5-124](#)  
sending RElease COMplete messages, Call Control, [PROT-5-65](#)  
sending RElease COMplete messages, Domain Control, [PROT-5-95](#)  
sending RElease COMplete messages, Notification, [PROT-5-107](#)

Adjunct Alarm Administration, [TECH-14-7](#)

Adjunct Call Routing, [TECH-12-25](#)

adjunct controlled associations, [TECH-B-2](#)

adjunct gateway, [TECH-2-19](#)

Adjunct Routing, [TECH-12-25](#)

adjunct routing, [TECH-A-19](#)

Adjunct Routing application, [OVR-20](#)

Adjunct Routing command, [TECH-7-7](#), [TECH-12-25](#), [TECH-12-26](#)

Adjunct Routing features  
Route End, [OVR-33](#)  
Route Request, [OVR-33](#)

Adjunct Routing scenario, [TECH-A-19](#)

Adjunct Routing, sample scenario, [TECH-2-10](#)

adjunct-controlled splits, [TECH-12-12](#)

adjunct-controlled splits, administering, [TECH-14-7](#)

adjunct-initiated restart, [TECH-11-7](#)

adjuncts  
business partner, [TECH-14-5](#)  
types, [TECH-2-2](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Admin/Port B connection  
    direct, [PC-2-16](#), [LAN-2-16](#)  
    modem, [PC-2-16](#), [LAN-2-16](#)  
administering, [TECH-14-7](#)  
administering DEFINITY LAN  
    Gateway, [TECH-13-2](#), [TECH-13-5](#),  
    [TECH-13-9](#)  
    telnet, [TECH-13-4](#), [TECH-13-7](#)  
    terminal or PC, [TECH-13-4](#), [TECH-13-7](#)  
administering endpoints, [PROT-6-2](#)  
administration  
    add/delete login/password, [LAN-3-13](#)  
    CV/LAN, [PC-3-11](#)  
    DLG and CV/LAN, [LAN-3-11](#)  
    DLG and CV/LAN login/password, [LAN-3-11](#)  
    DLG and CV/LAN maintenance, [LAN-3-12](#)  
    DLG and CV/LAN TCP/IP, [LAN-3-11](#)  
    DLG and CV/LAN usage commands, [LAN-3-12](#)  
    for ASAI, [OVR-49](#)  
    for ASAI links, [OVR-44](#)  
    initial, [PC-2-24](#), [LAN-2-24](#)  
    initial MAPD, [PC-2-28](#), [LAN-2-28](#)  
    login/password, [PC-3-11](#), [LAN-3-13](#)  
    Login/Password Administration commands, [PC-3-14](#)  
    login/password commands, [LAN-3-14](#)  
    login/password screen, [PC-3-13](#)  
    port, [PC-3-11](#)  
    switch, [PC-2-24](#), [LAN-2-24](#)  
    TCP/IP, [PC-3-11](#), [PC-3-19](#)  
Administration forms, DEFINITY ECS, [TECH-14-7](#)  
administration of links, [TECH-14-3](#)  
Administration Without Hardware, feature interactions, [TECH-12-2](#)  
Administration/Port B, [PC-2-14](#), [LAN-2-14](#)  
Advice of Charge, [OVR-32](#), [TECH-12-8](#), [TECH-12-9](#), [TECH-12-20](#), [TECH-12-26](#), [TECH-12-30](#),  
    [TECH-12-32](#), [TECH-12-33](#), [TECH-12-47](#), [TECH-12-52](#), [TECH-12-53](#), [TECH-12-62](#), [TECH-12-63](#),  
    [TECH-C-10](#)  
Advice of Charge, user scenarios, [PROT-B-160](#)  
agent  
    Login Audit procedure, [PROT-2-56](#)  
    login procedure, [PROT-2-44](#)  
    Login Request, [PROT-5-124](#)  
    logout procedure, [PROT-2-45](#)  
    Logout Request, [PROT-5-126](#)  
    Status Query, [PROT-5-142](#)  
    Status Query procedure, [PROT-2-50](#)  
    Work Mode Change procedure, [PROT-2-45](#)  
agent capabilities expansion, [TECH-C-11](#)  
agent change of work mode, [TECH-8-6](#)  
agent conference scenarios, [TECH-A-11](#)  
agent login, [TECH-8-6](#)  
agent login event report, [TECH-C-13](#)  
Agent Login feature, [OVR-34](#)  
Agent Login ID form, [TECH-14-7](#)  
agent login request, [TECH-8-6](#)  
agent logout, [TECH-8-6](#)  
Agent Logout feature, [OVR-34](#)  
agent pause between calls, [TECH-12-15](#)  
agent pool, [TECH-2-3](#)  
Agent Reconfiguration scenario, [TECH-A-13](#)  
agent status displays, [TECH-12-12](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

agent work modes  
    ACD, [TECH-12-33](#)  
    EAS, [TECH-12-34](#)  
Agent Work Modes changes, [OVR-34](#)  
agent, assigning skills, [TECH-3-52](#)  
agents, [TECH-2-5](#)  
    adding for queued calls, [OVR-21](#)  
    automatically reconfiguring, [OVR-21](#)  
    different ACD splits, [TECH-2-12](#)  
    multiple splits, [TECH-12-12](#)  
    queued calls, [TECH-2-12](#)  
Alarm Administration, adjunct, [TECH-14-7](#)  
alarm identification, LCD, [PC-2-13](#), [LAN-2-13](#)  
alarm suspension, during maintenance, [TECH-11-3](#)  
Alarms, [TECH-11-4](#)  
alarms  
    ASAI link, resuming, [PROT-2-70](#)  
    ASAI links, suspending, [PROT-2-70](#)  
    critical, [PC-4-6](#), [LAN-4-6](#)  
    major, [PC-4-6](#), [LAN-4-6](#)  
    minor, [PC-4-6](#), [LAN-4-6](#)  
    report customizing, [PROT-6-3](#)  
    resuming, [OVR-38](#), [TECH-11-4](#), [PROT-6-3](#)  
    suspending, [OVR-38](#), [TECH-11-4](#)  
    suspending for maintenance, [PROT-6-3](#)  
    warning, [PC-4-6](#), [LAN-4-6](#)  
alarms for adjuncts, administering, [TECH-14-7](#)  
alarms on link  
    disabling, [PROT-3-3](#)  
    enabling, [PROT-3-3](#)  
alarms, hardware, [PC-3-1](#)  
alarms, hardware messages, [LAN-3-1](#)  
alert\_order parameter, [TECH-4-10](#), [TECH-4-21](#), [TECH-4-26](#), [TECH-4-32](#), [TECH-4-35](#)  
Alerting Event Report, [OVR-41](#), [PROT-2-6](#)  
    call\_id, [TECH-3-12](#)  
    description, [TECH-3-9](#)  
    generating, [TECH-3-9](#)  
    II-digits, [TECH-3-13](#)  
    items, [TECH-3-4](#), [TECH-3-10](#)  
    reason for redirection, [TECH-3-13](#)  
    split/vector announcements, [TECH-3-9](#)  
    user to user information, [TECH-3-12](#)  
alerting event report, [TECH-C-14](#)  
alerting event report, message encodings, [PROT-5-3](#)  
algorithm, pacing, [TECH-2-4](#)  
altitude limitations, [PC-4-2](#), [LAN-4-2](#)  
AMD, see answering machine detection  
amphenol connector, [PC-2-11](#), [LAN-2-11](#)  
analog calls  
    maximum number of held calls, [TECH-12-3](#)  
    switch-hook, [TECH-12-3](#)  
    switch-hook flash, [TECH-12-4](#)  
analog sets  
    Auto-Answer option, [TECH-12-3](#)  
    call appearances, [TECH-4-46](#)  
    direct-agent calls, [TECH-12-4](#)  
    Manual Answer option, [TECH-12-3](#)  
    maximum number of calls, [TECH-12-3](#)  
    Redirection feature, [TECH-12-2](#)  
    Redirection on No Answer feature, [TECH-12-2](#)  
analog station, operation, [TECH-5-12](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

announcement  
  circuit pack, [TECH-14-1](#)  
  extensions, [TECH-5-3](#)  
  vector command, [TECH-12-13](#)  
announcements, [TECH-3-4](#), [TECH-12-13](#)  
announcements, feature  
  interactions, [TECH-12-5](#)  
announcements, vector, [TECH-12-5](#)  
ans\_mach parameter, [TECH-4-10](#)  
answer classification, switch-classified  
  calls, [TECH-4-14](#)

answer supervision, [TECH-4-9](#)  
Answer Supervision, feature interactions, [TECH-12-5](#)  
Answered Event Report, [OVR-41](#), [PROT-2-7](#)  
  called party number, [TECH-3-14](#)  
  cause, [TECH-3-15](#)  
  connected party number item, [TECH-3-14](#)  
  description, [TECH-3-14](#)  
  for switch-classified calls, [TECH-3-14](#)  
  generating, [TECH-3-14](#)  
  items, [TECH-3-4](#), [TECH-3-14](#)  
answered event report, message encodings, [PROT-5-6](#)  
answering machine detected, by call classifier, [TECH-4-15](#)  
answering machine detection, [OVR-23](#), [TECH-2-4](#), [TECH-2-5](#)  
  switch-classified call, [TECH-4-18](#)  
  values, [TECH-3-14](#), [TECH-3-15](#)

Answering Machine Detection, administering, [TECH-14-8](#)  
Application Component, [LAN-3-68](#)  
Application Components screen, [PC-3-66](#)  
application installation command, [PC-F-4](#)  
application number, software, [PC-1-1](#), [LAN-1-1](#)

Application Port Assignment  
  field and description, [PC-3-35](#)  
  menu items, [LAN-3-35](#)  
  screen, [PC-3-35](#), [LAN-3-35](#)  
application timers, [PROT-2-71](#)  
application, CV/LAN, [OVR-52](#)

applications  
  Adjunct Routing, [OVR-20](#)  
  adjunct routing, [TECH-2-10](#)  
  Automatic Agent Reconfiguration, [TECH-2-12](#)  
  Automatic Reconfiguring of Agents, [OVR-21](#)  
  Call Prompting, [TECH-14-1](#)  
  Computer Telephony Integration, [OVR-23](#)  
  Data Screen Delivery and Call Prompting, [TECH-2-8](#)  
  Data Screen Delivery and Voice/Data Transfer, [TECH-2-7](#)  
  for call centers, [OVR-17](#)  
  for desk-top, [OVR-17](#)  
  Inbound Call Management, [TECH-2-5](#)  
  Incoming Call Identification, [OVR-23](#), [TECH-2-14](#)  
  Incoming Call Management, [OVR-19](#)  
  Logging for Call Back, [OVR-21](#), [TECH-2-12](#)  
  Message Desk, [OVR-24](#), [TECH-2-15](#), [TECH-2-16](#)  
  Monitoring ACD Call Activity, [OVR-19](#)  
  Monitoring of ACD Call Activity, [OVR-19](#)  
  Office Automation, [OVR-23](#), [TECH-2-14](#)  
  Outgoing Call Management, [OVR-22](#)  
  Phone Management and Directory Services, [OVR-24](#), [TECH-2-15](#)  
  Predictive Dialing, [OVR-22](#), [TECH-14-1](#)  
  Preview Dialing, [OVR-22](#)  
  Screen Pop and Voice/Data Transfer, [OVR-17](#)  
  Screen Pop with Call Prompting, [OVR-18](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



	Book ID	Book Title
applications, (continued)		
Screen Processing Integration, <a href="#">OVR-18</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
Sequence Dialing using ASAI, <a href="#">OVR-22</a>	OVR	Overview
Speech Processing Integration, <a href="#">OVR-18</a> , <a href="#">TECH-2-9</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
supported, <a href="#">TECH-2-1</a> , <a href="#">TECH-2-2</a>	PROT	Protocol Reference
Telephone Management and Directory Services, <a href="#">OVR-24</a>	TECH	Technical Reference
Aristacom International Inc., as business partner, <a href="#">TECH-14-10</a>		
ARS		
administering, <a href="#">TECH-14-7</a>		
changing, <a href="#">TECH-14-7</a>		
ARS/AAR, feature interactions, <a href="#">TECH-12-6</a>		
ASAI		
aborting associations, <a href="#">PROT-1-10</a>		
association aborted by server or adjunct, <a href="#">PROT-2-62</a>		
associations description, <a href="#">PROT-1-2</a>		
basic installation, <a href="#">OVR-50</a>		
data structures, <a href="#">PROT-2-67</a>		
DEFINITY LAN Gateway message header values, <a href="#">PROT-7-3</a>		
domain type, <a href="#">PROT-4-36</a>		
ending associations, <a href="#">PROT-2-60</a>		
Ethernet sessions, <a href="#">PC-4-2</a> , <a href="#">LAN-4-2</a>		
Ethernet state, <a href="#">PC-4-7</a> , <a href="#">LAN-4-7</a>		
Ethernet transport option, <a href="#">LAN-1-2</a>		
extensions, <a href="#">LAN-1-5</a>		
initialization, <a href="#">PROT-B-3</a>		
initialization test, <a href="#">PC-4-6</a> , <a href="#">LAN-4-6</a>		
interface restart, <a href="#">PROT-3-4</a>		
link administration, <a href="#">OVR-44</a>		
link down scenario, <a href="#">PROT-7-12</a>		
message types, <a href="#">PROT-3-1</a>		
messaging procedures, <a href="#">PROT-2-1</a>		
processing aborted by endpoint application software, <a href="#">PROT-2-62</a>		
protocol version selection, <a href="#">PROT-2-67</a>		
request denial, <a href="#">PROT-1-9</a>		
Restart procedure, <a href="#">PROT-2-67</a>		
restart procedure, <a href="#">PROT-2-67</a>		
system capacities, <a href="#">OVR-47</a>		
Test screen, <a href="#">PC-3-68</a>		
timing of responses, <a href="#">PROT-2-71</a>		
Trace screen, <a href="#">PC-3-69</a>		
ASAI Accessed Integrated Directory database, <a href="#">TECH-C-13</a>		
ASAI and BRI parser, <a href="#">PROT-2-63</a>		
ASAI applications		
impact on ECS processor, <a href="#">TECH-2-20</a>		
interaction with ECS features, <a href="#">TECH-2-20</a>		
ASAI endpoint, detecting layer 2 drop, <a href="#">TECH-11-5</a>		
ASAI link		
initial messages, <a href="#">PROT-2-71</a>		
status scenario, <a href="#">PROT-7-15</a>		
suspending/resuming server alarms, <a href="#">PROT-2-70</a>		
ASAI link option, Event Minimization, <a href="#">TECH-3-2</a>		
ASAI software, checking, <a href="#">TECH-11-1</a>		
ASAI Station form, and setting calling number restricted presentation, <a href="#">TECH-12-49</a>		
ASAI-BRI link, <a href="#">TECH-14-1</a>		
ASAI-DEFINITY LAN Gateway link, <a href="#">TECH-14-1</a>		
ASAI-Provided Dial-Ahead Digits scenario, <a href="#">TECH-A-65</a>		
ASAI-Provided Digits feature, <a href="#">TECH-7-8</a>		
ASAI-requested digit collection, <a href="#">TECH-2-13</a>		
ASAI-Requested Digit Collection feature, <a href="#">TECH-7-8</a> , <a href="#">TECH-7-10</a>		

	Book ID	Book Title
ASAI-Requested Digit Collection scenarios, <a href="#">TECH-A-66</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
Assign Port for Node ID signalXX fields and description, <a href="#">PC-3-46</a> screen, <a href="#">PC-3-46</a>	OVR	Overview
assigned ports, displayed, <a href="#">PC-2-26</a> , <a href="#">LAN-2-26</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Assigning MAPD machine ID, <a href="#">PC-2-30</a> , <a href="#">LAN-2-30</a>	PROT	Protocol Reference
Assist/Supervisor Assist, <a href="#">TECH-12-13</a>	TECH	Technical Reference
association aborted, <a href="#">PROT-1-10</a> , <a href="#">PROT-5-69</a>		
associations		
ASAI, <a href="#">PROT-1-2</a>		
Audits, <a href="#">PROT-1-4</a>		
Call Control, <a href="#">PROT-1-3</a> , <a href="#">PROT-2-21</a> , <a href="#">PROT-B-29</a>		
Call Control initiated, <a href="#">PROT-2-21</a>		
Call Control terminated, <a href="#">PROT-2-21</a>		
call reference values, <a href="#">PROT-1-3</a>		
closing, <a href="#">PROT-1-2</a>		
definition, <a href="#">TECH-1-3</a>		
ending, <a href="#">PROT-2-60</a> , <a href="#">PROT-3-4</a>		
initiating, <a href="#">PROT-1-2</a> , <a href="#">PROT-3-3</a>		
Notification, <a href="#">PROT-1-3</a> , <a href="#">PROT-B-4</a>		
relationship to capability groups, <a href="#">TECH-1-3</a>		
Request Feature, <a href="#">PROT-1-4</a> , <a href="#">PROT-2-44</a>		
Routing, <a href="#">PROT-1-4</a>		
Set Value, <a href="#">PROT-1-4</a> , <a href="#">PROT-2-58</a>		
Value Query, <a href="#">PROT-1-4</a> , <a href="#">PROT-2-49</a>		
associations in event reports, <a href="#">TECH-3-58</a>		
attendant, <a href="#">TECH-12-7</a>		
Attendant Auto-Manual Splitting, feature interactions, <a href="#">TECH-12-9</a>		
attendant buttons		
Call Appearance, <a href="#">TECH-12-7</a>		
Cancel, <a href="#">TECH-12-7</a>		
Hold, <a href="#">TECH-12-7</a>		
Release, <a href="#">TECH-12-8</a>		
Split, <a href="#">TECH-12-8</a>		
Attendant Call Waiting, feature interactions, <a href="#">TECH-12-10</a>		
attendant console extensions, <a href="#">TECH-5-3</a>		
Attendant Console form, <a href="#">TECH-14-7</a>		
Attendant Control of Trunk Group Access, feature interactions, <a href="#">TECH-12-10</a>		
attendant group 0, and event reports, <a href="#">TECH-3-4</a>		
attendant start buttons, <a href="#">TECH-12-8</a>		
attendants, feature interactions, <a href="#">TECH-12-7</a>		
attendant-specific buttons, <a href="#">TECH-12-7</a>		
audible tones, <a href="#">TECH-4-32</a>		
audience, <a href="#">LAN-xi</a>		
Audit		
associations, <a href="#">PROT-1-4</a>		
associations and CRVs, <a href="#">PROT-1-4</a>		
internal server for Call Control, <a href="#">PROT-5-67</a>		
audit trail, <a href="#">PC-1-6</a> , <a href="#">LAN-1-6</a>		
AUDIX feature interactions, <a href="#">TECH-12-11</a>		
AUDIX interactions, <a href="#">PROT-B-79</a>		
AUDIX, coverage, <a href="#">TECH-3-29</a>		
Authorization Codes, feature interactions, <a href="#">TECH-12-11</a>		
Auto Dial procedure, <a href="#">PROT-2-28</a>		
Auto-Answer feature, analog sets, <a href="#">TECH-12-3</a>		
Auto-Available Split, feature interactions, <a href="#">TECH-12-15</a>		
Automatic Agent Reconfiguration		
application, <a href="#">TECH-2-12</a>		
sample scenario, <a href="#">TECH-2-12</a>		
Automatic Alternate Routing, see AAR		

Automatic Answering, [TECH-12-13](#)  
Automatic Call Distribution, see  
ACD, [TECH-12-12](#)  
Automatic Callback on Busy/No Answer, fea-  
ture interactions, [TECH-12-15](#)  
automatic reconfiguring of agents, [OVR-21](#)  
Automatic Route Selection,  
software, [TECH-14-2](#)  
Automatic Routing Selection, see ARS  
AWOH members, [PROT-A-3](#)  
AWOH stations, [TECH-A-75](#)  
AWOH, see Administration Without Hardware, [TECH-12-2](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

B

backup of removable medium, [PC-2-38](#), [LAN-2-38](#)  
Balun, [PC-2-4](#), [LAN-2-4](#)  
basic installation, [OVR-50](#)  
Basic Rate Interface  
interactions, [TECH-12-48](#)  
transport, [TECH-14-3](#)  
Basic Rate Interface link, [TECH-14-1](#)  
baud rate  
local connection, [PC-4-11](#), [LAN-4-11](#)  
remote connection, [PC-4-11](#), [LAN-4-11](#)  
before carrier arrangement worksheet, [PC-A-2](#), [LAN-A-2](#)  
Bellcore Calling Name ID, not supported, [TECH-12-49](#)  
Billing Change Request, [PROT-5-184](#)  
Billing Change Request procedure, [PROT-2-59](#)  
billing change requests, maximum allowed, [TECH-B-3](#)  
Billing Rate feature, [OVR-37](#)  
billing rate, 900 calls, [TECH-10-2](#)  
billing rates, changing, [TECH-10-5](#)  
billing rates, setting, [TECH-10-2](#)  
billing, multiquest flexible, [TECH-C-12](#)  
blind transfer scenarios, [TECH-A-9](#)  
block connecting, [PC-2-16](#)  
block, connecting, [LAN-2-14](#)  
board  
number, [PC-2-26](#), [LAN-2-26](#)  
TN801, [PC-4-4](#), [LAN-4-4](#)  
type, [PC-2-26](#), [LAN-2-26](#)  
board interfaces and support, TN801, [PC-1-5](#), [LAN-1-4](#)  
book, organization, [LAN-xi](#)  
boot completion check, [PC-H-3](#), [LAN-H-3](#)  
booting precautions, [PC-2-13](#), [LAN-2-12](#)  
BRI  
parser and ASAI, [PROT-2-63](#)  
parser procedures, [PROT-2-63](#)  
BRI, see Basic Rate Interface  
Bridged Call Appearance, feature interactions, [TECH-12-16](#)  
bringing up the MAPD system, [PC-D-2](#), [LAN-D-2](#)  
Brouter, [PROT-7-1](#)  
Brouter for ASAI messages, [LAN-1-5](#)  
brouter, DEFINITY LAN Gateway, [TECH-13-1](#), [TECH-13-5](#)  
Brouter, ISDN, [LAN-1-1](#)  
buffer threshold, Layer 2 processor congestion, [PROT-6-7](#)  
Business applications, [OVR-45](#)

	Book ID	Book Title
business partners, <a href="#">TECH-14-5</a> , <a href="#">TECH-14-10</a>		
Aristacom International Inc., <a href="#">TECH-14-10</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
ASAI options, <a href="#">TECH-14-6</a>		
Dialogic Corporation, <a href="#">TECH-14-10</a>	OVR	Overview
Electronic Information Systems, <a href="#">TECH-14-10</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Hewlett-Packard, <a href="#">TECH-14-10</a>	PROT	Protocol Reference
IBM, <a href="#">TECH-14-10</a>	TECH	Technical Reference
Novell, <a href="#">TECH-14-10</a>		
Stratus Computer Company, <a href="#">TECH-14-10</a>		
Tandem Computers, <a href="#">TECH-14-10</a>		
Business partners of Lucent Technologies, <a href="#">OVR-51</a>		
busy condition for switch-classified calls, <a href="#">TECH-4-16</a>		
Busy Event Report, <a href="#">PROT-2-17</a>		
Busy or Unavailable Event Report, <a href="#">OVR-41</a>		
Busy Verification of Terminals, feature interactions, <a href="#">TECH-12-17</a>		
Busy/Unavailable Event Report		
called party number, <a href="#">TECH-3-17</a>		
cause, <a href="#">TECH-3-17</a>		
description, <a href="#">TECH-3-16</a>		
generating, <a href="#">TECH-3-16</a>		
items, <a href="#">TECH-3-4</a> , <a href="#">TECH-3-17</a>		
Busy/Unavailable Event Report, message encodings, <a href="#">PROT-5-8</a>		
button, shutdown, <a href="#">PC-4-4</a> , <a href="#">LAN-4-4</a>		
buttons, <a href="#">TECH-12-7</a>		
Call Appearance, <a href="#">TECH-12-7</a>		
Call Park, <a href="#">TECH-12-22</a>		
Cancel, <a href="#">TECH-12-7</a>		
Conference, <a href="#">TECH-12-31</a>		
Drop, <a href="#">TECH-12-39</a>		
Hold, <a href="#">TECH-12-7</a>		
Release, <a href="#">TECH-12-8</a>		
Split, <a href="#">TECH-12-8</a>		
Transfer, <a href="#">TECH-3-31</a> , <a href="#">TECH-12-31</a>		
byte description, Single-Step Conference acknowledgement, <a href="#">PROT-5-61</a>		
byte descriptions		
alerting event report, <a href="#">PROT-5-3</a>		
Answered Event Report, <a href="#">PROT-5-6</a>		
Call Conferenced Event Report, <a href="#">PROT-5-9</a>		
call control		
acknowledgement message encodings, association terminates, <a href="#">PROT-5-65</a>		
endpoint rejects FIE, association terminated, <a href="#">PROT-5-70</a>		
internal server audit, <a href="#">PROT-5-67</a>		
message not understood, association aborted, <a href="#">PROT-5-69</a>		
request denied, association continues, <a href="#">PROT-5-64</a>		
Call Initiated Event Report, <a href="#">PROT-5-11</a>		
Call Offered to Domain Event Report, <a href="#">PROT-5-12</a>		
Call Originated Event Report, <a href="#">PROT-5-14</a> , <a href="#">PROT-5-19</a>		
Call Redirected Event Report, <a href="#">PROT-5-16</a>		
Call Transferred Event Report, <a href="#">PROT-5-17</a>		
Connected Event Report, <a href="#">PROT-5-21</a>		
Cut-Through Event Report, <a href="#">PROT-5-23</a>		
Disconnect/Drop Event Report, <a href="#">PROT-5-24</a>		
Domain Control		
Station/ACD Split Request, <a href="#">PROT-5-72</a>		
Third Party Selective Drop Request, <a href="#">PROT-5-74</a>		
Entered Digits Event Report, <a href="#">PROT-5-26</a>		
Hold Event Report, <a href="#">PROT-5-27</a>		
Login Event Report, <a href="#">PROT-5-28</a>		
Queued Event Report, <a href="#">PROT-5-32</a>		
Redirect Call, <a href="#">PROT-5-54</a>		

byte descriptions, (continued)  
Reorder/Denial Event Report, [PROT-5-35](#)  
Third Party Clear Call Request, [PROT-5-43](#)  
Third Party Listen Disconnect Request, [PROT-5-49](#)  
Third Party Listen Reconnect Request, [PROT-5-50](#)  
Third Party Make Call Request, [PROT-5-39](#)  
Third Party Make Call Request acknowledgement, [PROT-5-55](#)  
Third Party Merge Request, [PROT-5-47](#)  
Third Party Reconnect Request, [PROT-5-46](#)  
Third Party Relinquish Control Request, [PROT-5-48](#)  
Third Party Selective Drop Request, [PROT-5-44](#)  
Third Party Selective Hold Request, [PROT-5-45](#)  
Third Party Send DTMF Digits Request, [PROT-5-51](#)  
Third Party Single-Step acknowledgement, [PROT-5-91](#)  
Third Party Single-Step Conference Request, [PROT-5-53](#)  
Third Party Take Control, [PROT-5-41](#)  
Third Party Take Control Request acknowledgment, [PROT-5-57](#)  
Trunk Seized Event Report, [PROT-5-36](#)  
byte descriptions for Call Control  
endpoint aborts association, [PROT-5-71](#)  
normal clearing terminates association, [PROT-5-69](#)  
request denied, association terminates, [PROT-5-66](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

C

cable  
external, [PC-4-4](#), [LAN-4-4](#)  
LCD, [PC-4-4](#), [LAN-4-4](#)  
reset, [PC-4-4](#), [LAN-4-4](#)  
cable connections for TN801/TN801B, [LAN-2-11](#)  
cables, [PC-B-2](#), [LAN-B-2](#)  
Call Appearance button, [TECH-12-7](#)  
call appearance, analog sets, [TECH-4-46](#)  
call capacities, [TECH-B-4](#), [PROT-4-18](#)  
call center applications, [OVR-17](#)  
call center help line, [TECH-2-20](#)  
call classification  
direct-agent, [TECH-4-32](#)  
switch-classified calls, [TECH-4-13](#)  
user-classified calls, [TECH-4-23](#)  
Call Classification after Answer Supervision, [TECH-4-11](#), [TECH-4-13](#), [TECH-4-15](#), [TECH-4-17](#)  
call classification for Phantom Calls, [TECH-4-28](#)  
call classifier, [OVR-22](#), [TECH-2-4](#), [TECH-3-14](#)  
conditions for detecting answers, [TECH-4-15](#)  
switch-classified calls, [TECH-4-9](#)  
Call Classifier Query procedure, [PROT-2-53](#)  
Call Classifier Status Query, [TECH-9-2](#)  
Call Classifier Status query, [OVR-36](#)  
Call Classifier, circuit pack, [TECH-14-1](#)  
call classifiers  
AMD, [TECH-4-19](#)  
TN2182, [TECH-4-19](#)  
TN744B, [TECH-4-19](#)  
Call Classifiers Status Query, [PROT-5-148](#)

Call Conferenced Event Report, <a href="#">OVR-41</a> , <a href="#">PROT-2-8</a> calling party number, <a href="#">TECH-3-18</a> description, <a href="#">TECH-3-18</a> extension list, <a href="#">TECH-3-19</a> generating, <a href="#">TECH-3-18</a> items, <a href="#">TECH-3-5</a> , <a href="#">TECH-3-18</a> old party_id, <a href="#">TECH-3-19</a> other call_id, <a href="#">TECH-3-19</a> party_id, <a href="#">TECH-3-19</a> Third Party Merge Request, <a href="#">TECH-3-18</a> trunk_id, <a href="#">TECH-3-19</a> , <a href="#">TECH-3-32</a>	<b>Book ID</b>  <b>Book Title</b>  LAN DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance  OVR Overview  PC PC LAN over MAPD Installation, Administration, and Maintenance  PROT Protocol Reference  TECH Technical Reference
Call Conferenced Event Report, message encodings, <a href="#">PROT-5-9</a>	
Call control audit, of internal server, <a href="#">PROT-5-67</a> capability, <a href="#">PROT-5-38</a> RELease COMplete messages sent by adjunct, <a href="#">PROT-5-65</a> RELease COMplete messages sent by server, <a href="#">PROT-5-65</a> RELease COMplete messages sent by server and adjunct, <a href="#">PROT-5-69</a> third party associations, <a href="#">PROT-2-20</a>	
call control acceptance in various states, <a href="#">TECH-4-3</a> capability group, <a href="#">TECH-1-1</a> requests and call states, <a href="#">TECH-4-3</a>	
Call Control acceptance in various states, <a href="#">TECH-5-5</a>	
Call Control and event reporting, <a href="#">PROT-2-21</a>	
Call Control associations, <a href="#">PROT-1-3</a> , <a href="#">PROT-2-21</a> , <a href="#">PROT-B-29</a> CRVs, <a href="#">PROT-1-3</a> initiating, <a href="#">PROT-2-21</a> terminating, <a href="#">PROT-2-21</a>	
Call Control Capability Group, Event Reporting, <a href="#">TECH-3-2</a>	
Call Control capability groups, <a href="#">TECH-4-1</a>	
Call Control capability groups, Single-Step Conference, <a href="#">TECH-4-2</a>	
Call Control feature Redirect Call, <a href="#">OVR-29</a> Third Party Call Ended, <a href="#">OVR-30</a> Third Party Clear Call, <a href="#">OVR-30</a> Third Party Make Call, <a href="#">OVR-28</a> Third Party Merge, <a href="#">OVR-29</a> Third Party Reconnect, <a href="#">OVR-29</a> Third Party Selective Drop, <a href="#">OVR-29</a> Third Party Selective Hold, <a href="#">OVR-29</a> Third Party Send DTMF Signals, <a href="#">OVR-30</a> Third Party Single-Step Conference, <a href="#">OVR-30</a> Third Party Take Control, <a href="#">OVR-28</a>	
Call Control message encodings acknowledgement, associations terminates, <a href="#">PROT-5-65</a> endpoint aborts association, <a href="#">PROT-5-71</a> endpoint rejects FIE, association terminated, <a href="#">PROT-5-70</a> internal server audit, <a href="#">PROT-5-67</a> normal clearing terminates association, <a href="#">PROT-5-69</a> request denied, association continues, <a href="#">PROT-5-64</a> request denied, association terminated, <a href="#">PROT-5-66</a>	
Call Control message not understood, association aborted, <a href="#">PROT-5-69</a>	
Call Control procedures, <a href="#">PROT-2-31</a>	
Call Coverage, AUDIX scenario, <a href="#">TECH-A-18</a>	
Call Coverage, feature interactions, <a href="#">TECH-12-17</a>	
Call Coverage, Station scenario, <a href="#">TECH-A-17</a>	
call coverage, VDNs in path, <a href="#">TECH-12-19</a>	
call destination, switch-classified, <a href="#">TECH-4-19</a>	
Call Detail Recording feature interactions, <a href="#">TECH-12-19</a>	
call direction, <a href="#">PROT-B-61</a>	

Call Ended Event Report, [OVR-41](#),  
[PROT-2-18](#)  
    cause, [TECH-3-21](#)  
    description, [TECH-3-21](#)  
    generating, [TECH-3-21](#)  
    items, [TECH-3-5](#), [TECH-3-21](#)  
call flow, outgoing call over non-ISDN  
    trunk, [TECH-A-57](#)  
Call Forwarding, [TECH-9-3](#)  
Call Forwarding Activation  
    procedure, [PROT-2-46](#)  
Call Forwarding All Calls, feature interactions, [TECH-12-21](#)  
Call Forwarding Cancel procedure, [PROT-2-47](#)  
Call Forwarding denials, [TECH-9-14](#)  
Call Forwarding feature, [OVR-34](#), [OVR-36](#)  
Call Forwarding Feature Activation, [PROT-5-132](#)  
Call Forwarding status, [TECH-9-11](#)  
Call Forwarding, Request Feature, [TECH-8-2](#)  
call handling preference, greatest need, [TECH-12-34](#)  
Call ID, Universal, [OVR-15](#), [OVR-37](#), [TECH-3-13](#), [TECH-3-20](#), [TECH-3-22](#), [TECH-3-26](#), [TECH-3-33](#),  
[TECH-4-4](#), [TECH-5-27](#), [TECH-5-36](#), [TECH-7-5](#), [TECH-9-4](#), [PROT-2-57](#), [PROT-4-71](#), [PROT-5-155](#)  
    acknowledgement parameters, [TECH-9-12](#)  
    parameters, [TECH-4-4](#), [TECH-4-6](#), [TECH-4-41](#), [TECH-4-64](#)  
Call Identity information element, [PROT-4-18](#)  
Call Information at Station Query, [PROT-5-151](#)  
Call Information query, [OVR-36](#)  
Call Information Status Query, [TECH-9-2](#)  
Call Initiated Event Report, [OVR-41](#), [PROT-2-9](#)  
    description, [TECH-3-22](#)  
    items, [TECH-3-5](#), [TECH-3-22](#)  
Call Initiated Event Report, message encodings, [PROT-5-11](#)  
call merge summary, [TECH-3-62](#)  
call monitoring scenarios, [TECH-A-7](#)  
call offered to an ACD split domain, [TECH-3-23](#)  
Call Offered to Domain Event Report, [OVR-41](#), [PROT-2-10](#)  
    called party number, [TECH-3-24](#)  
    description, [TECH-3-23](#)  
    domain, [TECH-3-25](#)  
    flexible billing, [TECH-3-26](#)  
    generating, [TECH-3-23](#)  
    II-digits, [TECH-3-26](#)  
    items, [TECH-3-5](#), [TECH-3-23](#)  
    lookahead interflow information, [TECH-3-25](#)  
    party\_id, [TECH-3-27](#)  
    trunk group number/trunk group member number, [TECH-3-24](#)  
    user to user information, [TECH-3-25](#)  
    user-entered information, [TECH-3-25](#)  
Call Offered to Domain Event Report, message encodings, [PROT-5-12](#)  
call offered, VDN domain, [TECH-3-23](#)  
Call Options information element, [PROT-4-28](#)  
call options, originators/destinations, [TECH-4-39](#)  
Call Originated Event Report, [OVR-41](#), [TECH-3-27](#), [PROT-2-11](#)  
    call\_id, [TECH-3-27](#)  
    called party number, [TECH-3-27](#)  
    calling party number, [TECH-3-27](#)  
    cause, [TECH-3-28](#)  
    items, [TECH-3-6](#), [TECH-3-27](#)  
    party extension, [TECH-3-28](#)  
    user to user information, [TECH-3-28](#)  
call originated event report, [TECH-C-13](#)  
Call Originated Event Report, message encodings, [PROT-5-14](#), [PROT-5-19](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



	Book ID	Book Title
call originator		
switch-classified, <a href="#">TECH-4-19</a>	LAN	DEFINITY LAN Gateway over MAPD
user-classified calls, <a href="#">TECH-4-23</a>		Installation, Administration, and Maintenance
Call Park button, <a href="#">TECH-12-22</a>	OVR	Overview
Call Park used with transfer, <a href="#">TECH-3-31</a>	PC	PC LAN over MAPD Installation, Administration,
Call Park, and call conferenced, <a href="#">TECH-3-18</a>		and Maintenance
Call Park, feature interactions, <a href="#">TECH-12-22</a>	PROT	Protocol Reference
Call Pickup, feature interactions, <a href="#">TECH-12-23</a>	TECH	Technical Reference
call prompter, <a href="#">TECH-3-49</a>		
Call Prompting, <a href="#">TECH-12-26</a> , <a href="#">TECH-14-1</a>		
call prompting, <a href="#">TECH-2-12</a>		
Call Redirected Event Report, <a href="#">OVR-42</a> , <a href="#">PROT-2-11</a>		
call_id, <a href="#">TECH-3-30</a>		
description, <a href="#">TECH-3-29</a>		
items, <a href="#">TECH-3-6</a> , <a href="#">TECH-3-30</a>		
monitored calls, <a href="#">TECH-3-29</a>		
Call Redirected Event Report, message encoding, <a href="#">PROT-5-16</a>		
call reference value, <a href="#">PC-2-27</a>		
call reference value length, <a href="#">LAN-2-27</a>		
call reference values		
assigning, <a href="#">PROT-3-3</a>		
associations, <a href="#">PROT-1-3</a>		
description, <a href="#">PROT-4-3</a>		
purpose, <a href="#">PROT-1-3</a>		
Call Route Request, <a href="#">PROT-5-113</a>		
Call Route Selection, <a href="#">PROT-5-116</a>		
call scenarios, <a href="#">TECH-A-2</a>		
call scenarios across multiple servers, <a href="#">PROT-B-86</a>		
call scenarios, Expert Agent Selection, <a href="#">TECH-A-37</a>		
Call State information element, <a href="#">PROT-4-10</a>		
call states and Third Party Call Control requests, <a href="#">TECH-4-3</a>		
Call to Agent with RONA scenarios, <a href="#">TECH-A-49</a>		
Call Transferred Event Report, <a href="#">OVR-42</a> , <a href="#">PROT-2-11</a>		
called party number, <a href="#">TECH-3-31</a>		
calling party number, <a href="#">TECH-3-31</a>		
description, <a href="#">TECH-3-31</a>		
items, <a href="#">TECH-3-6</a> , <a href="#">TECH-3-31</a>		
old party_id, <a href="#">TECH-3-32</a>		
other call_id, <a href="#">TECH-3-31</a>		
party_id list, <a href="#">TECH-3-32</a>		
resulting call_id, <a href="#">TECH-3-32</a>		
Call Transferred Event Report, message encodings, <a href="#">PROT-5-17</a>		
call types		
direct-agent, <a href="#">TECH-4-29</a>		
switch-classified, <a href="#">TECH-4-9</a>		
Third Party Make Call, <a href="#">TECH-4-9</a>		
user-classified, <a href="#">TECH-4-21</a>		
call types, Third Party Make Call, <a href="#">PROT-A-1</a>		
call vectoring, <a href="#">OVR-20</a> , <a href="#">TECH-2-10</a>		
administering, <a href="#">TECH-14-7</a>		
applications, <a href="#">TECH-14-2</a>		
with Flexible Billing, <a href="#">TECH-14-8</a>		
Call Vectoring, feature interactions, <a href="#">TECH-12-24</a>		
Call Waiting, feature interactions, <a href="#">TECH-12-28</a>		
call, redirect, <a href="#">TECH-C-13</a>		
Call, Universal, <a href="#">TECH-3-43</a> , <a href="#">TECH-7-5</a> , <a href="#">TECH-C-8</a>		
call/station states, call control acceptance, <a href="#">TECH-4-3</a>		
call_id list, <a href="#">TECH-9-7</a>		
call_id parameter, <a href="#">TECH-4-6</a> , <a href="#">TECH-4-40</a> , <a href="#">TECH-4-62</a> , <a href="#">TECH-4-76</a> , <a href="#">TECH-5-4</a> , <a href="#">TECH-5-10</a> , <a href="#">TECH-5-13</a> , <a href="#">TECH-5-15</a> , <a href="#">TECH-5-17</a> , <a href="#">TECH-5-20</a> , <a href="#">TECH-5-29</a> , <a href="#">TECH-5-32</a> , <a href="#">TECH-6-7</a> , <a href="#">TECH-7-3</a>		
call_id2 parameter, <a href="#">TECH-5-20</a>		
call_options parameter, <a href="#">TECH-4-4</a>		



call\_state list, [TECH-9-8](#)  
call-classifier originators, maximum allowed, [TECH-B-3](#)  
called party number, [OVR-17](#), [TECH-2-7](#)  
called party number parameter, [TECH-7-3](#)  
Called Party Number, information element, [PROT-4-11](#)  
called party, address, [TECH-4-4](#)  
calling party number and trunk group ID in event reports, [TECH-7-4](#)  
calling party number billing number (CPN/BN), [TECH-2-5](#)  
Calling Party Number, information element, [PROT-4-13](#)  
calling party number/billing number parameter, [TECH-7-3](#)  
calling station, address, [TECH-4-4](#)  
Callmaster terminal, 603E1, [TECH-9-10](#)  
Call-Related Event Reporting, [TECH-3-2](#)  
call-related event reports, [PROT-2-4](#), [PROT-2-6](#)  
calls  
    across multiple servers, [PROT-B-86](#)  
    conferencing, [OVR-29](#)  
    controlled, [TECH-3-2](#), [PROT-2-3](#)  
    direct agent, [OVR-28](#)  
    direct-agent, delivering, [TECH-12-36](#)  
    domain-controlled, [TECH-3-2](#)  
    incoming to Message Desk, [TECH-A-20](#)  
    merging for transfer or conference, [TECH-3-59](#)  
    monitored, [TECH-3-2](#), [PROT-2-3](#)  
    number held, on analog sets, [TECH-12-3](#)  
    number in queue, [TECH-12-35](#)  
    oldest in queue, [TECH-12-36](#)  
    on hold, [TECH-12-47](#)  
    outbound, [TECH-2-4](#)  
    outgoing, [OVR-22](#)  
    resulting in event reports, [TECH-3-2](#)  
    server classified, [OVR-28](#)  
    supervisor assist, [OVR-28](#)  
    switch-classified, [PROT-B-36](#)  
    transferring, [OVR-29](#)  
    user classified, [OVR-28](#)  
Calls across Multiple ECS(s) scenarios, [TECH-A-25](#)  
calls in queue, direct-agent, [TECH-12-35](#)  
calls monitoring charges, [TECH-C-10](#)  
Calls Query procedure, [PROT-2-54](#)  
Calls, Phantom, [OVR-12](#), [OVR-28](#)  
calls, Phantom, [TECH-4-25](#), [TECH-5-26](#), [TECH-12-2](#), [TECH-C-8](#)  
CallVisor ASAI planning, [OVR-45](#)  
CallVisor PC, [OVR-52](#)  
Cancel button, [TECH-12-7](#)  
Cancel Call Forwarding Feature Activation, [PROT-5-133](#)  
cancel Domain Control, [PROT-2-28](#)  
Cancel Event Notification Request, [PROT-5-103](#)  
Cancel Send All Calls feature activation, [PROT-5-131](#)  
Cancel Send All Calls procedure, [PROT-2-48](#)  
capabilities  
    common, [PROT-2-3](#)  
    Heartbeat, [PROT-6-3](#)  
    resume alarms, [PROT-6-3](#)  
    suspend alarms, [PROT-6-3](#)  
    Third Party Make Call, mapping to call type, [PROT-A-1](#)  
capabilities, Domain Control, [TECH-5-4](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

capability, [TECH-5-15](#)  
    Event Notification Request, [TECH-6-3](#)  
    Event Reporting, [TECH-3-1](#)  
    Heartbeat, [TECH-11-2](#)  
    Redirect Call, [TECH-5-17](#)  
    restart, [TECH-11-5](#)  
    Resume Alarms, [TECH-11-4](#)  
    Route, [TECH-7-2](#)  
    Route End, [TECH-2-10](#), [TECH-7-13](#)  
    Route Request, [TECH-2-10](#)  
    Route Select, [TECH-2-10](#), [TECH-7-8](#)  
    Set Value, [TECH-10-2](#)  
    Third Party Answer, [TECH-5-10](#)  
    Third Party Auto Dial, [TECH-5-26](#)  
    Third Party Domain (Station) Control Request, [TECH-5-6](#)  
    Third Party Domain Control Ended, [TECH-5-40](#)  
    Third Party Domain Control Request, ACD Split/EAS Skill, [TECH-5-8](#)  
    Third Party Merge, [TECH-5-20](#)  
    Third Party Relinquish Control, [TECH-5-30](#)  
    Third Party Selective Drop, [TECH-5-24](#)  
    Third Party Selective Hold, [TECH-4-44](#), [TECH-5-13](#)  
    Third Party Send DTMF Signals, [TECH-5-32](#)  
    U-Abort, [TECH-3-1](#)  
    Value Query, [TECH-9-2](#)  
    Value Query Response, [TECH-9-15](#)  
capability categories, [TECH-1-2](#)  
    controlling, [TECH-1-2](#)  
    initiating, [TECH-1-2](#)  
    terminating, [TECH-1-2](#)  
capability group  
    Call Control, [PROT-5-38](#)  
    Domain Control, [TECH-1-1](#), [PROT-5-72](#)  
    Maintenance, [TECH-1-2](#)  
    Notification, [TECH-1-1](#), [TECH-6-1](#)  
    Request Feature, [TECH-1-2](#), [TECH-8-1](#)  
    Routing, [TECH-1-2](#), [TECH-7-1](#)  
    Set Value, [TECH-1-2](#)  
    Value Query, [TECH-1-2](#)  
capability groups, Call Control, [TECH-4-1](#)  
capability requests unsuccessful, [PROT-B-178](#)  
Capacities, increased for Release 8, Active Route Requests, 3rd party domain controls of  
    Splits/Skills, [TECH-C-5](#)  
capacities, system requirements, and limitations, [PC-4-2](#), [LAN-4-2](#)  
capacity on MAPD system, [PC-1-2](#), [PC-1-3](#), [LAN-1-2](#)  
capacity requirements, [OVR-47](#), [TECH-B-1](#)  
capacity, ethernet, [PC-4-2](#), [LAN-4-2](#)  
card  
    Pentium processor, [PC-4-4](#), [LAN-1-1](#), [LAN-4-4](#)  
    Pentium processor replacement, [PC-4-14](#), [LAN-4-14](#)  
carrier functions, [LAN-A-2](#)  
carrier functions, port slots, [PC-A-3](#), [LAN-A-3](#)  
carrier, restrictions, [PC-2-9](#)  
cause information elements, [PROT-4-15](#)  
cause information elements returned by server, [PROT-4-16](#)  
cause parameter, [TECH-7-13](#)  
cause values, Single-Step Conference, [PROT-4-17](#)  
cause values, special information tones, [TECH-4-14](#)  
CCITT Q.932  
    description, [PROT-1-5](#)  
    facility information element, [PROT-1-5](#)  
cdpd, see customer database-provided digits.  
CDR, see Call Detail Recording

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

ced, see customer-entered digits  
CentreVu Computer Telephony, [OVR-52](#)  
Change Agent Work Mode  
  Request, [PROT-5-128](#)  
Change Agent Work Modes feature, [OVR-34](#)  
Change ARS Digit Analysis Form, [TECH-14-7](#)  
change circuit packs command, [PC-2-24](#),  
  [LAN-2-24](#)  
change circuit-packs cabinet  
  command, [TECH-13-2](#), [TECH-13-5](#)  
Change Hunt Group form, [TECH-14-7](#)  
Change Passwords  
  commands, [PC-3-18](#)  
  conventions, [LAN-3-17](#)  
  field name and description, [LAN-3-18](#)  
  fields and description, [PC-3-17](#)  
  screen, [PC-3-17](#)  
  steps, [LAN-3-18](#)  
change passwords, [PC-3-13](#)  
changing password, [LAN-3-16](#)  
changing, password, [PC-3-16](#)  
char\_seq parameter, [TECH-4-73](#), [TECH-5-32](#)  
characters  
  Japanese Katakana, [TECH-9-10](#)  
  non-standard European, [TECH-9-10](#)  
  special, [TECH-9-10](#)  
charge advice, [OVR-32](#)  
charges for calls, [TECH-C-10](#)  
Charging Event Report  
  call\_id, [TECH-3-34](#)  
  called number, [TECH-3-34](#)  
  cause, [TECH-3-36](#)  
  charge, [TECH-3-36](#)  
  charging number, [TECH-3-35](#)  
  description, [TECH-3-34](#)  
  party\_id, [TECH-3-34](#)  
  trunk group, [TECH-3-35](#)  
  type of charge, [TECH-3-35](#)  
checking for successful boot, [PC-H-3](#), [LAN-H-3](#)  
CINFO, [TECH-7-4](#), [TECH-C-11](#)  
circuit card, Packet Controller, [TECH-14-1](#)  
circuit packs  
  Call Classifier, [TECH-14-1](#)  
  DS1 Interface, [TECH-14-1](#)  
  Expansion Interface, [TECH-14-2](#)  
  Facility Test, [TECH-14-1](#)  
  for integrated announcements, [TECH-14-1](#)  
  ISDN-BRI, [TECH-14-1](#)  
  Packet Maintenance, [TECH-14-1](#)  
  TN2170, [TECH-13-3](#)  
  TN2208, [TECH-13-3](#)  
  TN2208 (Ethernet), [TECH-13-2](#), [TECH-13-5](#)  
  TN556 (BRI), [TECH-13-2](#)  
  TN570, [TECH-14-2](#)  
  TN776, [TECH-14-2](#)  
Class of Restriction  
  feature interactions, [TECH-12-29](#)  
  form, [TECH-12-29](#)  
Class of Service, feature interactions, [TECH-12-29](#)  
classification, global call, [OVR-28](#)  
Classifier Query procedure, [PROT-2-53](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Client Access Log  
  fields and descriptions, [PC-3-59](#)  
  screen, [PC-3-59](#)  
client server  
  administration, [LAN-E-2](#)  
  configuration, [LAN-E-3](#)  
Clients for Node ID signalXX, [LAN-3-42](#)  
  fields and descriptions, [PC-3-43](#)  
  screen, [PC-3-43](#)  
Clients for Node ID signalXX, Add  
  Client, [LAN-3-44](#)  
clock, MAPD, [PC-2-28](#), [LAN-2-28](#)  
code, for the slot, [PC-2-26](#), [LAN-2-26](#)  
codes, account, [TECH-12-47](#)  
codes, reason, [TECH-C-10](#)  
Codeset  
  description, [PROT-4-9](#)  
  information element, [PROT-4-6](#)  
Codeset 0 information element, [PROT-4-10](#)  
Codeset 6  
  information elements, [PROT-4-28](#)  
  locking shift, [PROT-4-9](#)  
coding  
  error value tag, [PROT-4-46](#)  
  general problems, [PROT-4-47](#)  
  invoke problem, [PROT-4-48](#)  
  operation value/error value, [PROT-4-45](#)  
  return result problem, [PROT-4-47](#)  
coding rules, [PROT-4-6](#)  
Coding Standard Three, causes returned by server, [PROT-4-15](#), [PROT-4-17](#)  
Coding Standard Zero, causes returned by server, [PROT-4-15](#), [PROT-4-16](#)  
cold starts, [TECH-10-4](#)  
Collect Digits (vector) command, [TECH-7-8](#), [TECH-12-26](#)  
Collect Digits, vector command, [TECH-2-8](#)  
collect\_digits\_flag parameter, [TECH-7-9](#)  
command  
  add station, [PC-2-26](#), [LAN-2-26](#)  
  change circuit packs, [PC-2-24](#), [LAN-2-24](#)  
  list config, [PC-2-25](#), [LAN-2-25](#)  
Command Log  
  fields and description, [PC-3-61](#)  
  screen, [PC-3-61](#)  
command, add station, [PROT-6-2](#)  
commands, [TECH-12-27](#)  
  add station, [TECH-14-3](#)  
  Adjunct Routing, [TECH-7-7](#), [TECH-12-25](#), [TECH-12-26](#)  
  announcement vector, [TECH-12-13](#)  
  change circuit-packs cabinet, [TECH-13-2](#), [TECH-13-5](#)  
  Collect Digit (vector), [TECH-12-26](#)  
  display station, [TECH-5-3](#)  
  route to (vector), [TECH-12-13](#)  
  route to numbers, [TECH-12-14](#)  
  set options, [TECH-14-7](#)  
commands, (vector), collect digits, [TECH-7-8](#)  
commands, This Host, [PC-3-21](#)  
Comments about this document, [TECH-xxxvii](#)  
comments about this document, [OVR-viii](#), [PROT-xxv](#)  
common capabilities, [TECH-3-1](#), [PROT-2-3](#)  
common capabilities, definition, [TECH-3-1](#)  
common\_party\_id parameter, [TECH-4-62](#), [TECH-5-20](#)  
complete system identifiers, [PC-C-1](#), [LAN-C-1](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

component (FIE)  
    reject, [PROT-1-5](#)  
    return error, [PROT-1-5](#)  
component length field  
    long form, [PROT-4-42](#)  
    short form, [PROT-4-41](#)  
component types tag, [PROT-4-42](#)  
components  
    definition, [PROT-4-37](#)  
    invoke, [PROT-4-38](#)  
    message, [PROT-B-1](#)  
    reject, [PROT-4-41](#)  
    return error, [PROT-4-40](#)  
components, hardware, [TECH-14-1](#)  
components, MAPD system hardware, [PC-4-4](#), [LAN-4-4](#)  
computer client associations, [LAN-1-5](#)  
conf/trans\_flag parameter, [TECH-4-62](#), [TECH-5-20](#)  
Conference  
    button, [TECH-12-31](#)  
    feature interactions, [TECH-12-30](#)  
    interactions, [TECH-3-64](#)  
conference call, [OVR-29](#)  
conference calls, Flexible Billing, [TECH-10-5](#)  
Conference request, Single-Step (Domain), [PROT-5-84](#)  
conference, interaction with Selective Listening, [TECH-12-31](#)  
Conference, Single-Step, [OVR-30](#), [TECH-3-39](#), [TECH-3-42](#), [TECH-4-2](#), [TECH-4-3](#), [TECH-4-57](#),  
[TECH-5-2](#), [TECH-5-4](#), [TECH-5-5](#), [TECH-5-35](#), [TECH-5-36](#), [TECH-12-56](#), [TECH-12-59](#), [TECH-C-8](#),  
[PROT-2-38](#), [PROT-5-53](#), [PROT-5-91](#)  
Conference/Transfer Options information element, [PROT-4-30](#)  
configuration, MAPD system, [LAN-1-3](#)  
configurations  
    ACD, [TECH-14-2](#)  
    ASAI integration with a VRU, [TECH-2-19](#)  
    ASAI with a VRU, [TECH-2-20](#)  
    multiple adjuncts/single link, [TECH-2-17](#), [TECH-2-19](#)  
    single link/multiple adjuncts, [TECH-2-18](#)  
    single link/single processor, [TECH-2-1](#)  
    supported by ASAI, [TECH-2-1](#)  
    supported in ASAI, [TECH-2-17](#)  
    using gateway, [TECH-2-19](#)  
congestion  
    CPU, [PROT-6-6](#)  
    problems, [PROT-6-6](#)  
Connected Event Report, [OVR-42](#), [PROT-2-12](#), [PROT-2-13](#)  
    call\_id, [TECH-3-42](#)  
    cause, [TECH-3-42](#)  
    connected party number, [TECH-3-42](#)  
    description, [TECH-3-39](#)  
    generating, [TECH-3-39](#)  
    II-digits, [TECH-3-43](#)  
    items, [TECH-3-7](#), [TECH-3-40](#)  
    multiple reports, [TECH-3-39](#)  
    party\_id, [TECH-3-42](#)  
Connected Event Report, message encodings, [PROT-5-21](#)  
connected number parameter, [TECH-5-21](#)  
Connected Number, information element, [PROT-4-19](#)  
connected party number, Single-Step Conference, [TECH-3-42](#)  
connecting  
    a terminal via modems, [PC-2-20](#)  
    block, [LAN-2-14](#)  
    maintenance modem, [LAN-2-22](#)  
    modem, [PC-B-4](#), [LAN-B-4](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

connecting, (continued)  
    system cables, [PC-2-14](#), [LAN-2-14](#)  
    the maintenance modem, [PC-2-22](#)  
connection  
    AC switch, [LAN-2-18](#)  
    DC switch, [LAN-2-19](#)  
connection of client, ASAI link  
    down, [PROT-7-11](#)  
connection state, TCP/IP, [LAN-3-76](#)  
connection, DC switch, [PC-2-19](#)  
connections, maintenance, [PC-4-9](#), [LAN-4-9](#)  
connectivity  
    considerations, and components, [PC-2-4](#), [LAN-2-4](#)  
    requirements for MAPD, [PC-2-34](#), [LAN-2-34](#)  
connectivity problems, link, [PROT-6-4](#)  
connectivity, reestablishing, [PROT-7-18](#)  
connectors, DEFINITY LAN Gateway, [TECH-13-3](#), [TECH-13-6](#)  
considerations  
    safety, [PC-2-4](#), [LAN-2-4](#)  
    security, [PC-1-6](#), [LAN-1-6](#)  
considerations, Single-Step Conference, [TECH-4-60](#)  
Consult, feature interactions, [TECH-12-31](#)  
consultation scenarios, [TECH-A-10](#)  
consultation services, [OVR-50](#)  
controlled calls, [TECH-3-2](#), [PROT-2-3](#)  
controllers, multiple, [PROT-B-45](#)  
controls on send traffic, [PROT-6-8](#)  
conventions for screens, [LAN-3-1](#)  
conventions, document, [PC-xii](#), [TECH-xxxiv](#), [LAN-xii](#)  
conventions, system, [PC-3-1](#)  
Converse agent, [TECH-12-28](#)  
Converse Vector command, interactions, [PROT-B-115](#)  
Conversion algorithm, UCID, [TECH-9-4](#), [PROT-4-71](#)  
COR, see Class of Restriction  
correcting mistakes, [PC-3-2](#)  
COS, see Class of Service  
counter information element, [PROT-4-31](#)  
country characters, [TECH-9-10](#)  
Coverage of Calls Redirected off Net (CCRON), [TECH-12-18](#)  
coverage path interactions, VDN, [TECH-A-53](#)  
coverage, AUDIX, [TECH-3-29](#)  
coverage, direct-agent, [TECH-12-37](#)  
CPN and Pass Prefixed CPN to ASAI field, [TECH-12-55](#)  
CPN prefix feature, and Systems Parameters form, [TECH-12-55](#)  
CPU congestion, [PROT-6-6](#)  
craft login, [PC-2-23](#), [PC-2-28](#), [PC-2-31](#), [PC-2-34](#), [LAN-2-23](#), [LAN-2-28](#), [LAN-2-31](#), [LAN-2-34](#)  
CRV length, [PC-2-27](#), [LAN-2-27](#)  
CRV state, [PROT-4-10](#)  
CRV. See call reference value  
Customer assistance  
    telephone numbers, [TECH-2-20](#)  
customer configuration, [PC-H-1](#), [LAN-H-1](#)  
customer database-provided digits (cdpd), [TECH-2-8](#), [TECH-12-27](#)  
Customer Options Form, [PC-2-24](#), [LAN-2-24](#)  
Customer Options form, Lookahead Interflow, [TECH-12-27](#)  
customer-entered digits (ced), [TECH-2-8](#), [TECH-12-27](#)  
Cut-Through Event Report, [OVR-42](#), [PROT-2-14](#)  
    call\_id, [TECH-3-44](#)  
    description, [TECH-3-44](#)  
    generating, [TECH-3-44](#)  
    items, [TECH-3-7](#), [TECH-3-44](#)  
    party\_id, [TECH-3-45](#)  
    progress indicator, [TECH-3-45](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Cut-Through Event Report message encodings, [PROT-5-23](#)

CV/LAN

- Administration screen, [LAN-3-40](#)
- application installation command, [PC-H-5](#), [LAN-F-4](#), [LAN-H-5](#)
- application with clients on networks, [PC-E-3](#)
- Assign Port for Node ID signalXX, [LAN-3-45](#)
- definition, [PC-3-2](#), [LAN-3-2](#)
- Message Collection Period, [PC-3-81](#), [LAN-3-84](#)
- Message Collection Period fields and description, [PC-3-81](#)
- port status control, [PC-3-11](#)
- Port Status/Control, [LAN-3-81](#)

CV/LAN Administration

- commands, [PC-3-41](#)
- fields and description, [PC-3-41](#)
- screen, [PC-3-41](#)

CV/LAN application, [OVR-48](#), [OVR-52](#)

CV/LAN Port Status/Control

- fields and description, [PC-3-78](#)
- screen, [PC-3-78](#)

CV/LAN Utilities, [LAN-3-69](#)

- ASAI Test, [PC-3-68](#), [LAN-3-70](#)
- ASAI Trace, [PC-3-69](#), [LAN-3-71](#)
- commands, [LAN-3-69](#)
- ISDN Alarm, [PC-3-71](#), [LAN-3-73](#)
- ISDN Trace, [PC-3-70](#), [LAN-3-72](#)
- menu items, [LAN-3-69](#)
- menu items and description, [PC-3-67](#)
- screen, [PC-3-67](#)

CVLAN Port Status/Control commands, [LAN-3-82](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

D

Data Calls, feature interactions, [TECH-12-32](#)

data extensions, [TECH-5-3](#)

data item information element, [PROT-4-32](#)

Data Screen Delivery and Voice/Data Transfer, [TECH-2-7](#)

Data Screen Delivery and Voice/Data Transfer application, [TECH-2-7](#)

Data Screen Delivery and Voice/Data Transfer, sample scenario, [TECH-2-7](#)

data screen delivery, with call prompting, [TECH-2-8](#)

data structures cleanup, [PROT-2-67](#)

data terminal equipment, [PC-2-16](#), [LAN-2-16](#)

Date and Time Query, [TECH-9-2](#)

Date and Time query, [OVR-36](#)

date, setting, [PC-2-30](#), [LAN-2-30](#)

Date/Time

- information element, [PROT-4-21](#)
- query procedure, [PROT-2-49](#)
- Value Query, [PROT-5-150](#)

DC switch connection, [PC-2-19](#), [LAN-2-19](#)

DCP terminals, [TECH-9-10](#)

DCS, feature interactions, [TECH-12-32](#)

DCS, see Distributed Communications System

de-activate Message Waiting Lamp Request, [PROT-5-183](#)

de-activating Message Waiting Lamp procedure, [PROT-2-58](#)

Default Gateway  
  commands, [PC-3-29](#), [LAN-3-28](#)  
  fields and description, [PC-3-29](#)  
  menu items, [LAN-3-29](#)  
  screen, [PC-3-28](#)  
Default Gateway screen, [LAN-3-28](#)  
default password, [PC-2-28](#), [LAN-2-28](#)  
default terminal, [PC-3-2](#)  
default, terminal type, [LAN-3-2](#)  
defaults, sample system  
  configuration, [LAN-E-2](#)  
definition  
  CV/LAN, [PC-3-2](#), [LAN-3-2](#)  
  DLG, [PC-3-2](#), [LAN-3-2](#)  
  MAPD, [PC-1-1](#), [LAN-1-1](#)  
DEFINITY ECS Administrations forms, [TECH-14-7](#)  
DEFINITY ECS documents, [OVR-vii](#)  
DEFINITY ECS Port States, [LAN-3-82](#)  
DEFINITY LAN Gateway, [PROT-7-1](#)  
  administration, [TECH-13-2](#), [TECH-13-5](#), [TECH-13-9](#)  
  as shipped from factory, [TECH-13-11](#)  
  brouter, [TECH-13-1](#), [TECH-13-10](#), [TECH-13-11](#)  
  cables, [TECH-13-3](#), [TECH-13-6](#)  
  connectors, [TECH-13-3](#), [TECH-13-6](#)  
  Heartbeat messages, [PROT-7-16](#)  
  Heartbeat messages used to detect problems, [PROT-7-16](#)  
  LAN network administration, [TECH-13-4](#), [TECH-13-7](#)  
  message exchange scenarios, [PROT-7-10](#)  
  message header values, [PROT-7-3](#)  
  network problems, [PROT-7-16](#)  
  protocol, [TECH-13-10](#)  
  reconnect procedure, [PROT-7-18](#)  
  security, [TECH-13-4](#), [TECH-13-7](#)  
  successful connection scenario, [PROT-7-10](#)  
  supporting two links, [PROT-7-18](#)  
  system assembly, [TECH-13-1](#), [TECH-13-2](#), [TECH-13-5](#), [TECH-13-10](#)  
  TCP tunnel protocol, [PROT-7-1](#)  
DEFINITY LAN Gateway (Ethernet) link, [TECH-2-1](#)  
DEFINITY LAN Gateway application, [OVR-48](#)  
DEFINITY versions supported, [PC-4-2](#), [LAN-4-2](#)  
denial causes, Single-Step Conference, [TECH-4-59](#), [TECH-5-37](#)  
denials  
  Call Forwarding, [TECH-9-14](#)  
  direct-agent calls, [TECH-4-33](#)  
  Message Waiting Lamp, [TECH-9-13](#)  
  Send All Calls, [TECH-9-13](#)  
  Set Value, [TECH-10-3](#)  
  switch-classified calls, [TECH-4-20](#)  
  user-classified calls, [TECH-4-24](#)  
  Value Query, [TECH-9-12](#)  
denying a request, [PROT-1-9](#)  
denying a request endpoint, [PROT-2-60](#)  
desk-top applications, [OVR-17](#)  
dest\_addr parameter, [TECH-4-4](#), [TECH-4-10](#), [TECH-4-35](#), [TECH-5-27](#)  
dest\_addr parameters, [TECH-4-30](#)  
dest\_route\_select parameter, [TECH-4-4](#), [TECH-4-10](#), [TECH-4-21](#), [TECH-4-26](#), [TECH-5-27](#), [TECH-7-9](#)  
Diagnostics, [LAN-3-64](#)  
  Hardware Alarms, [PC-3-64](#), [LAN-3-66](#)  
  Hardware Status, [PC-3-65](#), [LAN-3-67](#)  
  menu items and description, [PC-3-62](#)  
  Ping Host, [PC-3-63](#), [LAN-3-65](#)  
  screen, [PC-3-62](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



dialed number identification service, see  
DNIS, [TECH-2-5](#)  
dialing  
    predictive, [TECH-2-3](#), [TECH-2-4](#)  
    preview, [TECH-2-3](#), [TECH-2-4](#)  
Dialogic Corporation, as business  
    partner, [TECH-14-10](#)  
digit collection, network-provided, [TECH-2-8](#),  
    [TECH-12-27](#)  
digit\_coll\_timeout parameter, [TECH-7-10](#)  
digits, II, [TECH-C-11](#)  
dimensions, system, [PC-4-2](#), [LAN-4-2](#)  
direct agent call with RONA, [TECH-A-51](#)  
direct agent calls, [OVR-28](#)  
direct agent calls in queue, indications, [TECH-12-35](#)  
direct agent calls, analog sets, [TECH-12-4](#)  
direct connection for terminal, [PC-2-17](#), [LAN-2-17](#)  
direct\_agent\_call parameter, [TECH-4-10](#), [TECH-4-21](#), [TECH-4-26](#), [TECH-4-30](#), [TECH-4-35](#), [TECH-7-9](#)  
direct-agent call, [TECH-4-29](#)  
direct-agent call, logical, [TECH-4-30](#)  
Direct-Agent Calling, feature interactions, [TECH-12-33](#)  
direct-agent calls  
    delivering, [TECH-12-36](#)  
    denials, [TECH-4-33](#)  
    destination, [TECH-4-33](#)  
    EAS, [TECH-12-41](#)  
    originator, [TECH-4-32](#)  
Direct-Agent Coverage, [TECH-12-37](#)  
direct-agent, priority calling, [TECH-12-36](#)  
directory names display, [TECH-9-9](#)  
directory services, [OVR-24](#), [TECH-2-15](#)  
disabling server alarms, [PROT-3-3](#)  
Disconnect/Drop Event Report, [OVR-42](#), [PROT-2-15](#)  
    call\_id, [TECH-3-47](#)  
    cause, [TECH-3-48](#)  
    connected party number, [TECH-3-47](#)  
    description, [TECH-3-46](#)  
    generating, [TECH-3-46](#)  
    items, [TECH-3-7](#), [TECH-3-47](#)  
    party\_id, [TECH-3-47](#)  
    user to user information, [TECH-3-47](#)  
Disconnect/Drop Event Report message encodings, [PROT-5-24](#)  
disk drive, [PC-4-4](#), [LAN-4-4](#)  
disk drive replacement, [PC-4-13](#), [LAN-4-13](#)  
disk, PCMCIA, [PC-4-4](#), [LAN-4-4](#)  
display of states, LCD, [PC-2-13](#), [LAN-2-13](#)  
display station command, [TECH-5-3](#)  
display, 27 character, [TECH-C-12](#)  
Distributed Communications System, [TECH-4-9](#), [TECH-4-34](#)  
DLG  
    application installation command, [PC-H-4](#), [PC-H-5](#), [LAN-F-4](#), [LAN-H-4](#), [LAN-H-5](#)  
    application with clients on networks, [LAN-E-5](#)  
    definition, [PC-3-2](#), [LAN-3-2](#)  
    main menu screen, [LAN-3-10](#)  
    Message Collection Period, [LAN-3-79](#)  
    Message Collection Period fields and description, [PC-3-77](#)  
    Message Collection Period screen, [PC-3-76](#)  
    Port Status/Control, [LAN-3-12](#), [LAN-3-74](#)  
    port status/control, [PC-3-11](#)  
    Port Status/Control commands, [LAN-3-77](#)  
    Reset System, [LAN-3-55](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

	Book ID	Book Title
DLG Administration		
commands, <a href="#">PC-3-38</a> , <a href="#">LAN-3-37</a>	LAN	DEFINITY LAN Gateway over MAPD
fields and description, <a href="#">PC-3-38</a>		Installation, Administration, and Maintenance
links, <a href="#">LAN-3-36</a>	OVR	Overview
menu items, <a href="#">LAN-3-37</a>	PC	PC LAN over MAPD Installation, Administration,
screen, <a href="#">PC-3-37</a> , <a href="#">LAN-3-36</a>		and Maintenance
security, <a href="#">LAN-3-36</a>	PROT	Protocol Reference
DLG Port Status/Control	TECH	Technical Reference
fields and description, <a href="#">PC-3-72</a>		
screen, <a href="#">PC-3-72</a>		
DNIS, <a href="#">TECH-2-5</a>		
Do Not Disturb, feature interactions, <a href="#">TECH-12-38</a>		
Document comments, <a href="#">TECH-xxxvii</a>		
document comments, <a href="#">OVR-viii</a> , <a href="#">PROT-xxv</a>		
document conventions, <a href="#">PC-xii</a> , <a href="#">TECH-xxxiv</a> , <a href="#">LAN-xii</a>		
documents, related, <a href="#">TECH-xxxvi</a> , <a href="#">LAN-xii</a>		
Domain		
(ACD split) control associations, <a href="#">PROT-1-3</a>		
(station) control associations, <a href="#">PROT-B-50</a>		
(station) control associations and CRVs, <a href="#">PROT-1-3</a>		
(Station) control procedure, <a href="#">PROT-2-26</a>		
ACD Split Control, <a href="#">PROT-2-26</a>		
information element, <a href="#">PROT-4-34</a>		
domain		
split, <a href="#">TECH-5-3</a>		
station, <a href="#">TECH-5-3</a>		
Domain (station) Control, description, <a href="#">TECH-5-3</a>		
Domain capability group, <a href="#">PROT-5-72</a>		
Domain Control, <a href="#">PROT-5-112</a>		
association terminates acknowledgment, <a href="#">PROT-5-97</a>		
Ended, <a href="#">PROT-2-28</a>		
endpoint rejects FIE, association terminated, <a href="#">PROT-5-100</a>		
FACility message request denied, association continues, <a href="#">PROT-5-94</a>		
message encodings, Station/ACD Split Request, <a href="#">PROT-5-72</a>		
normal clearing terminates association, <a href="#">PROT-5-99</a>		
REGister messages sent by adjunct, <a href="#">PROT-5-72</a>		
RELease COMplete messages sent by adjunct, <a href="#">PROT-5-95</a>		
request denied, association terminated, <a href="#">PROT-5-96</a>		
server ends association, <a href="#">PROT-5-98</a>		
terminating, <a href="#">PROT-2-28</a>		
Third Party Selective Drop Request, <a href="#">PROT-5-74</a>		
Third Party Selective Hold Request, FACility messages sent by adjunct, <a href="#">PROT-5-75</a>		
Domain Control acknowledgement		
ACD Split Control association continues, <a href="#">PROT-5-93</a>		
Third Party Selective Hold Request, <a href="#">PROT-5-93</a>		
Domain Control capabilities, <a href="#">TECH-5-4</a>		
Domain Control Capability Group		
Event Reporting, <a href="#">TECH-3-2</a>		
parameter, <a href="#">TECH-5-4</a>		
Domain Control capability group, <a href="#">TECH-1-1</a>		
Domain Control feature		
Third Party Auto Dial, <a href="#">OVR-31</a>		
Third Party Domain Control Request, <a href="#">OVR-31</a>		
Domain Control features, <a href="#">OVR-30</a>		
Domain Control Request		
acknowledgment, <a href="#">PROT-5-86</a> , <a href="#">PROT-5-87</a>		
initiating, <a href="#">PROT-2-27</a>		
Domain Event Reports, <a href="#">OVR-39</a>		
domain parameter, <a href="#">TECH-5-6</a> , <a href="#">TECH-5-8</a>		
domain type parameter, <a href="#">TECH-6-3</a>		

domain types  
    ASAI, [PROT-4-36](#)  
    reason code, [PROT-4-36](#)  
    station type, [PROT-4-36](#)  
    talk state, [PROT-4-36](#)  
    work mode, [PROT-4-35](#)  
domain value parameter, [TECH-6-3](#)  
domain-control split associations, maximum  
    allowed, [TECH-B-3](#)  
domain-controlled associations, maximum  
    allowed, [TECH-B-2](#)  
domain-controlled calls, [TECH-3-2](#)  
DRAM replacement on the processor card, [PC-4-15](#), [LAN-4-15](#)  
Drop, [PROT-5-63](#)  
Drop button operation, feature interactions, [TECH-12-39](#)  
drop classification, for switch-classified calls, [TECH-4-16](#)  
DTE with null modem, [LAN-2-16](#)  
DTE, see data terminal equipment, [PC-2-16](#)  
DTE. See data terminal equipment, [LAN-2-16](#)  
DTMF digits, listen\_disconnect, [TECH-12-57](#)  
DTMF signals, [TECH-4-73](#), [TECH-5-32](#), [TECH-C-12](#)  
DTMF tone detection, [TECH-3-49](#)  
DTMF tone detector requesting connection, [TECH-7-8](#)  
Dual Tone Multi-Frequency, see DTMF  
duplicated systems, [TECH-14-1](#)  
Duplication, feature interactions, [TECH-12-39](#)  
Dynamic Random Access Memory, [PC-1-5](#), [LAN-1-5](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

E

EAS  
    activate/cancel Send All Calls, Call Forwarding, [TECH-12-46](#)  
    agent work modes, [TECH-12-34](#)  
    and event report interactions, [TECH-12-43](#)  
    and logins and logouts for logical agents, [TECH-12-44](#)  
    direct-agent calls, [TECH-12-41](#)  
    logical agents, [TECH-12-40](#)  
    logical direct-agent calls, [TECH-12-42](#)  
    mode changes for logical agents, [TECH-12-45](#)  
    skill hunt groups, [TECH-12-40](#)  
    supervisor-assist calls, [TECH-12-42](#)  
    switch-classified calls, [TECH-12-43](#)  
    user-classified calls, [TECH-12-41](#)  
EAS, see Expert Agent Selection  
ECS  
    disabling link, [TECH-11-2](#)  
    enabling link, [TECH-11-2](#)  
    maintenance halting, [TECH-11-4](#)  
    resources, queries, [TECH-9-2](#)  
    response, Value Query, [TECH-9-7](#)  
ECS operation  
    direct-agent call setup, [TECH-4-32](#)  
    supervisor-assist call setup, [TECH-4-37](#)  
    switch-classified call setup, [TECH-4-17](#)  
    user-classified call setup, [TECH-4-23](#)  
ECS-initiated restart, [TECH-11-6](#)  
ECS-Terminated Call Conditions, Prior to Classification, [TECH-4-17](#)  
Electronic Information Systems, [TECH-14-7](#)  
Electronic Information Systems, as business partner, [TECH-14-10](#)  
enabling server alarms, [PROT-3-3](#)

End Adjunct Routing, [PROT-5-120](#)  
ending an association, [PROT-2-60](#), [PROT-3-4](#)  
Endpoint aborts association, [PROT-5-112](#)  
  Domain Control, [PROT-5-101](#)  
  Request Feature Capability Group, [PROT-5-140](#)  
  Routing Capability Group, [PROT-5-120](#), [PROT-5-123](#)  
  Value Query Capability Group, [PROT-5-180](#)  
endpoint administration, [PROT-6-2](#)  
endpoint application software aborts ASAI processing, [PROT-2-62](#)  
Endpoint rejects invalid/protocol violation FIE  
  Domain Control Capability Group, [PROT-5-100](#)  
  Notification, [PROT-5-111](#)  
  Request Feature Capability Group, [PROT-5-139](#)  
  Routing Capability Group, [PROT-5-122](#)  
  Set Value Capability Group, [PROT-5-189](#)  
  Value Query Capability Group, [PROT-5-179](#)  
endpoints  
  controlling, [PROT-2-21](#)  
  denying a request, [PROT-2-60](#)  
  rejecting an FIE, [PROT-2-62](#)  
enhancement to extension information query, [TECH-C-9](#)  
Entered Digits Event Report, [OVR-42](#), [PROT-2-15](#)  
  call\_id, [TECH-3-49](#)  
  description, [TECH-3-49](#)  
  digits entered, [TECH-3-49](#)  
  generating, [TECH-3-49](#)  
  items, [TECH-3-49](#)  
  report items, [TECH-3-7](#)  
Entered Digits Event Report, message encodings, [PROT-5-26](#)  
EPN, see Expansion Port Network  
equipment, business partner, [TECH-14-5](#)  
equipment, primary, [LAN-C-2](#)  
error shutdown, [PC-4-7](#), [LAN-4-7](#)  
error value, [PROT-4-46](#)  
error value tag, [PROT-4-46](#)  
errors, protocol (FIE), [PROT-1-7](#)  
Ethernet  
  10Base-T, [LAN-1-1](#)  
  capacity, [PC-4-2](#), [LAN-4-2](#)  
  link, [TECH-14-1](#)  
  Multi-Function Board, [TECH-14-1](#)  
  transport, [TECH-14-3](#)  
  transport option, [LAN-1-2](#)  
Ethernet and hyperactivity, [PROT-6-8](#)  
ethernet transport option, [PC-1-2](#)  
Event Minimization, [TECH-3-2](#)  
Event Minimization changes, [TECH-3-2](#)  
Event Notification Cancel  
  capability, [TECH-6-6](#)  
  considerations, [TECH-6-6](#)  
  denials, [TECH-6-6](#)  
  protocol errors, [TECH-6-6](#)  
Event Notification Cancel feature, [OVR-32](#)  
Event Notification Ended  
  capability, [TECH-6-9](#)  
  considerations, [TECH-6-9](#)  
  parameters, [TECH-6-9](#)  
Event Notification Ended feature, [OVR-33](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Event Notification Request, [PROT-5-102](#)  
    capability, [TECH-6-3](#)  
    considerations, [TECH-6-5](#)  
    denials, [TECH-6-4](#)  
    parameters, [TECH-6-3](#)  
    protocol errors, [TECH-6-5](#)  
Event Notification Request feature, [OVR-32](#)  
Event Notification, stop on call  
    request, [PROT-5-104](#)  
Event Report  
    Alerting, [OVR-41](#)  
    Answered, [OVR-41](#)  
    Busy or Unavailable, [OVR-41](#)  
    Call Conferenced, [OVR-41](#)  
    Call Ended, [OVR-41](#)  
    Call Initiated, [OVR-41](#)  
    Call Offered to Domain, [OVR-41](#)  
    Call Originated, [OVR-41](#)  
    Call Redirected, [OVR-42](#)  
    Call Transferred, [OVR-42](#)  
    Connected, [OVR-42](#)  
    Cut-Through, [OVR-42](#)  
    Disconnect or Drop, [OVR-42](#)  
    Entered Digits, [OVR-42](#)  
    Login, [OVR-42](#)  
    Logout, [OVR-42](#)  
    Queued, [OVR-42](#)  
    Reconnected, [OVR-43](#)  
    Reorder or Denial, [OVR-43](#)  
    Trunk Seized, [OVR-43](#)  
event report items, definition, [TECH-3-3](#)  
event report, call originated, [TECH-C-13](#)  
Event Report, login, [TECH-3-51](#)  
Event Report, logout, [TECH-3-52](#)  
event report, reorder/denial, [TECH-3-55](#)  
Event Report, trunk seized, [TECH-3-57](#)  
Event Reporting  
    as a common capability, [TECH-3-1](#)  
    call-related, [TECH-3-2](#)  
    capability, [TECH-3-1](#)  
    definition, [TECH-3-1](#)  
    invoking from capability groups, [TECH-3-2](#)  
    non-call-related, [TECH-3-3](#)  
Event reports, [OVR-38](#)  
    for ACD Hunt Group, [OVR-40](#)  
    for calls, [OVR-38](#)  
    for telephones, [OVR-39](#)  
    Notification, [OVR-40](#)  
event reports, [PROT-2-3](#)  
    Alerting, [TECH-3-9](#)  
    alerting, [PROT-2-6](#), [PROT-5-3](#)  
    and attendant group 0, [TECH-3-4](#)  
    and split announcements, [TECH-3-4](#)  
    and vector announcements, [TECH-3-4](#)  
    Answered, [TECH-3-14](#)  
    answered, [PROT-2-7](#), [PROT-5-6](#)  
    Busy, [PROT-2-17](#)  
    Busy/Unavailable, [TECH-3-16](#), [PROT-5-8](#)  
    byte level messages, [PROT-5-2](#)  
    Call Conferenced, [TECH-3-18](#), [PROT-2-8](#), [PROT-5-9](#)  
    Call Control association, [PROT-2-21](#)  
    Call Ended, [TECH-3-21](#), [PROT-2-18](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

event reports, (continued)  
    Call Initiated, [TECH-3-22](#), [PROT-2-9](#),  
        [PROT-5-11](#)  
    Call Offered to Domain, [TECH-3-23](#),  
        [PROT-2-10](#), [PROT-5-12](#)  
    Call Originated, [PROT-2-11](#), [PROT-5-14](#),  
        [PROT-5-19](#)  
    Call Redirected, [TECH-3-29](#), [PROT-2-11](#)  
    Call Transferred, [TECH-3-31](#), [PROT-2-11](#),  
        [PROT-5-17](#)  
    call-related, [PROT-2-4](#), [PROT-2-6](#)  
    Charging, [TECH-3-34](#)  
    Connected, [PROT-2-12](#), [PROT-2-13](#), [PROT-5-21](#)  
    Cut-Through, [TECH-3-44](#), [PROT-2-14](#)  
    Disconnect/Drop, [TECH-3-46](#), [PROT-2-15](#)  
    EAS interaction, [TECH-12-43](#)  
    ending adjunct control, [PROT-2-17](#)  
    Entered Digits, [TECH-3-49](#), [PROT-2-15](#)  
    Hold, [TECH-3-50](#), [PROT-2-16](#)  
    Login, [PROT-2-19](#)  
    Logout, [PROT-2-19](#)  
    non-call related, [PROT-2-19](#)  
    Queued, [TECH-3-53](#), [PROT-2-16](#)  
    Reconnected, [TECH-3-54](#), [PROT-2-16](#)  
    Reorder/Denial, [PROT-2-18](#)  
    Trunk Seized, [PROT-2-17](#)  
    types, [PROT-2-4](#)  
    used in associations, [PROT-2-4](#)  
    using in associations, [TECH-3-58](#)  
Event Reports, Hold, [OVR-42](#)  
evoking the screens, [PC-H-1](#), [LAN-H-1](#)  
examples of system configuration, [PC-E-1](#), [LAN-E-1](#)  
exit, [PC-3-11](#)  
Expansion Interface circuit pack, [TECH-14-2](#)  
expansion of agent capabilities, [TECH-C-11](#)  
Expansion Port Network, [TECH-14-2](#)  
Expansion Port Network, feature interactions, [TECH-12-40](#)  
Expert Agent Selection  
    agent, administering, [TECH-14-7](#)  
    interactions, [TECH-A-37](#)  
expert agent selection interactions, [PROT-B-105](#)  
Expert Agent Selection, feature interactions, [TECH-12-40](#)  
Expert Agent Selection, see EAS  
Extension Information Query procedure, [PROT-2-55](#)  
extension list parameter, [TECH-4-41](#), [TECH-4-58](#), [TECH-4-63](#), [TECH-5-36](#)  
Extension Query, [OVR-36](#)  
Extension Type Query, [TECH-9-3](#)  
Extension Type/Class Information Query, [PROT-5-153](#)  
extension, switch, [PC-2-26](#), [LAN-2-26](#)  
extensions  
    announcement, [TECH-5-3](#)  
    attendant console, [TECH-5-3](#)  
    data, [TECH-5-3](#)  
    off-PBX DCS/UDP, [TECH-5-3](#)  
external cable, [PC-4-4](#), [LAN-4-4](#)  
External Call to Lookahead Interflow VDN scenario, [TECH-A-31](#)  
External Call to VDN scenario, [TECH-A-47](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

F

Facility information element, [PROT-4-37](#)  
Facility information elements  
    acknowledgements, [PROT-1-6](#)  
    description, [PROT-1-5](#)  
    endpoint rejection, [PROT-2-62](#)  
    invoke component, [PROT-1-5](#)  
    protocol errors, [PROT-1-7](#)  
    reject component, [PROT-1-5](#)  
    return error component, [PROT-1-5](#)  
    return result component, [PROT-1-5](#)

FACility Messages, [PROT-1-2](#)  
    content summary, [PROT-3-2](#)  
Domain Control request is denied, association continues, [PROT-5-94](#)  
sent by adjunct

    Third Party (Domain) Answer Request, [PROT-5-78](#)  
    Third Party (Domain) Auto Dial Request, [PROT-5-79](#)  
    Third Party (Domain) Merge Request, [PROT-5-77](#)  
    third Party (Domain) Reconnect Request, [PROT-5-76](#)  
    Third Party (Domain) Redirect Call Request, [PROT-5-85](#)  
    Third Party (Domain) Relin. Control Request, [PROT-5-81](#)  
    Third Party (Domain) Selective Hold Request, [PROT-5-75](#)  
    Third Party (Domain) Send DTMF Dig. Request, [PROT-5-82](#)

sent by server

    Call Control capability group, [PROT-5-55](#)  
    Domain Control, [PROT-5-86](#)  
    event reports, [PROT-5-2](#)  
    Notification, [PROT-5-105](#)  
    Value Query Capability Group, [PROT-5-156](#)

Facility Restriction Levels, feature interactions, [TECH-12-47](#)

Facility Test circuit pack, [TECH-14-1](#)

Fax Modem for the Maintenance Port, [PC-B-4](#), [LAN-B-4](#)

feature

    Global Call Classification, [PROT-2-53](#)  
    information element, [PROT-4-51](#)  
    Third Party Single-Step Conference, [TECH-5-35](#), [TECH-12-59](#)

feature access code, to logout, [TECH-3-52](#)

feature button, to logout, [TECH-3-52](#)

feature interactions

    ACD, [TECH-12-12](#)  
    Administration Without Hardware, [TECH-12-2](#)  
    analog sets, [TECH-12-2](#)  
    announcements, [TECH-12-5](#)  
    Answer Supervision, [TECH-12-5](#)  
    Attendant Auto-Manual Splitting, [TECH-12-9](#)  
    Attendant Call Waiting, [TECH-12-10](#)  
    Attendant Control of Trunk Group Access, [TECH-12-10](#)  
    attendant group, [TECH-12-7](#)  
    AUDIX, [TECH-12-11](#)  
    Authorization Codes, [TECH-12-11](#)  
    Auto-Available Split, [TECH-12-15](#)  
    Automatic Callback on Busy/No Answer, [TECH-12-15](#)  
    BRI, [TECH-12-48](#)  
    Bridged Call Appearance, [TECH-12-16](#)  
    Busy Verification of Terminals, [TECH-12-17](#)  
    Call Coverage, [TECH-12-17](#)  
    Call Detail Recording, [TECH-12-19](#)  
    Call Forwarding All Calls, [TECH-12-21](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

feature interactions, (continued)  
  Call Park, [TECH-12-22](#)  
  Call Pickup, [TECH-12-23](#)  
  Call Vectoring, [TECH-12-24](#)  
  Call Waiting, [TECH-12-28](#)  
  Class of Restriction, [TECH-12-29](#)  
  Class of Service, [TECH-12-29](#)  
  Conference, [TECH-12-30](#)  
  Consult, [TECH-12-31](#)  
  Data Calls, [TECH-12-32](#)  
  DCS, [TECH-12-32](#)  
  Direct-Agent Calling, [TECH-12-33](#)  
  Do Not Disturb, [TECH-12-38](#)  
  Drop button, [TECH-12-39](#)  
  Duplication, [TECH-12-39](#)  
  Expansion Port Network, [TECH-12-40](#)  
  Expert Agent Selection, [TECH-12-40](#)  
  Facility Restriction Levels, [TECH-12-47](#)  
  Forced Entry of Account Codes, [TECH-12-47](#)  
  Hold, [TECH-12-47](#)  
  Hot Line, [TECH-12-48](#)  
  Last Number Dialed, [TECH-12-52](#)  
  Leave Word Calling, [TECH-12-53](#)  
  Lookahead Interflow, [TECH-12-53](#)  
  Malicious Trace, [TECH-12-53](#)  
  Multiple Split Queuing, [TECH-12-54](#)  
  Music on Hold, [TECH-12-54](#)  
  Network Call Redirection, [TECH-12-54](#)  
  Personal Central Office Line, [TECH-12-55](#)  
  Primary Rate Interface, [TECH-12-48](#)  
  Priority Calling, [TECH-12-56](#)  
  Priority Queuing, [TECH-12-34](#)  
  Privacy-Manual Exclusion, [TECH-12-56](#)  
  Ringback Queuing, [TECH-12-57](#)  
  Send All Calls, [TECH-12-57](#)  
  Send DTMF, [TECH-12-57](#)  
  Service Observing, [TECH-12-58](#)  
  Single-Digit Dialing and Mixed Station Numbering, [TECH-12-58](#)  
  Temporary Bridged Appearances, [TECH-12-60](#)  
  Terminating Extension Group, [TECH-12-61](#)  
  Timed Reminder, [TECH-12-62](#)  
  Transfer, [TECH-12-62](#)  
  Trunk-to-Trunk Transfer, [TECH-12-63](#)  
  Voice (Synthesized) Message Retrieval, [TECH-12-64](#)  
feature options administration, Lucent business partners, [TECH-14-7](#)  
feature, Notification, [OVR-32](#)  
feature, Third Party Single-Step Conference, [TECH-4-57](#)  
feature\_id parameter, [TECH-8-2](#)  
Feature-Related System Parameters form, [TECH-14-7](#)  
features  
  Adjunct Routing, [OVR-33](#)  
  Advice of Charge, [TECH-C-10](#)  
  Call Control, [OVR-27](#)  
  Domain Control, [OVR-30](#)  
  G3V2, [TECH-C-17](#)  
  G3V3, [TECH-C-14](#)  
  G3V4, [TECH-C-12](#)  
  Global Call Classification, [TECH-C-10](#)  
  Value Query, [OVR-35](#)  
features, release five, [TECH-C-10](#)  
FIE. See facility information element

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



field  
    CRV length, [PC-2-27](#), [LAN-2-27](#)  
    extension, [PC-2-26](#), [LAN-2-26](#)  
    MIM support, [PC-2-27](#), [LAN-2-27](#)  
    port, [PC-2-27](#), [LAN-2-27](#)  
    TEI, [PC-2-27](#), [LAN-2-27](#)  
    type, [PC-2-27](#), [LAN-2-27](#)  
    XID, [PC-2-27](#), [LAN-2-27](#)  
field names and descriptions, [PC-3-10](#),  
[LAN-3-10](#)  
final tasks, Lucent technician, [PC-2-37](#),  
[LAN-2-37](#)  
fixed TEI field, [PC-2-27](#), [LAN-2-27](#)  
flash disk, PCMCIA, [PC-2-23](#), [LAN-2-23](#)  
flashing switch-hook, analog sets, [TECH-12-4](#)  
Flexible Billing  
    administering, [TECH-14-8](#)  
    associated features, [TECH-14-8](#)  
    rate requests, [TECH-10-5](#)  
    setting values for, [TECH-10-5](#)  
    tandem ECS, [TECH-14-8](#)  
    timing requests, [TECH-10-5](#)  
    used with conference call, [TECH-10-5](#)  
    user scenarios, [TECH-A-70](#)  
    VDN Return Destination, [TECH-10-5](#)  
Flexible Billing parameter, [TECH-7-6](#)  
Forced Entry of Account Codes, feature interactions, [TECH-12-47](#)  
formats, information elements, [PROT-4-6](#)  
forms  
    ACD administration, [TECH-14-7](#)  
    Add Hunt Group, [TECH-14-7](#)  
    Add Station, [TECH-14-3](#)  
    Add Trunk Group, [TECH-14-7](#)  
    Add VDN, [TECH-14-7](#)  
    Add/Change Hunt Group, [TECH-14-7](#)  
    Add/Change Trunk Group, [TECH-14-7](#)  
    Add/Change VDN and Call Vector, [TECH-14-7](#)  
    administering EAS skills, [TECH-14-7](#)  
    administering logical agents, [TECH-14-7](#)  
    Agent Login I, [TECH-14-7](#)  
    Attendant Console, [TECH-14-7](#)  
    Call Vectoring, [TECH-14-7](#)  
    Change ARS Digit Analysis, [TECH-14-7](#)  
    Change Hunt Group, [TECH-14-7](#)  
    Change Trunk Group, [TECH-14-7](#)  
    Change VDN, [TECH-14-7](#)  
    Class of Restriction, [TECH-12-29](#)  
    DEFINITY ECS Administration, [TECH-14-7](#)  
    Feature-Related System Parameters, [TECH-14-7](#)  
    Hunt Group, [TECH-5-3](#), [TECH-6-3](#), [TECH-12-34](#)  
    OCM Call Classification, [TECH-14-7](#)  
    Remote Access, [TECH-14-7](#)  
    Station, [TECH-3-2](#)  
    System Parameters OCM Call Classification, [TECH-9-2](#), [TECH-9-8](#), [TECH-C-10](#)  
    System Parameters-Features, [TECH-4-15](#)  
forms System Parameters OCM Call Classification, [PROT-2-53](#)  
frame threshold for the link, [PROT-6-7](#)  
FRL, see Facility Restriction Levels  
function keys, [PC-3-1](#), [PC-3-3](#), [PC-3-4](#)  
    for moving around the screen, [LAN-3-4](#)  
    for moving around the system, [LAN-3-3](#)  
functions, software, [LAN-1-5](#)  
functions, system software, [PC-1-5](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

G

G3V2 release notes, [TECH-C-17](#)  
G3V3 release notes, [TECH-C-14](#)  
G3V4 release notes, [TECH-C-12](#)  
gateway adjunct, [TECH-2-19](#)  
general coding problem, [PROT-4-47](#)  
Generic Billing Data information  
  element, [PROT-4-52](#)  
generic PC connection, [PC-2-16](#), [LAN-2-16](#)  
Global Call Classification, [TECH-9-2](#), [TECH-9-8](#), [TECH-C-10](#), [PROT-2-53](#)  
Global Class Classification, [OVR-28](#)  
global CRV, [PROT-3-4](#)  
guidelines for using worksheets, [PC-A-1](#), [LAN-A-1](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

H

hard disk drive, [PC-4-4](#), [LAN-4-4](#)  
hardware  
  alarm status, [PC-4-4](#), [LAN-4-4](#)  
  alarms message, [LAN-3-1](#)  
  installation, [PC-2-8](#), [TECH-14-1](#), [LAN-2-8](#)  
  MAPD components, [PC-4-4](#), [LAN-4-4](#)  
  supported system, [PC-4-2](#), [LAN-4-2](#)  
  system, [LAN-1-3](#)  
  test, [PC-2-22](#), [LAN-2-22](#)  
  test ASAI link, [TECH-14-1](#)  
Hardware Alarms  
  fields and description, [PC-3-64](#)  
  screen, [PC-3-64](#)  
hardware alarms, [PC-3-1](#)  
hardware identifiers, [PC-C-1](#), [LAN-C-1](#)  
Hardware Status  
  fields and description, [PC-3-65](#)  
  screen, [PC-3-65](#)  
Heartbeat  
  capability, [TECH-11-2](#)  
  maintenance procedure, [PROT-2-66](#)  
  messages, [PROT-6-3](#), [PROT-7-16](#)  
  parameters, [TECH-11-2](#)  
  Set Value Capability Group, [PROT-5-193](#)  
Heartbeat feature, [OVR-37](#)  
heartbeat indication, [PC-4-6](#), [LAN-4-6](#)  
Heartbeat messages, [PROT-2-66](#), [PROT-7-16](#)  
help line, [TECH-2-20](#)  
Hewlett-Packard, as business partner, [TECH-14-10](#)  
Hold  
  button, [TECH-12-7](#)  
  feature interactions, [TECH-12-47](#)  
Hold Event Report, [OVR-42](#), [PROT-2-16](#)  
  call\_id, [TECH-3-50](#)  
  connected party number, [TECH-3-50](#)  
  description, [TECH-3-50](#)  
  generating, [TECH-3-50](#)  
  items, [TECH-3-7](#), [TECH-3-50](#)  
  party\_id, [TECH-3-50](#)  
Hold Event Report message encodings, [PROT-5-27](#)  
hookup requirements, [LAN-2-3](#)

hookups, maintenance terminal, [PC-4-11](#),  
[LAN-4-11](#)  
host name, [PC-2-31](#), [LAN-2-31](#)  
Hot Line feature interactions, [TECH-12-48](#)  
humidity requirements, [PC-4-2](#), [LAN-4-2](#)  
Hunt Group form, [TECH-5-3](#)  
Hunt Group form, queued direct-agent  
calls, [TECH-12-34](#)  
hunt group measurements, [TECH-12-36](#)  
hunt group, adding/changing, [TECH-14-7](#)  
hunt groups consisting of AWOH  
members, [PROT-A-3](#)  
hyperactive link, [PROT-6-8](#)  
hyperactivity  
links, [PROT-6-7](#)  
strategy, [PROT-6-8](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

I

IBM, as business partner, [TECH-14-10](#)  
ICI, see Incoming Call Identification  
ICM, see Inbound Call Management  
ICMP Echo Request packets, [PROT-7-1](#)  
ID, MAPD machine, [PC-2-30](#), [LAN-2-30](#)  
ID, Universal Call, [TECH-3-13](#), [TECH-3-20](#), [TECH-3-22](#), [TECH-3-26](#), [TECH-3-33](#), [TECH-4-4](#),  
[TECH-5-27](#), [TECH-5-36](#), [TECH-7-5](#), [TECH-9-4](#), [TECH-C-8](#)  
acknowledgement parameters, [TECH-9-12](#)  
parameters, [TECH-4-4](#), [TECH-4-6](#), [TECH-4-41](#), [TECH-4-64](#)  
ID, Universal call, [TECH-3-43](#), [TECH-7-5](#)  
IDD, see Integrated Directory Database  
IDE disk image, [PC-H-4](#), [LAN-H-4](#)  
identifier coding information element, [PROT-4-8](#)  
identifier, Universal Call, [OVR-15](#)  
identifiers  
for ordering complete system, [LAN-C-1](#)  
for primary hardware, [LAN-C-2](#)  
for primary software, [LAN-C-2](#)  
identifiers for ordering complete system, [PC-C-1](#)  
identifiers for primary hardware and software, [PC-C-2](#)  
II digits, [TECH-C-11](#)  
II Digits scenarios, [TECH-A-73](#)  
II-Digits call routing scenarios, [PROT-B-25](#)  
II-Digits parameter, [TECH-7-6](#)  
impedance matching transformer, [PC-2-4](#), [LAN-2-4](#)  
Inbound Call Management  
applications, [TECH-2-5](#)  
scenarios, [TECH-2-5](#)  
telemarketing benefits, [TECH-2-5](#)  
Incoming Call Identification  
application, [TECH-2-14](#)  
sample scenario, [TECH-2-14](#)  
Incoming Call Identification application, [OVR-23](#)  
Incoming Call Management applications, [OVR-19](#)  
Incoming Call Monitoring/Manual Conference scenario, [TECH-A-14](#)  
indication, heartbeat, [PC-4-6](#), [LAN-4-6](#)  
information elements  
Call Identity, [PROT-4-18](#)  
Call Options, [PROT-4-28](#)  
Call State, [PROT-4-10](#)  
Called Party Number, [PROT-4-11](#)

information elements, (continued)  
  Calling Party Number, [PROT-4-13](#)  
  cause, [PROT-4-15](#)  
  Codeset, [PROT-4-6](#)  
  Codeset 0, [PROT-4-10](#)  
  Codeset 6, [PROT-4-28](#)  
  Conference/Transfer Options, [PROT-4-30](#)  
  Connected Number, [PROT-4-19](#)  
  counter, [PROT-4-31](#)  
  Data Item, [PROT-4-32](#)  
  Date/Time, [PROT-4-21](#)  
  Domain, [PROT-4-34](#)  
  Facility, [PROT-4-37](#)  
  formats, [PROT-4-6](#)  
  Generic Billing Data, [PROT-4-52](#)  
  identifier coding, [PROT-4-8](#)  
  Item, [PROT-4-53](#)  
  Lookahead Interflow, [PROT-4-54](#)  
  Management, [PROT-4-55](#)  
  Message Type, [PROT-4-5](#)  
  Old Party Identifier, [PROT-4-57](#)  
  Originating Line Information, [PROT-4-58](#)  
  Party Identifier, [PROT-4-59](#)  
  Progress Indicator, [PROT-4-22](#)  
  Redirecting Number, [PROT-4-23](#)  
  Redirection Number, [PROT-4-25](#)  
  Resource Identifier, [PROT-4-60](#)  
  Resource Status, [PROT-4-61](#)  
  Service Circuit, [PROT-4-63](#)  
  Specific Event, [PROT-4-63](#)  
  Status, [PROT-4-65](#)  
  Trunk Group Identification, [PROT-4-67](#)  
  Trunk Group/Trunk Status, [PROT-4-69](#)  
  User to User, [PROT-4-27](#)  
  user-classified and switch-classified Third Party Make Call Requests, [PROT-A-3](#)  
  User-Entered Code, [PROT-4-73](#)  
  Version, [PROT-4-75](#)  
information elements, feature, [PROT-4-51](#)  
information flow, Value Query, [TECH-9-5](#)  
information in screens, [PC-3-1](#)  
information on clients, [PC-1-2](#), [LAN-1-2](#)  
information, R2 MFC, [TECH-C-11](#)  
information, trunk group/member, [TECH-C-9](#)  
initial  
  administration, [PC-2-24](#), [LAN-2-24](#)  
  MAPD administration, [PC-2-28](#), [LAN-2-28](#)  
  switch administration, [PC-2-24](#), [LAN-2-24](#)  
initialization status messages  
  firmware boot, [PC-4-6](#), [LAN-4-6](#)  
  processor card boot diagnostic tests, [PC-4-6](#), [LAN-4-6](#)  
initialization, ASAI, [PROT-B-3](#)  
initiating  
  Domain Control Request, [PROT-2-27](#)  
  Third Party Make Call, [PROT-2-23](#)  
  Third Party Take Control, [PROT-2-24](#)  
installation  
  hardware, [PC-2-8](#), [LAN-2-8](#)  
  LAN System assembly, [PC-2-8](#)  
  MAPD System assembly, [LAN-2-8](#)  
  requirements, [PC-2-1](#), [LAN-2-1](#)  
  steps, [PC-2-11](#), [LAN-2-11](#)  
  tasks, [PC-2-4](#), [LAN-2-4](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

installation, basic, [OVR-50](#)  
installing  
    116A isolating data interface, [PC-2-11](#),  
        [LAN-2-11](#)  
    a terminal through direct  
        connection, [PC-2-17](#), [LAN-2-17](#)  
    a terminal through modems, [LAN-2-20](#),  
        [LAN-2-21](#)  
    a terminal via modems, [PC-2-20](#), [PC-2-21](#)  
    new terminal, [PC-2-18](#), [LAN-2-18](#)  
    terminal, [PC-2-16](#), [LAN-2-16](#)  
installing hardware, [TECH-14-1](#)  
installing software, [TECH-14-2](#)  
instructions, MAPD assembly and client administration, [PC-E-3](#), [LAN-E-5](#)  
integrated directory database, [TECH-C-13](#)  
Integrated Directory Database Query, [OVR-36](#), [TECH-9-3](#)  
integrated Directory Database Query procedure, [PROT-2-56](#)  
Integrated Services Digital Network, see ISDN  
intended audience, [LAN-xi](#)  
interactions  
    ASAI and BRI parser, [PROT-2-63](#)  
    AUDIX, [PROT-B-79](#)  
    Converse Vector command, [PROT-B-115](#)  
    Expert Agent Selection, [TECH-A-37](#)  
    expert agent selection, [PROT-B-105](#)  
    Redirection on No Answer, [TECH-A-49](#)  
    RONA, [PROT-B-122](#)  
    system restarts, [PROT-6-4](#)  
    VDN coverage path, [PROT-B-128](#)  
interactions, Administration without Hardware, [TECH-12-2](#)  
interface  
    116A isolating data, [PC-2-11](#), [LAN-2-11](#)  
    DEFINITY, [PC-1-5](#)  
    Pentium processor, [PC-1-5](#), [LAN-1-5](#)  
interface restart, [PROT-3-4](#)  
Interflow, [TECH-12-14](#)  
international OCM Call Classification, administering, [TECH-14-7](#)  
Internet Protocol, [PROT-7-1](#)  
Intraflow, [TECH-12-14](#)  
invoke component, [PROT-4-38](#)  
invoke identifier  
    definition, [PROT-4-43](#)  
    values, [PROT-1-8](#)  
invoke identifier tags, [PROT-4-43](#)  
invoke problem coding, [PROT-4-48](#)  
invoking an operation, [PROT-3-2](#)  
IP address, [LAN-2-31](#)  
IP address, client, [PROT-7-1](#)  
ISDN Alarm  
    fields and description, [PC-3-71](#)  
    screen, [PC-3-71](#)  
ISDN Brouter, [LAN-1-1](#)  
ISDN information received in incoming call, [PROT-B-28](#)  
ISDN messages  
    ending an association, [PROT-1-2](#)  
    FACility or intermediate, [PROT-1-2](#)  
    initiate an association, [PROT-1-2](#)  
    Management information messages, [PROT-1-2](#)  
    REStart, [PROT-1-2](#)  
    REStart ACKnowledge, [PROT-1-2](#)  
ISDN PROGRess message, [TECH-3-44](#)  
ISDN protocol, [TECH-3-38](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

ISDN Trace screen, [PC-3-70](#)  
ISDN-BRI circuit pack, [TECH-14-1](#)  
ISDN-PRI  
    software, [TECH-14-2](#)  
    trunks, [TECH-14-2](#)  
ISDN-PRI trunks, [TECH-4-9](#)  
ISDN-PRI trunks administering, [TECH-14-7](#)  
item information element, [PROT-4-53](#)  
items, menu, [LAN-3-2](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

J

Japanese characters, [TECH-9-10](#)

K

keys, function, [PC-3-1](#), [PC-3-4](#)  
knowledge, required, [LAN-xi](#)

L

labels for MAPD, [PC-2-23](#), [LAN-2-23](#)  
LAN  
    System assembly installation, [PC-2-8](#)  
LAN/Client connection test, [PC-2-33](#), [LAN-2-33](#)  
Last Number Dialed, feature interactions, [TECH-12-52](#)  
Layer 2 drop, [PROT-6-4](#)  
layer 2 drop, detected by ASAI endpoint, [TECH-11-5](#)  
Layer 2 processor congestion  
    received data, [PROT-6-7](#)  
    send traffic, [PROT-6-8](#)  
Layer 3  
    protocol, [PROT-1-1](#)  
    REStart and REStart ACK messages, [PROT-6-5](#)  
    status and status ENquiry messages, [PROT-6-5](#)  
    timer T316, [PROT-2-68](#)  
    timers, [PROT-6-5](#)  
LCD cable, [PC-4-4](#), [LAN-4-4](#)  
LCD. See Liquid Crystal Display, [PC-4-4](#), [LAN-4-4](#)  
Leave Word Calling, feature interactions, [TECH-12-53](#)  
LED. See Red Light-Emitting Diode, [PC-4-4](#), [LAN-4-4](#)  
length of cables, [PC-B-2](#), [LAN-B-2](#)  
limit on MAPD system assemblies, [LAN-A-1](#)  
limitations on capacity, [PC-1-2](#), [PC-1-3](#), [LAN-1-2](#)  
limits on MAPD system assemblies, [PC-A-1](#)  
link administration, [TECH-14-3](#)  
link alarm strategy, [PROT-6-3](#)  
link capacities, [TECH-B-5](#)  
link configurations, [OVR-26](#)  
link congestion on send traffic, [PROT-6-9](#)  
link drop, [PROT-2-67](#)  
link failure, [TECH-11-5](#)  
link failures, [PROT-2-66](#)  
link hyperactivity monitoring, [PROT-6-8](#)  
link integrity, [PC-2-5](#), [LAN-2-5](#)  
link management and maintenance procedure, [PROT-2-66](#)

link overload controlling, [PROT-6-7](#)  
link status scenario, [PROT-7-15](#)  
link testing  
    Status Station, [TECH-14-9](#)  
    Test port, [TECH-14-9](#)  
link testing, status bri-port, [TECH-14-9](#)  
link transmit queues, threshold  
    parameters, [PROT-6-9](#)  
link version, [TECH-9-9](#)  
link versions, [TECH-3-51](#), [PROT-2-69](#)  
links

    administering for ASAI, [OVR-49](#)  
    ASAI, [OVR-44](#)  
    BRI, [TECH-14-1](#)  
    Ethernet, [TECH-14-1](#)  
    hyperactive, [PROT-6-7](#)  
    maximum allowed and administered, [TECH-14-3](#)  
    out-of-service, [PROT-6-8](#)  
    Restart, [OVR-38](#)  
    testing, [OVR-49](#), [TECH-14-9](#)  
    versions, [OVR-44](#)  
Liquid Crystal Display, [PC-2-13](#), [PC-4-4](#), [LAN-2-13](#), [LAN-4-4](#)  
list config command, [PC-2-25](#), [LAN-2-25](#)  
list of screens, [PC-3-6](#), [PC-3-8](#)  
list of screens (DLG and CVLAN), [LAN-3-6](#)  
list of screens (DLG), [LAN-3-8](#)  
listen\_disconnect, Send DTMF digits, [TECH-12-57](#)  
listen-disconnect, [TECH-12-28](#)  
listener party\_id parameter, [TECH-4-52](#), [TECH-4-55](#)  
listeners, Selective Listening, [TECH-4-52](#)  
listeners, Selective Listening, Third Party Listen-Reconnect, [TECH-4-55](#)  
listening, selective, [TECH-C-10](#)  
local administration port B, [PC-2-14](#), [LAN-2-14](#)  
local detection, [TECH-4-15](#)  
Local Host Table, [LAN-3-22](#)  
    commands, [LAN-3-23](#)  
    fields and description, [PC-3-22](#), [LAN-3-22](#)  
    screen, [PC-3-22](#), [LAN-3-22](#)  
Locking Shift procedure, [PROT-4-9](#)  
locking shift to Codeset 6, [PROT-4-9](#)  
Logging for Call Back  
    application, [TECH-2-12](#)  
    sample scenario, [TECH-2-12](#)  
Logging for Call Back application, [OVR-21](#)  
logical agents  
    EAS, [TECH-12-40](#)  
    Value Queries, [TECH-12-46](#)  
logical direct agent call, [TECH-4-30](#)  
logical direct-agent calls, EAS, [TECH-12-42](#)  
login, [PC-2-19](#), [PC-2-22](#), [PC-2-23](#), [PC-3-2](#), [LAN-2-22](#), [LAN-2-23](#)  
    activate/deactivate, [PC-2-38](#), [LAN-2-38](#)  
    add, [PC-3-15](#), [PC-3-16](#), [LAN-3-15](#), [LAN-3-16](#)  
    add/delete, [PC-3-14](#)  
    asai\_adm, [PC-3-15](#)  
    change password, [PC-3-14](#)  
    craft, [LAN-2-31](#)  
    maintenance procedure, [LAN-4-12](#)  
    on MAPD system, [LAN-D-2](#)  
    prompt, [LAN-2-19](#), [LAN-3-2](#)  
    sessions, limits, [LAN-4-2](#)  
    special condition, [PC-2-34](#), [LAN-2-34](#)  
    suggested material, [PC-2-34](#), [LAN-2-34](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Login Attempt Log  
    fields and description, [PC-3-58](#)  
    screen, [PC-3-58](#)  
Login Event Report, [OVR-42](#), [TECH-3-51](#),  
    [PROT-2-19](#)  
    agent logical extension, [TECH-3-51](#)  
    agent physical extension, [TECH-3-51](#)  
    agent work mode, [TECH-3-51](#)  
    description, [TECH-3-51](#)  
    generation, [TECH-3-51](#)  
    items, [TECH-3-7](#), [TECH-3-51](#)  
Login Event Report message encodings, [PROT-5-28](#)  
Login Event Reports, multiple, [TECH-3-51](#)  
login sessions, [PC-4-2](#)  
login, agent, [TECH-8-2](#)  
login, craft, [PC-2-31](#)  
login, maintenance procedure, [PC-4-12](#)  
Login/Password Administration  
    commands, [LAN-3-14](#)  
    fields and description, [LAN-3-13](#)  
login/password administration, [PC-3-11](#)  
Login/Password administration screen, [PC-3-13](#)  
logins, [PC-3-18](#)  
    add/delete, [PC-3-13](#)  
logins and logouts, for logical agents, EAS interactions, [TECH-12-44](#)  
Logout Event Report, [OVR-42](#), [PROT-2-19](#)  
    agent logical extension, [TECH-3-52](#)  
    agent physical extension, [TECH-3-52](#)  
    description, [TECH-3-52](#)  
    generation, [TECH-3-52](#)  
    items, [TECH-3-8](#), [TECH-3-52](#)  
    reason code, [TECH-3-52](#)  
Logout Event Report message encodings, [PROT-5-30](#)  
Logout Reason Code field, [TECH-12-45](#)  
logout, agent, [TECH-8-2](#)  
Lookahead Interflow, [TECH-12-27](#)  
Lookahead Interflow information element, [PROT-4-54](#)  
lookahead interflow parameter, [TECH-7-4](#)  
Lookahead Interflow, feature interactions, [TECH-12-53](#)  
loss, packet percent, [PC-2-37](#), [LAN-2-37](#)  
Lucent Technologies  
    business partners, [OVR-51](#)  
    contacting, [OVR-50](#)  
    service offerings, [OVR-50](#)  
LWC, see Leave Word Calling

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

M

machine ID, MAPD, [PC-2-30](#), [LAN-2-30](#)  
Main Menu  
    DLG and CV/LAN fields, [LAN-3-11](#)  
    DLG and CV/LAN screen, [LAN-3-11](#)  
    DLG screen, [LAN-3-10](#)  
main menu  
    (CV/LAN) screen, [PC-3-10](#)  
    (DLG and CV/LAN) screen, [PC-3-11](#)  
Maintenance  
    (DLG and CV/LAN), [LAN-3-48](#)  
    (DLG) screen, [LAN-3-47](#)  
    menu items and description, [PC-3-47](#)  
    screen, [PC-3-47](#)



maintenance, [PC-3-11](#)  
connections, [PC-4-9](#), [LAN-4-9](#)  
login password, [LAN-4-12](#)  
modem connection, [LAN-2-22](#)  
remote hookups, [PC-4-11](#), [LAN-4-11](#)  
terminal hookups, [PC-4-11](#), [LAN-4-11](#)  
Maintenance capability group, [TECH-1-2](#)  
maintenance features  
Heartbeat, [OVR-37](#)  
Restart, [OVR-38](#)  
Resume Alarms, [OVR-38](#)  
Suspend Alarms, [OVR-38](#)  
maintenance heartbeat procedure, [PROT-2-66](#)  
maintenance login password, [PC-4-12](#)  
Maintenance Messages (Set Value Capability Group)  
sent by adjunct, [PROT-5-195](#)  
sent by ECS, [PROT-5-196](#)  
sent by ECS and adjunct, [PROT-5-191](#)  
maintenance modem connection, [PC-2-22](#)  
maintenance procedure  
local login, [PC-4-12](#), [LAN-4-12](#)  
remote login, [PC-4-12](#), [LAN-4-12](#)  
maintenance shutdown, [PC-4-7](#), [LAN-4-7](#)  
Maintenance/Port A, [PC-2-14](#), [LAN-2-14](#)  
Malicious Trace, feature interactions, [TECH-12-53](#)  
management error code values, [PROT-4-57](#)  
management information element, [PROT-4-55](#)  
management information message used in alarm administration, [PROT-6-4](#)  
management information messages  
description, [PROT-3-3](#)  
purpose, [PROT-1-2](#)  
Manual Answer feature, analog sets, [TECH-12-3](#)  
MAPD, [OVR-48](#), [TECH-C-9](#)  
board, [PC-1-1](#), [LAN-1-1](#)  
board cable connectors, [PC-2-14](#), [LAN-2-14](#)  
board firmware check, [PC-4-6](#), [LAN-4-6](#)  
board, TN801, [PC-4-4](#), [LAN-4-4](#)  
client connections, [PC-4-7](#), [LAN-4-7](#)  
definition, [LAN-1-1](#)  
external cable, [PC-2-17](#), [PC-4-4](#), [LAN-2-17](#), [LAN-4-4](#)  
labels, [PC-2-23](#), [LAN-2-23](#)  
parameters, [LAN-1-3](#)  
port carrier slots, [PC-2-26](#), [LAN-2-26](#)  
port usage, [LAN-2-17](#)  
reboot, [LAN-2-31](#)  
required switches, [PC-A-4](#), [LAN-A-4](#)  
system administration, [PC-1-2](#), [PC-1-3](#), [LAN-1-2](#)  
System assembly installation, [LAN-2-8](#)  
system capacity, [PC-1-2](#), [PC-1-3](#), [LAN-1-2](#)  
system configuration, [LAN-1-3](#)  
system hardware, [LAN-1-3](#)  
system hardware components, [PC-4-4](#), [LAN-4-4](#)  
system slots, [PC-2-9](#), [LAN-2-9](#)  
system specifications, [PC-4-2](#), [LAN-4-2](#)  
system states, [PC-2-13](#), [PC-4-5](#), [PC-4-6](#), [LAN-2-13](#), [LAN-4-5](#), [LAN-4-6](#)  
MAPD message limit on ProLogix, [LAN-1-2](#)  
MAPD system  
reboot, [PC-2-31](#)  
MAPD system administration, [LAN-1-2](#), [LAN-1-3](#)  
MAPD/LAN connectivity, [PC-2-34](#)  
MAPD/LAN connectivity requirements, [LAN-2-34](#)  
matrix, release feature, [TECH-C-1](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

max\_rings parameter, [TECH-4-10](#),  
[TECH-4-21](#), [TECH-4-26](#), [TECH-4-30](#),  
[TECH-4-35](#)

menu

- item, [LAN-3-22](#)
- items, [LAN-3-2](#), [LAN-3-26](#)
- selection, [LAN-2-13](#)

merging

- call control association and monitoring  
association, [TECH-3-60](#)
- call-controlled calls, [TECH-3-59](#)
- call-controlled calls with non-controlled calls, [TECH-3-59](#)
- calls non-monitored with Domain Control Extension, [TECH-3-60](#)
- calls with domain control extensions, [TECH-3-60](#)
- Domain Control and Third Party Call Control association, [TECH-3-60](#)
- monitored call with a non-monitored call, [TECH-3-59](#)
- monitored calls, [TECH-3-59](#)

merging calls

- Domain Control association and event Notification associations, [TECH-3-60](#)

message

- byte level, [PROT-5-2](#)
- list, [PROT-3-1](#)

Message Collection Period description, [LAN-3-79](#)

Message Collection Period screen(DLG), [PC-3-76](#)

message components, [PROT-B-1](#)

Message Desk

- email, [TECH-2-16](#)
- sample scenario, [TECH-2-16](#)
- voice mailboxes, [TECH-2-16](#)

Message Desk application, [OVR-24](#), [TECH-2-15](#)

Message Desk application and voice mailboxes, [OVR-25](#)

Message Desk scenarios, [TECH-A-20](#), [TECH-A-21](#), [TECH-A-22](#)

message encodings

- alerting event report, [PROT-5-3](#)
- Answered Event Report, [PROT-5-6](#)
- Busy/Unavailable Event Report, [PROT-5-8](#)
- Call Conferenced Event Report, [PROT-5-9](#)

Call Control

- endpoint rejects FIE, association terminated, [PROT-5-70](#)
- internal server audit, [PROT-5-67](#)

Call Control endpoint aborts association, [PROT-5-71](#)

Call Initiated Event Report, [PROT-5-11](#)

Call Offered to Domain Event Report, [PROT-5-12](#)

Call Originated Event Report, [PROT-5-14](#), [PROT-5-19](#)

Call Redirected Event Report, [PROT-5-16](#)

Call Transferred Event Report, [PROT-5-17](#)

Connected Event Report, [PROT-5-21](#)

Cut-Through Event Report, [PROT-5-23](#)

Disconnect/Drop Event Report, [PROT-5-24](#)

Entered Digits Event Report, [PROT-5-26](#)

Hold Event Report, [PROT-5-27](#)

Login Event Report, [PROT-5-28](#)

Logout Event Report, [PROT-5-30](#)

normal clearing terminates, [PROT-5-69](#)

Queued Event Report, [PROT-5-32](#)

Reconnected Event Report, [PROT-5-34](#)

Redirect Call, [PROT-5-54](#)

Reorder/Denial Event Report, [PROT-5-35](#)

Third Party Call Ended, association terminates, [PROT-5-68](#)

Third Party Clear Call Request, [PROT-5-43](#)

Third Party Listen Disconnect Request, [PROT-5-49](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

message encodings, (continued)	Book ID	Book Title
Third Party Listen Reconnect Request, <a href="#">PROT-5-50</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
Third Party Make Call Request, <a href="#">PROT-5-39</a>	OVR	Overview
Third Party Merge Request, <a href="#">PROT-5-47</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Third Party Reconnect Request, <a href="#">PROT-5-46</a>	PROT	Protocol Reference
Third Party Relinquish Control, <a href="#">PROT-5-48</a>	TECH	Technical Reference
Third Party Selective Drop Request, <a href="#">PROT-5-44</a>		
Third Party Selective Hold Request, <a href="#">PROT-5-45</a>		
Third Party Send DTMF Digits Request, <a href="#">PROT-5-51</a>		
Third Party Take Control, <a href="#">PROT-5-41</a>		
Trunk Seized Event Report, <a href="#">PROT-5-36</a>		
message encodings for Call Control		
message not understood, association aborted, <a href="#">PROT-5-69</a>		
normal clearing terminates associations, <a href="#">PROT-5-69</a>		
request denied, association continues, <a href="#">PROT-5-64</a>		
request denied, association terminates, <a href="#">PROT-5-66</a>		
message encodings for Domain Control		
Station/ACD Split Request, <a href="#">PROT-5-72</a>		
Third Party Selective Drop Request, <a href="#">PROT-5-74</a>		
message exchange scenarios, DEFINITY LAN Gateway, <a href="#">PROT-7-10</a>		
Message not understood		
association aborted		
Domain Control Capability Group, <a href="#">PROT-5-99</a>		
Request Feature Capability Group, <a href="#">PROT-5-138</a>		
Routing Capability Group, <a href="#">PROT-5-121</a>		
Set Value Capability Group, <a href="#">PROT-5-188</a>		
Value Query Capability Group, <a href="#">PROT-5-178</a>		
message retrieval		
data terminal, <a href="#">TECH-A-22</a>		
phone, <a href="#">TECH-A-21</a>		
message sequences and capabilities, <a href="#">PROT-2-1</a>		
message types		
FACility, <a href="#">PROT-3-2</a>		
information element, <a href="#">PROT-4-5</a>		
management information message, <a href="#">PROT-3-3</a>		
REGister, <a href="#">PROT-3-3</a>		
RELease COMplete, <a href="#">PROT-3-4</a>		
REStart ACKnowledge, <a href="#">PROT-3-6</a>		
STATUS, <a href="#">PROT-3-7</a>		
Message Waiting Lamp, <a href="#">TECH-1-2</a> , <a href="#">TECH-2-14</a> , <a href="#">TECH-12-53</a>		
cold starts, <a href="#">TECH-10-4</a>		
denials, <a href="#">TECH-9-13</a>		
EAS agent, <a href="#">TECH-10-4</a>		
setting values, <a href="#">TECH-10-4</a>		
station extension, <a href="#">TECH-10-4</a>		
updating, <a href="#">TECH-10-4</a>		
message waiting lamp, <a href="#">OVR-23</a> , <a href="#">OVR-24</a> , <a href="#">TECH-2-16</a> , <a href="#">TECH-9-3</a> , <a href="#">PROT-2-50</a>		
message waiting lamp deactivating, <a href="#">PROT-2-58</a>		
Message Waiting Lamp feature, <a href="#">OVR-37</a>		
Message Waiting Lamp Query, <a href="#">OVR-36</a>		
Message Waiting Lamp status, <a href="#">TECH-9-11</a>		
messages		
application-to-application, <a href="#">TECH-11-2</a>		
between server and AP, <a href="#">PROT-B-1</a>		
displaying, <a href="#">TECH-10-4</a>		
hardware alarms, <a href="#">PC-3-1</a> , <a href="#">LAN-3-1</a>		
initialization status, <a href="#">PC-4-6</a> , <a href="#">LAN-4-6</a>		
ISDN PROgress, <a href="#">TECH-3-44</a>		

messages, (continued)  
  link, [PROT-2-71](#)  
  management information  
    message, [PROT-3-3](#)  
  overview, [PROT-3-1](#)  
  REGister, [PROT-3-3](#)  
  RELease COMplete, [PROT-3-4](#)  
  REStart, [PROT-2-68](#), [PROT-3-4](#)  
  REStart ACKnowledge, [PROT-3-6](#)  
  retrieving, [TECH-10-4](#)  
  sent by AP, [PROT-B-3](#)  
  sent by server, [PROT-B-3](#)  
  status, [PROT-3-7](#)  
  TCP/IP connection problems, [LAN-D-4](#)  
  values, [PROT-B-2](#)

messaging scenarios, [PROT-B-1](#)  
MFB, see Multi-Function Board, [TECH-13-2](#), [TECH-13-5](#)  
MIE. See management information element  
MIM support, [PC-2-27](#), [LAN-2-27](#)  
MIM, see Management Information Messages  
MIMs. See Management information messages  
Minimization, Event, [TECH-3-2](#)  
mistakes, correction, [PC-3-2](#)  
Mixed FAC & TAC, [TECH-12-53](#)

modem  
  connection, [LAN-B-2](#)  
  option settings, [LAN-B-4](#)  
modem connection, [PC-2-21](#), [PC-B-2](#)  
modem option settings, [PC-B-4](#)  
modems and terminals, [PC-B-2](#), [LAN-B-2](#)  
modems and terminals worksheet, [LAN-B-2](#)  
monitored calls, [TECH-3-2](#), [PROT-2-3](#)  
monitored Calls, Call Redirected Event Report, [TECH-3-29](#)  
Monitoring of ACD Call Activity application, [OVR-19](#)  
mounting block, [PC-2-14](#), [LAN-2-15](#)  
moving around the system, [PC-3-3](#)  
  function keys, [LAN-3-3](#), [LAN-3-4](#)  
  screens, [LAN-3-3](#)

Multi-Function Board, [TECH-14-1](#)  
Multi-Function Board, placement in carrier, [TECH-13-2](#), [TECH-13-5](#)  
multifunction station user, [TECH-5-11](#)  
multifunction station, operation, [TECH-5-11](#)  
Multimedia Endpoint, [TECH-12-54](#)  
multiple adjunct routing, [TECH-2-2](#)  
multiple monitors, [TECH-3-61](#), [PROT-B-94](#)  
  capabilities, [TECH-2-6](#)  
  scenarios, [TECH-3-61](#)  
  using, [TECH-2-2](#)

multiple monitors feature, [TECH-3-29](#)  
multiple monitors, controllers, [PROT-B-45](#)  
Multiple Outstanding Route Requests, [TECH-12-26](#)  
Multiple Outstanding Route Requests feature, [TECH-7-7](#)  
multiple queuing and call abandon scenarios, [TECH-A-8](#)  
multiple secure LANs, [PC-E-3](#), [LAN-E-3](#)  
Multiple Split Queuing, [TECH-12-27](#)  
Multiple Split Queuing feature interactions, [TECH-12-54](#)  
multiple splits, agents, [TECH-12-12](#)  
multiple-port network systems, [TECH-14-2](#)  
multi-quest flexible billing, [TECH-C-12](#)  
MultiQuest trunk, flexible billing, [TECH-14-2](#)  
Music on Hold feature interactions, [TECH-12-54](#)  
MWL, [TECH-12-53](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

MWL, see Message Waiting Lamp  
MWL. See message waiting lamp

N

NAK, see denials  
NAKs, switch-classified calls, [TECH-4-20](#)  
name, host, [PC-2-31](#), [LAN-2-31](#)  
names display, [TECH-9-9](#)  
negative acknowledgement  
    direct-agent calls, [TECH-4-33](#)  
    switch-classified calls, [TECH-4-20](#)  
    user-classified calls, [TECH-4-24](#)

negative acknowledgment for Phantom Calls, [TECH-4-29](#)  
negative acknowledgments, Supervisor-Assist Calls, [TECH-4-38](#)  
NetWare Telephony Service, [TECH-14-10](#)  
network answer supervision, [TECH-4-14](#)  
Network Call Redirection feature interactions, [TECH-12-54](#)  
network communication, brouter and clients, [PROT-7-2](#)  
network outages, DEFINITY LAN Gateway, [PROT-7-16](#)

Network Routing Daemon  
    field names and description, [PC-3-27](#)  
    menu item, [LAN-3-27](#)  
    screen, [PC-3-27](#), [LAN-3-27](#)  
    screen commands, [LAN-3-27](#)  
Network Routing Information  
    (Main Menu), [LAN-3-26](#)  
    menu items and descriptions, [PC-3-26](#), [LAN-3-26](#)  
    screen, [PC-3-26](#), [LAN-3-26](#)

Network Routing Table  
    commands, [LAN-3-30](#)  
    field names and description, [PC-3-31](#)  
    menu items, [LAN-3-31](#)  
    route administration, [PC-3-30](#)  
    screen, [PC-3-30](#), [LAN-3-30](#)  
network systems, multiple-port, [TECH-14-2](#)  
networking information, [PC-G-2](#), [LAN-G-2](#)  
networking information for on-site technician, [PC-G-1](#), [LAN-G-1](#), [LAN-G-2](#)  
network-provided digits, [TECH-2-8](#), [TECH-7-4](#), [TECH-12-27](#), [TECH-C-11](#)  
new IP address, [PC-2-31](#)  
new terminal installation, [PC-2-18](#), [LAN-2-18](#)  
Night Service, [TECH-12-14](#)  
no answer condition, [TECH-4-16](#)  
non-call related event reports, [PROT-2-19](#)  
non-call-related event reporting, [TECH-3-3](#)

Notification, [OVR-32](#)  
    association procedure, [PROT-2-39](#)  
    FACility Messages sent by server, [PROT-5-105](#)  
    REGister Messages sent by adjunct, [PROT-5-102](#)  
    RELease COMplete messages  
        sent by adjunct, [PROT-5-107](#)  
        sent by server, [PROT-5-107](#)  
        sent by server and adjunct, [PROT-5-110](#)  
    RELease COMplete, Terminate ASAI association with normal clearing, [PROT-5-110](#)  
    request denied, association terminated, [PROT-5-108](#)  
    server ends association, [PROT-5-109](#)  
Notification associations, [PROT-1-3](#), [PROT-B-4](#)  
Notification associations and CRVs, [PROT-1-3](#)  
notification associations, active, [TECH-B-2](#)  
Notification Capability Group, [TECH-1-1](#), [TECH-6-1](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Notification Capability Group, Event Reporting, [TECH-3-2](#)  
Notification Event Reports, [OVR-40](#)  
Notification feature  
    Event Notification Cancel, [OVR-32](#)  
    Event Notification Ended, [OVR-33](#)  
    Event Notification Request, [OVR-32](#)  
    Stop Call Notification, [OVR-33](#)  
Notification message encodings  
    call ended, association continues, [PROT-5-106](#)  
    message not understood, association aborted, [PROT-5-110](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Novell, as business partner, [TECH-14-10](#)  
null modem connection, [PC-2-21](#), [LAN-2-21](#)  
null modem for DTE, [PC-2-17](#), [LAN-2-16](#)  
Number and Name Identification Services (CPN Prefix Feature), [TECH-12-55](#)  
number of calls held, analog, [TECH-12-3](#)  
number of calls in queue, [TECH-12-35](#)  
number of calls, analog sets, [TECH-12-3](#)  
number, software application, [PC-1-1](#), [LAN-1-1](#)  
number\_of\_digits parameter, [TECH-7-10](#)

O

OCM Call Classification form, [TECH-14-7](#)  
OCM, see Outbound Call Management  
Office Automation application, [TECH-2-14](#)  
Office Automation applications, [OVR-23](#)  
off-PBX DCS/UDP extensions, [TECH-5-3](#)  
off-premises stations, [TECH-4-54](#)  
Old Party Identifier information element, [PROT-4-57](#)  
old party\_id parameter, [TECH-4-63](#), [TECH-5-21](#)  
operating system initialization, [PC-4-6](#), [LAN-4-6](#)  
operation  
    class, [PROT-4-56](#)  
    invoking, [PROT-3-2](#)  
    type, [PROT-4-56](#)  
    value, [PROT-4-56](#)  
    value definition, [PROT-4-44](#)  
    value tag, [PROT-4-43](#)  
    values as segment of FIE component, [PROT-1-7](#)  
OPS, see off-premises stations  
option, ASAI Ethernet transport, [LAN-1-2](#)  
options  
    for terminal connections, [LAN-B-2](#)  
    for terminals and modems, [LAN-B-2](#)  
    modem settings, [PC-B-4](#), [LAN-B-4](#)  
    terminal connections, [PC-B-2](#)  
    terminal settings, [PC-B-3](#), [LAN-B-3](#)  
    terminals and modems, [PC-B-2](#)  
options form, customer, [PC-2-24](#), [LAN-2-24](#)  
ordering  
    information, [PC-C-1](#)  
    information for complete system, [PC-C-1](#)  
    information for MAPD components, [PC-C-2](#)  
ordering information, [LAN-C-1](#)  
    for complete system, [LAN-C-1](#)  
    for equipment, [LAN-C-2](#)  
    for MAPD components, [LAN-C-2](#)  
organization of the book, [PC-xi](#), [LAN-xi](#)

orientation for repair, [PC-4-1](#)  
orientation for repairs, [LAN-4-1](#)  
orig\_addr parameter, [TECH-4-4](#), [TECH-4-10](#),  
[TECH-4-21](#), [TECH-4-26](#), [TECH-4-30](#),  
[TECH-4-35](#), [TECH-7-9](#)  
Originating Line Information information  
element, [PROT-4-58](#)  
originator, Phantom Call, [TECH-4-28](#)  
other related documents, [LAN-xii](#)  
Outbound Call Management  
    administering, [TECH-14-7](#)  
    applications, [TECH-2-3](#), [TECH-4-9](#)  
    predictive dialing, [TECH-2-3](#)  
    predictive dialing, sample scenario, [TECH-2-4](#)  
    preview dialing, [TECH-2-3](#)  
    preview dialing, sample scenario, [TECH-2-4](#)  
    special information tones, [TECH-14-7](#)  
Outbound Call Management scenarios, [TECH-A-3](#), [TECH-A-4](#), [TECH-A-5](#), [TECH-A-6](#)  
outbound calls, placing, [TECH-2-4](#)  
Outgoing Call Management  
    applications, [OVR-22](#)  
    Predictive Dialing, [OVR-22](#)  
    Preview Dialing application, [OVR-22](#)  
overview, CallVisor ASAI over MAPD, [PC-1-1](#), [LAN-1-1](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

P

pacing algorithm, and predictive dialing, [TECH-2-4](#)  
Packet Controller circuit card, [TECH-14-1](#)  
packet loss, percent, [PC-2-37](#), [LAN-2-37](#)  
Packet Maintenance circuit pack, [TECH-14-1](#)  
packets out of sequence, [PC-2-37](#), [LAN-2-37](#)  
parameter identifier, [PROT-4-56](#)  
parameter summary, Third Party Make Call, [TECH-4-38](#)  
parameters, [PC-1-3](#), [TECH-5-36](#)  
    alert\_order, [TECH-4-21](#), [TECH-4-26](#), [TECH-4-32](#), [TECH-4-35](#)  
    ans\_mach, [TECH-4-10](#)  
    call\_id, [TECH-4-6](#), [TECH-4-40](#), [TECH-4-62](#), [TECH-4-76](#), [TECH-5-4](#), [TECH-5-10](#), [TECH-5-13](#),  
    [TECH-5-15](#), [TECH-5-17](#), [TECH-5-20](#), [TECH-5-29](#), [TECH-5-32](#), [TECH-6-7](#), [TECH-7-3](#)  
    call\_id2, [TECH-5-20](#)  
    call\_options, [TECH-4-4](#)  
    called party number, [TECH-7-3](#)  
    calling party number/billing number, [TECH-7-3](#)  
    cause, [TECH-7-13](#)  
    char\_seq, [TECH-4-73](#), [TECH-5-32](#)  
    collect\_digits\_flag, [TECH-7-9](#)  
    common\_party\_id, [TECH-4-62](#), [TECH-5-20](#)  
    conf/trans\_flag, [TECH-4-62](#), [TECH-5-20](#)  
    connected number, [TECH-5-21](#)  
    dest\_addr, [TECH-4-10](#), [TECH-4-35](#), [TECH-5-27](#)  
    dest\_route\_select, [TECH-4-4](#), [TECH-4-10](#), [TECH-4-21](#), [TECH-4-26](#), [TECH-5-27](#), [TECH-7-9](#)  
    digit\_coll\_timeout, [TECH-7-10](#)  
    direct\_agent\_call, [TECH-4-10](#), [TECH-4-21](#), [TECH-4-26](#), [TECH-4-30](#), [TECH-4-35](#), [TECH-7-9](#)  
    direct-agent calls, [TECH-4-30](#)  
    domain, [TECH-5-6](#), [TECH-5-8](#)  
    Domain Control Capability Group, [TECH-5-4](#)  
    domain value, [TECH-6-3](#)  
    domain\_type, [TECH-6-3](#)  
    Event Notification Request, [TECH-6-3](#)  
    extension list, [TECH-4-41](#), [TECH-4-58](#), [TECH-4-63](#), [TECH-5-36](#)

parameters, (continued)

feature\_id, [TECH-8-2](#)  
Flexible Billing, [TECH-7-6](#)  
Heartbeat, [TECH-11-2](#)  
II-Digits, [TECH-7-6](#)  
listen party\_id, [TECH-4-52](#)  
listener party\_id, [TECH-4-55](#)  
lookahead interflow, [TECH-7-4](#)  
max\_rings, [TECH-4-10](#), [TECH-4-21](#),  
[TECH-4-26](#), [TECH-4-30](#), [TECH-4-35](#)  
number of digits, [TECH-7-10](#)  
old party\_id, [TECH-4-63](#), [TECH-5-21](#)  
orig\_add, [TECH-4-4](#)  
orig\_addr, [TECH-4-10](#), [TECH-4-21](#), [TECH-4-26](#), [TECH-4-30](#), [TECH-4-35](#), [TECH-7-9](#)  
party\_id, [TECH-4-6](#), [TECH-4-44](#), [TECH-4-47](#), [TECH-4-67](#), [TECH-5-21](#), [TECH-5-29](#), [TECH-7-10](#)  
party\_id list, [TECH-4-41](#), [TECH-4-58](#), [TECH-4-63](#), [TECH-5-36](#)  
pause\_dur, [TECH-4-73](#), [TECH-5-32](#)  
priority\_calling, [TECH-4-10](#), [TECH-4-21](#), [TECH-4-26](#), [TECH-4-30](#), [TECH-4-35](#), [TECH-5-28](#),  
[TECH-7-9](#)  
Redirect Call, [TECH-5-17](#)  
redirected-to-number, [TECH-4-49](#), [TECH-5-17](#)  
redirecting party\_id, [TECH-4-49](#)  
Request Feature, [TECH-8-2](#)  
resource\_id, [TECH-4-67](#)  
Restart, [TECH-11-8](#)  
result\_call\_id, [TECH-4-63](#), [TECH-5-21](#)  
Resume Alarms, [TECH-11-4](#)  
return\_ack, [TECH-4-4](#), [TECH-4-11](#), [TECH-4-22](#), [TECH-4-27](#), [TECH-4-32](#), [TECH-4-35](#), [TECH-5-27](#)  
Route, [TECH-7-3](#)  
Route End, [TECH-7-13](#)  
Route Select, [TECH-7-9](#)  
rx\_party\_id, [TECH-4-73](#), [TECH-5-32](#)  
service circuit, [TECH-4-21](#), [TECH-4-26](#)  
service\_circuit, [TECH-4-11](#), [TECH-4-32](#), [TECH-4-35](#)  
Set Value, [TECH-10-2](#)  
Single-Step Conference, [TECH-4-58](#)  
specific\_event, [TECH-7-10](#)  
split\_param, [TECH-4-30](#), [TECH-7-9](#)  
supervisor assist, [TECH-4-21](#), [TECH-4-26](#)  
supervisor\_assist, [TECH-4-10](#), [TECH-4-35](#)  
supervisor-assist calls, [TECH-4-35](#)  
Suspend Alarms, [TECH-11-3](#)  
talker party\_id, [TECH-4-52](#), [TECH-4-55](#)  
Third Party Answer, [TECH-5-10](#)  
Third Party Auto Dial, [TECH-5-27](#)  
Third Party Domain Control Request, [TECH-5-6](#)  
Third Party Domain Control Request, ACD split/EAS skill domain, [TECH-5-8](#)  
Third Party Make Call, [TECH-4-4](#)  
Third Party Merge, [TECH-4-62](#), [TECH-5-20](#)  
Third Party Reconnect, [TECH-5-15](#)  
Third Party Selective Drop, [TECH-5-24](#)  
Third Party Selective Hold, [TECH-5-13](#)  
Third Party Send DTMF Signals, [TECH-5-32](#)  
tone\_dur, [TECH-4-73](#), [TECH-5-32](#)  
tx\_party\_id, [TECH-4-73](#)  
user\_entered\_code, [TECH-7-9](#)  
user-classified calls, [TECH-4-21](#)  
user-entered information/collected digits, [TECH-7-4](#)  
uui\_info, [TECH-4-12](#), [TECH-4-22](#), [TECH-4-36](#), [TECH-4-67](#), [TECH-5-24](#), [TECH-5-28](#), [TECH-7-5](#),  
[TECH-7-11](#)  
Value Query, [TECH-9-5](#)  
Value Query Response, [TECH-9-15](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



parameters, alert\_order, [TECH-4-10](#)  
parameters, MAPD, [LAN-1-3](#)  
parameters, supervisor\_assist, [TECH-4-30](#)  
parameters, switch-classified calls, [TECH-4-10](#)  
parser interactions, ASAI and BRI, [PROT-2-63](#)  
Party ID Information on Call  
    Query, [PROT-5-152](#)  
Party ID Query, [OVR-36](#), [TECH-9-3](#)  
Party ID Query procedure, [PROT-2-55](#)  
Party Identifier information  
    element, [PROT-4-59](#)  
party\_id list, [TECH-9-8](#)  
party\_id list parameter, [TECH-4-41](#), [TECH-4-58](#), [TECH-4-63](#), [TECH-5-36](#)  
party\_id parameter, [TECH-4-6](#), [TECH-4-44](#), [TECH-4-47](#), [TECH-4-67](#), [TECH-5-21](#), [TECH-5-29](#),  
    [TECH-7-10](#)  
PassageWay Telephony Service, [TECH-14-10](#)  
password, [PC-2-23](#), [PC-3-2](#), [LAN-2-23](#), [LAN-3-2](#)  
    change, [PC-3-13](#)  
    changing, [PC-3-16](#)  
    changing conventions, [LAN-3-17](#)  
    changing rules, [PC-3-17](#)  
    changing screen, [PC-3-17](#), [LAN-3-17](#)  
    local maintenance login, [PC-4-12](#), [LAN-4-12](#)  
    prompt, [LAN-3-2](#)  
    protection, [PC-1-6](#), [LAN-1-6](#)  
    remote maintenance login, [PC-4-12](#), [LAN-4-12](#)  
    setting, [PC-3-18](#)  
password, changing, [PC-3-14](#)  
pause\_dur parameter, [TECH-4-73](#), [TECH-5-32](#)  
PC memory test, [PC-F-2](#), [LAN-F-2](#)  
PCMCIA disk, [PC-2-23](#), [PC-4-4](#), [LAN-2-11](#), [LAN-2-23](#), [LAN-4-4](#)  
PCMCIA Flash Disk, [PC-2-11](#)  
PCOL, see Personal Central Office Line  
pending reason code, [TECH-9-2](#)  
pending work mode, [TECH-9-2](#)  
pending work mode change, [TECH-8-2](#)  
Pentium  
    processor, [PC-1-1](#), [PC-1-5](#), [LAN-1-1](#)  
    processor card, [PC-4-4](#), [LAN-4-4](#)  
    processor card replacement, [PC-4-14](#), [LAN-4-14](#)  
    processor configuration, [PC-1-5](#), [LAN-1-5](#)  
Personal Central Office Line, feature interactions, [TECH-12-55](#)  
Phantom Call Classification, [TECH-4-28](#)  
Phantom Call destination, [TECH-4-28](#)  
Phantom call originator, [TECH-4-28](#)  
Phantom call parameters, [TECH-4-26](#)  
Phantom Calls, [OVR-12](#), [OVR-28](#), [TECH-4-25](#), [TECH-5-26](#), [TECH-12-2](#), [TECH-C-8](#), [PROT-A-3](#)  
Phantom Calls in hunt groups, [TECH-12-48](#)  
Phantom Calls, negative acknowledgment, [TECH-4-29](#)  
Phantom Calls, scenarios, [TECH-A-75](#)  
Phantom Calls, user scenarios, [TECH-A-75](#)  
Phone Management and Directory Services application, [TECH-2-15](#)  
Phone Management and Directory Services, sample scenario, [TECH-2-15](#)  
physical dimensions, system, [PC-4-2](#), [LAN-4-2](#)  
Ping Host  
    fields and description, [PC-3-63](#)  
    screen, [PC-3-63](#)  
ping the host test, [PC-2-35](#), [LAN-2-35](#)  
planning for ASAI, [OVR-45](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

port  
Administration Assignment, commands, [LAN-3-35](#)  
assignments, carrier rearrangement, [LAN-A-3](#)  
carrier slots for MAPD, [LAN-2-26](#)  
LAN Gateway ports, [LAN-2-27](#)  
service states, [LAN-3-75](#)  
slot assignments, [LAN-A-2](#)  
slot locations for the MAPD system assembly, [LAN-A-4](#)

Port Administration  
commands, [LAN-3-34](#)  
menu items, [LAN-3-34](#)  
menu items and description, [PC-3-34](#)  
screen, [PC-3-34](#)

port carrier slots for MAPD, [PC-2-26](#)  
port slot assignment worksheet, [PC-A-2](#)

port, LAN Gateway ports, [PC-2-27](#)

ports  
administrative access of DEFINITY LAN Gateway, [TECH-13-7](#)  
DEFINITY LAN Gateway, [TECH-13-10](#)  
TN2182, [TECH-9-2](#), [TECH-9-8](#), [PROT-2-53](#)  
TN2182B, [TECH-9-2](#), [TECH-9-8](#), [PROT-2-53](#)  
TN744, [TECH-9-2](#), [TECH-9-8](#), [PROT-2-53](#)  
TN744D, [TECH-9-2](#), [TECH-9-8](#), [PROT-2-53](#)

ports assigned, [LAN-2-26](#)  
ports, administrative access of DEFINITY LAN Gateway, [TECH-13-4](#)

ports, assigned, [PC-2-26](#)

power requirements, [PC-4-2](#), [LAN-4-2](#)

powering down the MAPD system assembly, [PC-F-1](#), [LAN-F-1](#)

PPM, [TECH-3-37](#)

PPN, see Processor Port Network

precautions  
booting, [PC-2-13](#), [LAN-2-12](#)  
for handling the system, [LAN-1-5](#)  
for installing MAPD system assembly, [LAN-2-8](#)  
for installing the MAPD system assembly, [PC-2-8](#)  
system assembly, [LAN-1-6](#)

precautions, system assembly, [PC-1-6](#)

predictive dialing, [TECH-2-3](#), [TECH-2-4](#), [TECH-14-1](#)

Predictive Dialing application, [OVR-22](#)

prerequisite knowledge, [LAN-xi](#)

prerequisites for installation, [PC-2-1](#), [LAN-2-1](#)

presentation indicator, [PROT-4-24](#)

preview dialing, [TECH-2-3](#), [TECH-2-4](#)

Preview Dialing application, [OVR-22](#)

PRI information sent to ASAI, [PROT-4-22](#)

PRI, see Primary Rate Interface

primary equipment, [PC-C-2](#), [LAN-C-2](#)

Primary Rate Interface, feature interactions, [TECH-12-48](#)

priority call (supervisor-assist call), [TECH-4-34](#)

priority calling, [TECH-12-36](#)

Priority Calling, feature interactions, [TECH-12-56](#)

Priority Queuing, feature interactions, [TECH-12-34](#)

priority\_calling parameter, [TECH-4-10](#), [TECH-4-21](#), [TECH-4-26](#), [TECH-4-30](#), [TECH-4-35](#), [TECH-5-28](#), [TECH-7-9](#)

Privacy-Manual Exclusion, feature interactions, [TECH-12-56](#)

Private Network QSIG ISDN Protocol, [TECH-3-38](#)

problem coding, return error, [PROT-4-49](#)

problem tag, [PROT-4-46](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

problems  
    connectivity resolution, [PC-D-4](#)  
    hardware, and software, [PC-4-4](#), [LAN-4-4](#)  
    login prompt, [PC-2-19](#), [LAN-2-19](#)  
    TCP/IP connection, [LAN-D-4](#)  
procedure to return the MAPD to its original  
state, [LAN-F-1](#)  
procedure, maintenance login, [PC-4-12](#),  
[LAN-4-12](#)  
procedures

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

    Activate Message Waiting  
    Lamp, [PROT-2-58](#)  
    Agent Login, [PROT-2-44](#)  
    Agent Login Audit, [PROT-2-56](#)  
    Agent Logout, [PROT-2-45](#)  
    Agent Status Query, [PROT-2-50](#)  
    Agent Work Mode Change, [PROT-2-45](#)  
    ASAI Restart, [PROT-2-67](#)  
    Auto Dial, [PROT-2-28](#)  
    Billing Change Request, [PROT-2-59](#)  
    Call Classifier Query, [PROT-2-53](#)  
    Call Control, [PROT-2-31](#)  
    Call Forwarding Activation, [PROT-2-46](#)  
    Call Forwarding Cancel, [PROT-2-47](#)  
    Calls Query, [PROT-2-54](#)  
    Cancel Domain Control, [PROT-2-28](#)  
    Cancel Send All Calls, [PROT-2-48](#)  
    Classifier Query, [PROT-2-53](#)  
    Date/Time Query, [PROT-2-49](#)  
    Deactivate Message Waiting Lamp, [PROT-2-58](#)  
    Domain (Station) Control, [PROT-2-26](#)  
    Domain Control Ended, [PROT-2-28](#)  
    Domain Control Request initiating, [PROT-2-27](#)  
    Extension Information Query, [PROT-2-55](#)  
    for link disconnection, [PROT-6-4](#)  
    Integrated Directory Database Query, [PROT-2-56](#)  
    link management and maintenance, [PROT-2-66](#)  
    Locking Shift, [PROT-4-9](#)  
    maintenance heartbeat, [PROT-2-66](#)  
    Notification Association, [PROT-2-39](#)  
    Party ID Query, [PROT-2-55](#)  
    Routing Association, [PROT-2-41](#)  
    Send All Calls Activation, [PROT-2-47](#)  
    Send DTMF Signals, [PROT-2-35](#)  
    Single-Step Conference, [PROT-2-38](#)  
    Split Status Query, [PROT-2-49](#)  
    Station Call Forwarding Status Query, [PROT-2-51](#)  
    Station MWL Status Query, [PROT-2-50](#)  
    Station Send-All-Calls Query, [PROT-2-51](#)  
    Station Status Query, [PROT-2-52](#)  
    Third Party Answer, [PROT-2-30](#)  
    Third Party Clear Call, [PROT-2-35](#)  
    Third Party Drop, [PROT-2-31](#)  
    Third Party Hold, [PROT-2-32](#)  
    Third Party Listen Disconnect, [PROT-2-36](#)  
    Third Party Listen Reconnect, [PROT-2-37](#)  
    Third Party Make Call initiating, [PROT-2-23](#)  
    Third Party Merge, [PROT-2-33](#)  
    Third Party Reconnect, [PROT-2-33](#)  
    Third Party Relinquish Control terminating, [PROT-2-25](#)  
    Third Party Take Control initiating, [PROT-2-24](#)  
    Trunk Group Query, [PROT-2-53](#)

procedures, (continued)  
    Tunnel Protocol, [PROT-7-9](#)  
    used by BRI parser, [PROT-2-63](#)  
processor congestion  
    caused by multiple Login Event  
    Reports, [TECH-3-51](#)  
    multiple Login Event Reports, [TECH-3-52](#)  
Processor Port Network, [TECH-12-40](#)  
processor, Pentium, [LAN-1-1](#)  
progress indicator, [TECH-3-45](#)  
    in PROGress message, [PROT-2-14](#)  
    information element, [PROT-4-22](#)  
project manager worksheet, [PC-G-1](#), [LAN-G-1](#)  
ProLogix  
    message limit on MAPD, [LAN-1-2](#)  
    preferred slot, [LAN-A-1](#)  
    required slots, [LAN-2-9](#)  
    software release number, [LAN-1-5](#)  
    system software version, [LAN-2-2](#)  
protecting the system, [PC-1-6](#), [LAN-1-6](#)  
protocol  
    description, [PROT-1-1](#)  
    discriminator, [PROT-4-3](#)  
    version, [PROT-4-75](#)  
    versions, [PROT-2-67](#), [PROT-2-69](#)  
protocol error, [TECH-5-9](#)  
protocol errors  
    Set Value, [TECH-10-4](#)  
    Value Query, [TECH-9-14](#)  
protocol version selection, [PROT-2-67](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Q

Q.931 information elements, parameters, [PROT-4-50](#)  
Q.932 Facility information element purpose, [PROT-1-2](#)  
Q.932 supplementary service discriminator, [PROT-4-37](#)  
QSIG ISDN, [TECH-3-38](#)  
queries  
    Call Information, [OVR-36](#)  
    Date and Time, [OVR-36](#)  
    Extension, [OVR-36](#)  
    Integrated Directory Database, [OVR-36](#)  
    Party ID, [OVR-36](#)  
queries for station  
    call Forwarding, [OVR-36](#)  
    Message Waiting Lamp, [OVR-36](#)  
    Send All Calls, [OVR-36](#)  
    Trunk Group Status, [OVR-37](#)  
query, [PROT-2-57](#)  
    Call Classifier Status, [OVR-36](#)  
    Universal Call ID, [OVR-37](#)  
query, enhancement to extension information, [TECH-C-9](#)  
query, Universal Call ID, [TECH-9-4](#), [PROT-5-155](#), [PROT-5-175](#)  
querying ECS resources, [TECH-9-2](#)  
queue status displays/indications, [TECH-12-15](#)  
queued calls, oldest, [TECH-12-36](#)

Queued Event Report, [OVR-42](#), [PROT-2-16](#)  
call\_id, [TECH-3-53](#)  
called party number, [TECH-3-53](#)  
calls in queue, [TECH-3-53](#)  
description, [TECH-3-53](#)  
items, [TECH-3-8](#), [TECH-3-53](#)  
Queued Event Report message  
encodings, [PROT-5-32](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

R

R2 MFC Calling Party information, [TECH-C-11](#)  
R2-MFC, [TECH-7-3](#)  
R2-MFC facilities, [TECH-3-10](#), [TECH-3-24](#), [TECH-3-40](#)  
range, temperature, [PC-2-3](#), [LAN-2-3](#)  
rate requests, Flexible Billing, [TECH-10-5](#)  
rates, billing, [TECH-10-2](#)  
reason code, [TECH-9-2](#)  
reason code, domain type, [PROT-4-36](#)  
reason code, logout, [TECH-12-45](#)  
reason code, pending, [TECH-9-2](#)  
reason codes, [TECH-C-10](#)  
administering, [TECH-14-8](#)  
denials, [TECH-8-8](#)  
rebooting MAPD, [LAN-2-31](#), [LAN-H-2](#)  
rebooting MAPD system, [PC-2-31](#), [PC-H-2](#)  
receive traffic controls, [PROT-6-6](#)  
received data  
CPU congestion on, [PROT-6-6](#)  
layer 2 processor congestion on, [PROT-6-7](#)  
receiving REStart, [PROT-2-69](#)  
Reconnect procedure, DEFINITY LAN Gateway, [PROT-7-18](#)  
Reconnected Event Report, [OVR-43](#), [PROT-2-16](#)  
call\_id, [TECH-3-54](#)  
connected party number, [TECH-3-54](#)  
description, [TECH-3-54](#)  
generating, [TECH-3-54](#)  
items, [TECH-3-8](#), [TECH-3-54](#)  
party\_id, [TECH-3-54](#)  
Reconnected Event Report message encodings, [PROT-5-34](#)  
Red Light-Emitting Diode, [PC-4-4](#), [LAN-4-4](#)  
Redirect Call  
capability, [TECH-4-49](#), [TECH-5-17](#)  
considerations, [TECH-5-19](#)  
denials, [TECH-5-17](#)  
information flow, [TECH-4-49](#)  
parameters, [TECH-5-17](#)  
protocol error, [TECH-5-18](#)  
redirect call, [TECH-C-13](#)  
Redirect Call message encodings, [PROT-5-54](#)  
Redirect Calls, [OVR-29](#)  
redirected-to-number parameter, [TECH-4-49](#), [TECH-5-17](#)  
Redirecting Number information element, [PROT-4-23](#)  
redirecting party\_id parameter, [TECH-4-49](#)  
Redirection feature, analog sets, [TECH-12-2](#)  
Redirection Number information element, [PROT-4-25](#)  
Redirection on No Answer feature, analog sets, [TECH-12-2](#)  
Redirection on No Answer interactions, [TECH-A-49](#)  
Redirection On No Answer. See RONA

REGister messages, [PROT-1-2](#)  
agent login request, [PROT-5-124](#)  
description, [PROT-3-3](#)  
function, [PROT-1-2](#)  
sent by adjunct, [PROT-5-102](#)  
sent by adjunct, Domain Control, [PROT-5-72](#)  
sent by adjunct, event reports, [PROT-5-2](#)  
sent by adjunct, request feature capability group, [PROT-5-124](#)  
sent by adjunct, Set Value Capability Group, [PROT-5-181](#)  
sent by ECS, Routing Capability Group, [PROT-5-113](#)  
REGister messages sent by adjunct, Call Control, [PROT-5-38](#)  
register the system, [PC-2-38](#), [LAN-2-38](#)  
register/backup system, [PC-2-37](#), [LAN-2-37](#)  
reject component, [PROT-4-41](#)  
Reject MIM Message, Set Value Capability Group, [PROT-5-197](#)  
rejecting an FIE endpoint, [PROT-2-62](#)  
related documents, [PC-xii](#), [TECH-xxxvi](#), [LAN-xii](#), [PROT-xxiv](#)  
Release button, [TECH-12-8](#)  
RELease COMplete message  
association aborted  
Domain Control Capability Group, [PROT-5-99](#)  
Notification, [PROT-5-110](#)  
Request Feature Capability Group, [PROT-5-138](#)  
Routing Capability Group, [PROT-5-121](#)  
Set Value Capability Group, [PROT-5-188](#)  
Value Query Capability Group, [PROT-5-178](#)  
Domain Control endpoint aborts association, [PROT-5-101](#)  
end adjunct routing, [PROT-5-120](#)  
endpoint aborts association  
Domain Control, [PROT-5-112](#)  
Routing Capability Group, [PROT-5-120](#), [PROT-5-123](#)  
endpoint rejects invalid/protocol violation FIE, Domain Control Capability Group, [PROT-5-111](#)  
endpoint rejects invalid/protocol violation FIE, Request Feature, [PROT-5-139](#)  
normal clearing  
Notification Capability Group, [PROT-5-110](#)  
Request Feature Capability Group, [PROT-5-138](#)  
Routing Capability Group, [PROT-5-121](#)  
Set Value Capability Group, [PROT-5-188](#)  
Value Query Capability Group, [PROT-5-178](#)  
Notification, sent by server and adjunct, [PROT-5-110](#)  
request is denied, association terminated, Routing Capability Group, [PROT-5-119](#)  
sent by adjunct  
Domain Control, [PROT-5-95](#)  
Notification, [PROT-5-107](#)  
Routing Capability Group, [PROT-5-118](#)  
Set Value Capability Group, [PROT-5-186](#)  
Value Query Capability Group, [PROT-5-158](#)  
sent by server  
Domain Control Capability Group, [PROT-5-95](#)  
Notification, [PROT-5-107](#)  
Routing Capability Group, [PROT-5-120](#)  
Set Value Capability Group, [PROT-5-187](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

	Book ID	Book Title
RELease COMplete message, (continued)		
sent by server and adjunct	LAN	DEFINITY LAN Gateway over MAPD
Request Feature Capability Group, <a href="#">PROT-5-138</a>		Installation, Administration, and Maintenance
request is denied, Set Value Capability Group, <a href="#">PROT-5-190</a>	OVR	Overview
Routing Capability Group, <a href="#">PROT-5-121</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Set Value Capability Group, <a href="#">PROT-5-188</a>	PROT	Protocol Reference
Value Query Capability Group, <a href="#">PROT-5-178</a>	TECH	Technical Reference
sent by server and adjunct, Domain Control, <a href="#">PROT-5-99</a>		
RELease COMplete message, endpoint rejects invalid/protocol violation FIE		
Routing Capability Group, <a href="#">PROT-5-122</a>		
Set Value Capability Group, <a href="#">PROT-5-189</a>		
Value Query Capability Group, <a href="#">PROT-5-179</a>		
RELease COMplete messages, <a href="#">PROT-1-2</a>		
contents, <a href="#">PROT-3-4</a>		
description, <a href="#">PROT-3-4</a>		
function, <a href="#">PROT-1-2</a>		
sent by server and adjunct, Call Control, <a href="#">PROT-5-69</a>		
release features matrix, <a href="#">TECH-C-1</a>		
release five features, <a href="#">TECH-C-10</a>		
Remote Access form, <a href="#">TECH-14-7</a>		
remote access, DEFINITY LAN Gateway, <a href="#">TECH-13-4</a> , <a href="#">TECH-13-7</a>		
remote maintenance port A, <a href="#">PC-2-14</a> , <a href="#">LAN-2-14</a>		
Removable Media Operations, <a href="#">LAN-3-50</a>		
menu items and description, <a href="#">PC-3-48</a>		
screen, <a href="#">PC-3-48</a>		
Removable Media Operations commands, <a href="#">LAN-3-51</a>		
removing the system assembly, <a href="#">PC-4-13</a> , <a href="#">LAN-4-13</a>		
reorder condition for switch-classified calls, <a href="#">TECH-4-16</a>		
Reorder/Denial Event Report, <a href="#">OVR-43</a> , <a href="#">PROT-2-18</a>		
call_id, <a href="#">TECH-3-55</a>		
called party number, <a href="#">TECH-3-55</a>		
cause, <a href="#">TECH-3-56</a>		
direct-agent call, <a href="#">TECH-3-55</a>		
generation, <a href="#">TECH-3-55</a>		
items, <a href="#">TECH-3-8</a>		
Reorder/Denial Event Report, description, <a href="#">TECH-3-55</a>		
Reorder/Denial Event Report, message encodings, <a href="#">PROT-5-35</a>		
Reorder/Denial Report items, <a href="#">TECH-3-55</a>		
repair orientation, <a href="#">PC-4-1</a> , <a href="#">LAN-4-1</a>		
replacement, pentium processor card, <a href="#">PC-4-14</a> , <a href="#">LAN-4-14</a>		
replacing DRAM on the processor card, <a href="#">PC-4-15</a> , <a href="#">LAN-4-15</a>		
replacing internal disk drive, <a href="#">PC-4-13</a> , <a href="#">LAN-4-13</a>		
report, agent login, <a href="#">TECH-C-13</a>		
report, alerting event, <a href="#">TECH-C-14</a>		
request denials, <a href="#">PROT-1-9</a>		
Request Feature		
acknowledgements, <a href="#">TECH-8-4</a>		
capability, <a href="#">TECH-8-1</a>		
capability group, <a href="#">TECH-1-2</a>		
considerations, <a href="#">TECH-8-6</a>		
denials, <a href="#">TECH-8-4</a>		
parameters, <a href="#">TECH-8-2</a>		
protocol errors, <a href="#">TECH-8-6</a>		
Request Feature associations, <a href="#">PROT-1-4</a> , <a href="#">PROT-2-44</a>		
Request Feature associations and CRVs, <a href="#">PROT-1-4</a>		
Request Feature Capabilities Group, <a href="#">TECH-8-1</a>		
Request Feature capability, <a href="#">TECH-2-12</a>		

Request Feature Capability Group acknowledgment (association terminates), [PROT-5-136](#)  
agent logout request, [PROT-5-126](#)  
call forwarding feature activation, [PROT-5-132](#)  
cancel call forwarding feature activation, [PROT-5-133](#)  
cancel send all calls feature activation, [PROT-5-131](#)  
change agent work mode request, [PROT-5-128](#)  
endpoint aborts association, [PROT-5-140](#)  
RELease COMplete message sent by adjunct, [PROT-5-134](#)  
RELease COMplete message sent by server, [PROT-5-134](#)  
RELease COMplete message sent by server and adjunct, [PROT-5-138](#)  
request is denied, association terminated, [PROT-5-135](#)  
send all call feature activation, [PROT-5-130](#)  
request features, [OVR-34](#)  
Agent Login, [OVR-34](#)  
Agent Logout, [OVR-34](#)  
Call Forwarding, [OVR-34](#)  
Change Agent Work Modes, [OVR-34](#)  
Send All Calls, [OVR-34](#)  
Request is denied  
association terminated  
Domain Control, [PROT-5-96](#)  
Request Feature Capability Group, [PROT-5-135](#)  
Routing Capability Group, [PROT-5-119](#)  
Set Value Capability Group, [PROT-5-190](#)  
Value Query Capability Group, [PROT-5-177](#)  
request is denied, association continues, FACility messages sent by server, [PROT-5-94](#)  
request, agent login, [TECH-8-6](#)  
requesting a billing change, [PROT-2-59](#)  
requests  
denied by endpoint, [PROT-2-60](#)  
processing aborted, [PROT-1-10](#)  
required DRAM, [PC-1-5](#)  
required information for networking, [PC-G-2](#), [LAN-G-2](#)  
required tools for installation, [PC-2-3](#), [LAN-2-3](#)  
requirements  
altitude limitations, [PC-4-2](#), [LAN-4-2](#)  
for hookup, [LAN-2-3](#)  
for upgrade, [LAN-1-5](#)  
hookup, [PC-2-2](#)  
humidity, [PC-4-2](#), [LAN-4-2](#)  
MAPD/LAN connectivity, [LAN-2-34](#)  
power, [PC-4-2](#), [LAN-4-2](#)  
temperature, [PC-4-2](#), [LAN-4-2](#)  
requirements, system capacity, [TECH-B-1](#)  
reset cable, [PC-4-4](#), [LAN-4-4](#)  
Reset System  
(CV/LAN) screen, [PC-3-53](#)  
(DLG and CV/LAN) menu items and description, [PC-3-54](#)  
(DLG and CV/LAN) screen, [PC-3-54](#)  
Reset System (DLG and CV/LAN), [LAN-3-56](#)  
Resource Identifier information element, [PROT-4-60](#)  
Resource Status information element, [PROT-4-61](#)  
resource\_id parameter, [TECH-4-67](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



	Book ID	Book Title
response		
Agent Login Query, Value Query Capability Group, <a href="#">PROT-5-157</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
Call Query, Value Query Capability Group, <a href="#">PROT-5-168</a>	OVR	Overview
Heartbeat, Set Value Query Capability Group, <a href="#">PROT-5-194</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Third Party Single-Step Conference (Domain), <a href="#">PROT-5-91</a>	PROT	Protocol Reference
UCID query, <a href="#">PROT-5-175</a>	TECH	Technical Reference
Response (Value Query Capability Group)		
ACD Split Status Query, <a href="#">PROT-5-158</a>		
Agent Status Query, <a href="#">PROT-5-160</a>		
Date/Time Query, <a href="#">PROT-5-173</a>		
Extension Information Query, <a href="#">PROT-5-171</a>		
Number of Call Classifiers Query, <a href="#">PROT-5-167</a>		
Party ID Query, <a href="#">PROT-5-170</a>		
Station Call Forwarding Status Query, <a href="#">PROT-5-164</a>		
Station Send-All-Calls Status Query, <a href="#">PROT-5-163</a>		
Station Status Query, <a href="#">PROT-5-165</a>		
to Station Message Waiting Lamp, <a href="#">PROT-5-162</a>		
Trunk Status Query, <a href="#">PROT-5-166</a>		
responses, timing, <a href="#">PROT-2-71</a>		
REStart		
receiving, <a href="#">PROT-2-69</a>		
sending, <a href="#">PROT-2-68</a>		
restart		
acknowledgements, <a href="#">TECH-11-8</a>		
adjunct initiated, <a href="#">TECH-11-7</a>		
capability, <a href="#">TECH-11-5</a>		
ECS-initiated, <a href="#">TECH-11-6</a>		
REStart ACKnowledge messages		
contents, <a href="#">PROT-3-6</a>		
description, <a href="#">PROT-3-6</a>		
REStart ASAI interface, Set Value Capability Group, <a href="#">PROT-5-191</a>		
restart ECS-initiated, <a href="#">TECH-11-6</a>		
Restart Indicator, information element, <a href="#">PROT-4-26</a>		
REStart messages		
contents, <a href="#">PROT-3-5</a>		
description, <a href="#">PROT-3-4</a>		
Restart parameters, <a href="#">TECH-11-8</a>		
restart procedures, <a href="#">PROT-2-67</a>		
restarts		
COLD1, <a href="#">PROT-6-4</a>		
COLD2, <a href="#">PROT-6-4</a>		
reboot, <a href="#">PROT-6-4</a>		
restrictions, carrier and slot, <a href="#">PC-2-9</a>		
restrictions, slot and carrier, <a href="#">LAN-2-9</a>		
result_call_id parameter, <a href="#">TECH-4-63</a> , <a href="#">TECH-5-21</a>		
results of pinging the host, <a href="#">PC-2-35</a> , <a href="#">LAN-2-35</a>		
Resume Alarms feature, <a href="#">OVR-38</a>		
Resume Alarms parameters, <a href="#">TECH-11-4</a>		
Resume Alarms, capability, <a href="#">TECH-11-4</a>		
resuming server alarms on ASAI link, <a href="#">PROT-2-70</a>		
return error, <a href="#">PROT-1-9</a>		
return error components, <a href="#">PROT-4-40</a>		
return error problem coding, <a href="#">PROT-4-49</a>		
return result, problem coding, <a href="#">PROT-4-47</a>		
return_ack parameter, <a href="#">TECH-4-4</a> , <a href="#">TECH-4-11</a> , <a href="#">TECH-4-22</a> , <a href="#">TECH-4-27</a> , <a href="#">TECH-4-32</a> , <a href="#">TECH-4-35</a> , <a href="#">TECH-5-27</a>		
Ringback Queuing, feature interactions, <a href="#">TECH-12-57</a>		
RONA interactions, <a href="#">PROT-B-122</a>		

RONA, see Redirection on No Answer  
root password, [PC-F-4](#), [PC-H-4](#), [LAN-F-4](#),  
[LAN-H-4](#)  
Route  
    considerations, [TECH-7-7](#)  
    denials, [TECH-7-6](#)  
    parameters, [TECH-7-3](#)  
Route End  
    capability, [TECH-2-10](#), [TECH-7-13](#)  
    considerations, [TECH-7-15](#)  
    parameters, [TECH-7-13](#)  
Route End feature, [OVR-33](#)  
Route Request capability, [TECH-2-10](#)  
Route Request feature, [OVR-33](#)  
Route Requests, multiple outstanding, [TECH-7-7](#)  
Route Select  
    capability, [TECH-7-8](#)  
    denials, [TECH-7-12](#)  
    parameters, [TECH-7-9](#)  
Route Select capability, [TECH-2-10](#)  
Route Select, parameters, [TECH-7-9](#)  
route to (vector) command, [TECH-12-13](#), [TECH-12-27](#)  
route to numbers command, [TECH-12-14](#)  
Route, capability, [TECH-7-2](#)  
Routing association, [PROT-1-4](#)  
Routing Association procedure, [PROT-2-41](#)  
Routing associations and CRVs, [PROT-1-4](#)  
Routing Capability Group, [TECH-1-2](#), [TECH-7-1](#)  
Routing Capability Group, call route request, [PROT-5-113](#)  
routing, adjunct, [TECH-12-25](#)  
RS-232C connectors, [PC-2-17](#), [LAN-2-17](#)  
rules for safety, [PC-2-4](#), [LAN-2-4](#)  
rules, merging calls, [TECH-3-59](#)  
rx\_party\_id parameter, [TECH-4-73](#), [TECH-5-32](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

S

SAC, see Send All Calls  
safety considerations, [PC-2-4](#), [LAN-2-4](#)  
sample applications, [TECH-2-3](#)  
sample CV/LAN configuration, [PC-E-2](#)  
sample scenarios  
    Automatic Agent Reconfiguration, [TECH-2-12](#)  
    Incoming Call Identification, [TECH-2-14](#)  
    Logging for Call Back, [TECH-2-12](#)  
    Message Desk, [TECH-2-16](#)  
    Phone Management and Directory Services, [TECH-2-15](#)  
sample system configuration  
    instructions, [LAN-E-3](#)  
    MAPD system, client /server, [LAN-E-3](#)  
    secure LAN with defaults, [LAN-E-2](#)  
SanDisk, [PC-2-11](#), [LAN-2-11](#)  
saving customer configuration, [PC-H-1](#), [LAN-H-1](#)  
scenarios  
    Adjunct Routing, [TECH-A-19](#)  
    agent conference, [TECH-A-11](#)  
    Agent Reconfiguration, [TECH-A-13](#)  
    applications for calls, [TECH-A-2](#)  
    ASAI Messaging, [TECH-A-69](#)  
    ASAI-Requested Digit Collection, [TECH-A-66](#)

	Book ID	Book Title
scenarios, (continued)		
blind transfer, <a href="#">TECH-A-9</a>		
Call Coverage, Audix scenario, <a href="#">TECH-A-18</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
Call Coverage, Station, <a href="#">TECH-A-17</a>	OVR	Overview
call monitoring, <a href="#">TECH-A-7</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Call to Agent with Rona, <a href="#">TECH-A-49</a>	PROT	Protocol Reference
call to agent with RONA, <a href="#">PROT-B-122</a>	TECH	Technical Reference
call to station goes to coverage station, <a href="#">PROT-B-69</a>		
call to VDN routed to external destination, <a href="#">PROT-B-23</a>		
call transferred from AUDIX to station via AUDIX enhanced transfer, <a href="#">PROT-B-82</a>		
call transferred to AUDIX via AUDIX TFAC, <a href="#">PROT-B-79</a>		
Calls across Multiple ECS(s), <a href="#">TECH-A-25</a>		
calls across multiple servers, <a href="#">PROT-B-86</a>		
consultation, <a href="#">TECH-A-10</a>		
direct agent call to logical agent, <a href="#">PROT-B-111</a>		
direct agent call with RONA, <a href="#">PROT-B-125</a>		
Domain (station) Control via manual transfer, <a href="#">PROT-B-52</a>		
Domain Control initiation, <a href="#">PROT-B-50</a>		
Domain Control via call disconnects, <a href="#">PROT-B-59</a>		
Domain(station) Control via Third Party Merge, <a href="#">PROT-B-54</a>		
Expert Agent Selection, <a href="#">TECH-A-37</a>		
external call to ACD split, <a href="#">PROT-B-18</a>		
external call to ACD split intraflows to other ACD split, <a href="#">PROT-B-76</a>		
external call to logical agent's station, <a href="#">PROT-B-108</a>		
external call to Lookahead Interflow VDN, <a href="#">PROT-B-94</a>		
External Call to Lookahead VDN, <a href="#">TECH-A-31</a>		
external call to Monitored VDN routed to non-monitored VDN, <a href="#">PROT-B-8</a>		
External Call to VDN, <a href="#">TECH-A-47</a>		
external call to VDN, <a href="#">PROT-B-87</a> , <a href="#">PROT-B-91</a> , <a href="#">PROT-B-99</a>		
forced first announcement, <a href="#">PROT-B-131</a>		
logical agent, <a href="#">PROT-B-105</a>		
routed to announcement extension, <a href="#">PROT-B-16</a>		
routed to monitored VDN, <a href="#">PROT-B-11</a>		
routed to station, <a href="#">PROT-B-13</a>		
uninterrupted converse step, <a href="#">PROT-B-118</a>		
with interrupted converse step, <a href="#">PROT-B-115</a>		
external call to VDN routed to ACD split, <a href="#">PROT-B-5</a>		
Flexible Billing, <a href="#">PROT-B-155</a>		
II Digits, <a href="#">TECH-A-73</a>		
Incoming Call Monitoring/Manual Conference, <a href="#">TECH-A-14</a>		
incoming call redirected by adjunct, <a href="#">PROT-B-78</a>		
incoming call routed to station with VDN in coverage path, <a href="#">PROT-B-128</a>		
incoming call to ACD split forwarded to hunt group, <a href="#">PROT-B-67</a>		
incoming call to station		
forwards to another call, <a href="#">PROT-B-61</a>		
forwards to VDN, <a href="#">PROT-B-64</a>		
sent to SAC, <a href="#">PROT-B-72</a>		
ISDN information received with incoming call, <a href="#">PROT-B-28</a>		
Message Desk, <a href="#">TECH-A-20</a> , <a href="#">TECH-A-21</a> , <a href="#">TECH-A-22</a>		
messaging, <a href="#">PROT-B-1</a>		
messaging, VDN return destination, <a href="#">PROT-B-152</a>		
multiple queuing and call abandon, <a href="#">TECH-A-8</a>		
Outbound Call Management, <a href="#">TECH-A-3</a> , <a href="#">TECH-A-4</a> , <a href="#">TECH-A-5</a> , <a href="#">TECH-A-6</a>		
outgoing call		
over ISDN trunk, <a href="#">PROT-B-136</a>		
over non-ISDN trunk, <a href="#">PROT-B-134</a>		
Phantom Calls, <a href="#">TECH-A-75</a>		

	Book ID	Book Title
scenarios, (continued)		
problems		
Domain (station) Control, <a href="#">PROT-B-178</a>	LAN	DEFINITY LAN Gateway over MAPD
extension removed, <a href="#">PROT-B-182</a>		Installation, Administration, and Maintenance
invalid association	OVR	Overview
requests, <a href="#">PROT-B-183</a>	PC	PC LAN over MAPD Installation, Administration,
invalid call destination, <a href="#">PROT-B-181</a>		and Maintenance
invalid call ids, <a href="#">PROT-B-184</a>	PROT	Protocol Reference
invalid station numbers, <a href="#">PROT-B-185</a>	TECH	Technical Reference
ISDN network congestion, <a href="#">PROT-B-180</a>		
user does not go off-hook, <a href="#">PROT-B-182</a>		
Screen Based Dialing, <a href="#">TECH-A-15</a>		
Screen Transfer, <a href="#">TECH-A-16</a>		
Selective Listening, <a href="#">PROT-B-35</a>		
server-classified call delivered to agent, <a href="#">PROT-B-38</a>		
server-classified call from ACD split forwarded to VDN, <a href="#">PROT-B-42</a>		
server-classified call receives SIT tone, <a href="#">PROT-B-36</a>		
service observing, <a href="#">TECH-A-12</a>		
Third Party Make Call to an ACD Split, <a href="#">PROT-B-29</a>		
Third Party Send DTMF, <a href="#">PROT-B-34</a>		
Universal Call ID, <a href="#">PROT-B-168</a>		
user, <a href="#">TECH-A-60</a>		
ASAI-provided dial-ahead digits, <a href="#">PROT-B-146</a>		
ASAI-requested digit collection, <a href="#">PROT-B-148</a>		
connected IE for non-ISDN trunks, <a href="#">PROT-B-145</a>		
VDN return destination, <a href="#">PROT-B-150</a>		
User to User information, <a href="#">PROT-B-138</a>		
Value Queries for call at Domain Control stations, <a href="#">PROT-B-56</a>		
value queries for logical agent, <a href="#">PROT-B-113</a>		
Value Queries, Logical Agent and Skill Hunt Groups, <a href="#">TECH-A-43</a>		
VDN, <a href="#">TECH-A-53</a>		
VDN Return Destination, <a href="#">TECH-A-67</a>		
VRU-assisted Transaction using Selective Listening, <a href="#">TECH-A-23</a>		
screen, <a href="#">PC-3-39</a>		
(DLG and CV/LAN), <a href="#">PC-3-11</a>		
Add Client, <a href="#">PC-3-45</a>		
Add Client Link, <a href="#">PC-3-39</a> , <a href="#">LAN-3-38</a>		
Add Host, <a href="#">PC-3-24</a> , <a href="#">LAN-3-24</a>		
Add Logins, <a href="#">PC-3-15</a> , <a href="#">LAN-3-15</a>		
Add Routes, <a href="#">PC-3-32</a> , <a href="#">LAN-3-32</a>		
Application Component, <a href="#">LAN-3-68</a>		
Application Components, <a href="#">PC-3-66</a>		
Application Port Assignment, <a href="#">PC-3-35</a> , <a href="#">LAN-3-35</a>		
ASAI		
Trace, <a href="#">PC-3-69</a>		
ASAI Test, <a href="#">PC-3-68</a>		
Assign Port for Node ID signalXX, <a href="#">PC-3-46</a>		
Change Password, <a href="#">LAN-3-17</a>		
Change Passwords		
commands, <a href="#">PC-3-17</a>		
Client Access Log, <a href="#">PC-3-59</a> , <a href="#">LAN-3-61</a>		
Clients for Node ID signalXX, <a href="#">PC-3-43</a> , <a href="#">LAN-3-42</a>		
Clients for Node ID signalXX, Add Client, <a href="#">LAN-3-44</a>		
Command Log, <a href="#">PC-3-61</a>		
Command Logs, <a href="#">LAN-3-63</a>		
CV/LAN Administration, <a href="#">PC-3-41</a> , <a href="#">LAN-3-40</a>		
CV/LAN Assign Port for Node ID signalXX, <a href="#">LAN-3-45</a>		
CV/LAN Message Collection Period, <a href="#">LAN-3-84</a>		
CV/LAN Port Status/Control, <a href="#">PC-3-78</a> , <a href="#">LAN-3-81</a>		
CV/LAN Utilities, <a href="#">PC-3-67</a> , <a href="#">LAN-3-69</a> , <a href="#">LAN-3-70</a>		
CV/LAN Utilities, ASAI Trace, <a href="#">LAN-3-71</a>		

	Book ID	Book Title
screen, (continued)		
CV/LAN Utilities, ISDN Alarm, <a href="#">LAN-3-73</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
CV/LAN Utilities, ISDN Trace, <a href="#">LAN-3-72</a>		
Default Gateway, <a href="#">PC-3-28</a> , <a href="#">LAN-3-28</a>	OVR	Overview
Diagnostics, <a href="#">PC-3-62</a> , <a href="#">LAN-3-64</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Diagnostics Hardware Status, <a href="#">LAN-3-67</a>	PROT	Protocol Reference
Diagnostics, Hardware Alarms, <a href="#">LAN-3-66</a>	TECH	Technical Reference
Diagnostics, Ping Host, <a href="#">LAN-3-65</a>		
DLG Administration, <a href="#">PC-3-37</a> , <a href="#">LAN-3-36</a>		
DLG and CV/LAN (Main Menu), <a href="#">LAN-3-11</a>		
DLG Main Menu, <a href="#">LAN-3-10</a>		
DLG Message Collection Period, <a href="#">LAN-3-79</a>		
DLG Port Status/Control, <a href="#">LAN-3-74</a>		
DLG Port Status/Control DLG Port Status Control states, <a href="#">PC-3-72</a>		
Hardware Alarms, <a href="#">PC-3-64</a>		
Hardware Status, <a href="#">PC-3-65</a>		
ISDN Alarm, <a href="#">PC-3-71</a>		
ISDN Trace, <a href="#">PC-3-70</a>		
Local Host Table, <a href="#">PC-3-22</a> , <a href="#">LAN-3-22</a>		
Login Attempt Log, <a href="#">PC-3-58</a> , <a href="#">LAN-3-60</a>		
Login/Password Administration, <a href="#">PC-3-13</a> , <a href="#">LAN-3-13</a>		
main menu (CV/LAN), <a href="#">PC-3-10</a>		
Maintenance, <a href="#">PC-3-47</a>		
Maintenance (DLG and CV/LAN), <a href="#">LAN-3-48</a>		
Maintenance (DLG), <a href="#">LAN-3-47</a>		
Message Collection Period (CV/LAN), <a href="#">PC-3-81</a>		
Message Collection Period (DLG), <a href="#">PC-3-76</a>		
Network Routing Daemon, <a href="#">PC-3-27</a> , <a href="#">LAN-3-27</a>		
Network Routing Information, <a href="#">PC-3-26</a> , <a href="#">LAN-3-26</a>		
Network Routing Table, <a href="#">PC-3-30</a> , <a href="#">LAN-3-30</a>		
Ping Host, <a href="#">PC-3-63</a>		
Port Administration, <a href="#">PC-3-34</a> , <a href="#">LAN-3-34</a>		
Removable Media Operations, <a href="#">PC-3-48</a> , <a href="#">LAN-3-50</a>		
Reset System (CV/LAN), <a href="#">PC-3-53</a>		
Reset System (DLG and CV/LAN), <a href="#">PC-3-54</a> , <a href="#">LAN-3-56</a>		
Reset System (DLG), <a href="#">LAN-3-55</a>		
Security Logs, <a href="#">PC-3-57</a> , <a href="#">LAN-3-59</a>		
Set System Time and Date, <a href="#">PC-3-50</a> , <a href="#">LAN-3-52</a>		
System Logs, <a href="#">PC-3-56</a>		
System Reset Log, <a href="#">PC-3-60</a> , <a href="#">LAN-3-62</a>		
TCP/IP Administration, <a href="#">LAN-3-19</a>		
This Host, <a href="#">PC-3-20</a> , <a href="#">LAN-3-20</a>		
Screen Pop and Voice/Data Transfer application, <a href="#">OVR-17</a>		
Screen Pop with Call Prompting application, <a href="#">OVR-18</a>		
Screen Transfer scenario, <a href="#">TECH-A-16</a>		
screen, information, <a href="#">PC-3-1</a>		
Screen-Based Dialing scenario, <a href="#">TECH-A-15</a>		
screening indicator, <a href="#">PROT-4-24</a>		
screens, <a href="#">PC-3-6</a> , <a href="#">PC-3-8</a>		
conventions, <a href="#">LAN-3-1</a>		
function keys, <a href="#">LAN-3-1</a>		
list (DLG and CVLAN), <a href="#">LAN-3-6</a>		
list (DLG), <a href="#">LAN-3-8</a>		
moving around the system, <a href="#">LAN-3-3</a>		
secure LAN with defaults, <a href="#">PC-E-2</a>		
secure LAN, no defaults, <a href="#">LAN-E-3</a>		
security considerations, <a href="#">PC-1-6</a> , <a href="#">LAN-1-6</a>		
security issues, <a href="#">PC-xiv</a>		

Security Logs, [LAN-3-59](#)  
Client Access Log, [LAN-3-61](#)  
Command Logs, [LAN-3-63](#)  
Login Attempt Log, [LAN-3-60](#)  
menu items and description, [PC-3-57](#)  
screen, [PC-3-57](#)  
System Reset Log, [LAN-3-62](#)  
security, DEFINITY LAN  
Gateway, [TECH-13-4](#), [TECH-13-7](#)  
selection, terminal type, [LAN-2-23](#), [LAN-2-28](#),  
[LAN-2-31](#)  
Selective Listening, [TECH-12-28](#)  
Conferencing interactions, [TECH-12-31](#)  
Listen-Reconnect information flow, [TECH-4-55](#)  
Reconnect listeners, [TECH-4-55](#)  
Third Party Listen-Disconnect  
acknowledgements, [TECH-4-53](#)  
considerations, [TECH-4-54](#)  
denials, [TECH-4-53](#)  
information flow, [TECH-4-52](#)  
listeners, [TECH-4-52](#)  
malicious trace interaction, [TECH-4-54](#)  
parameters, [TECH-4-52](#)  
talkers, [TECH-4-52](#)  
Third Party Listen-Disconnect capability, [TECH-4-52](#)  
Third Party Listen-Reconnect  
acknowledgements, [TECH-4-56](#)  
considerations, [TECH-4-56](#)  
denials, [TECH-4-56](#)  
parameters, [TECH-4-55](#)  
talkers, [TECH-4-55](#)  
Third Party Listen-Reconnect information flow, [TECH-4-55](#)  
Third Party Listen-Reconnect, listeners, [TECH-4-55](#)  
selective listening, [TECH-C-10](#)  
Send All Calls, [OVR-34](#), [TECH-9-3](#)  
Send All Calls Activation procedure, [PROT-2-47](#)  
Send All Calls denials, [TECH-9-13](#)  
Send All Calls Feature Activation, [PROT-5-130](#)  
Send All Calls feature interactions, [TECH-12-57](#)  
Send All Calls Query, [OVR-36](#)  
Send All Calls status, [TECH-9-11](#)  
send all calls, Request Feature, [TECH-8-2](#)  
Send DTMF Digits Request, [PROT-5-82](#)  
Send DTMF Signals  
acknowledgements, [TECH-4-73](#)  
considerations, [TECH-4-75](#)  
parameters, [TECH-4-73](#)  
protocol errors, [TECH-4-75](#)  
send DTMF signals, [TECH-C-12](#)  
Send DTMF Signals procedure, [PROT-2-35](#)  
Send DTMF, feature interactions, [TECH-12-57](#)  
send traffic  
controls on, [PROT-6-8](#)  
Layer 2 processor congestion on, [PROT-6-8](#)  
link congestion on, [PROT-6-9](#)  
sending REStart, [PROT-2-68](#)  
sequence dialing, [TECH-2-13](#)  
Sequence Dialing using ASAI application, [OVR-22](#)  
sequence value tag, [PROT-4-44](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

server

- congestion and flow control on links, [PROT-6-6](#)
- controls on receive traffic, [PROT-6-6](#)
- CPU congestion on received data, [PROT-6-6](#)
- ending Domain (Station) Control association, [PROT-5-98](#)
- ends Notification Reporting Association, [PROT-5-109](#)
- sending FACility messages for Call Control capability group, [PROT-5-55](#)
- sending FACility messages for Domain Control, [PROT-5-86](#)
- sending FACility messages for event reports, [PROT-5-2](#)
- sending FACility messages for Value Query Capability Group, [PROT-5-156](#)
- sending FACility messages, Notification, [PROT-5-105](#)
- sending maintenance messages, Set Value Capability Group, [PROT-5-196](#)
- sending RELEase COMplete message for Notification, [PROT-5-107](#)
- sending RELEase COMplete messages for Domain Control, [PROT-5-95](#)
- supporting BRI endpoints, [PROT-6-1](#)

server alarms, [PROT-2-70](#)

server alarms on link

- resuming, [PROT-2-70](#)
- suspending, [PROT-2-70](#)

server and adjunct

- sending RELEase COMplete messages
  - request is denied, Set Value Capability Group, [PROT-5-190](#)
  - Value Query Capability Group, [PROT-5-178](#)
- sending RELEase COMplete messages, Domain Control, [PROT-5-99](#)

server and adjunct sending maintenance messages, Set Value, [PROT-5-191](#)

server classified calls, [OVR-28](#)

server sending RELEase COMplete messages

- Call Control Capability Group, [PROT-5-65](#)
- Routing Capability Group, [PROT-5-120](#)

server, sending RELEase COMplete messages, Routing Capability Group, [PROT-5-121](#)

Service Circuit information element, [PROT-4-63](#)

service circuit parameter, [TECH-4-21](#), [TECH-4-26](#)

service discriminator, Q.932 supplementary services, [PROT-4-37](#)

service observing scenarios, [TECH-A-12](#)

Service Observing, feature interactions, [TECH-12-58](#)

service offerings, [OVR-50](#)

service states for port states, [LAN-3-75](#)

service\_circuit parameter, [TECH-4-11](#), [TECH-4-32](#), [TECH-4-35](#)

services login, [PC-H-1](#), [LAN-H-1](#)

set

- system date, [PC-2-30](#), [LAN-2-30](#)
- system time, [PC-2-30](#), [LAN-2-30](#)

set options command, [TECH-14-7](#)

Set System Time and Date

- commands, [LAN-3-53](#)
- fields and description, [PC-3-50](#)
- screen, [PC-3-50](#), [LAN-3-52](#)
- standard time zones for different countries, [LAN-3-53](#)

Set Value

- acknowledgements, [TECH-10-3](#)
- capability, [TECH-10-2](#)
- capability group, [TECH-1-2](#)
- considerations, [TECH-10-4](#)
- denials, [TECH-10-3](#)
- parameters, [TECH-10-2](#)
- protocol errors, [TECH-10-4](#)

Set Value associations, [PROT-1-4](#), [PROT-2-58](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



Set Value associations and CRVs, [PROT-1-4](#)

Set Value Capability Group  
    acknowledgment (association terminates), [PROT-5-187](#)

REGister messages sent by adjunct, [PROT-5-181](#)

RELease COMplete messages sent by adjunct, [PROT-5-186](#)

    sent by server, [PROT-5-187](#)

    sent by server and adjunct, [PROT-5-188](#)

Set Value features, [OVR-37](#)

    Billing Rate, [OVR-37](#)

    Message Waiting Lamp, [OVR-37](#)

Set Values

    Flexible Billing, [TECH-10-5](#)

    Message Waiting Lamp, [TECH-10-4](#)

setting

    a Generic Modem for Local Console Port, [PC-B-5](#)

    Generic Modem for Local Console Port, [LAN-B-5](#)

    MAPD clock, [PC-2-28](#), [LAN-2-28](#)

    new IP address, [LAN-2-31](#)

    password, [PC-2-23](#), [LAN-2-23](#)

    terminal option, [LAN-B-3](#)

    US Robotics fax modem, [LAN-B-4](#)

    US Robotics faxmodem, [PC-B-4](#)

setting new IP address, [PC-2-31](#)

settings

    modem option, [PC-B-4](#)

    terminal option, [PC-B-3](#)

settings, modem option, [LAN-B-4](#)

shutdown

    button, [PC-4-4](#), [LAN-4-4](#)

    due to error, [PC-4-7](#), [LAN-4-7](#)

    maintenance, [PC-4-7](#), [LAN-4-7](#)

    system, [PC-4-13](#), [LAN-4-13](#)

Single point of contact, [OVR-50](#)

Single-Digit Dialing and Mixed Station Numbering feature interactions, [TECH-12-58](#)

Single-Step Conference, [OVR-30](#), [TECH-3-39](#), [TECH-3-42](#), [TECH-4-2](#), [TECH-4-3](#), [TECH-4-57](#), [TECH-5-2](#), [TECH-5-4](#), [TECH-5-5](#), [TECH-5-35](#), [TECH-5-36](#), [TECH-5-37](#), [TECH-12-56](#), [TECH-12-59](#), [TECH-C-8](#), [PROT-2-38](#), [PROT-5-53](#)

    (Domain) request, [PROT-5-84](#)

    acknowledgment, [PROT-5-61](#)

    cause values, [PROT-4-17](#)

    considerations, [TECH-4-60](#), [TECH-5-38](#)

    denial causes, [TECH-4-59](#)

    parameters, [TECH-4-58](#)

    scenarios, [TECH-A-78](#)

Single-Step Conference acknowledgments, [TECH-4-58](#)

Single-Step Conference in service observed, [TECH-12-58](#)

Single-Step Conference parameters, [TECH-5-36](#)

SIT, see special information tone

site verification, [PC-2-2](#), [LAN-2-2](#)

SITs, see special information tones

skill hunt groups, EAS, [TECH-12-40](#)

skills, maximum assigned to agent, [TECH-3-52](#)

slot

    board number, [PC-2-26](#), [LAN-2-26](#)

    board type, [PC-2-26](#), [LAN-2-26](#)

    code, [PC-2-26](#), [LAN-2-26](#)

    connections, [PC-2-9](#), [LAN-2-9](#)

    vintage, [PC-2-26](#), [LAN-2-26](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



slot and carrier restrictions, [PC-2-9](#), [LAN-2-9](#)  
slot location, switch, [PC-2-26](#), [LAN-2-26](#)  
slot locations for the MAPD system  
assembly, [PC-A-4](#)  
slot, preferred for ProLogix, [LAN-A-1](#)  
slots  
MAPD, [PC-2-26](#)  
MAPD System, [PC-2-9](#)  
MAPD system, [LAN-2-9](#)  
slots MAPD, [LAN-2-26](#)  
slots required for ProLogix, [LAN-2-9](#)  
socketed DRAM, [LAN-1-5](#)  
software  
ACD, [TECH-14-2](#)  
Automatic Route Selection, [TECH-14-2](#)  
functions, [PC-1-5](#)  
installation, [TECH-14-2](#)  
ISDN-PRI, [TECH-14-2](#)  
vectoring basic, [TECH-14-2](#)  
vectoring prompting, [TECH-14-2](#)  
software application number, [PC-1-1](#), [LAN-1-1](#)  
software endpoint application level ASAI processing aborted, [PROT-2-62](#)  
software for ASAI, [OVR-49](#)  
software functions, [LAN-1-5](#)  
software identifiers, [PC-C-1](#), [LAN-C-1](#)  
software release number, ProLogix, [LAN-1-5](#)  
solving connection problems, [PC-D-4](#)  
solving TCP/IP connection problems, [LAN-D-4](#)  
solving terminal connection problems, [PC-D-3](#), [LAN-D-3](#)  
Special Character for Restriction Number ASAI station form, [TECH-12-49](#)  
special information tone, [TECH-3-4](#), [TECH-14-7](#)  
special information tone, values, [TECH-3-14](#), [TECH-3-15](#)  
special information tones, [TECH-4-15](#), [TECH-14-7](#)  
special information tones, cause values, [TECH-4-14](#)  
Specific Event information element, [PROT-4-63](#)  
specific\_event parameter, [TECH-7-10](#)  
specifications, MAPD system, [PC-4-2](#), [LAN-4-2](#)  
Speech Processing Integration application, [OVR-18](#), [TECH-2-9](#)  
split announcements, [TECH-3-4](#)  
Split button, [TECH-12-8](#)  
split domain, [TECH-5-3](#)  
Split Status Query procedure, [PROT-2-49](#)  
split/vector announcements, Alerting Event Report, [TECH-3-9](#)  
split\_param parameter, [TECH-4-30](#), [TECH-7-9](#)  
splits  
ACD, [TECH-12-12](#)  
adjunct-controlled, [TECH-12-12](#)  
multiple, [TECH-12-12](#)  
vector-controlled, [TECH-6-3](#)  
Sportster external 33.6 fax modem, [LAN-B-2](#)  
standard modem, [PC-B-2](#), [LAN-B-2](#)  
start button, [TECH-12-8](#)  
state  
AINIT, [PC-2-19](#), [LAN-2-19](#)  
ASAI, [PC-2-19](#), [LAN-2-19](#)  
ASAI Ethernet, [PC-4-7](#), [LAN-4-7](#)  
State Call Control CRV, internal server audit, [PROT-5-67](#)  
Station Call Forwarding Status Query procedure, [PROT-2-51](#)  
station capacities, [TECH-B-3](#)  
station domain types, [TECH-5-3](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

	Book ID	Book Title
Station Feature Queries		
Call Forwarding, <a href="#">OVR-36</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
Message Waiting Lamp, <a href="#">OVR-36</a>		
Send All Calls, <a href="#">OVR-36</a>	OVR	Overview
Trunk Group Status, <a href="#">OVR-37</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Station Feature Query, <a href="#">TECH-9-3</a>	PROT	Protocol Reference
Call Forwarding, <a href="#">TECH-9-3</a> , <a href="#">PROT-5-145</a>	TECH	Technical Reference
Message Waiting Lamp, <a href="#">PROT-5-143</a>		
message waiting lamp, <a href="#">TECH-9-3</a>		
Send All Calls, <a href="#">TECH-9-3</a> , <a href="#">PROT-5-144</a>		
Station form, <a href="#">TECH-3-2</a>		
Station form to change Event Minimization option, <a href="#">TECH-3-2</a>		
Station Hunting, <a href="#">TECH-12-59</a>		
Station MWL Status Query procedure, <a href="#">PROT-2-50</a>		
Station Send-All-Calls Query procedure, <a href="#">PROT-2-51</a>		
Station Status Query, <a href="#">TECH-9-3</a>		
Station Status Query procedure, <a href="#">PROT-2-52</a>		
Station Status Query, Value Query Capability Group, <a href="#">PROT-5-146</a>		
station types, domain type, <a href="#">PROT-4-36</a>		
station user, multifunction, <a href="#">TECH-5-11</a>		
stations		
analog, <a href="#">TECH-5-12</a>		
announcement extensions, <a href="#">TECH-5-3</a>		
attendant console extensions, <a href="#">TECH-5-3</a>		
busy-verified, <a href="#">TECH-12-17</a>		
data extensions, <a href="#">TECH-5-3</a>		
off-PBX DCS/UDP, <a href="#">TECH-5-3</a>		
VDNs, <a href="#">TECH-5-3</a>		
without hardware, <a href="#">TECH-12-2</a>		
stations, AWOH, <a href="#">TECH-A-75</a>		
status		
Call Forwarding, <a href="#">TECH-9-11</a>		
Message Waiting Lamp, <a href="#">TECH-9-11</a>		
Send All Calls, <a href="#">TECH-9-11</a>		
work mode, <a href="#">TECH-9-2</a>		
Status bri-port, link testing, <a href="#">TECH-14-9</a>		
status information element, <a href="#">PROT-4-65</a>		
STATUS message contents, <a href="#">PROT-3-7</a>		
status messages, description, <a href="#">PROT-3-7</a>		
Status Station, link testing, <a href="#">TECH-14-9</a>		
status, hardware alarms, <a href="#">PC-4-4</a> , <a href="#">LAN-4-4</a>		
steps		
for installation, <a href="#">LAN-2-11</a>		
for installing new terminal, <a href="#">PC-2-18</a> , <a href="#">LAN-2-18</a>		
for terminal connection through modem, <a href="#">LAN-2-20</a> , <a href="#">LAN-2-21</a>		
for terminal connection via modem, <a href="#">PC-2-20</a> , <a href="#">PC-2-21</a>		
installation, <a href="#">PC-2-11</a>		
replace the Pentium processor, <a href="#">PC-4-14</a>		
replacing DRAM, <a href="#">PC-4-15</a> , <a href="#">LAN-4-15</a>		
replacing the Pentium processor, <a href="#">LAN-4-14</a>		
system backup, <a href="#">PC-2-38</a> , <a href="#">LAN-2-38</a>		
to install MAPD system assemblies, <a href="#">LAN-A-1</a>		
to replace internal disk drive, <a href="#">LAN-4-13</a>		
to replace Pentium processor card, <a href="#">LAN-4-14</a>		
Stop Call Notification		
capability, <a href="#">TECH-6-7</a>		
considerations, <a href="#">TECH-6-8</a>		
denials, <a href="#">TECH-6-7</a>		
parameters, <a href="#">TECH-6-7</a>		
protocol errors, <a href="#">TECH-6-8</a>		
Stop Call Notification feature, <a href="#">OVR-33</a>		
Stop Notification on Call Request, <a href="#">PROT-5-104</a>		

Stratus Computer Company, as business partner, [TECH-14-10](#)  
subnet mask, [PC-2-31](#), [LAN-2-31](#)  
supervisor assist calls, [OVR-28](#)  
supervisor assist calls, EAS, [TECH-12-42](#)  
supervisor \_assist parameter, [TECH-4-10](#),  
[TECH-4-21](#), [TECH-4-26](#), [TECH-4-30](#),  
[TECH-4-35](#)  
supervisor-assist call, class of users, [TECH-4-34](#)  
supervisor-assist calls, [TECH-4-34](#)  
    classification, [TECH-4-37](#)  
    destination, [TECH-4-38](#)  
    originator, [TECH-4-37](#)  
    parameters, [TECH-4-35](#)  
Supervisor-Assist Calls, denials, [TECH-4-38](#)  
Suspend Alarms feature, [OVR-38](#)  
Suspend Alarms parameters, [TECH-11-3](#)  
Suspend Alarms, capability, [TECH-11-3](#)  
Suspend/Resume alarming for ASAI interface, [PROT-5-195](#)  
suspending server alarms on link, [PROT-2-70](#)  
switch  
    administration, [PC-2-24](#), [LAN-2-24](#)  
    extension, [PC-2-26](#), [LAN-2-26](#)  
    software supported, [PC-4-2](#), [LAN-4-2](#)  
switch, DC connection, [PC-2-19](#)  
switch-classified call options, [TECH-14-8](#)  
switch-classified call, service circuit option, [TECH-12-43](#)  
Switch-Classified calls, [OVR-28](#)  
switch-classified calls, [TECH-4-9](#), [PROT-B-36](#)  
    Answered Event Report, [TECH-3-14](#)  
    EAS, [TECH-12-43](#)  
    service circuit option, [TECH-2-4](#)  
switches, for MAPD usage, [PC-A-4](#), [LAN-A-4](#)  
switch-hook, analog calls, [TECH-12-3](#)  
system  
    administration, [PC-1-2](#)  
    assembly precautions, [PC-1-6](#), [LAN-1-6](#)  
    assembly removal, [PC-4-13](#), [LAN-4-13](#)  
    backup, [PC-2-38](#), [LAN-2-38](#)  
    capacities, requirements, and limitations, [PC-4-2](#), [LAN-4-2](#)  
    configuration, [PC-1-3](#)  
    configuration examples, [PC-E-1](#), [LAN-E-1](#)  
    conventions, [PC-3-1](#)  
    handling precautions, [LAN-1-5](#)  
    hardware, [LAN-1-3](#)  
    hardware supported, [PC-4-2](#), [LAN-4-2](#)  
    MAPD configuration, [LAN-1-3](#)  
    MAPD states, [PC-4-5](#), [PC-4-6](#), [LAN-4-5](#), [LAN-4-6](#)  
    moving around methods, [PC-3-3](#)  
    physical dimensions, [PC-4-2](#), [LAN-4-2](#)  
    reboot, [PC-F-4](#), [LAN-F-3](#)  
    register/backup, [PC-2-37](#), [LAN-2-37](#)  
    registering, [PC-2-38](#), [LAN-2-38](#)  
    shutdown, [PC-4-13](#), [LAN-4-13](#)  
    software functions, [PC-1-5](#), [LAN-1-5](#)  
    upgrade, [PC-1-5](#), [LAN-1-5](#)  
system assembly, [TECH-13-1](#), [TECH-13-5](#), [TECH-13-10](#)  
system assembly installation, [LAN-2-8](#)  
system cold starts, [TECH-10-4](#)  
System Logs  
    fields and description, [PC-3-56](#)  
    screen, [PC-3-56](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

System Logs screen, [LAN-3-58](#)  
System Parameters OCM Call Classification  
form, [TECH-9-2](#), [TECH-9-8](#), [TECH-C-10](#),  
[PROT-2-53](#)  
System Reset Log  
fields and description, [PC-3-60](#)  
screen, [PC-3-60](#)  
system restarts, [TECH-12-60](#), [PROT-6-4](#)  
COLD1, [PROT-6-4](#)  
COLD2, [PROT-6-4](#)  
reboot, [PROT-6-4](#)  
System slots  
MAPD, [PC-2-9](#)  
system slots, [LAN-2-9](#)  
system software version for ProLogix, [LAN-2-2](#)  
systems  
duplicated, [TECH-14-1](#)  
multiple-port, [TECH-14-2](#)  
unduplicated, [TECH-14-1](#)  
system-wide ASAI limits, [OVR-47](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

T

TAC dialing, ISDN trunk, [TECH-3-27](#)  
tag problem, [PROT-4-46](#)  
tag, component type, [PROT-4-42](#)  
tag, error value, [PROT-4-46](#)  
tag, sequence value, [PROT-4-44](#)  
tags  
invoke identifier, [PROT-4-43](#)  
operation value, [PROT-4-43](#)  
talk state, domain type, [PROT-4-36](#)  
talker party\_id parameter, [TECH-4-52](#), [TECH-4-55](#)  
talkers, Third Party Listen-Disconnect, [TECH-4-52](#)  
Tandem Computers, as business partner, [TECH-14-10](#)  
tasks  
for administration, [LAN-2-24](#)  
for hardware installation, [LAN-2-8](#)  
for installation, [LAN-2-1](#), [LAN-2-4](#)  
tasks for administration, [PC-2-24](#)  
tasks for installation, [PC-2-1](#), [PC-2-4](#), [PC-2-8](#)  
TCP connection, [PROT-7-2](#)  
TCP connection problems, [PROT-7-16](#)  
TCP port, [PROT-7-1](#)  
TCP tunnel protocol, [PROT-7-1](#)  
TCP tunnel, establishing ASAI error messages, [PROT-7-9](#)  
TCP/IP  
Administration, [LAN-3-19](#)  
administration, [PC-3-19](#)  
connection state, [LAN-3-76](#)  
domain name servers, [PC-3-19](#)  
exit, [PC-3-19](#)  
host, [PC-3-19](#)  
links with ISDN, [LAN-1-5](#)  
local host table, [PC-3-19](#)  
network addresses, [LAN-1-5](#)  
network routing information, [PC-3-19](#)  
TCP/IP Administration screen, [PC-3-19](#)

technical support center  
for connection problems, [PC-D-1](#), [LAN-D-1](#)  
for customer login activation, [PC-2-38](#),  
[LAN-2-38](#)  
for problem solution, [PC-D-1](#), [LAN-D-1](#)  
for system upgrade, [PC-1-5](#), [LAN-1-5](#)  
Technical Support Center,  
contacting, [TECH-2-20](#)  
technician, on-site information, [PC-G-1](#),  
[LAN-G-1](#)

TEG, see terminating extension group

TEI. See Terminal Endpoint Identifier

Telephone Management and Directory Services application, [OVR-24](#)

telephone numbers, Lucent Technologies, [TECH-2-20](#)

telnet, administering DEFINITY LAN Gateway, [TECH-13-4](#), [TECH-13-7](#)

temperature range, [PC-2-3](#), [LAN-2-3](#)

temperature requirements, [PC-4-2](#), [LAN-4-2](#)

Temporary Bridged Appearances feature interactions, [TECH-12-60](#)

temporary installation, [PC-2-16](#), [LAN-2-16](#)

temporary Layer 2 drop, [PROT-6-4](#)

terminal

connection options, [PC-B-2](#), [LAN-B-2](#)

connections via cables, [LAN-B-2](#)

connections via modems, [LAN-B-2](#)

hookups, [PC-4-11](#), [LAN-4-11](#)

installation, [PC-2-16](#), [LAN-2-16](#)

option settings, [PC-B-3](#), [LAN-B-3](#)

type selection, [LAN-2-28](#), [LAN-2-31](#), [LAN-4-12](#)

Terminal Endpoint Identifier, [PROT-6-1](#)

terminal type, [PC-3-2](#), [LAN-3-2](#)

default, [PC-2-23](#), [PC-3-2](#), [LAN-3-2](#)

selection, [LAN-2-23](#)

terminal, busy-verified, [TECH-12-17](#)

terminals

603E1 Callmaster, [TECH-9-10](#)

DCP, [TECH-9-10](#)

terminals and modems, [PC-B-2](#), [LAN-B-2](#)

Terminate ASAI association with normal clearing

Request Feature Capability Group, [PROT-5-138](#)

Routing Capability Group, [PROT-5-121](#)

Set Value Capability Group, [PROT-5-188](#)

Value Query Capability Group, [PROT-5-178](#)

terminating a Call Control association, [PROT-2-21](#)

terminating Domain Control association, [PROT-2-28](#)

terminating extension group, [TECH-3-9](#)

Terminating Extension Group, feature interactions, [TECH-12-61](#)

terminating Third Party Relinquish Control, [PROT-2-25](#)

terminology, [OVR-2](#)

Test port link testing, [TECH-14-9](#)

test, ping the host, [PC-2-35](#), [LAN-2-35](#)

testing ASAI link, [TECH-14-9](#)

testing ASAI links, [OVR-49](#)

testing hardware, [PC-2-22](#), [LAN-2-22](#)

testing LAN/Client connectivity, [PC-2-33](#), [LAN-2-33](#)

Third Party (Domain)

Answer Request, FACility message sent by adjunct, [PROT-5-78](#)

Merge Request, FACility message sent by adjunct, [PROT-5-77](#)

Reconnect Request, FACility message sent by adjunct, [PROT-5-76](#)

Redirect Call Request, FACility Messages sent by adjunct, [PROT-5-85](#)

Relinquish Control Request, FACility Messages sent by adjunct, [PROT-5-81](#)

Send DTMF Digits Request, FACility Messages sent by adjunct, [PROT-5-82](#)

Send DTMF Digits, Domain Control Capability Group, [PROT-5-82](#)

Single-Step Conference, [PROT-5-84](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

	Book ID	Book Title
Third party acknowledgement encodings, Third Party Merge Request, <a href="#">PROT-5-59</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
Third Party Acknowledgement encodings, Third Party Take Control Request, <a href="#">PROT-5-57</a>	OVR	Overview
Third Party Answer capability, <a href="#">TECH-5-10</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
considerations, <a href="#">TECH-5-11</a>	PROT	Protocol Reference
denials, <a href="#">TECH-5-10</a>	TECH	Technical Reference
parameters, <a href="#">TECH-5-10</a>		
protocol error, <a href="#">TECH-5-11</a>		
Third Party Answer for domain, <a href="#">OVR-31</a>		
Third Party Answer procedure, <a href="#">PROT-2-30</a>		
Third Party Auto Dial capability, <a href="#">TECH-5-26</a>		
denials, <a href="#">TECH-5-29</a>		
domain, <a href="#">OVR-31</a>		
feature, <a href="#">OVR-31</a>		
parameters, <a href="#">TECH-5-27</a>		
protocol error, <a href="#">TECH-5-29</a>		
Third Party Auto Dial Request acknowledgment of Domain Control, <a href="#">PROT-5-88</a>		
FACility Messages sent by adjunct extension, <a href="#">PROT-5-79</a>		
Third Party Call Ended capability, <a href="#">TECH-4-76</a>		
causes, <a href="#">TECH-4-76</a>		
information flow, <a href="#">TECH-4-76</a>		
parameters, <a href="#">TECH-4-76</a>		
Third Party Call Ended feature, <a href="#">OVR-30</a>		
Third Party Call Ended, association terminates, <a href="#">PROT-5-68</a>		
Third Party Clear Call acknowledgements, <a href="#">TECH-4-71</a>		
capability, <a href="#">TECH-4-71</a>		
considerations, <a href="#">TECH-4-72</a>		
denials, <a href="#">TECH-4-71</a>		
information flow, <a href="#">TECH-4-71</a>		
parameters, <a href="#">TECH-4-71</a>		
protocol errors, <a href="#">TECH-4-72</a>		
Third Party Clear Call feature, <a href="#">OVR-30</a>		
Third Party Clear Call procedure, <a href="#">PROT-2-35</a>		
Third Party Clear Call Request message encodings, <a href="#">PROT-5-43</a>		
Third Party Control associations, <a href="#">PROT-2-20</a>		
Third Party Domain (Station) Control Request capability, <a href="#">TECH-5-6</a>		
denials, <a href="#">TECH-5-6</a>		
protocol error, <a href="#">TECH-5-7</a>		
Third Party Domain Control Ended, <a href="#">OVR-32</a>		
Third Party Domain Control Ended capability, <a href="#">TECH-5-40</a>		
Third Party Domain Control Request ACD Split/EAS Skill Domain denials, <a href="#">TECH-5-8</a>		
parameters, <a href="#">TECH-5-6</a>		
Third Party Domain Control Request feature, <a href="#">OVR-31</a>		
Third Party Domain Control Request, ACD Split/EAS Skill, <a href="#">TECH-5-8</a> , <a href="#">TECH-5-9</a>		
Third Party Domain Control Request, ACD Split/EAS Skill, considerations, <a href="#">TECH-5-9</a>		
Third Party Drop procedure, <a href="#">PROT-2-31</a>		
Third Party Hold procedure, <a href="#">PROT-2-32</a>		
Third Party Listen Disconnect procedure, <a href="#">PROT-2-36</a>		
Third Party Listen Disconnect Request message encodings, <a href="#">PROT-5-49</a>		
Third Party Listen Reconnect, <a href="#">TECH-4-55</a>		
Third Party Listen Reconnect procedure, <a href="#">PROT-2-37</a>		
Third Party Listen Reconnect Request, Call Control, <a href="#">PROT-5-50</a>		

Third Party Listen-Disconnect  
acknowledgements, [TECH-4-53](#)  
capability, [TECH-4-52](#)  
considerations, [TECH-4-54](#)  
denials, [TECH-4-53](#)  
information flow, [TECH-4-52](#)  
listeners, [TECH-4-52](#)  
malicious trace interaction, [TECH-4-54](#)  
parameters, [TECH-4-52](#)  
talkers, [TECH-4-52](#)

Third Party Listen-Disconnect. See Selective  
Listening

Third Party Listen-Reconnect information flow, [TECH-4-55](#)

Third Party Listen-Reconnect, listeners, [TECH-4-55](#)

Third Party Make Call, [OVR-28](#)  
acknowledgements, [TECH-4-6](#)  
capability, [TECH-4-4](#)  
considerations, [TECH-4-8](#)  
denials, [TECH-4-6](#)  
information flow, [TECH-4-4](#)  
initiating, [PROT-2-23](#)  
mapping to call type, [PROT-A-1](#)  
option, [TECH-4-39](#)  
options, [TECH-4-4](#)  
parameter summary, [TECH-4-38](#)  
parameters, [TECH-4-4](#)  
protocol errors, [TECH-4-8](#)  
service circuit option, [TECH-12-43](#)  
supported call types, [TECH-4-9](#)  
switch-classified calls, [TECH-4-9](#)  
User to User Information, [TECH-4-7](#)

Third Party Make Call parameters, [TECH-4-10](#)

Third Party Make Call Request  
acknowledgment, [PROT-5-55](#)  
message encodings, [PROT-5-39](#)

Third Party Merge, [OVR-29](#)  
acknowledgements, [TECH-4-63](#)  
capability, [TECH-4-62](#), [TECH-5-20](#)  
considerations, [TECH-4-65](#), [TECH-5-23](#)  
denials, [TECH-4-64](#), [TECH-5-22](#)  
information flow, [TECH-4-62](#)  
parameters, [TECH-4-62](#), [TECH-5-20](#)  
protocol errors, [TECH-4-65](#), [TECH-5-22](#)

Third Party Merge Acknowledgment, trunk\_id list, [TECH-4-63](#)

Third Party Merge procedure, [PROT-2-33](#)

Third Party Merge Request acknowledgment, Domain Control, [PROT-5-89](#)

Third Party Merge Request message encodings, [PROT-5-47](#)

Third Party Reconnect, [OVR-29](#), [TECH-5-15](#)  
acknowledgements, [TECH-4-47](#)  
capability, [TECH-4-47](#)  
considerations, [TECH-4-48](#), [TECH-5-16](#)  
denials, [TECH-4-47](#), [TECH-5-15](#)  
information flow, [TECH-4-47](#)  
parameters, [TECH-4-47](#), [TECH-5-15](#)  
protocol error, [TECH-5-16](#)  
protocol errors, [TECH-4-48](#)

Third Party Reconnect (Domain), association continues acknowledgment, [PROT-5-93](#)

Third Party Reconnect capability, [TECH-5-15](#)

Third Party Reconnect procedure, [PROT-2-33](#)

Third Party Reconnect Request, message encodings, [PROT-5-46](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

Third Party Redirect Call  
acknowledgements, [TECH-4-49](#)  
capability, [TECH-4-49](#)  
considerations, [TECH-4-51](#), [TECH-5-19](#)  
denials, [TECH-4-49](#), [TECH-5-17](#)  
information flow, [TECH-4-49](#)  
parameters, [TECH-4-49](#)  
protocol error, [TECH-5-18](#)

Third Party Relinquish Control  
acknowledgements, [TECH-4-70](#)  
capability, [TECH-4-70](#), [TECH-5-30](#)  
considerations, [TECH-4-70](#), [TECH-5-31](#)  
denials, [TECH-4-70](#)  
for calls, [OVR-30](#)  
for domain, [OVR-32](#)  
information flow, [TECH-4-70](#)  
parameters, [TECH-4-70](#)  
protocol error, [TECH-5-30](#)  
protocol errors, [TECH-4-70](#)

Third Party Relinquish Control Request, Call Control, [PROT-5-48](#)

Third Party Relinquish Control, terminating, [PROT-2-25](#)

Third Party Selective Drop, [OVR-29](#)  
acknowledgements, [TECH-4-68](#)  
capability, [TECH-4-66](#), [TECH-5-24](#)  
considerations, [TECH-4-69](#), [TECH-5-25](#)  
denials, [TECH-4-68](#), [TECH-5-24](#)  
information flow, [TECH-4-66](#)  
parameters, [TECH-4-67](#), [TECH-5-24](#)  
protocol errors, [TECH-4-68](#)

Third Party Selective Drop (Domain), association continues acknowledgment, [PROT-5-93](#)

Third Party Selective Drop Request message encodings, [PROT-5-44](#), [PROT-5-74](#)

Third Party Selective Hold, [OVR-29](#), [TECH-4-44](#)  
acknowledgements, [TECH-4-44](#)  
capability, [TECH-5-13](#)  
considerations, [TECH-5-14](#)  
denials, [TECH-4-44](#), [TECH-5-13](#)  
information flow, [TECH-4-44](#)  
parameters, [TECH-4-44](#), [TECH-5-13](#)  
protocol error, [TECH-5-14](#)  
protocol errors, [TECH-4-45](#)

Third Party Selective Hold (Domain)  
association continues  
acknowledgment of, [PROT-5-93](#)

Third Party Selective Hold Request  
message encodings, [PROT-5-45](#)

Third Party Selective Listening, [OVR-29](#), [TECH-4-55](#)

Third Party Send DTMF Digits Request  
Call Control capability group, [PROT-5-51](#)  
message encodings, [PROT-5-51](#)

Third Party Send DTMF Signals  
(Domain) capability, [TECH-5-32](#)  
acknowledgements, [TECH-4-73](#)  
capability, [TECH-4-73](#)  
considerations, [TECH-4-75](#), [TECH-5-34](#)  
denials, [TECH-4-74](#), [TECH-5-33](#)  
information flow, [TECH-4-73](#)  
parameters, [TECH-4-73](#), [TECH-5-32](#)  
protocol error, [TECH-5-34](#)  
protocol errors, [TECH-4-75](#)

Third Party Send DTMF Signals feature, [OVR-30](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference



Third Party Single-Step Conference, [OVR-30](#),  
[TECH-4-3](#), [TECH-4-57](#), [TECH-5-2](#),  
[TECH-5-4](#), [TECH-12-59](#), [TECH-C-8](#),  
[PROT-2-38](#), [PROT-5-53](#), [PROT-5-91](#)  
acknowledgments, [TECH-4-58](#),  
[TECH-5-35](#), [TECH-5-36](#)  
parameters, [TECH-4-58](#)  
protocol error, [TECH-4-59](#)  
Third Party Single-Step Conference  
acknowledgment, [PROT-5-61](#)  
Third Party Take Call Control,  
considerations, [TECH-4-43](#)  
Third Party Take Call Control, denials, [TECH-4-42](#)  
Third Party Take Control, [OVR-28](#)  
acknowledgments, [TECH-4-41](#)  
capability, [TECH-4-40](#)  
considerations, [TECH-4-46](#)  
parameters, [TECH-4-40](#)  
protocol errors, [TECH-4-42](#)  
Third Party Take Control Request  
acknowledgement encodings, [PROT-5-57](#)  
message encodings, [PROT-5-41](#)  
Third Party Take Control, initiating, [PROT-2-24](#)  
This Host  
commands, [PC-3-21](#), [LAN-3-20](#)  
fields and description, [PC-3-20](#), [LAN-3-20](#)  
menu items, [LAN-3-20](#)  
screen, [PC-3-20](#), [LAN-3-20](#)  
throughput capacity, [PC-1-2](#), [PC-1-3](#), [LAN-1-2](#)  
time, setting, [PC-2-30](#), [LAN-2-30](#)  
Timed ACW, [TECH-12-15](#)  
timed answer, administering on Trunk Group form, [TECH-3-42](#)  
Timed Reminder, feature interactions, [TECH-12-62](#)  
timeout interval, [TECH-4-15](#)  
timers  
application, [PROT-2-71](#)  
T316, [PROT-2-68](#), [PROT-6-5](#)  
TM100, [PROT-2-70](#)  
TM200, [PROT-2-70](#)  
timing of ASAI responses (ACKs/NAKs), [PROT-2-71](#)  
TN2170 circuit pack, [TECH-13-3](#)  
TN2182 port, [TECH-9-2](#), [TECH-9-8](#), [PROT-2-53](#)  
TN2182B port, [TECH-9-2](#), [TECH-9-8](#), [PROT-2-53](#)  
TN2208 circuit pack, [TECH-13-2](#), [TECH-13-5](#)  
TN556 circuit pack, [TECH-13-2](#)  
TN570 circuit pack, [TECH-14-2](#)  
TN744 port, [TECH-9-2](#), [TECH-9-8](#), [PROT-2-53](#)  
TN744, requesting connection, [TECH-7-8](#)  
TN744D port, [TECH-9-2](#), [TECH-9-8](#), [PROT-2-53](#)  
TN776 circuit pack, [TECH-14-2](#)  
TN801 board, [PC-4-4](#), [LAN-1-1](#), [LAN-4-4](#)  
TN801 board support and interfaces, [PC-1-5](#), [LAN-1-4](#)  
TN801 interface, [PC-1-5](#)  
TN801 interface, LCD, [PC-1-5](#), [LAN-1-5](#)  
TN801/TN801B connections, [LAN-2-11](#)  
toll fraud, [PC-1-6](#), [LAN-1-6](#)  
toll fraud, DEFINITY LAN Gateway, [TECH-13-4](#), [TECH-13-7](#)  
tone detector, [TECH-3-49](#), [TECH-7-2](#)  
tone\_dur parameter, [TECH-4-73](#), [TECH-5-32](#)  
tones  
audible, [TECH-4-32](#)  
zip, [TECH-12-36](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

tools for installation, [PC-2-3](#), [LAN-2-3](#)  
touch tone detector for collecting  
  digits, [OVR-22](#)  
touch tone receiver, [TECH-7-8](#)  
traffic congestion, [PROT-6-6](#)  
traffic controls, [PROT-6-8](#)  
traffic reengineering for hyperactive  
  links, [PROT-6-8](#)  
transaction reference, [PROT-4-56](#)  
Transfer  
  button, [TECH-12-31](#)  
  call park, [TECH-3-31](#)  
  feature interactions, [TECH-12-62](#)  
  interactions, [TECH-3-64](#)  
transfer a call, [OVR-29](#)  
Transfer button, [TECH-3-31](#)  
Transfer Control Protocol. See TCP  
transmit buffers on send traffic, [PROT-6-8](#)  
transport option, ASAI Ethernet, [LAN-1-2](#)  
transport, BRI or Ethernet, [TECH-14-3](#)  
trunk group access, attendant-controlled, [TECH-12-10](#)  
Trunk Group form, administering Timed Answer, [TECH-3-42](#)  
Trunk Group Identification information element, [PROT-4-67](#)  
trunk group information, [TECH-7-4](#)  
Trunk Group Query procedure, [PROT-2-53](#)  
Trunk Group Status Query, [OVR-37](#), [TECH-9-3](#), [PROT-5-147](#)  
Trunk Group/Member information, [TECH-C-9](#)  
Trunk Group/Trunk Status information element, [PROT-4-69](#)  
trunk groups administering, ISDN-PRI, [TECH-14-7](#)  
Trunk Seized Event Report, [OVR-43](#), [PROT-2-17](#)  
  call\_id, [TECH-3-57](#)  
  called party number, [TECH-3-57](#)  
  description, [TECH-3-57](#)  
  generation, [TECH-3-57](#)  
  items, [TECH-3-8](#)  
  party\_id, [TECH-3-57](#)  
Trunk Seized Event Report message encodings, [PROT-5-36](#)  
Trunk Seized Report items, [TECH-3-57](#)  
trunks, ISDN-PRI, [TECH-4-9](#), [TECH-14-2](#), [TECH-14-7](#)  
Trunk-To-Trunk Transfer, feature interactions, [TECH-12-63](#)  
TSC, see Technical Support Center  
TTR, see touch tone receiver  
tunnel protocol  
  header format, [PROT-7-2](#)  
  invalid version, [PROT-7-13](#)  
tunnel protocol invalid version, [PROT-7-13](#)  
Tunnel Protocol procedure, [PROT-7-9](#)  
two wire reset cable, [PC-4-4](#), [LAN-4-4](#)  
tx\_party\_id parameter, [TECH-4-73](#)  
type of charge  
  final, [TECH-3-35](#)  
  intermediate, [TECH-3-35](#)  
  split, [TECH-3-35](#)  
type, ASAI, [PC-2-27](#), [LAN-2-27](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

U

U-Abort (User Abort) capability, [TECH-3-1](#), [TECH-3-65](#)  
U-Abort (User Abort), causes for ending the association, [TECH-3-65](#)  
UCID conversion algorithm, [TECH-9-4](#), [PROT-4-71](#)

UDP, see Uniform Dial Plan  
unduplicated system, [TECH-14-1](#)  
Uniform Dial Plan, [TECH-4-9](#), [TECH-4-34](#)  
Universal Call ID, [OVR-15](#), [TECH-3-13](#),  
[TECH-3-20](#), [TECH-3-22](#), [TECH-3-26](#),  
[TECH-3-33](#), [TECH-3-43](#), [TECH-7-5](#),  
[TECH-C-8](#), [PROT-2-57](#), [PROT-4-71](#)  
    acknowledgement parameters, [TECH-9-12](#)  
    parameters, [TECH-4-4](#), [TECH-4-6](#),  
        [TECH-4-41](#), [TECH-4-64](#)  
    query, [PROT-5-155](#), [PROT-5-175](#)  
    user scenarios, [PROT-B-168](#)  
Universal Call ID acknowledgement, [TECH-4-4](#), [TECH-5-27](#), [TECH-5-36](#)  
Universal Call ID query, [OVR-37](#), [TECH-9-4](#)  
UNIX kernel rebuild for CV/LAN, [PC-F-5](#), [LAN-F-5](#)  
upgrades, Expansion Interface Circuit Pack, [TECH-14-2](#)  
upgrading the existing system, [LAN-1-5](#)  
upgrading the MAPD system with new software, [PC-H-1](#), [LAN-H-1](#)  
upgrading the system, [PC-1-5](#)  
US Robotics fax modem, [LAN-B-4](#)  
US Robotics faxmodem, [PC-B-4](#)  
user classified calls, [OVR-28](#)  
user scenarios, [TECH-A-60](#)  
    Advice of Charge, [PROT-B-160](#)  
    ASAI-Provided Dial-Ahead Digits, [TECH-A-65](#)  
    ASAI-Requested Digit Collection, [TECH-A-66](#)  
    Flexible Billing, [TECH-A-70](#), [PROT-B-155](#)  
    II Digits, [TECH-A-73](#)  
    II digits, [PROT-B-25](#)  
    Phantom Calls, [TECH-A-75](#)  
    Selective Listening, [PROT-B-35](#)  
    Single-Step Conference, [TECH-A-78](#)  
    VDN Return Destination, [TECH-A-67](#)  
User to User Information, [TECH-7-8](#)  
User to User information (UII), [PROT-4-27](#), [PROT-B-138](#)  
user\_entered\_code parameter, [TECH-7-9](#)  
user-classified calls  
    denials, [TECH-4-24](#)  
    destination, [TECH-4-24](#)  
    EAS, [TECH-12-41](#)  
    parameters, [TECH-4-21](#)  
    Third Party Make Call, [TECH-4-21](#)  
User-Entered Code information element, [PROT-4-73](#)  
user-entered information/ collected digits, parameter, [TECH-7-4](#)  
using function keys, [PC-3-3](#), [LAN-3-3](#)  
uui information, [TECH-4-5](#)  
uui\_info parameter, [TECH-4-12](#), [TECH-4-22](#), [TECH-4-36](#), [TECH-4-67](#), [TECH-5-24](#), [TECH-5-28](#),  
[TECH-7-5](#), [TECH-7-11](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

V

Value Queries

    ACD Agent Login, [OVR-35](#)  
    ACD Agent Status, [OVR-35](#)  
    ACD Hunt Group Status, [OVR-35](#)  
    Call Classifier Status, [OVR-36](#)  
    Call Information, [OVR-36](#)  
    Date and Time, [OVR-36](#)  
    Extension, [OVR-36](#)  
    Integrated Directory Database, [OVR-36](#)

Value Queries, (continued)	Book ID	Book Title
Logical Agent and Skill Hunt Groups, <a href="#">TECH-A-43</a>	LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
logical agents, <a href="#">TECH-12-46</a>	OVR	Overview
Party ID, <a href="#">OVR-36</a>	PC	PC LAN over MAPD Installation, Administration, and Maintenance
Value Query	PROT	Protocol Reference
ACD Agent Login, <a href="#">TECH-9-2</a>	TECH	Technical Reference
ACD Agent Status, <a href="#">TECH-9-2</a>		
ACD Split Status, <a href="#">TECH-9-2</a>		
acknowledgement parameters, <a href="#">TECH-9-7</a>		
Call Classifier Status, <a href="#">TECH-9-2</a>		
Call Information Status, <a href="#">TECH-9-2</a>		
capability, <a href="#">TECH-9-2</a>		
capability group, <a href="#">TECH-1-2</a>		
considerations, <a href="#">TECH-9-14</a>		
Date and Time, <a href="#">TECH-9-2</a>		
ECS response, <a href="#">TECH-9-7</a>		
Extension Type, <a href="#">TECH-9-3</a>		
Integrated Directory Database, <a href="#">TECH-9-3</a>		
parameters, <a href="#">TECH-9-5</a>		
Party ID, <a href="#">TECH-9-3</a>		
protocol errors, <a href="#">TECH-9-14</a>		
Station Feature, <a href="#">TECH-9-3</a>		
Station Status, <a href="#">TECH-9-3</a>		
Trunk Group Status, <a href="#">TECH-9-3</a>		
Value Query acknowledgment, association terminates, <a href="#">PROT-5-176</a>		
Value Query association, <a href="#">PROT-1-4</a> , <a href="#">PROT-2-49</a>		
Value Query associations and CRVs, <a href="#">PROT-1-4</a>		
Value Query Capability Group		
extension type/class information query, <a href="#">PROT-5-153</a>		
FACility Messages sent by ECS, <a href="#">PROT-5-156</a>		
RELease COMPLETE messages		
sent by adjunct, <a href="#">PROT-5-158</a>		
sent by ECS and adjunct, <a href="#">PROT-5-178</a>		
request is denied (association terminated), <a href="#">PROT-5-177</a>		
response to party ID query, <a href="#">PROT-5-170</a>		
Value Query denials, <a href="#">TECH-9-12</a>		
Value Query feature, <a href="#">OVR-35</a>		
Value Query Response		
capability, <a href="#">TECH-9-15</a>		
parameters, <a href="#">TECH-9-15</a>		
Value Query, information flow, <a href="#">TECH-9-5</a>		
VDN		
call coverage path, <a href="#">TECH-12-19</a>		
coverage path interactions, <a href="#">TECH-A-53</a>		
return destination, <a href="#">TECH-2-13</a>		
VDN coverage path interactions, <a href="#">PROT-B-128</a>		
VDN domain, call offered, <a href="#">TECH-3-23</a>		
VDN Domain, capacities, <a href="#">TECH-B-4</a>		
VDN Override, <a href="#">TECH-12-63</a>		
VDN Return Destination		
ASAI messaging scenarios, <a href="#">TECH-A-69</a>		
Flexible Billing, <a href="#">TECH-10-5</a>		
VDN Return Destination scenarios, <a href="#">TECH-A-67</a> , <a href="#">TECH-A-69</a>		
VDN scenarios, <a href="#">TECH-A-53</a>		
VDN, see vector directory number		
vector announcements, <a href="#">TECH-3-4</a> , <a href="#">TECH-12-5</a>		
vector command, Collect Digits, <a href="#">TECH-2-8</a>		
vector command, collect digits, <a href="#">TECH-7-8</a>		
vector directory number, <a href="#">TECH-9-9</a>		
Vector Directory Number, see VDN		
vector-controlled splits, <a href="#">TECH-6-3</a>		

Vector-controlled splits and  
  VDNs, [TECH-12-28](#)  
vectoring prompting software, [TECH-14-2](#)  
vectoring software, [TECH-14-2](#)  
vendor partners, see business partners  
verification of connectivity and  
  components, [PC-2-4](#), [LAN-2-4](#)  
verifying the selected site, [PC-2-2](#), [LAN-2-2](#)  
Version information element, [PROT-4-75](#)  
version, system software, [PC-2-2](#)  
version, system software for  
  ProLogix, [LAN-2-2](#)  
versions  
  protocol, [PROT-2-67](#), [PROT-2-69](#)  
  selecting, [PROT-2-67](#)  
versions for ASAI links, [OVR-44](#)  
vintage, [PC-2-26](#), [LAN-2-26](#)  
virtual point to point connection, [LAN-1-5](#)  
Voice (Synthesized) Message Retrieval, feature interactions, [TECH-12-64](#)  
voice and data integration, [TECH-2-14](#)  
voice energy, [TECH-3-42](#)  
Voice Response Unit, [OVR-18](#)  
voice response unit, see VRU, [TECH-2-9](#)  
voice stations, [TECH-5-3](#)  
VRU, [TECH-2-9](#)  
  port administration, [TECH-2-9](#)  
  voice processing capabilities, [TECH-2-9](#)  
VRU-assisted Transaction using Selective Listening, [TECH-A-23](#)

Book ID	Book Title
LAN	DEFINITY LAN Gateway over MAPD Installation, Administration, and Maintenance
OVR	Overview
PC	PC LAN over MAPD Installation, Administration, and Maintenance
PROT	Protocol Reference
TECH	Technical Reference

W

work mode changes for logical agents, EAS, [TECH-12-45](#)  
work mode changes performance summary, [TECH-8-7](#)  
work mode changes, agent, [TECH-8-2](#)  
work mode status, [TECH-9-2](#)  
work mode, domain type, [PROT-4-35](#)  
work mode, pending, [TECH-9-2](#)  
work mode, pending change of, [TECH-8-2](#)  
worksheet  
  Carrier Rearrangement for port assignments, [LAN-A-3](#)  
  for port slot locations, [LAN-A-4](#)  
  port slot assignments before carrier arrangement, [LAN-A-2](#)  
  terminals and modems, [LAN-B-2](#)  
worksheets  
  A-1, port slot assignments before carrier arrangement, [PC-A-2](#)  
  A-2, port assignments, carrier rearrangement, [PC-A-3](#)  
  A-3, port slot locations for MAPD system assembly, [PC-A-4](#)  
  for MAPD installation, [LAN-A-1](#)  
  project manager, [PC-G-1](#), [LAN-G-1](#)  
  usage guidelines, [PC-A-1](#)

X

XID field, [PC-2-27](#), [LAN-2-27](#)

Z

zip tone, [TECH-3-9](#), [TECH-12-36](#)