

We'd like your opinion.

You can comment on this CD-ROM as follows:

Printed form. Print the comment form that begins below. Complete it, then either:

- ☐ Fax it to: 1 303-538-1741 **or**
- ☐ Mail it to: Avaya
Room 22-2X41
11900 N. Pecos Street
Westminster, CO 80234
U.S.A.

Web link. Select the following Web link button to fill out a comment form interactively.

<http://www.lucent.com/enterprise/documentation/feedback.html>

To use the Web-link option, you must:

- Have a current connection to the World Wide Web.
- Have a WWW Browser Application assigned in Acrobat Reader. To do this:
 - 1 In the Acrobat Reader window, choose **File > Preferences > Weblink**
 - 2 In the Weblink Preferences window, select a browser, then choose **OK**

DEFINITY ECS Release 9 CallVisor ASAI Documentation CD, 585-246-801, Issue 5, November 2000

1. Please rate the CD's effectiveness in the following areas:

	Poor	Fair	Good	N/A
Ease of installation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
README and Introduction files	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Search and access features	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Page design	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to print	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. On which platforms do you run this CD?

- | | |
|---------------------------------------|--|
| <input type="checkbox"/> Windows NT | <input type="checkbox"/> UNIX (HP 9000 series) |
| <input type="checkbox"/> Windows 95 | <input type="checkbox"/> UNIX (IBM) |
| <input type="checkbox"/> Windows 98 | <input type="checkbox"/> UNIX (Silicon Graphics) |
| <input type="checkbox"/> Windows 2000 | <input type="checkbox"/> UNIX (SunOS or Solaris) |

3. Do you . . . :

- ☐ Run this CD from your CD drive?
- ☐ Run this CD from a network server?
- ☐ Install the documents and browser to your PC hard drive from the CD?
- ☐ Install the documents and browser to your PC hard drive from a network?
- ☐ Other? Please describe:

4. How often do you use the following features?

	Never	Sometimes	Frequently	N/A
Main menu	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Index	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Glossary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bookmarks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hypertext links	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tables of content	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acrobat Find feature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acrobat Search feature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. How could we improve this offer? _____

6. What do you like most about this offer? _____

7. Do you still use paper versions of the documents included in this offer?

☐

No

☐

Yes -- Please describe why: _____

8. To comment on a specific document on this CD, please complete the following:

Document title: _____

Please rate its effectiveness in the following areas:

	Poor	Fair	Good	N/A
Organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Completeness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clarity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of detail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Examples	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Illustrations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Headings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Index	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Please add any other comments here: _____

If we may contact you concerning your comments, complete the following:

Name: _____ Telephone: _____

Company/Organization _____ Date: _____

Address: _____
